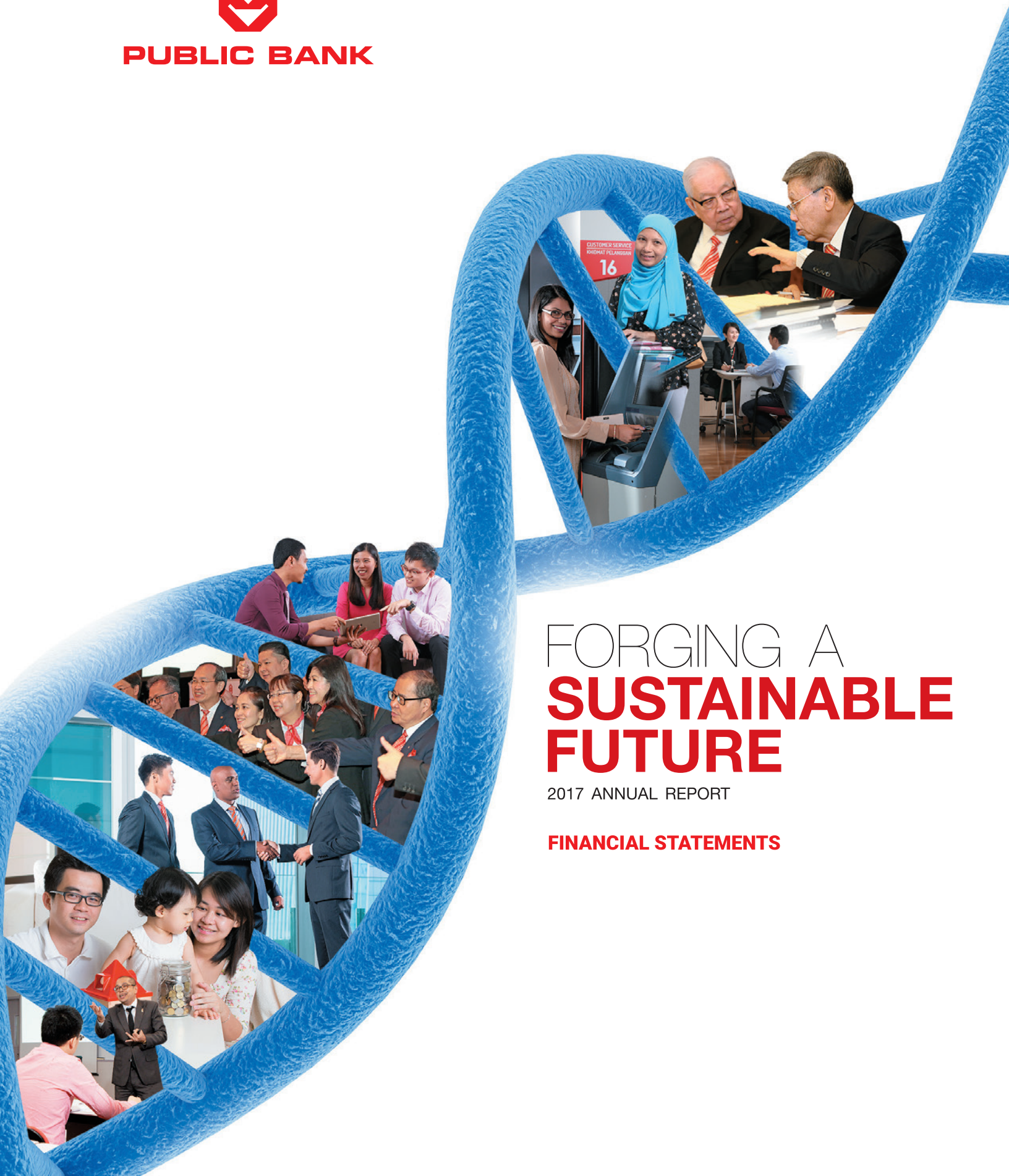
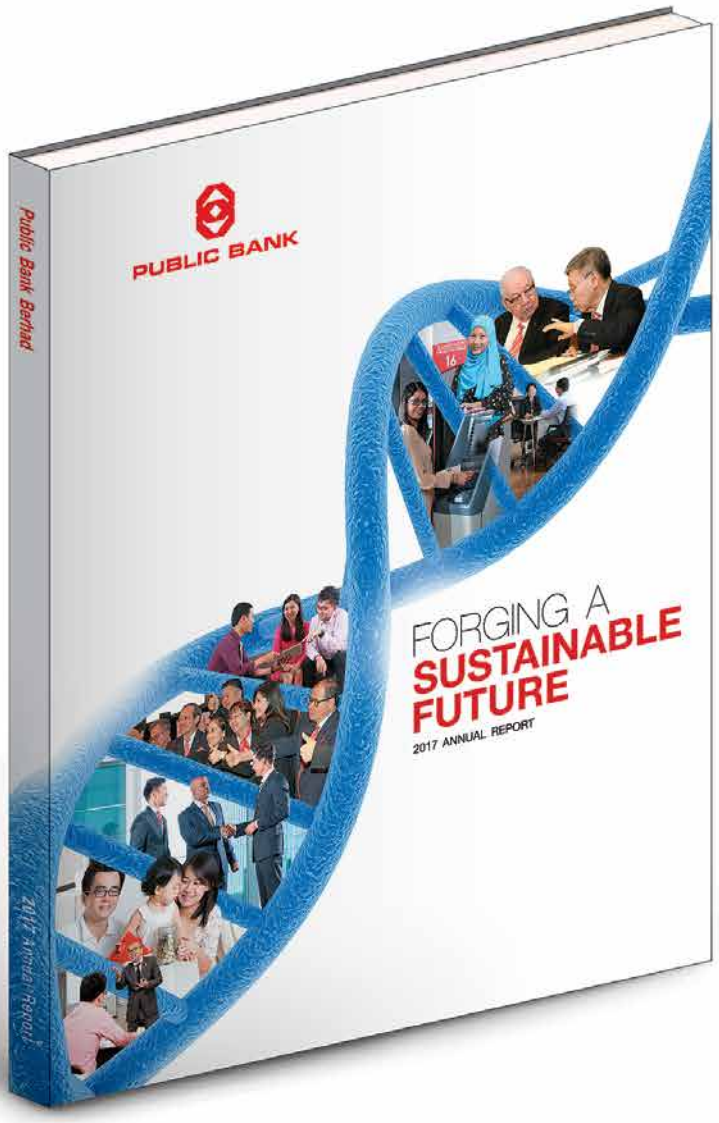
PUBLIC BANK



FORGING A SUSTAINABLE FUTURE

2017 ANNUAL REPORT

FINANCIAL STATEMENTS


PUBLIC BANK
Public Bank Berhad
2017 Annual Report
FORGING A
SUSTAINABLE
FUTURE
2017 ANNUAL REPORT

FORGING A **SUSTAINABLE FUTURE**

Behind Malaysia's well respected banking institution lie an indomitable spirit of excellence and energy of its people who possess a deep sense of ownership and commitment. These attributes form an integral part of Public Bank's business success that had long been nurtured by its iconic Founder, Tan Sri Dato' Sri Dr. Teh Hong Piow. Tan Sri Teh's steely determination and core values form the Bank's fundamental DNA, personifying his distinctive characteristics and legacies which have shaped Public Bank to its present prominent stature.

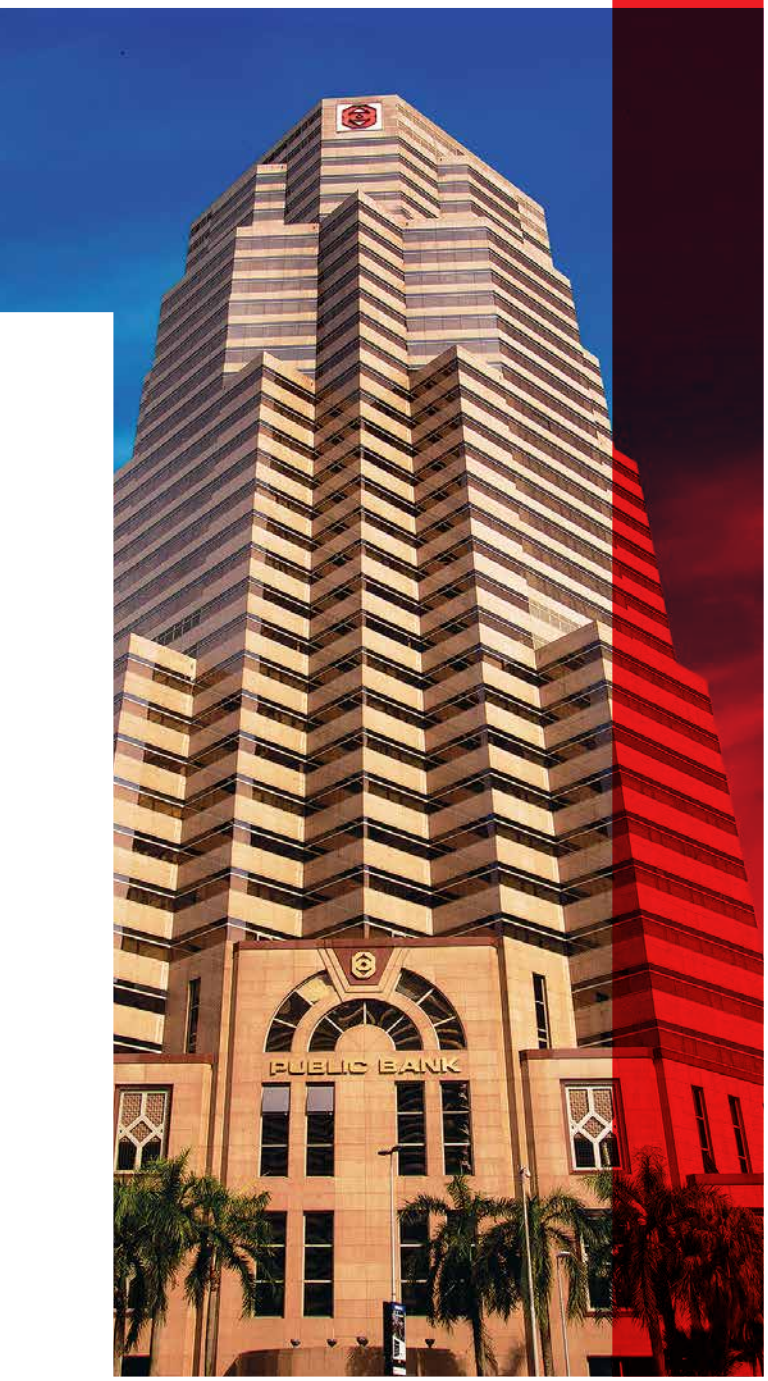
Tan Sri Dato' Sri Dr. Teh Hong Piow's values bear the characteristics of his own visionary leadership, dynamic professionalism, passion for excellence, prudent financial management, integrity and inspirational work culture. Firmly embedded as the foundational genetic code of Public Bank, these values continue to define the Bank's corporate journey of excellence, award winning performances and fostering a people mindset, in ***Forging A Sustainable Future*** to meet the challenging demands of the future.



what's

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Corporate Mission

TO SUSTAIN THE POSITION OF BEING THE MOST EFFICIENT, PROFITABLE AND RESPECTED PREMIER FINANCIAL INSTITUTION IN MALAYSIA.

Philosophy

PUBLIC BANK CARES ...

FOR ITS CUSTOMERS

- By providing the most courteous and efficient service in every aspect of its business
- By being innovative in the development of new banking products and services

FOR ITS SHAREHOLDERS

- By forging ahead and consolidating its position as a stable and progressive financial institution
- By generating profits and a fair return on their investment

FOR ITS EMPLOYEES

- By promoting the well-being of its staff through attractive remuneration and fringe benefits
- By promoting good staff morale through proper staff training and development and provision of opportunities for career advancement

FOR THE COMMUNITY IT SERVES

- By assuming its role as a socially responsible corporate citizen in a tangible manner
- By adhering closely to national policies and objectives thereby contributing towards the progress of the nation

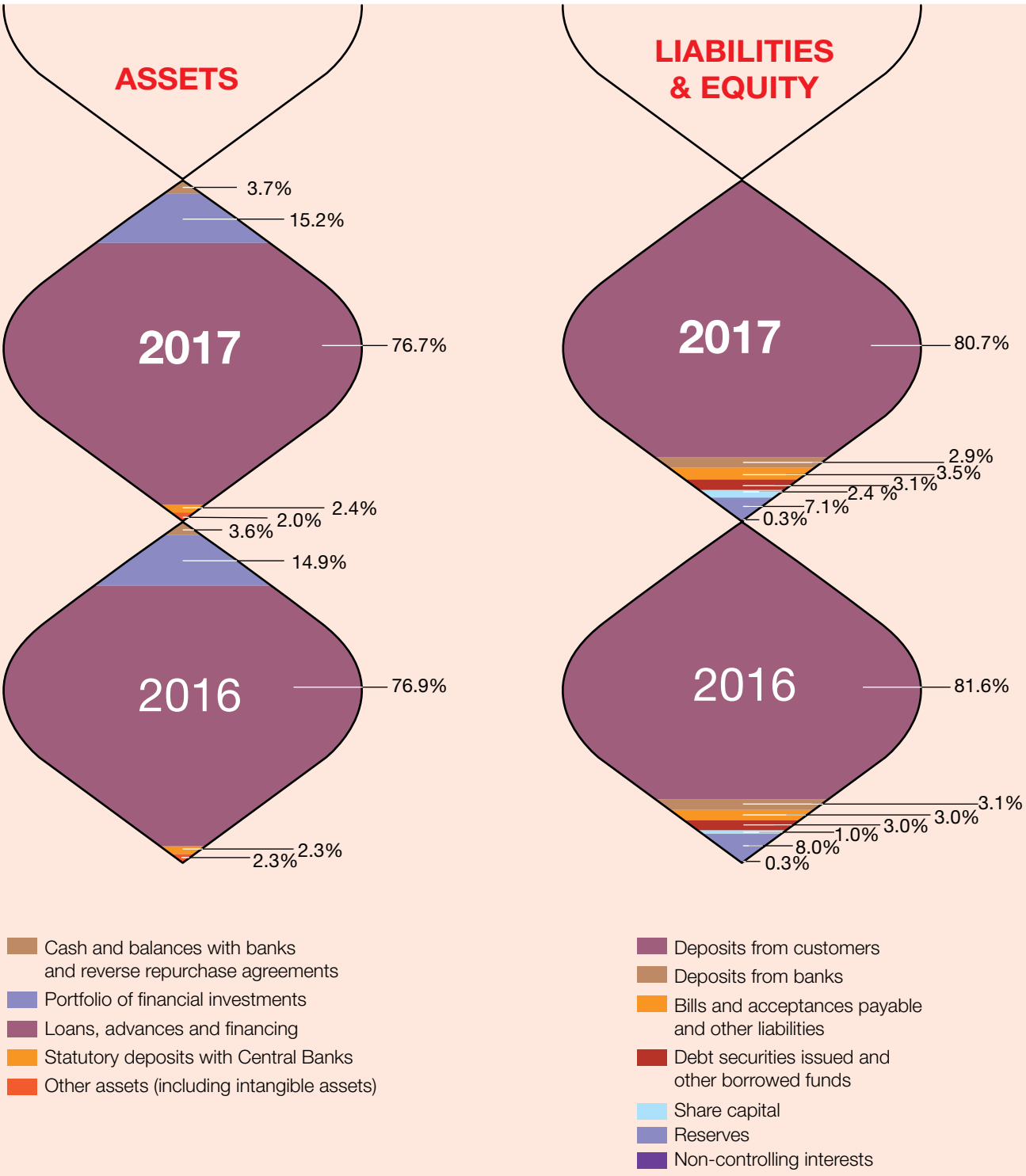
... WITH INTEGRITY

FINANCIAL HIGHLIGHTS

	Group		Bank	
	2017	2016	**2017**	2016
PROFITABILITY (RM'Million)				
Operating revenue	**20,858**	20,103	**15,669**	14,834
Operating profit	**7,319**	6,745	**6,366**	5,105
Profit before tax expense and zakat	**7,118**	6,554	**6,296**	5,079
Net profit attributable to equity holders of the Bank	**5,470**	5,207	**5,061**	4,024
KEY BALANCE SHEET DATA (RM'Million)				
Total assets	**395,276**	380,053	**313,665**	303,810
Loans, advances and financing	**303,044**	292,429	**240,576**	232,795
Deposits from customers	**319,259**	309,974	**245,332**	241,957
Shareholders' equity	**37,365**	34,213	**32,641**	29,774
FINANCIAL RATIOS (%)				
Profitability Ratios				
Net interest margin on average interest bearing assets	**2.3**	2.2	**2.1**	2.0
Net return on equity[1]	**15.8**	16.5	**16.9**	14.6
Return on average assets	**1.8**	1.8	**2.0**	1.7
Return on average risk-weighted assets	**2.8**	2.7	**3.1**	2.6
Capital Adequacy Ratios				
Common Equity Tier I capital ratio	**12.8**	11.9	**12.1**	11.7
Tier I capital ratio	**13.5**	12.7	**13.1**	12.8
Total capital ratio	**16.5**	16.0	**15.6**	15.2
Asset Quality Ratio				
Gross impaired loans ratio	**0.5**	0.5	**0.4**	0.4

[1] *Based on average equity attributable to equity holders of the Bank, adjusted for dividend declared subsequent to year end.*

SIMPLIFIED GROUP BALANCE SHEET



FIVE-YEAR GROUP FINANCIAL SUMMARY

YEAR ENDED 31 DECEMBER	2017	2016	2015	2014	2013
OPERATING RESULTS (RM'Million)					
Operating profit	**7,319**	6,745	6,631	6,067	5,655
Profit before tax expense and zakat	**7,118**	6,554	6,491	5,814	5,310
Net profit attributable to equity holders of the Bank	**5,470**	5,207	5,062	4,519	4,065
KEY BALANCE SHEET DATA (RM'Million)					
Total assets	**395,276**	380,053	363,758	345,722	305,725
Loans, advances and financing	**303,044**	292,429	271,814	243,222	219,416
Total liabilities	**356,831**	344,689	331,450	316,847	284,528
Deposits from customers	**319,259**	309,974	301,157	276,540	250,873
Core customer deposits	**269,723**	258,155	245,171	216,707	201,258
Share capital	**9,418**[1]	3,882	3,882	3,882	3,532
Shareholders' equity	**37,365**	34,213	31,231	28,025	20,424
Commitments and contingencies	**95,443**	105,592	107,533	95,813	87,986
SHARE INFORMATION AND VALUATION					
Share Information					
Per share (sen)					
Basic/Diluted earnings	**141.7**	134.8	131.1	123.7	116.1
Dividend	**61.0**	58.0	56.0	54.0	52.0
Net assets	**967.6**	886.0	808.8	725.7	583.2
Share price as at 31 December (RM)	**20.78**	19.72	18.52	18.30	19.40
Market capitalisation (RM'Million)	**80,671**	76,556	71,897	71,043	68,668
Valuations					
Dividend yield (%)	**2.9**	2.9	3.0	3.0	2.7
Dividend payout ratio (%)	**43.1**	43.0	42.7	46.1	44.8
Price to earnings multiple (times)	**14.7**	14.6	14.1	14.8	16.7
Price to book multiple (times)	**2.1**	2.2	2.3	2.5	3.3

[1] *The Bank's share premium account was transferred to form part of the Bank's share capital pursuant to the Companies Act 2016 which came into force on 31 January 2017.*

FIVE-YEAR GROUP FINANCIAL SUMMARY

YEAR ENDED 31 DECEMBER	2017	2016	2015	2014	2013
FINANCIAL RATIOS (%)					
Profitability Ratios					
Net interest margin on average interest bearing assets	**2.3**	2.2	2.2	2.2	2.4
Net return on equity [1]	**15.8**	16.5	17.8	19.9#	22.4
Return on average assets	**1.8**	1.8	1.8	1.8	1.8
Return on average risk-weighted assets	**2.8**	2.7	2.8	2.8	2.8
Cost/income ratio	**31.9**	32.3	30.5	30.0	30.7
Asset Quality Ratios					
Gross loans to fund ratio	**90.0**	90.8	86.8	84.4	84.5
Gross loans to fund and equity ratio	**80.7**	81.8	78.7	76.7	78.1
Gross impaired loans ratio	**0.5**	0.5	0.5	0.6	0.7
Loan loss coverage					
– Exclude regulatory reserve	**95.5**	102.7	120.8	122.4	118.5
– Include regulatory reserve	**256.5**	248.5	258.6	218.6	127.1
Capital Adequacy Ratios					
Common Equity Tier I ("CET I") capital ratio	**12.8**	11.9	11.4	11.3	9.3
Tier I capital ratio	**13.5**	12.7	12.6	12.8	11.1
Total capital ratio	**16.5**	16.0	15.9	16.4	14.3
CET I capital (RM'Million)	**32,834**	29,856	27,329	24,775	18,527
Tier I capital (RM'Million)	**34,841**	32,007	30,118	27,942	22,079
Tier II capital (RM'Million)	**7,606**	8,198	8,092	7,891	6,458
Total capital (RM'Million)	**42,447**	40,205	38,210	35,833	28,537
PRODUCTIVITY RATIOS					
Number of employees	**18,553**	18,651	18,373	18,198	17,924
Gross loans per employee (RM'000)	**16,410**	15,761	14,883	13,465	12,340
Deposits per employee (RM'000)	**17,208**	16,620	16,391	15,196	13,996
Profit before tax per employee (RM'000)	**384**	351	353	320	296
MARKET SHARE (%)					
Domestic market share					
Loans, advances & financing	**17.8**	17.7	17.4	17.1	16.9
Deposits from customers	**16.8**	16.9	16.6	15.9	15.7
Core customer deposits	**17.4**	17.5	16.8	16.6	17.5

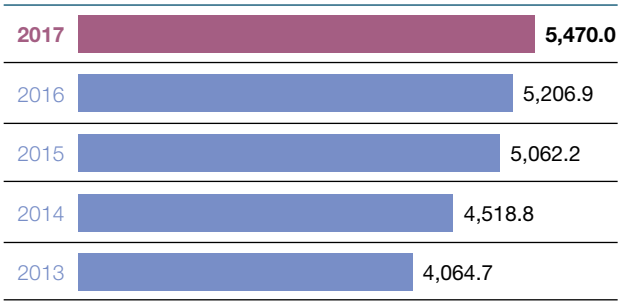
[1] *Based on equity attributable to equity holders of the Bank, adjusted for dividend declared subsequent to year end.*

\# *Average equity is adjusted with weighted average of net proceeds from rights issue.*

SUMMARY OF FIVE-YEAR GROUP GROWTH

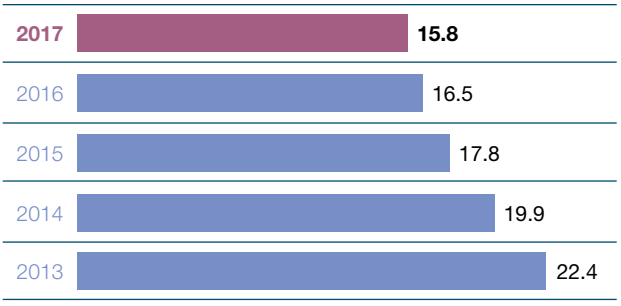
NET PROFIT ATTRIBUTABLE TO EQUITY HOLDERS

RM'Million — **RM5,470.0 Million**



NET RETURN ON EQUITY

Percentage (%) — **15.8%**



EARNINGS PER SHARE

Sen — **141.7 Sen**



DIVIDEND PER SHARE

Sen — **61.0 Sen**



SHARE PRICE

RM — **RM20.78**



MARKET CAPITALISATION

RM'Billion — **RM80.67 Billion**



PUBLIC BANK'S RANKING BY MARKET CAPITALISATION ON BURSA MALAYSIA SECURITIES BERHAD

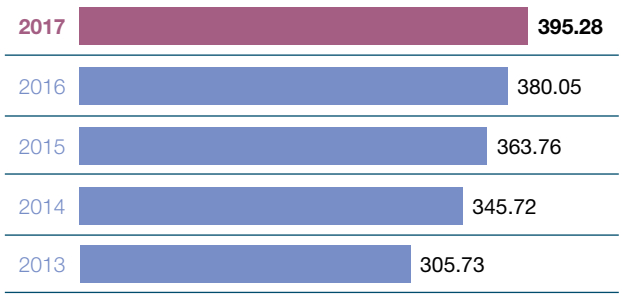
Year	2013	2014	2015	2016	2017
Ranking	2nd	3rd	3rd	3rd	**3rd**

SUMMARY OF FIVE-YEAR GROUP GROWTH

TOTAL ASSETS

RM'Billion

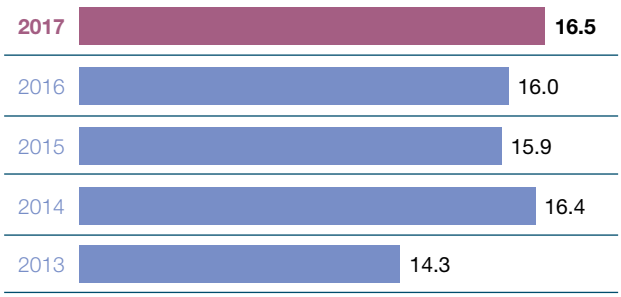
RM395.28 Billion



TOTAL CAPITAL RATIO

Percentage (%)

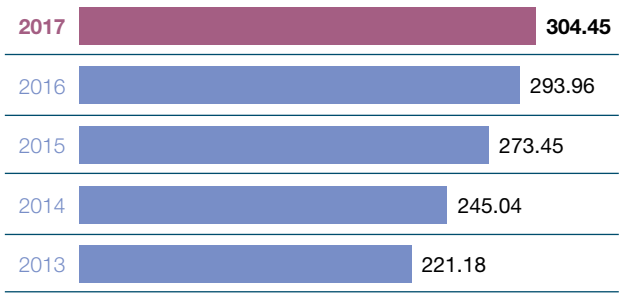
16.5%



GROSS LOANS, ADVANCES AND FINANCING

RM'Billion

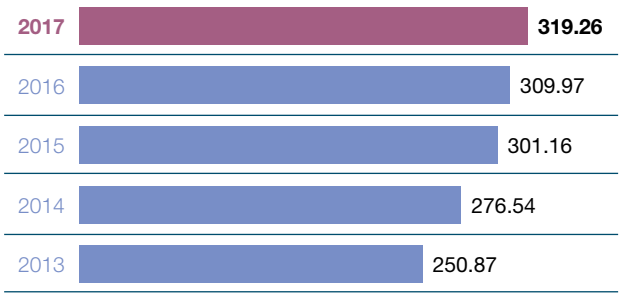
RM304.45 Billion



CUSTOMER DEPOSITS

RM'Billion

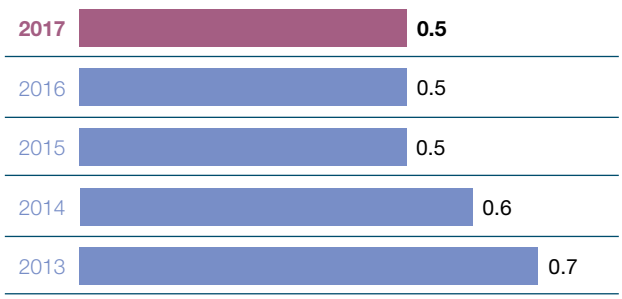
RM319.26 Billion



GROSS IMPAIRED LOANS RATIO

Percentage (%)

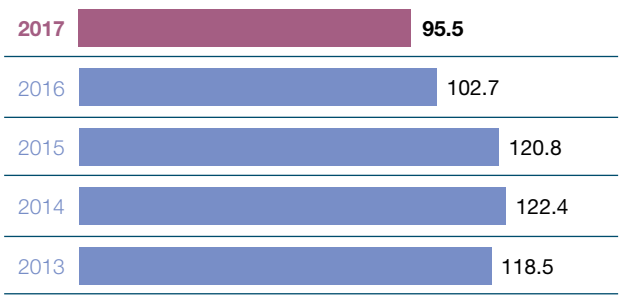
0.5%



LOAN LOSS COVERAGE

Percentage (%)

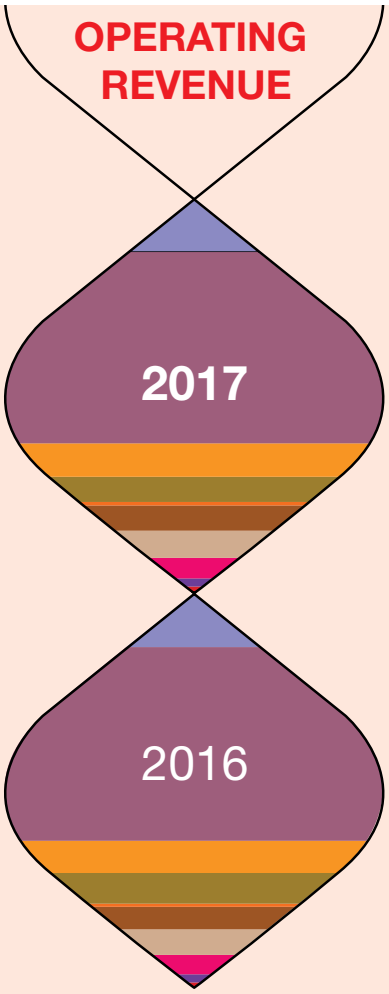
95.5%





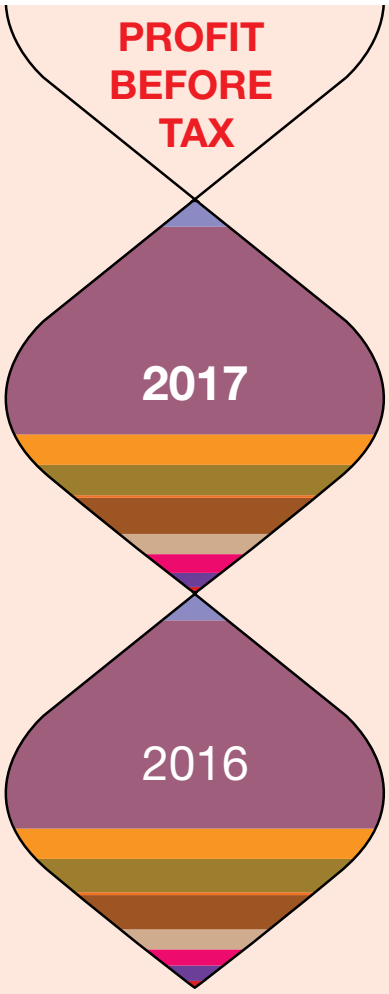
SEGMENTAL ANALYSIS

OPERATING REVENUE



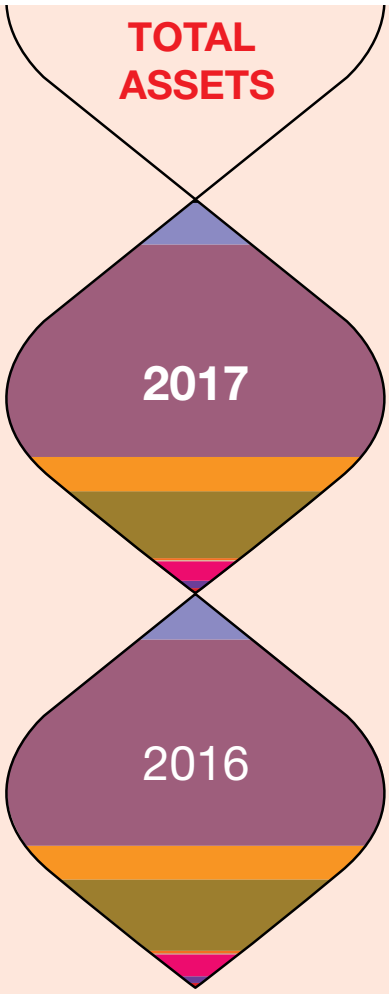
	2017 %	2016 %
Domestic		
Hire purchase	**12.6**	13.4
Retail operations	**49.2**	49.0
Corporate lending	**8.6**	8.3
Treasury and capital market operations	**6.5**	7.9
Investment banking	**0.9**	0.8
Fund management	**6.5**	5.8
Others	**7.0**	6.6
Overseas		
Hong Kong SAR	**5.3**	5.0
Cambodia	**2.1**	2.1
Other countries	**1.3**	1.1

PROFIT BEFORE TAX



	2017 %	2016 %
Domestic		
Hire purchase	**6.3**	6.9
Retail operations	**53.3**	52.9
Corporate lending	**7.8**	7.7
Treasury and capital market operations	**7.8**	8.5
Investment banking	**0.6**	0.7
Fund management	**9.3**	8.7
Others	**5.2**	5.1
Overseas		
Hong Kong SAR	**4.8**	4.1
Cambodia	**3.6**	3.9
Other countries	**1.3**	1.5

TOTAL ASSETS



	2017 %	2016 %
Domestic		
Hire purchase	**10.7**	11.4
Retail operations	**54.6**	52.6
Corporate lending	**8.8**	8.6
Treasury and capital market operations	**17.2**	18.2
Investment banking	**0.5**	0.6
Fund management	**0.1**	0.1
Others	**0.2**	0.2
Overseas		
Hong Kong SAR	**5.0**	5.6
Cambodia	**1.9**	1.7
Other countries	**1.0**	1.0

STATEMENT OF RESPONSIBILITY BY DIRECTORS

In respect of the preparation of the annual audited financial statements

The Directors are responsible for ensuring that the annual audited financial statements of the Group and of the Bank are drawn up in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards, the requirements of the Companies Act 2016 in Malaysia and the Listing Requirements of Bursa Malaysia Securities Berhad.

The Directors are also responsible for ensuring that the annual audited financial statements of the Group and of the Bank are prepared with reasonable accuracy from the accounting records of the Group and of the Bank so as to give a true and fair view of the financial position of the Group and of the Bank as of 31 December 2017 and of their financial performance and cash flows for the year then ended.

In preparing the annual audited financial statements, the Directors have:

a. applied the appropriate and relevant accounting policies on a consistent basis;
b. made judgments and estimates that are reasonable and prudent; and
c. prepared the audited financial statements on a going concern basis.

The Directors also have a general responsibility to take reasonable steps to safeguard the assets of the Group and of the Bank to prevent and detect fraud and other irregularities.

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DIRECTORS' REPORT FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2017

The Directors have pleasure in presenting to the members their report together with the audited financial statements of the Group and of the Bank for the year ended 31 December 2017.

PRINCIPAL ACTIVITIES

The Bank is principally engaged in all aspects of commercial banking and the provision of related financial services.

The principal activities of the subsidiary and associated companies are as disclosed in Notes 15 and 16 to the financial statements respectively.

There have been no significant changes to these principal activities during the financial year.

FINANCIAL RESULTS

	Group RM'000	Bank RM'000
Profit before tax expense and zakat	**7,117,672**	**6,296,242**
Tax expense and zakat	**(1,570,693)**	**(1,235,703)**
Profit for the year	**5,546,979**	**5,060,539**
Attributable to:		
Equity holders of the Bank	**5,470,035**	**5,060,539**
Non-controlling interests	**76,944**	**–**
Profit for the year	**5,546,979**	**5,060,539**

DIVIDENDS

The amount of dividends paid by the Bank since 31 December 2016 were as follows:

	RM'000
In respect of financial year ended 31 December 2016:	
Second interim dividend of 32 sen on 3,861,494,043 ordinary shares paid on 28 February 2017	**1,235,678**
In respect of financial year ended 31 December 2017:	
First interim dividend of 27 sen on 3,861,494,043 ordinary shares paid on 17 August 2017	**1,042,603**
	2,278,281

DIRECTORS' REPORT

DIVIDENDS (CONTINUED)

Subsequent to the financial year end, on 22 February 2018, the Directors declared a second interim dividend of 34.0 sen, with the total amounting to approximately RM1,312,907,975 in respect of the current financial year. This is computed based on the issued and paid-up capital as at 31 December 2017, excluding treasury shares held by the Bank of 3,861,494,043 ordinary shares, to be paid and distributed to shareholders whose names appear in the Record of Depositors at the close of business on 15 March 2018. The financial statements for the current financial year do not reflect these dividends. Upon declaration, this dividend payment will be accounted for in equity as an appropriation of retained earnings during the financial year ending 31 December 2018.

The Directors do not propose any final dividend for the financial year ended 31 December 2017.

ISSUE OF SHARES

There were no issuance of new shares by the Bank during the year.

SHARE BUY-BACK

The Bank did not make any purchase of its own shares and none of the treasury shares held were cancelled during the year.

As at 31 December 2017, the Bank held 20,644,304 Public Bank Berhad ("PBB") Shares as treasury shares out of its total issued and paid-up share capital of 3,882,138,347 PBB Shares. Such treasury shares are held at a carrying amount of RM149,336,528. Further information is disclosed in Note 28 to the financial statements.

RESERVES, PROVISIONS AND ALLOWANCES

There were no material transfers to or from reserves or provisions or allowances during the year other than those disclosed in Note 9, Note 10 and Note 29 to the financial statements.

BAD AND DOUBTFUL DEBTS AND FINANCING

Before the statements of profit or loss and statements of financial position of the Group and of the Bank were made out, the Directors took reasonable steps to ascertain that actions had been taken in relation to the writing off of bad debts and financing and the making of allowance for doubtful debts and financing, and satisfied themselves that all known bad debts and financing had been written off and adequate allowance had been made for doubtful debts and financing.

At the date of this report, the Directors are not aware of any circumstances which would render the amount written off for bad debts and financing, or the amount of the allowance for doubtful debts and financing in the financial statements of the Group and of the Bank, inadequate to any substantial extent.

CURRENT ASSETS

Before the statements of profit or loss and statements of financial position of the Group and of the Bank were made out, the Directors took reasonable steps to ensure that current assets, other than debts and financing, which were unlikely to be realised in the ordinary course of business at their values as shown in the accounting records of the Group and of the Bank have been written down to an amount which they might be expected to realise.

At the date of this report, the Directors are not aware of any circumstances which would render the values attributed to the current assets in the financial statements of the Group and of the Bank misleading.

VALUATION METHODS

At the date of this report, the Directors are not aware of any circumstances which have arisen which would render adherence to the existing methods of valuation of assets and liabilities in the financial statements of the Group and of the Bank misleading or inappropriate.

CONTINGENT AND OTHER LIABILITIES

At the date of this report, there does not exist:

(a) any charge on the assets of the Group or of the Bank which has arisen since the end of the financial year which secures the liabilities of any other person; or

(b) any contingent liability in respect of the Group or of the Bank that has arisen since the end of the financial year other than those incurred in the ordinary course of business of the Group and of the Bank.

No contingent liability or other liability of the Group and of the Bank has become enforceable, or is likely to become enforceable, within the period of twelve months after the end of the financial year which, in the opinion of the Directors, will or may substantially affect the ability of the Group or of the Bank to meet their obligations as and when they fall due.

CHANGE OF CIRCUMSTANCES

At the date of this report, the Directors are not aware of any circumstances, not otherwise dealt with in this report or the financial statements of the Group and of the Bank, which would render any amount stated in the financial statements misleading.

ITEMS OF UNUSUAL NATURE

The results of the operations of the Group and of the Bank during the financial year were not, in the opinion of the Directors, substantially affected by any item, transaction or event of a material and unusual nature.

There has not arisen in the interval between the end of the financial year and the date of this report any item, transaction or event of a material and unusual nature likely, in the opinion of the Directors, to affect substantially the results of the operations of the Group and of the Bank for the current financial year in which this report is made.

DIRECTORS' REPORT

SIGNIFICANT EVENTS DURING THE YEAR

The significant events during the financial year are as disclosed in Note 54 to the financial statements.

SUBSEQUENT EVENTS

There were no material events subsequent to the reporting date that require disclosure or adjustments to the financial statements.

INDEMNIFICATION OF DIRECTORS

The Bank maintained on a group basis, a Directors' and Officers' Liability Insurance up to an aggregate limit of RM340,000,000 against any legal liability incurred by the Directors and officers in the discharge of their duties while holding office for the Bank or for its subsidiary companies. The Directors and officers shall not be indemnified by such insurance for any deliberate negligence, fraud, intentional breach of law or breach of trust proven against them. The amount of insurance premium paid for the Directors and officers for the current financial year was RM7,295,000.

DIRECTORS OF THE BANK

The Directors who served since the beginning of the financial year to the date of this report are:

Tan Sri Dato' Sri Dr. Teh Hong Piow
Tan Sri Dato' Sri Tay Ah Lek
Lai Wan
Tang Wing Chew
Lai Wai Keen
Cheah Kim Ling
Dato' Sri Lee Kong Lam (Demised on 14 September 2017)

The names of the directors of the Bank's subsidiary companies who served on the respective board of the subsidiary companies since the beginning of the financial year to the date of this report are disclosed in the Appendix to the financial statements.

In accordance with Article 109 of the Bank's Articles of Association, Lai Wan and Tang Wing Chew retire at the forthcoming Annual General Meeting and, being eligible, offer themselves for re-election.

In accordance with Article 111 of the Bank's Articles of Association, Cheah Kim Ling retires by rotation at the forthcoming Annual General Meeting and, being eligible, offer herself for re-election.

DIRECTORS' INTERESTS

According to the Register of Directors' Shareholdings, the interests of the Directors in office at the end of the financial year in shares of the Bank and in shares of its subsidiary company during the financial year were as follows:

Shares Held in the Bank

	Number of Ordinary Shares			
Direct interests:	**Balance at 1.1.2017**	**Acquired**	**Disposed**	**Balance at 31.12.2017**
Tan Sri Dato' Sri Dr. Teh Hong Piow	24,711,282	–	–	**24,711,282**
Tan Sri Dato' Sri Tay Ah Lek	4,888,845	–	–	**4,888,845**

DIRECTORS' INTERESTS (CONTINUED)

Shares Held in the Bank (continued)

	Number of Ordinary Shares			
Deemed interests:	**Balance at 1.1.2017**	**Acquired**	**Disposed**	**Balance at 31.12.2017**
Tan Sri Dato' Sri Dr. Teh Hong Piow	884,194,971	–	–	**884,194,971**
Tan Sri Dato' Sri Tay Ah Lek	1,389,745	–	–	**1,389,745**
Lai Wan	18,654	–	–	**18,654**
Cheah Kim Ling	12,392	–	–	**12,392**

Shares Held in a Subsidiary Company
– Shares Held in Public Financial Holdings Limited ("PFHL")

	Number of Ordinary Shares			
Direct interests:	**Balance at 1.1.2017**	**Acquired**	**Disposed**	**Balance at 31.12.2017**
Tan Sri Dato' Sri Tay Ah Lek	350,000	–	–	**350,000**

Other than as disclosed above, none of the Directors in office at the end of the financial year had any interest in shares in the Bank or its related corporations during the financial year.

Tan Sri Dato' Sri Dr. Teh Hong Piow, by virtue of his total direct and deemed interests of 908,906,253 shares in the Bank, and pursuant to Section 8(4)(c) of the Companies Act 2016, is deemed interested in the shares in all of the Bank's subsidiary and associated companies to the extent that the Bank has interests.

DIRECTORS' BENEFITS

During and at the end of the financial year, no arrangements subsisted to which the Bank or its subsidiary companies is a party with the object of enabling Directors of the Bank to acquire benefits by means of the acquisition of shares in or debentures of the Bank or any other body corporate.

Since the end of the previous financial year, no Director of the Bank has received or become entitled to receive any benefit (other than benefits included in the aggregate amount of emoluments received or due and receivable by the Directors or the fixed salary of a full time employee of the Bank as disclosed in Note 36 to the financial statements) by reason of a contract made by the Bank or a related corporation with the Director or with a firm of which he is a member, or with a company in which he has substantial financial interest except for those transactions arising in the ordinary course of business as disclosed in Note 42(a) to the financial statements.

DIRECTORS' REPORT

REMUNERATION COMMITTEE

The Remuneration Committee carries out the annual review of the overall remuneration policy for Directors, Chief Executive Officer, Deputy Chief Executive Officer and key Senior Management Officers whereupon recommendations are made to the Board of Directors for approval.

The members of the Remuneration Committee comprising Non-Executive Directors of the Bank are:

Lai Wan (Independent)
Tang Wing Chew (Independent)
Lai Wai Keen (Independent)
Cheah Kim Ling (Independent) (appointed on 26 September 2017)
Dato' Sri Lee Kong Lam (Non-Independent) (Demised on 14 September 2017)

BUSINESS REVIEW 2017

The operating environment remained supportive of the banking industry in 2017. The banking system was well supported by domestic economic activities and continued to be underpinned by strong capitalisation, stable funding and liquidity position, as well as sustained profitability. The asset quality of the banking system also remained resilient with stable gross impaired loans ratio. Overall loans growth continued to grow albeit at a moderated pace. However, intense competition in the banking sector resulted in offering of competitive interest rates for loans and deposits, which led to compression in net interest margins.

The Public Bank Group continued to achieve favourable financial performance in 2017 with total loans expanding by 3.6% in 2017. The Group remained focused on lending to the retail sector, with emphasis on residential mortgages, lending to small and medium enterprises ("SMEs") and financing of passenger vehicles. During the year, the Group launched promotional campaigns for its flagship housing loan and SME financing products and had generated encouraging financing growth from cross-selling activities. The Group continued to maintain market leadership in lending for residential property, commercial property and passenger vehicle segments with market shares of 19.6%, 35.5% and 28.5%, respectively as at the end of 2017.

On the deposit-taking business, the Public Bank Group had continued its marketing strategies to attract new deposits through offering of competitive interest rates and various tactical campaigns. In addition, new deposit products such as the PB UnionPay Savings Account and ACE Enterprise Account were also introduced. As a result of these initiatives, the Group's fixed deposits increased by 3.6%, savings deposits grew by 9.2% and current deposits recorded a growth of 4.7% in 2017.

The Public Bank Group continued to place emphasis to expand its fee-based income generating businesses, such as the unit trust management business, bancassurance and transactional banking services. In the Group's unit trust management business, Public Mutual, Public Bank's wholly-owned subsidiary, retained its market leadership position with an overall retail market share of 40.9% in the private unit trust business in Malaysia. In the bancassurance business, the Group's partnership with AIA Berhad continued to register growth in annualised new premiums.

The Public Bank Group continued to uphold strong asset quality, underpinned by the Group's prudent underwriting standards and proactive recovery efforts. Consequently, the gross impaired loans ratio of the Group remained low at 0.5% as at the end of 2017.

BUSINESS REVIEW 2017 (CONTINUED)

In terms of cost efficiency, the Public Bank Group remained the best in the domestic banking industry with the lowest cost-to-income ratio of 31.9% in 2017, which was well below the banking industry's average of 45.8%.

The Public Bank Group has a network of 259 well distributed branches, more than 2,000 self-service terminals and a strong team of dedicated employees to support the delivery of efficient customer service. In addition to conventional banking, the Group has also advanced its efforts on the digital banking front to meet the evolving needs of customers. The PBe Internet banking, PB engage mobile banking application and the cashless payment services provide faster and convenient banking services to customers. The Group's relentless efforts in digital transformation have shown promising results with higher new user registrations and online transactions of Public Bank's electronic payment channel in 2017.

The Public Bank Group continued to pursue organic expansion to further strengthen its presence in the region. As at the end of 2017, the Group has a regional network of 79 branches in Hong Kong, 4 in People's Republic of China, 30 in Cambodia, 13 in Vietnam, 4 in Laos and 3 in Sri Lanka.

ECONOMIC OUTLOOK AND PROSPECTS FOR 2018

In 2018, the Malaysian economy is expected to grow between 5.0% and 5.5%, supported by domestic demand. The external sector will provide impetus to the domestic economy amid ongoing global growth. Headline inflation is also expected to moderate as a result of receding price pressure. The Malaysian government's accommodative policies and the country's strong economic fundamentals will continue to augur well for the domestic economy.

On the demand side, stable labour market conditions and income growth are expected to remain supportive of private consumption. Meanwhile, investments are projected to be sustained by the implementation of existing and new investment projects, particularly in the services and manufacturing sectors.

On the supply side, growth is expected to be broad-based. The services sector will be buoyed by strong domestic economic activities while the manufacturing sector will be driven by sustained external demand and consumption activities. The construction sector is expected to be underpinned by major civil engineering projects.

The Malaysian economic policies will continue to remain supportive of sustainable growth amid a stable price environment. Underpinned by strong capitalisation, stable funding capacity and healthy liquidity position, the banking sector is expected to remain supportive of domestic economic activities.

While global growth is expected to be broadly stable in 2018 and risks are anticipated to be more balanced, various challenges could potentially arise mainly due to policy uncertainties in major advanced economies, trade protectionism, post-Brexit uncertainties, geopolitical tension in the Middle East and East Asia as well as rapid developments in the global business landscape.

BUSINESS OUTLOOK FOR 2018

As the Malaysian economy is expected to register a growth rate of between 5.0% and 5.5% in 2018, the domestic banking sector will continue to capitalise on the growing economy for continued business expansion. To enhance innovation in products and services, banks will continue to explore new opportunities especially in the area of digitalisation to cater to the needs of an increasingly tech-savvy customer base. Backed by strong capitalisation, stable funding and liquidity position as well as sustained profitability, the banking sector will continue to remain supportive of economic activities.

The Public Bank Group will continue to pursue its long-term strategy of organic growth, focusing on its core retail banking and financing business. In the lending business, the Group remains focused on home mortgages, commercial loans for the SMEs and hire purchase financing for passenger vehicles. The Group will sustain financing in the residential property segment, focusing on home mortgages particularly for owner occupation. The various people-centric measures introduced by the Government including the personal tax cut for individuals with taxable income between RM20,000 and RM70,000 per annum is expected to improve household income which will augur well for the retail sector.

The Public Bank Group will continue to focus on lending to the SMEs which are expected to benefit from the various expansionary measures announced during the Budget 2018. The Government had allocated funds for government guaranteed loans and interest subsidy for Shariah Compliant Financing Scheme to further bolster growth of the SME sector. In addition, the introduction of the Companies Act 2016 will facilitate the setting up of businesses, simplify business procedures and reduce cost of doing business, which are expected to be positive for SME business.

On the funding side, the Public Bank Group remains focused on attracting low cost funds to maintain an efficient funding structure and a healthy balance sheet. The Group will continue to roll out promotional campaigns and further enhance its deposits product offerings. In addition, the Group will intensify efforts to tap on potential growth markets, especially the Generation-Y customer segment.

The Public Bank Group will continue to broaden its income sources from its non-interest income business segments such as the unit trust business, bancassurance, credit cards, foreign exchange-related transactions and transactional banking services as well as pursue cross-selling initiatives. The Group will also focus on product innovation and introducing more new products by collaborating with FinTechs to provide more value added services and to further improve customers' banking experience.

In pursuit of the Public Bank Group's organic growth strategy, the Group remains committed to grow its overseas operations, particularly in the Indo-China and Hong Kong market.

The Public Bank Group will remain vigilant and maintain prudent cost management and risk management practices. To ensure the delivery of excellent customer service, the Group will continue to leverage on its strong PB brand and efficient banking resources as well as infrastructure to serve its customers. The Group will also continue to strengthen its digital capabilities to tap on the huge business potential of digital finance in the banking sector.

AUDITORS

The retiring auditors, Messrs. Ernst & Young, have indicated their willingness to accept re-appointment.

Auditors' remuneration is disclosed in Note 35 to the financial statements.

Signed on behalf of the Board of Directors in accordance with a resolution of the Directors:

TAN SRI DATO' SRI DR. TEH HONG PIOW
Chairman

TAN SRI DATO' SRI TAY AH LEK
Managing Director

Kuala Lumpur
Date: 22 February 2018

STATEMENT BY DIRECTORS

We, TAN SRI DATO' SRI DR. TEH HONG PIOW and TAN SRI DATO' SRI TAY AH LEK, being two of the Directors of PUBLIC BANK BERHAD, do hereby state that, in the opinion of the Directors, the financial statements set out on pages 27 to 250 are properly drawn up in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act 2016 in Malaysia so as to give a true and fair view of the financial position of the Group and of the Bank as at 31 December 2017 and of their financial performance and cash flows for the year then ended.

Signed on behalf of the Board of Directors in accordance with a resolution of the Directors:

TAN SRI DATO' SRI DR. TEH HONG PIOW
Chairman

TAN SRI DATO' SRI TAY AH LEK
Managing Director

Kuala Lumpur
Date: 22 February 2018

STATUTORY DECLARATION

I, YIK SOOK LING, being the officer primarily responsible for the financial management of PUBLIC BANK BERHAD, do solemnly and sincerely declare that the financial statements set out on pages 27 to 250, are to the best of my knowledge and belief, correct and I make this solemn declaration conscientiously believing the same to be true, and by virtue of the provisions of the Statutory Declarations Act, 1960.

Subscribed and solemnly declared by the
abovenamed YIK SOOK LING at KUALA LUMPUR
in WILAYAH PERSEKUTUAN this 22 February 2018

BEFORE ME:

Commissioner for Oaths
Kuala Lumpur

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF PUBLIC BANK BERHAD (INCORPORATED IN MALAYSIA)

REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

Opinion

We have audited the financial statements of Public Bank Berhad, which comprise the statements of financial position as at 31 December 2017 of the Group and of the Bank, and the statements of profit or loss, statements of profit or loss and other comprehensive income, statements of changes in equity and statements of cash flows of the Group and of the Bank for the financial year then ended, and notes to the financial statements, including a summary of significant accounting policies, as set out on pages 27 to 250.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the Group and of the Bank as at 31 December 2017, and of their financial performance and their cash flows for the financial year then ended in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act 2016 in Malaysia.

Basis for opinion

We conducted our audit in accordance with approved standards on auditing in Malaysia and International Standards on Auditing. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence and other ethical responsibilities

We are independent of the Group and of the Bank in accordance with the By-Laws (on Professional Ethics, Conduct and Practice) of the Malaysian Institute of Accountants ("By-Laws") and the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants ("IESBA Code"), and we have fulfilled our other ethical responsibilities in accordance with the By-Laws and IESBA Code.

Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the Group and of the Bank for the current financial year. These matters were addressed in the context of our audit of the financial statements of the Group and of the Bank as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters. For each matter below, our description of how our audit addressed the matter is provided in that context.

We have fulfilled the responsibilities described in the Auditors' responsibilities for the audit of the financial statements section of our report, including in relation to these matters. Accordingly, our audit included the performance of procedures designed to respond to our assessment of the risks of material misstatement of the financial statements of the Group and of the Bank. The results of our audit procedures, including the procedures performed to address the matters below, provide the basis for our audit opinion on the accompanying financial statements.

INDEPENDENT AUDITORS' REPORT

Key audit matters (continued)

Risk area and rationale	Our response
Goodwill Goodwill impairment testing of cash generating units ("CGUs") relies on estimates of value-in-use based on estimated future cash flows. The Group and the Bank are required to annually test the amount of goodwill for impairment. We focused on this area due to: (i) the significance of the goodwill of RM2,367 million and RM695 million recognised in the financial statements of the Group and of the Bank respectively; and (ii) the level of the subjectivity associated with the assumptions used in estimating the value in use of the CGUs. *Refer to summary of significant accounting policies in Note 2(iv)(l)(i), significant accounting estimates and judgment in Note 2(iv)(a)(iii) and the disclosure of goodwill in Note 19 to the financial statements.*	Our audit procedures included, among others, evaluating the assumptions and methodologies used by the Group and the Bank in performing the impairment assessment. We tested the basis of preparing the cash flow forecasts taking into account the back testing results on the accuracy of previous forecasts and the historic evidence supporting underlying assumptions. We also assessed the appropriateness of the other key assumptions, such as the growth rates used to extrapolate the cash flows and the discount rates applied, by comparing against internal information, and external economic and market data. We also reviewed management's sensitivity and stress testing analysis and tested independently those assumptions to which the outcome of the impairment test is most sensitive.
Impairment of loans, advances and financing The impairment of loans, advances and financing, which includes individual and collective impairment, is estimated by the management through the application of judgment and use of subjective assumptions. A material portion of the impairment is collectively calculated based on models developed which give rise to certain degree of uncertainty. Due to the significance of loans, advances and financing (representing 77% of total assets of the Group and of the Bank) and the corresponding uncertainty inherent in such an estimate, we considered this as a key audit matter. *Refer to summary of significant accounting policies in Note 2(iv)(h)(i), significant accounting estimates and judgment in Note 2(iv)(a)(ii) and the disclosures of loans, advances and financing in Note 9 to the financial statements.*	Our audit procedures included the assessment of controls over the approval, recording and monitoring of loans, advances and financing, and evaluating the methodologies, inputs and assumptions used by the Group and the Bank in calculating collective impairment allowance and individual impairment allowance. For collective impairment, we checked to historical loss data and compared the assumptions used by the Group and the Bank for collective impairment allowances to externally available industry, financial and economic data. As part of this, we assessed the reasonableness of the Group's and the Bank's estimates and assumptions, specifically in respect of the inputs to the impairment models and the consistency of judgment applied in the use of economic factors, loss identification periods and the observation period for historical default rates. For a sample of exposures that were subject to an individual impairment assessment, we specifically reviewed the Group's and the Bank's assumptions on the expected future cash flows, including the realisable value of collateral based on available market information. We also assessed whether the financial statement disclosures appropriately reflect the Group's and the Bank's exposure to credit risk.

Information other than the financial statements and auditors' report thereon

The directors of the Bank are responsible for the other information. The other information comprises the information included in the annual report, but does not include the financial statements of the Group and of the Bank and our auditors' report thereon.

Our opinion on the financial statements of the Group and of the Bank does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements of the Group and of the Bank, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements of the Group and of the Bank or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the directors for the financial statements

The directors of the Bank are responsible for the preparation of the financial statements of the Group and of the Bank that give a true and fair view in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act 2016 in Malaysia. The directors are also responsible for such internal control as the directors determine is necessary to enable the preparation of financial statements of the Group and of the Bank that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements of the Group and of the Bank, the directors are responsible for assessing the Group's and the Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Group or the Bank or to cease operations, or have no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements of the Group and of the Bank as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with approved standards on auditing in Malaysia and International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with approved standards on auditing in Malaysia and International Standards on Auditing, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements of the Group and of the Bank, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's and of the Bank's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.

INDEPENDENT AUDITORS' REPORT

Auditors' responsibilities for the audit of the financial statements (continued)

– Conclude on the appropriateness of directors' use of the going concern basis of accounting, and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's and the Bank's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Group or the Bank to cease to continue as a going concern.

– Evaluate the overall presentation, structure and content of the financial statements of the Group and of the Bank, including the disclosures, and whether the financial statements of the Group and of the Bank represent the underlying transactions and events in a manner that achieves fair presentation.

– Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the financial statements of the Group. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the directors, we determine those matters that were of most significance in the audit of the financial statements of the Group and of the Bank for the current financial year and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Other matters

This report is made solely to the members of the Bank, as a body, in accordance with Section 266 of the Companies Act 2016 in Malaysia and for no other purpose. We do not assume responsibility to any other person for the content of this report.

Ernst & Young
AF: 0039
Chartered Accountants

Yap Seng Chong
No. 02190/12/2019 J
Chartered Accountant

Kuala Lumpur, Malaysia
Date: 22 February 2018

STATEMENTS OF FINANCIAL POSITION AS AT 31 DECEMBER 2017

	Note	Group 2017 RM'000	Group 2016 RM'000	Bank 2017 RM'000	Bank 2016 RM'000
ASSETS					
Cash and balances with banks	3	**14,006,541**	10,684,092	**6,387,571**	5,059,890
Reverse repurchase agreements	4(a)	**651,065**	2,793,563	**–**	2,268,564
Financial assets held-for-trading	5	**1,376,541**	1,178,884	**699,796**	576,329
Derivative financial assets	6	**226,319**	618,141	**240,215**	628,145
Financial investments available-for-sale	7	**30,325,057**	33,345,205	**20,210,743**	23,655,309
Financial investments held-to-maturity	8	**28,578,336**	22,173,926	**23,331,493**	17,044,541
Loans, advances and financing	9	**303,044,127**	292,429,184	**240,576,248**	232,794,693
Other assets	10	**2,751,745**	2,994,523	**2,536,423**	3,028,257
Statutory deposits with Central Banks	12	**9,525,927**	8,900,566	**6,940,438**	6,586,569
Deferred tax assets	13	**70,984**	65,189	**–**	–
Collective investments	14	**–**	–	**5,319,009**	5,140,765
Investment in subsidiary companies	15	**–**	–	**5,955,494**	5,655,494
Investment in associated companies	16	**35,068**	38,137	**30,000**	30,000
Investment properties	17	**688,052**	699,469	**–**	–
Property and equipment	18	**1,564,427**	1,528,326	**741,942**	645,794
Intangible assets	19	**2,432,058**	2,603,621	**695,393**	695,393
TOTAL ASSETS		**395,276,247**	380,052,826	**313,664,765**	303,809,743
LIABILITIES					
Deposits from customers	20	**319,259,426**	309,973,568	**245,331,728**	241,957,458
Deposits from banks	21	**11,446,057**	11,810,823	**12,966,893**	12,289,026
Obligations on securities sold under repurchase agreements	4(b)	**1,237,528**	2,469,834	**1,237,528**	2,469,834
Bills and acceptances payable	22	**286,949**	327,272	**286,584**	325,597
Recourse obligations on loans and financing sold to Cagamas	23	**5,922,006**	1,922,023	**5,922,006**	1,422,007
Derivative financial liabilities	6	**568,129**	1,328,691	**569,439**	1,322,747
Debt securities issued and other borrowed funds	24	**12,328,073**	11,514,274	**10,759,998**	10,383,129
Other liabilities	25	**4,915,701**	4,624,169	**3,320,082**	3,371,725
Provision for tax expense and zakat	26	**702,063**	563,114	**500,330**	376,065
Deferred tax liabilities	13	**164,655**	155,287	**128,997**	118,653
TOTAL LIABILITIES		**356,830,587**	344,689,055	**281,023,585**	274,036,241

STATEMENTS OF FINANCIAL POSITION

	Note	Group 2017 RM'000	Group 2016 RM'000	Bank 2017 RM'000	Bank 2016 RM'000
EQUITY					
Share capital	27	**9,417,653**	3,882,138	**9,417,653**	3,882,138
Reserves		**28,096,390**	30,480,514	**23,372,864**	26,040,701
Treasury shares	28	**(149,337)**	(149,337)	**(149,337)**	(149,337)
Equity attributable to equity holders of the Bank		**37,364,706**	34,213,315	**32,641,180**	29,773,502
Non-controlling interests		**1,080,954**	1,150,456	**–**	–
TOTAL EQUITY		**38,445,660**	35,363,771	**32,641,180**	29,773,502
TOTAL LIABILITIES AND EQUITY		**395,276,247**	380,052,826	**313,664,765**	303,809,743
COMMITMENTS AND CONTINGENCIES	49	**95,442,831**	105,592,459	**88,624,817**	97,032,508
Net assets per share attributable to equity holders of the Bank (RM)		**9.68**	8.86	**8.45**	7.71

The accompanying notes form an integral part of the financial statements

STATEMENTS OF PROFIT OR LOSS FOR THE YEAR ENDED 31 DECEMBER 2017

	Note	Group 2017 RM'000	Group 2016 RM'000	Bank 2017 RM'000	Bank 2016 RM'000
Operating revenue	2(iv)(x)	**20,858,174**	20,102,740	**15,668,540**	14,834,374
Interest income	30	**15,278,416**	15,067,528	**13,566,413**	13,537,566
Interest expense	31	**(7,861,297)**	(8,147,121)	**(7,569,308)**	(7,903,957)
Net interest income		**7,417,119**	6,920,407	**5,997,105**	5,633,609
Net income from Islamic banking business	56	**998,717**	941,638	**–**	–
		8,415,836	7,862,045	**5,997,105**	5,633,609
Fee and commission income	32(a)	**2,560,668**	2,289,015	**1,041,880**	972,727
Fee and commission expense	32(b)	**(824,128)**	(724,025)	**(343,025)**	(310,623)
Net fee and commission income	32	**1,736,540**	1,564,990	**698,855**	662,104
Net gains and losses on financial instruments	33	**90,431**	74,022	**85,462**	82,171
Other operating income	34	**503,999**	455,394	**1,754,382**	840,964
Net income		**10,746,806**	9,956,451	**8,535,804**	7,218,848
Other operating expenses	35	**(3,428,178)**	(3,211,470)	**(2,170,222)**	(2,113,580)
Operating profit before impairment losses		**7,318,628**	6,744,981	**6,365,582**	5,105,268
Allowance for impairment on loans, advances and financing	37	**(203,292)**	(192,740)	**(74,832)**	(26,439)
Writeback of impairment on other assets	38	**5,625**	430	**5,492**	426
		7,120,961	6,552,671	**6,296,242**	5,079,255
Share of (loss) / profit after tax of equity accounted associated companies		**(3,289)**	1,361	**–**	–
Profit before tax expense and zakat		**7,117,672**	6,554,032	**6,296,242**	5,079,255
Tax expense and zakat	39	**(1,570,693)**	(1,286,597)	**(1,235,703)**	(1,055,350)
Profit for the year		**5,546,979**	5,267,435	**5,060,539**	4,023,905
Attributable to:					
Equity holders of the Bank		**5,470,035**	5,206,875	**5,060,539**	4,023,905
Non-controlling interests		**76,944**	60,560	**–**	–
Profit for the year		**5,546,979**	5,267,435	**5,060,539**	4,023,905
Earnings per share:					
– basic / diluted (sen)	40	**141.7**	134.8		

The accompanying notes form an integral part of the financial statements

STATEMENTS OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

FOR THE YEAR ENDED 31 DECEMBER 2017

	Note	Group 2017 RM'000	Group 2016 RM'000	Bank 2017 RM'000	Bank 2016 RM'000
Profit for the year		**5,546,979**	5,267,435	**5,060,539**	4,023,905
Other comprehensive income / (loss):					
Items that will not be reclassified to profit or loss:					
Defined benefit reserves:					
– Gain on remeasurements of defined benefit plans	11, 29	**40,444**	54,814	**39,842**	53,997
Items that may be reclassified to profit or loss:					
Foreign currency translation reserves:					
– Currency translation differences in respect of					
– Foreign operations		**(761,477)**	347,126	**(31,333)**	12,199
– Net investment hedge	29	**466,881**	(253,118)	**–**	–
Revaluation reserves:					
– Net change in revaluation of financial investments available-for-sale	29	**128,333**	(111,955)	**87,250**	(80,451)
Hedging reserves:					
– Net change in cash flow hedges	29	**8,987**	5,625	**26,530**	68,399
		(157,276)	(12,322)	**82,447**	147
Income tax relating to components of other comprehensive income / (loss):					
– Defined benefit reserves	29	**(9,686)**	(13,128)	**(9,562)**	(12,959)
– Revaluation reserves	29	**(26,364)**	30,962	**(20,940)**	19,308
– Hedging reserves	29	**(2,157)**	(1,350)	**(6,367)**	(16,416)
		(38,207)	16,484	**(36,869)**	(10,067)
Share of profit / (loss) of equity accounted associated companies					
– Revaluation reserves	29	**222**	(108)	**–**	–
Other comprehensive (loss) / income for the year, net of tax		**(154,817)**	58,868	**85,420**	44,077
Total comprehensive income for the year		**5,392,162**	5,326,303	**5,145,959**	4,067,982
Total comprehensive income for the year attributable to:					
– Equity holders of the Bank		**5,429,672**	5,221,884	**5,145,959**	4,067,982
– Non-controlling interests		**(37,510)**	104,419	**–**	–
		5,392,162	5,326,303	**5,145,959**	4,067,982

The accompanying notes form an integral part of the financial statements

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 DECEMBER 2017

		<---------- Attributable to Equity Holders of the Bank ---------->							
				Non-distributable Reserves	Distributable Reserves				
2017 Group	Note	Share Capital RM'000	Share Premium RM'000	Other Reserves RM'000	Retained Profits RM'000	Treasury Shares RM'000	Total Shareholders' Equity RM'000	Non-controlling Interests RM'000	Total Equity RM'000
At 1 January 2017		**3,882,138**	**5,535,515**	**8,046,682**	**16,898,317**	**(149,337)**	**34,213,315**	**1,150,456**	**35,363,771**
Profit for the year		**–**	**–**	**–**	**5,470,035**	**–**	**5,470,035**	**76,944**	**5,546,979**
Other comprehensive loss for the year		**–**	**–**	**(40,363)**	**–**	**–**	**(40,363)**	**(114,454)***	**(154,817)**
Total comprehensive (loss) / income for the year		**–**	**–**	**(40,363)**	**5,470,035**	**–**	**5,429,672**	**(37,510)**	**5,392,162**
Transactions with owners / other equity movements:									
Transfer pursuant to Companies Act 2016	2(ii)(a)	**5,535,515**	**(5,535,515)**	**–**	**–**	**–**	**–**	**–**	**–**
Transfer from statutory reserves		**–**	**–**	**(4,919,565)**	**4,919,565**	**–**	**–**	**–**	**–**
Transfer to regulatory reserves		**–**	**–**	**205,528**	**(205,528)**	**–**	**–**	**–**	**–**
Transfer to general reserves		**–**	**–**	**81,050**	**(81,050)**	**–**	**–**	**–**	**–**
Transfer from Profit Equalisation Reserves of Islamic banking institution		**–**	**–**	**(1)**	**1**	**–**	**–**	**–**	**–**
Dividends paid	41	**–**	**–**	**–**	**(2,278,281)**	**–**	**(2,278,281)**	**(31,992)**	**(2,310,273)**
		5,535,515	**(5,535,515)**	**(4,632,988)**	**2,354,707**	**–**	**(2,278,281)**	**(31,992)**	**(2,310,273)**
At 31 December 2017		**9,417,653**	**–**	**3,373,331**	**24,723,059**	**(149,337)**	**37,364,706**	**1,080,954**	**38,445,660**
		Note 27		Note 29		Note 28			

* Represent non-controlling interests' share of currency translation differences in respect of foreign operations.

The accompanying notes form an integral part of the financial statements

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

		<---------- Attributable to Equity Holders of the Bank ---------->							
				Non-distributable Reserves	Distributable Reserves				
2016 Group	**Note**	**Share Capital RM'000**	**Share Premium RM'000**	**Other Reserves RM'000**	**Retained Profits RM'000**	**Treasury Shares RM'000**	**Total Shareholders' Equity RM'000**	**Non-controlling Interests RM'000**	**Total Equity RM'000**
At 1 January 2016		3,882,138	5,535,515	7,700,465	14,262,317	(149,337)	31,231,098	1,076,641	32,307,739
Profit for the year		–	–	–	5,206,875	–	5,206,875	60,560	5,267,435
Other comprehensive income for the year		–	–	15,009	–	–	15,009	43,859*	58,868
Total comprehensive income for the year		–	–	15,009	5,206,875	–	5,221,884	104,419	5,326,303
Transactions with owners / other equity movements:									
Transfer to statutory reserves		–	–	26,281	(26,281)	–	–	–	–
Transfer to regulatory reserves		–	–	307,618	(307,618)	–	–	–	–
Transfer from general reserves		–	–	(2,777)	2,777	–	–	–	–
Transfer to Profit Equalisation Reserves of Islamic banking institution		–	–	86	(86)	–	–	–	–
Dividends paid	41	–	–	–	(2,239,667)	–	(2,239,667)	(30,604)	(2,270,271)
		–	–	331,208	(2,570,875)	–	(2,239,667)	(30,604)	(2,270,271)
At 31 December 2016		3,882,138	5,535,515	8,046,682	16,898,317	(149,337)	34,213,315	1,150,456	35,363,771
		Note 27		Note 29		Note 28			

* Represent non-controlling interests' share of currency translation differences in respect of foreign operations.

The accompanying notes form an integral part of the financial statements

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 DECEMBER 2017

		<---------- Attributable to Equity Holders of the Bank ---------->					
			Non-distributable Reserves		Distributable Reserves		
2017 Bank	**Note**	**Share Capital RM'000**	**Share Premium RM'000**	**Other Reserves RM'000**	**Retained Profits RM'000**	**Treasury Shares RM'000**	**Total Equity RM'000**
At 1 January 2017		**3,882,138**	**5,535,515**	**6,910,852**	**13,594,334**	**(149,337)**	**29,773,502**
Profit for the year		**–**	**–**	**–**	**5,060,539**	**–**	**5,060,539**
Other comprehensive income for the year		**–**	**–**	**85,420**	**–**	**–**	**85,420**
Total comprehensive income for the year		**–**	**–**	**85,420**	**5,060,539**	**–**	**5,145,959**
Transactions with owners / other equity movements:							
Transfer pursuant to Companies Act 2016	2(ii)(a)	**5,535,515**	**(5,535,515)**	**–**	**–**	**–**	**–**
Transfer from statutory reserves		**–**	**–**	**(4,536,712)**	**4,536,712**	**–**	**–**
Transfer to regulatory reserves		**–**	**–**	**152,701**	**(152,701)**	**–**	**–**
Dividends paid	41	**–**	**–**	**–**	**(2,278,281)**	**–**	**(2,278,281)**
		5,535,515	**(5,535,515)**	**(4,384,011)**	**2,105,730**	**–**	**(2,278,281)**
At 31 December 2017		**9,417,653**	**–**	**2,612,261**	**20,760,603**	**(149,337)**	**32,641,180**
		Note 27		Note 29		Note 28	
2016 Bank							
At 1 January 2016		3,882,138	5,535,515	6,636,542	12,040,329	(149,337)	27,945,187
Profit for the year		–	–	–	4,023,905	–	4,023,905
Other comprehensive income for the year		–	–	44,077	–	–	44,077
Total comprehensive income for the year		–	–	44,077	4,023,905	–	4,067,982
Transactions with owners / other equity movements:							
Transfer to regulatory reserves		–	–	233,010	(233,010)	–	–
Transfer from general reserves		–	–	(2,777)	2,777	–	–
Dividends paid	41	–	–	–	(2,239,667)	–	(2,239,667)
		–	–	230,233	(2,469,900)	–	(2,239,667)
At 31 December 2016		3,882,138	5,535,515	6,910,852	13,594,334	(149,337)	29,773,502
		Note 27		Note 29		Note 28	

The accompanying notes form an integral part of the financial statements

STATEMENTS OF CASH FLOWS FOR THE YEAR ENDED 31 DECEMBER 2017

	Note	Group 2017 RM'000	Group 2016 RM'000	Bank 2017 RM'000	Bank 2016 RM'000
Cash flows from operating activities					
Profit before tax expense and zakat		**7,117,672**	6,554,032	**6,296,242**	5,079,255
Adjustments for:					
Share of loss / (profit) after tax of equity accounted associated companies		**3,289**	(1,361)	**–**	–
Depreciation of property and equipment	18, 35(a)	**219,362**	202,995	**171,376**	159,386
Amortisation of core deposits intangible	19, 35(a)	**4,638**	3,479	**–**	–
Net gain on disposal of property and equipment	34	**(521)**	(1,437)	**(360)**	(1,240)
Net gain on disposal of foreclosed properties	34	**(2,176)**	(2,109)	**(2,176)**	(2,109)
Allowance for impaired loans and financing		**419,044**	410,877	**182,916**	134,583
Net gain arising from disposal of financial investments available-for-sale	33	**(82,712)**	(39,412)	**(80,364)**	(36,599)
Amortisation of cost and accretion of discount relating to debt securities issued and other borrowed funds	24	**5,134**	2,587	**4,877**	2,330
Unrealised gain on revaluation of financial assets held-for-trading	33	**(310)**	(39)	**(337)**	(20)
Unrealised (gain) / loss on revaluation of trading derivatives	33	**(1,337)**	12,191	**108**	5
Loss / (Gain) representing ineffective portions of hedging derivatives	33	**956**	(4,160)	**913**	(4,493)
Transfer to Profit Equalisation Reserves	56	**–**	96	**–**	–
Dividends from financial investments available-for-sale	33	**(4,400)**	(24,522)	**(3,187)**	(23,501)
Distributions from collective investments	34	**–**	–	**(180,511)**	(152,124)
Dividends from subsidiary companies	34	**–**	–	**(762,235)**	(580,342)
Property and equipment written off	35(a)	**1,479**	1,972	**786**	1,532
Gain arising from fair valuation of previously held equity interests in VID Public Bank		**–**	(23,192)	**–**	–
Gain on revaluation of investment properties	17, 34	**(7,965)**	(60,428)	**–**	–
Writeback of impairment on foreclosed properties	38	**(5,625)**	(430)	**(5,492)**	(426)
Operating profit before working capital changes		**7,666,528**	7,031,139	**5,622,556**	4,576,237

STATEMENTS OF CASH FLOWS

	Note	Group 2017 RM'000	Group 2016 RM'000	Bank 2017 RM'000	Bank 2016 RM'000
Cash flows from operating activities (continued)					
(Increase) / Decrease in operating assets:					
Placements with banks with original maturity more than three months		**(286,474)**	(23,780)	**97,580**	200,000
Reverse repurchase agreements		**2,142,498**	1,585,598	**2,268,564**	1,472,127
Financial assets held-for-trading		**(197,347)**	1,923,916	**(123,130)**	866,308
Loans, advances and financing		**(11,064,785)**	(19,972,296)	**(7,994,217)**	(13,086,234)
Other assets		**303,130**	124,654	**578,352**	165,149
Statutory deposits with Central Banks		**(625,361)**	654,926	**(353,869)**	869,276
Increase / (Decrease) in operating liabilities:					
Deposits from customers		**9,285,858**	7,655,141	**3,374,270**	5,497,300
Deposits from banks		**(364,766)**	1,209,592	**677,867**	1,725,936
Obligations on securities sold under repurchase agreements		**(1,232,306)**	2,469,834	**(1,232,306)**	2,469,834
Bills and acceptances payable		**(40,323)**	(35,620)	**(39,013)**	(36,446)
Recourse obligations on loans and financing sold to Cagamas		**3,999,983**	2	**4,499,999**	2
Other liabilities		**232,902**	351,875	**(671,050)**	385,648
Cash generated from operations		**9,819,537**	2,974,981	**6,705,603**	5,105,137
Income tax expense and zakat paid		**(1,466,500)**	(1,396,698)	**(1,137,963)**	(1,091,464)
Net cash generated from operating activities		**8,353,037**	1,578,283	**5,567,640**	4,013,673
Cash flows from investing activities					
Purchase of property and equipment	18	**(311,549)**	(404,969)	**(269,934)**	(155,161)
Addition to investment properties	17	**–**	(28,432)	**–**	–
Proceeds from disposal of property and equipment		**1,064**	1,532	**782**	1,288
Proceeds from disposal of foreclosed properties		**18,691**	13,056	**18,511**	13,056
Net purchase of financial investments		**(3,179,047)**	(3,590,634)	**(2,673,654)**	(1,896,049)
Additional investment in subsidiary companies	15	**–**	–	**(300,000)**	(879,654)
Additional investment in an associated company		**–**	(20,000)	**–**	(10,000)
Investment in collective investments		**–**	–	**(178,244)**	(3,213,150)
Acquisition of subsidiary companies, net of cash acquired		**–**	531,531	**–**	–
Distributions received from collective investments		**–**	–	**178,244**	124,970
Dividends received from subsidiary companies		**–**	–	**736,729**	557,598
Dividends received from financial investments available-for-sale		**4,400**	24,522	**3,187**	23,501
Net cash used in investing activities		**(3,466,441)**	(3,473,394)	**(2,484,379)**	(5,433,601)

STATEMENTS OF CASH FLOWS

	Note	Group 2017 RM'000	Group 2016 RM'000	Bank 2017 RM'000	Bank 2016 RM'000
Cash flows from financing activities					
Dividends paid to equity holders of the Bank		**(2,278,281)**	(2,239,667)	**(2,278,281)**	(2,239,667)
Dividends paid to non-controlling interests		**(31,992)**	(30,604)	**–**	–
Net drawdown of borrowings	24	**1,622,676**	830,741	**1,620,311**	827,953
Net proceeds from issuance of debt securities	24	**2,499,970**	999,500	**1,999,970**	999,500
Redemption of debt securities	24	**(3,000,000)**	(2,006,600)	**(3,000,000)**	(2,006,600)
Net cash used in financing activities		**(1,187,627)**	(2,446,630)	**(1,658,000)**	(2,418,814)
Net increase / (decrease) in cash and and cash equivalents		**3,698,969**	(4,341,741)	**1,425,261**	(3,838,742)
Cash and cash equivalents at beginning of year		**9,862,471**	14,041,018	**4,959,890**	8,798,632
Exchange differences on translation of opening balances		**(662,994)**	163,194	**–**	–
Cash and cash equivalents at end of year		**12,898,446**	9,862,471	**6,385,151**	4,959,890
Note:					
Cash and balances with banks	3	**14,006,541**	10,684,092	**6,387,571**	5,059,890
Less: Balances with banks with original maturity more than three months		**(1,108,095)**	(821,621)	**(2,420)**	(100,000)
Cash and cash equivalents at end of year		**12,898,446**	9,862,471	**6,385,151**	4,959,890

The accompanying notes form an integral part of the financial statements

NOTES TO THE FINANCIAL STATEMENTS – 31 DECEMBER 2017

1. PRINCIPAL ACTIVITIES AND GENERAL INFORMATION

The Group is principally engaged in all aspects of commercial banking, investment banking, financing and Islamic banking business, stock-broking, provision of related financial services, management of unit trust funds and sale of trust units, underwriting of general insurance, trustee services and investment holding.

The Bank is principally engaged in all aspects of commercial banking and the provision of related financial services.

There have been no significant changes to these principal activities during the financial year.

The Bank is a public limited liability company, incorporated and domiciled in Malaysia, and is listed on the Main Market of Bursa Malaysia Securities Berhad. The registered office of the Bank is located at 27th Floor, Menara Public Bank, 146, Jalan Ampang, 50450 Kuala Lumpur.

The financial statements were approved and authorised for issue by the Board of Directors on 22 February 2018.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES

The accounting policies adopted by the Group and the Bank are consistent with those adopted in the previous years except for the adoption or early adoption of the following Amendments to Malaysian Financial Reporting Standards ("MFRS"):

(i) Amendments to MFRSs that were Adopted or Early Adopted by the Group and the Bank

The Group and the Bank have adopted the following in the current financial year:

Effective for annual periods commencing on or after 1 January 2017
- Amendments to MFRSs contained in the document entitled "Annual Improvements to MFRS Standards 2014 - 2016 Cycle"
  - Amendments to MFRS 12 Disclosure of Interests in Other Entities

Effective for annual periods commencing on or after 1 January 2018 (Early adoption)
- Amendments to MFRSs contained in the document entitled "Annual Improvements to MFRS Standards 2014 - 2016 Cycle"
  - Amendments to MFRS 1 First-time Adoption of Malaysian Financial Reporting Standards
  - Amendments to MFRS 128 Investments in Associates and Joint Ventures

Effective for annual periods commencing on or after 1 January 2019 (Early adoption)
- Long-term Interests in Associates and Joint Ventures (Amendments to MFRS 128)

The main effects of the adoption of Amendments to MFRSs above are summarised below:

(a) Amendments to MFRSs contained in the document entitled "Annual Improvements to MFRS Standards 2014 - 2016 Cycle" above are summarised below:

(i) **Amendments to MFRS 12 Disclosure of Interests in Other Entities** – These amendments clarify that an entity is not required to disclose summarised financial information for subsidiary, joint venture or associate when it is classified as held for sale in accordance with MFRS 5.

(ii) **Amendments to MFRS 1 First-time Adoption of Malaysian Financial Reporting Standards** – The amendments remove certain provisions from the Standard that have served their intended purposes and are no longer required.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(i) Amendments to MFRSs that were Adopted or Early Adopted by the Group and the Bank (continued)

The main effects of the adoption of Amendments to MFRSs above are summarised below (continued):

(a) Amendments to MFRSs contained in the document entitled "Annual Improvements to MFRS Standards 2014 - 2016 Cycle" above are summarised below (continued):

(iii) **Amendments to MFRS 128 Investments in Associates and Joint Ventures** – The amendments clarify that when an investment in an associate or a joint venture is held by an entity which is a venture capital organisation, or a mutual fund, unit trust or similar entities, the entity may elect to measure that investment at fair value on an investment by investment basis in accordance with the Standard.

The adoption of Annual Improvements to MFRS Standards 2014 – 2016 Cycle did not have any financial impact on the financial statements of the Group and of the Bank.

(b) **Long-term Interests in Associates and Joint Ventures (Amendments to MFRS 128)** – The amendments clarify that companies shall apply MFRS 9 to account for long-term interests in an associate or joint venture that, in substance, form part of the net investment in associate or joint venture to which the equity method is not applied. The Group accounts for its investments in associates using equity method and therefore, the adoption of these amendments did not have any financial impact on the Group.

(ii) (a) Companies Act 2016

The Companies Act 2016 ("New Act") was enacted to replace the Companies Act 1965 with the objectives to create a legal and regulatory structure that will facilitate business, and promote accountability as well as protection of corporate directors and shareholders, taking into consideration the interest of other stakeholders. The New Act was passed on 4 April 2016 by the Dewan Rakyat (House of Representatives) and gazetted on 15 September 2016. On 26 January 2017, the Minister of Domestic Trade, Co-operatives and Consumerism announced that the date on which the New Act comes into operation, except section 241 and Division 8 of Part III of the New Act, will be 31 January 2017.

Amongst the key changes introduced in the New Act which will affect the financial statements of the Group and of the Bank upon the commencement of the New Act on 31 January 2017 include:

(a) removal of the authorised share capital;

(b) shares of the Bank will cease to have par or nominal value; and

(c) the Bank's share premium account will become part of the Bank's share capital.

During the year, the Bank had transferred a total of RM5,535,515,367 from its share premium account to the share capital pursuant to the New Act.

The adoption of the New Act did not have any other financial impact on the Group and the Bank for the current financial year except on some disclosures to the annual report and financial statements for the financial year ended 31 December 2017.

(b) Capital Adequacy Frameworks and Capital Adequacy Frameworks for Islamic Banks

The Capital Adequacy Frameworks and Capital Adequacy Frameworks for Islamic Banks in relation to Basel II - Risk-Weighted Assets and Capital Components were updated and reissued by Bank Negara Malaysia ("BNM") on the following dates:

Basel II - Risk-Weighted Assets updated on 2 March 2017 for immediate application:
The updates focused mainly on the Internal Rating Based Approach. The Group and the Bank adopt the Standardised Approach for credit and market risk, therefore, the application of these Frameworks did not have any impact on the capital adequacy ratios of the Group and of the Bank.

Capital Components updated on 4 August 2017 for immediate application:
The updates focused mainly on Additional Tier I and Tier II Islamic Capital instruments that are structured using equity-based Shariah Contracts such as Wakalah, Musharakah or Mudarabah. There is no impact on the Group as the Group's Tier II Islamic Capital instruments are structured based on exchange-based Murabahah contract.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(ii) (b) Capital Adequacy Frameworks and Capital Adequacy Frameworks for Islamic Banks (continued)

Basel II - Risk-Weighted Assets and Capital Components updated on 2 February 2018 for application with effect from 1 January 2018:
The updates focused mainly on the following changes:

(a) Revised definition of General Provision and Specific Provision arising from the implementation of MFRS 9 Financial Instruments;

(b) Definition of General Provision and its recognition in Tier II capital;

(c) Alignment of terminologies used under MFRS 9 for the purpose of capital recognition and regulatory adjustments; and

(d) Clarification on the capital treatment of bargain purchase gains and right-of-use assets.

(c) BNM's Revised Policy Documents

Capital Funds and Capital Funds for Islamic Banks
On 3 May 2017, BNM issued the revised policy document on Capital Funds and Capital Funds for Islamic Banks whereby the previous requirement to maintain a reserve fund is no longer required given the implementation of the Capital Conservation Buffer under the Capital Adequacy Framework. Therefore, statutory reserves which were previously maintained by the Bank and its domestic banking subsidiary companies are no longer required. During the year, the Group and the Bank had transferred RM4,925,879,000 and RM4,537,536,000 respectively from statutory reserves to retained profits.

Financial Reporting and Financial Reporting for Islamic Banking Institutions
On 2 February 2018, BNM issued the revised policy document on Financial Reporting and Financial Reporting for Islamic Banking Institutions which prescribes the regulatory reserves to be maintained by banking institutions. With effect from 1 January 2018, the Bank and its domestic banking subsidiary companies must maintain, in aggregate, loss allowance for non-credit impaired exposures and regulatory reserves of no less than 1% of total credit exposures, net of loss allowance for credit-impaired exposures. The adoption of this requirement is expected to have minimal impact to the capital ratios of the Group and of the Bank as the Bank and its domestic banking subsidiary companies are currently maintaining, in aggregate, collective impairment provisions and regulatory reserves of no less than 1.2% of total outstanding loans/financing, net of individual impairment provisions.

(iii) MFRSs, Amendments to MFRSs and IC Interpretations that have been Issued but are Not Yet Effective to the Group and the Bank

The following MFRSs, Amendments to MFRSs and IC Interpretations have been issued by Malaysian Accounting Standards Board ("MASB") but are not yet effective to the Group and the Bank:

Effective for annual periods commencing on or after 1 January 2018
- MFRS 15 Revenue from Contracts with Customers
- MFRS 9 Financial Instruments (2014)
- Transfers of Investment Property (Amendments to MFRS 140)
- IC Interpretation 22 Foreign Currency Transactions and Advance Consideration
- Applying MFRS 9 Financial Instruments with MFRS 4 Insurance Contracts (Amendments to MFRS 4)

Effective for annual periods commencing on or after 1 January 2019
- MFRS 16 Leases
- IC Interpretation 23 Uncertainty over Income Tax Treatments
- Prepayment Features with Negative Compensation (Amendments to MFRS 9)
- Amendments to MFRSs contained in the document entitled "Annual Improvements to MFRS Standards 2015 - 2017 Cycle"
  - Previously Held Interest in a Joint Operation (Amendments to MFRS 3 Business Combinations and MFRS 11 Joint Arrangements)
  - Income Tax Consequences of Payments on Financial Instruments Classified as Equity (Amendments to MFRS 112 Income Taxes)
  - Borrowing Costs Eligible for Capitalisation (Amendments to MFRS 123 Borrowing Costs)

Effective for annual periods commencing on or after 1 January 2021
- MFRS 17 Insurance Contracts

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iii) MFRSs, Amendments to MFRSs and IC Interpretations that have been Issued but are Not Yet Effective to the Group and the Bank (continued)

A brief description of the new MFRSs, Amendments to MFRSs and IC Interpretations above that have been issued is set out below:

(a) **MFRS 15 Revenue from Contracts with Customers** – MFRS 15 'Revenue from Contracts with Customers' replaces MFRS 118 'Revenue' and MFRS 111 'Construction Contracts' and their related interpretations. MFRS 15 provides a principles based approach for revenue recognition, and introduces the concept of recognising revenue for performance obligations as they are satisfied. The core principle in MFRS 15 is that an entity recognises revenue to depict the transfer of promised goods or services to the customer in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services.

The key provisions of MFRS 15 are as follows:

- Any bundled goods or services that are distinct must be separately recognised, and any discounts or rebates on the contract price must generally be allocated to the separate elements.
- If the consideration varies (such as for incentives, rebates, performance fees, royalties, success of an outcome etc), minimum amounts of revenue must be recognised if they are not at significant risk of reversal.
- The point at which revenue is able to be recognised may shift: some revenue which is currently recognised at a point in time at the end of a contract may have to be recognised over the contract term and vice versa.
- There are new specific rules pertaining to, amongst others, licenses, warranties, non-refundable upfront fees, and consignment arrangements.
- Extended disclosure requirements in line with the new standard.

The adoption of MFRS 15 is not expected to have any material impact on the financial statements of the Group and of the Bank as most of the revenue of the Group and of the Bank are already recognised in accordance with the principles of MFRS 15.

(b) **MFRS 9 Financial Instruments (2014)** – The International Accounting Standards Board ("IASB") issued the final version of IFRS 9 Financial Instruments which reflects all phases of the financial instruments project and replaces IAS 39 Financial Instruments: Recognition and Measurement and all previous versions of IFRS 9. Retrospective application is required, but restatement of comparative information is not compulsory.

MFRS 9 is issued by the MASB in respect of its application in Malaysia. It is equivalent to IFRS 9 as issued by IASB, including the effective dates. The standard introduces new requirements for classification and measurement, impairment, and hedge accounting as summarised below.

Classification and measurement

MFRS 9 establishes three primary measurement categories for financial assets: Amortised cost, Fair Value Through Profit or Loss ("FVTPL") and Fair Value Through Other Comprehensive Income ("FVOCI"). The basis of classification depends on the entity's business model and the contractual cash flow characteristics of the financial asset.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iii) MFRSs, Amendments to MFRSs and IC Interpretations that have been Issued but are Not Yet Effective to the Group and the Bank (continued)

A brief description of the new MFRSs, Amendments to MFRSs and IC Interpretations above that have been issued is set out below (continued):

Classification and measurement (continued)

Financial assets will be measured at amortised cost if the assets are held within a business model whose objective is to hold financial assets in order to collect contractual cash flows which represent solely payments of principal and interest. Financial assets will be measured at FVOCI if the assets are held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets and the contractual cash flows represent solely payments of principal and interest. Financial assets which are neither held at amortised cost nor at FVOCI will be measured at FVTPL.

Investments in equity instruments are always measured at FVTPL with an irrevocable option at inception to present changes in FVOCI (provided the instrument is not held for trading). A debt instrument such as loans, advances and financing and investment securities are measured at amortised cost only if the entity is holding it to collect contractual cash flows and the cash flows represent principal and interest.

For financial liabilities, the standard retains most of the MFRS 139 requirements. These include amortised cost accounting for most financial liabilities, with bifurcation of embedded derivatives. The main change is that, in cases where the fair value option is taken for financial liabilities, the fair value change due to an entity's own credit risk is recorded in other comprehensive income rather than profit or loss, unless this creates an accounting mismatch.

Impairment

MFRS 9 introduces expected credit losses ("ECL") model on impairment that replaces the incurred loss impairment model used in MFRS 139. The ECL model requires impairment to be recognised on initial recognition including expected future credit losses whilst the incurred loss impairment model only requires recognition of credit losses incurred as at reporting date. The impairment requirements apply to financial assets measured at amortised cost and FVOCI, lease receivables and certain loan commitments as well as financial guarantee contracts, which include loans, advances and financing and investment securities.

Allowance for impairment will be made based on the following three-stage approach which reflects the change in credit quality of the financial instrument since initial recognition:

(i) Stage 1: 12-month ECL
For exposures where there has not been a significant increase in credit risk since initial recognition and that are not credit impaired upon origination, the ECL associated with the probability of default events occurring within next 12 months will be recognised.

(ii) Stage 2: Lifetime ECL – Non-credit impaired
For exposures where there has been a significant increase in credit risk since initial recognition but that are non-credit impaired, a lifetime ECL will be recognised.

(iii) Stage 3: Lifetime ECL – credit impaired
Financial assets are assessed as credit impaired when one or more events that have detrimental impact on the estimated future cash flows of that asset have occurred. For financial assets that are credit impaired, a lifetime ECL will be recognised.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iii) MFRSs, Amendments to MFRSs and IC Interpretations that have been Issued but are Not Yet Effective to the Group and the Bank (continued)

A brief description of the new MFRSs, Amendments to MFRSs and IC Interpretations above that have been issued is set out below (continued):

Impairment (continued)

The assessment of credit risk, as well as the estimation of ECL, are required to be unbiased, probability-weighted and should incorporate all available information which is relevant to the assessment, including information about past events, current conditions and reasonable and supportable forecasts of future events and economic conditions at the reporting date. In addition, the estimation of ECL should also take into account the time value of money.

Hedge accounting

Under MFRS 9, the general hedge accounting requirements have been simplified for hedge effectiveness testing and permit hedge accounting to be applied to a greater variety of hedging instruments and risks.

Impairment model development and validation

The preparation for MFRS 9 by the Group and the Bank had started in 2015 with the setting up of a MFRS 9 Project Team headed by the Chief Financial Officer of the Bank, and with assistance from consultants on the implementation of MFRS 9. A MFRS 9 Steering Committee has also been established to monitor the progress of the preparatory work. During the year, the progress of the MFRS 9 implementation project has been regularly reported to the Board Executive Committee, Audit Committee and the Board of Directors of the Bank. The Group and the Bank had completed gap assessment and development of MFRS 9 compliant ECL models for applicable credit exposures as well as model implementation into information systems. Independent validation has been completed to ensure the MFRS 9 models are fit for purpose and comply with the requirements of MFRS 9.

Impact as a result of the adoption of MFRS 9

MFRS 9 introduces significant changes in the way the Group and the Bank account for financial instruments, particularly on the accounting policy on impairment allowance for loans, advances and financing and financial assets.

The key areas which would impact the financial results of the Group and of the Bank as a result of the adoption of MFRS 9 are:

(i) Classification and measurement of financial assets

- Certain equity investments which are currently measured at cost will be measured at fair value.
- Certain debt instruments which are currently classified as held-to-maturity and measured at amortised cost will be redesignated and measured at fair value.

Upon the initial adoption of MFRS 9, positive adjustments will be made to fair value through other comprehensive income reserves to reflect the reclassification and re-measurement of the above financial assets, which will enhance the equity and net assets of the Group and of the Bank.

(ii) Recognition and measurement of impairment

The recognition and measurement of impairment under MFRS 9 will be more forward-looking and will result in earlier recognition of credit losses as compared to MFRS 139.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iii) MFRSs, Amendments to MFRSs and IC Interpretations that have been Issued but are Not Yet Effective to the Group and the Bank (continued)

A brief description of the new MFRSs, Amendments to MFRSs and IC Interpretations above that have been issued is set out below (continued):

Impact as a result of the adoption of MFRS 9 (continued)

The key areas which would impact the financial results of the Group and of the Bank as a result of the adoption of MFRS 9 are (continued):

(ii) Recognition and measurement of impairment (continued)

Hence, the total ECL allowances computed under MFRS 9 is expected to be higher than the total allowance for impairment on loans, advances and financing under MFRS 139 as more forward looking approach is adopted as well as more financial assets (MFRS 9 includes loan commitments and financial guarantee contracts) will be assessed for impairment and allowances for impairment will be made for at least 12 month ECL. Upon the initial adoption of MFRS 9, a negative adjustment will be made to opening retained profits, which will decrease the equity and net assets of the Group and of the Bank. As certain basis and assumptions are still being refined, the quantitative impact to the overall financial statements has not been finalised at this juncture. However, the impact to the capital ratios of the Group and of the Bank are not expected to be significant on the basis that regulatory reserves would be allowed to mitigate the higher impairment allowance and due to positive adjustment arising from the remeasurement of certain equity investments.

The adoption of the requirements on classification and measurement is not expected to have any impact on the classification and measurement of the financial liabilities of the Group and of the Bank.

The Group and the Bank will elect an accounting policy choice allowed under MFRS 9 to continue applying existing hedge accounting requirements in MFRS 139 upon the adoption of MFRS 9.

The adoption of MFRS 9 will also result in changes to the presentation and disclosures of financial instruments in the financial statements of the Group and of the Bank. Under the new requirements, the disclosures of financial instruments and its related risks will be more extensive.

(c) **Transfers of Investment Property (Amendments to MFRS 140)** – The amendments clarify the existing provisions in the Standard on transfer to, or from the investment property category. The adoption of these amendments is not expected to have any material financial impact on the financial statements of the Group and of the Bank.

(d) **IC Interpretation 22 Foreign Currency Transactions and Advance Consideration** – The IC Interpretation addresses the issue on which exchange rate is to be used in reporting foreign currency transactions that involve advance consideration paid or received. The adoption of the IC Interpretation is not expected to have any material financial impact on the financial statements of the Group and of the Bank.

(e) **Applying MFRS 9 Financial Instruments with MFRS 4 Insurance Contracts (Amendments to MFRS 4)** – The amendments address the issues arising from the transitional challenges of applying the temporary exemption from MFRS 9 for an insurer in view that the upcoming new insurance contracts standard MFRS 17 is expected to be issued soon. To reduce the impact of temporary volatility in reported results of entity dealing with insurance contracts, the amendments introduce two additional voluntary options, namely an overlay approach and a deferral approach. The adoption of these amendments is not expected to have any material financial impact on the financial statements of the Group as the Group's insurance business is immaterial.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iii) MFRSs, Amendments to MFRSs and IC Interpretations that have been Issued but are Not Yet Effective to the Group and the Bank (continued)

A brief description of the new MFRSs, Amendments to MFRSs and IC Interpretations above that have been issued is set out below (continued):

(f) **MFRS 16 Leases** – MFRS 16 'Leases' supersedes MFRS 117 'Leases' and its related interpretations. Under MFRS 16, a lease is a contract (or part of a contract) that conveys the right to control the use of an identified asset for a period of time in exchange for consideration. MFRS 16 introduces a single accounting model for a lessee and eliminates the classification of leases by the lessee as either finance leases (on balance sheet) or operating leases (off balance sheet).

(i) Lessee

At the commencement date of a lease, a lessee will recognise a lease liability to make lease payments and an asset representing the "right to use" of the underlying asset during the lease term. Subsequently, the "right-of-use" asset is depreciated in accordance with the principle in MFRS 116 "Property, Plant and Equipment" and the lease liability is accreted over time with interest expense recognised in the profit or loss.

(ii) Lessor

Lessor accounting under MFRS 16 is substantially the same as the accounting under MFRS 117. Lessors will continue to classify all leases using the same classification principle as in MFRS 117 and distinguish between two types of leases: operating and finance leases.

The Group has initiated the assessment of the potential effect arising from the adoption of MFRS 16. Due to the complexity of the requirements, the financial effects are still being assessed by the Group and the Bank.

(g) **IC Interpretation 23 Uncertainty over Income Tax Treatments** – The IC Interpretation provides clarification on the application of recognition and measurement requirements in MFRS 112 Income Taxes when there is uncertainty over income tax treatments. The IC Interpretation clarifies that an entity shall:

(i) assume that a taxation authority will examine amounts it has a right to examine and have full knowledge of all related information when making those examinations.

(ii) reflect the effect of uncertainty in determining the related tax position (using either the most likely amount method or the expected value method) if it concludes it is not probable that the taxation authority will accept an uncertain tax treatment.

The adoption of the IC Interpretation is not expected to have any material financial impact on the financial statements of the Group and of the Bank.

(h) **Prepayment Features with Negative Compensation (Amendments to MFRS 9)** – The amendments allow companies to measure prepayable financial assets with negative compensation at amortised cost or at fair value through other comprehensive income if certain conditions are met. The adoption of the amendments is not expected to have any financial impact on the financial statements of the Group and of the Bank.

(i) **Amendments to MFRSs contained in the document entitled "Annual Improvements to MFRS Standards 2015 - 2017 Cycle"** – The amendments are summarised below:

(i) **Previously Held Interest in a Joint Operation (Amendments to MFRS 3 Business Combinations and MFRS 11 Joint Arrangements)** – The amendments to MFRS 3 clarify that when an entity obtains control of a business that is a joint operation, it shall remeasure its previously held interest in the joint operation at fair value. The amendments to MFRS 11 clarify that when an entity obtains joint control of a business that is a joint operation, the previously held interest is not remeasured.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iii) MFRSs, Amendments to MFRSs and IC Interpretations that have been Issued but are Not Yet Effective to the Group and the Bank (continued)

A brief description of the new MFRSs, Amendments to MFRSs and IC Interpretations above that have been issued is set out below (continued):

(i) **Amendments to MFRSs contained in the document entitled "Annual Improvements to MFRS Standards 2015 - 2017 Cycle"** – The amendments are summarised below (continued):

(ii) **Income Tax Consequences of Payments on Financial Instruments Classified as Equity (Amendments to MFRS 112 Income Taxes)** – The amendments clarify that all income tax consequences of dividends (including payments on financial instruments classified as equity) are recognised consistently with the transactions that generated the distributable profits i.e. in profit or loss, other comprehensive income or equity.

(iii) **Borrowing Costs Eligible for Capitalisation (Amendments to MFRS 123 Borrowing Costs)** – The amendments clarify that when a qualifying asset is ready for its intended use or sale, an entity shall treat any outstanding borrowing made specifically to obtain that qualifying asset as part of general borrowings.

The adoption of Annual Improvements to MFRS Standards 2015 – 2017 Cycle is not expected to have any material financial impact on the financial statements of the Group and of the Bank.

(j) **MFRS 17 Insurance Contracts** – MFRS 17 introduces consistent accounting for all insurance contracts based on a current measurement model. Under MFRS 17, the general model requires entities to recognise and measure a group of insurance contracts at: (i) a risk-adjusted present value of future cash flows that incorporates information that is consistent with observable market information; plus (ii) an amount representing the unearned profit in the group of contracts.

The adoption of MFRS 17 is not expected to have any material financial impact on the financial statements of the Group as the Group's insurance business is immaterial.

(iv) Significant Accounting Policies

(a) Basis of Accounting

The financial statements of the Group and of the Bank have been prepared on the historical cost basis (except for the following assets and liabilities which are stated at fair value: financial assets held-for-trading, financial investments available-for-sale, derivative financial instruments, recognised financial assets and liabilities designated as hedged items in qualifying fair value hedge relationships which are adjusted for changes in fair value attributable to the risk being hedged and investment properties, as disclosed in the notes to the financial statements) and are in accordance with Malaysian Financial Reporting Standards, International Financial Reporting Standards and the requirements of the Companies Act 2016 in Malaysia.

The financial statements incorporate all activities relating to the Islamic banking business which have been undertaken by the Group. Islamic banking business refers generally to the acceptance of deposits and granting of financing under the principles of Shariah.

The financial statements are presented in Ringgit Malaysia ("RM") and all values are rounded to the nearest thousand (RM'000), unless otherwise stated.

In the preparation of the financial statements, management is required to make judgments, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates. Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the financial statements in the period in which the estimate is revised and in any future periods affected.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(a) Basis of Accounting (continued)

Significant areas of estimation, uncertainty and critical judgments used in applying accounting policies that have significant effect in determining the amounts recognised in the financial statements include the following:

(i) *Fair value estimation of financial instruments (Note 45)* – For financial instruments measured at fair value, where the fair values cannot be derived from active markets, these fair values are determined using a variety of valuation techniques, including the use of mathematical models. Whilst the Group and the Bank generally use widely recognised valuation models with market observable inputs, judgment is required where market observable data are not available. Such judgment normally incorporate assumptions that other market participants would use in their valuations, including assumptions about interest/profit rate yield curves, exchange rates, volatilities and prepayment and default rates.

(ii) *Impairment losses on loans, advances and financing (Note 9)* – For impaired loans, advances and financing ("loan(s)") which are individually assessed, judgment by management is required in the estimation of the amount and timing of future cash flows in the determination of impairment losses. In estimating these cash flows, judgments are made about the realisable value of collateral pledged and the borrower's financial position. These estimations are based on assumptions and the actual results may differ from these, hence resulting in changes to impairment losses recognised.

For loans of the Bank and its banking subsidiary companies which are collectively assessed, judgments are made based on loan portfolio data (e.g. credit quality, default rates, recovery rates, etc.), credit concentration and economic data (e.g. unemployment rates, GDP growth rates, etc.) in order to arrive at impairment levels appropriate to the portfolio.

(iii) *Impairment of goodwill and intangible assets (Note 19)* – The Group and the Bank perform an annual assessment of the carrying value of its goodwill and intangible assets against the recoverable amount of the cash-generating units ("CGU") to which the goodwill and intangible assets have been allocated. The measurement of the recoverable amount of CGUs are determined based on the value-in-use method, incorporating the present value of estimated future cash flows expected to arise from the respective CGU's ongoing operations. Management judgment is used in the determination of the assumptions made, particularly the cash flow projections, discount rates and the growth rates used. The estimation of pre-tax cash flows is sensitive to the periods for which the forecasts are available and to assumptions regarding the long-term sustainable cash flows, and reflect management's view of future performance.

(iv) *Impairment of financial investments available-for-sale (Note 7)* – For equity investments classified as available-for-sale, impairment is recognised when there has been a significant or prolonged decline in the fair value below the investment's cost. Management judgment is required to evaluate the duration and extent by which the fair value of these equity investments is below their cost. In making this judgment, management considers the historical price movements of the individual equity investment, as well as that of the benchmark indicators of the market in which the equity is listed.

(v) *Impairment of other assets* – The assessment of impairment of properties held under property and equipment (Note 18) requires management judgment in the assessment of whether negative fluctuations in values of similar properties in the same location represent an indication of impairment in the value of the individual properties.

(vi) *Valuation of investment properties (Note 17*) – The measurement of the fair values for investment properties performed by management are determined with reference to quotations of market value provided by independent professional valuers.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(a) Basis of Accounting (continued)

Significant areas of estimation, uncertainty and critical judgments used in applying accounting policies that have significant effect in determining the amounts recognised in the financial statements include the following (continued):

(vii) *Income taxes (Note 39)* – The Group and the Bank are subject to income taxes in many jurisdictions. Significant management judgment is required in estimating the provision for income taxes, as there may be differing interpretations of tax law for which the final outcome will not be established until a later date. Liabilities for taxation are recognised based on estimates of whether taxes will be payable. The estimation process may involve seeking the advise of experts, where appropriate. Where the final liability for taxation assessed by the tax authority is different from the amounts that were initially recorded, these differences will affect the income tax expense and deferred tax provisions in the period in which the estimate is revised or when the final tax liability is established.

(viii) *Deferred tax assets (Note 13)* – Deferred tax assets are recognised for all unutilised tax losses to the extent that it is probable that future taxable profit will be available against which the tax losses can be utilised. Management judgment is required to determine the amount of deferred tax assets that can be recognised, based upon the likely timing and level of future taxable profits.

(ix) *Defined Benefit Plan (Note 11)* – The defined benefit obligation is determined based on an actuarial valuation. The actuarial valuation involves making assumptions regarding the discount rate, future salary increases and attrition rates. Due to the long term nature of the defined benefit plan, such estimates are subject to significant uncertainty. The amount of defined benefit asset recognised in the statement of financial position is limited to the present value of economic benefits in the form of refunds or reductions in future contributions to the fund. The levels of future contributions to the plan which are used to assess this limit is subject to some uncertainty due to other assumptions made regarding fund membership levels and future salary increases.

(b) Basis of Consolidation

The consolidated financial statements include the financial statements of the Bank, its subsidiary companies and its controlled entities made up to the end of the financial year.

(i) Subsidiary Companies

Control is achieved when the Group:

- has power over the investee;
- is exposed, or has rights, to variable returns from the involvement with the investee; and
- has the ability to affect those returns through its power over investee.

The Group reassesses whether it controls an investee if facts and circumstances indicate that there are changes to one or more of these elements of control listed above.

When the Group has less than a majority of the voting rights but has rights that are sufficient to give it the practical ability to direct the relevant activities unilaterally, the Group considers all facts and circumstances in assessing whether or not the voting rights give it power, including:

- the size of the Group's holding of voting rights relative to the size and dispersion of holdings of the other vote holders;
- potential voting rights held by the Group, other vote holders or other parties;
- rights arising from other contractual arrangements; and

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(b) Basis of Consolidation (continued)

(i) Subsidiary Companies (continued)

– any additional facts and circumstances that indicate that the Group has, or does not have, the current ability to direct the relevant activities at the time that decisions need to be made, including voting patterns at previous shareholders' meetings.

Subsidiary companies are consolidated from the date on which the Group controls, and ceases from the date that control ceases. The financial results of the subsidiary companies are included in the consolidated financial statements from the date that control is obtained until the date that the Group loses control.

The acquisition method of accounting is used to account for the purchase of subsidiary companies. The consideration transferred for the acquisition of a subsidiary company is measured at the fair value of the assets given, the equity instruments issued and liabilities incurred or assumed at the date of exchange, as well as any contingent consideration given. Acquisition-related costs are expensed off in profit or loss as incurred. Identifiable assets acquired and liabilities and contingent liabilities assumed are initially measured at fair value as at acquisition date.

Goodwill is measured as the excess of consideration transferred, any non-controlling interest and the acquisition-date fair value of any previously-held equity interest in the subsidiary company over the fair value of the Group's share of the identifiable net assets acquired. The accounting policy on goodwill is set out in Note 2(iv)(l)(i). In the event that the fair value of the Group's share of identifiable net assets acquired exceeds the amount of consideration transferred, any non-controlling interest and the acquisition-date fair value of any previously-held equity interest (i.e. a bargain purchase), the entire resulting gain is recognised in profit or loss of the Group. Non-controlling interests represent the portion of profit or loss and net assets of subsidiary companies not attributable, directly or indirectly, to the Group. Non-controlling interests are presented separately in the consolidated statement of profit or loss and statement of profit or loss and other comprehensive income, and within equity in the consolidated statement of financial position, separately from equity holders of the Bank. For each business combination, the Group will elect to measure the amount of non-controlling interests either at fair value or at the non-controlling interest's proportionate share of the subsidiary company's identifiable net assets.

In a business combination achieved in stages, the previously-held equity interest is remeasured at the acquisition-date fair value with the resulting gain or loss recognised in profit or loss. Changes in the Group's ownership interest in a subsidiary company which does not result in a loss of control are treated as transactions between equity holders and are reported in equity.

In preparing the consolidated financial statements, intragroup transactions and balances and intragroup gains on transactions between group companies are eliminated in full. Intragroup losses are also eliminated unless the transaction provides evidence of impairment of the relevant asset. Consistent accounting policies are applied by the subsidiary companies for transactions and events in similar circumstances. The non-controlling interests' portion of total comprehensive income is attributed to non-controlling interests, even if this results in the non-controlling interests having a deficit balance.

If the Group loses control of a subsidiary company, the assets and liabilities of the subsidiary company, including any goodwill, and non-controlling interests are derecognised at their carrying value on the date that control is lost. Any remaining investment in the entity is recognised at fair value. The difference between the fair value of consideration received and the amounts derecognised and the remaining fair value of the investment is recognised as a gain or loss on disposal in the consolidated statement of profit or loss.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(b) Basis of Consolidation (continued)

(i) Subsidiary Companies (continued)

In the Bank's separate financial statements, investment in subsidiary companies is stated at cost less impairment losses, if any. On disposal of such investment, the difference between the net disposal proceeds and the net carrying value of the investment is recognised in profit or loss.

(ii) Collective Investments

Collective investments are those investments in unit trust funds which the Group is deemed to have control, and hence consolidates the financial results of the funds. The basis of consolidating the collective investments is similar to that used in the consolidation of the subsidiary companies.

In the Bank's separate financial statements, collective investments are stated at cost less impairment losses, if any. On disposal of such investments, the difference between the net disposal proceeds and the net carrying value of the investment is recognised in profit or loss.

(iii) Associated Companies

Associated companies are those entities in which the Group has significant influence. Significant influence is the power to participate in the financial and operating policy decisions of the associated companies but not control or joint control of those policies.

Investment in associated companies is accounted for in the consolidated financial statements using the equity method. The Group's investment in associated companies is initially recognised in the consolidated statement of financial position at cost. This initial carrying amount is increased or decreased to recognise the Group's share of post-acquisition net results and other changes to comprehensive income of the associated company less impairment loss, if any, determined on an individual basis. The Group's share of results of the associated company is recognised in profit or loss from the date that significant influence commences until the date that significant influence ceases. When the Group's share of losses in an associated company equals or exceeds its interest in the associated company, the Group does not recognise further losses, unless it has incurred legal or constructive obligations or made payments on behalf of the associated company. Consistent accounting policies are applied for transactions and events in similar circumstances.

Goodwill, if any, relating to an associated company is included in the carrying amount of the investment. Any excess of the Group's share of the fair value of the associated company's net identifiable assets and contingent liabilities over the cost of the investment is excluded from the carrying amount of the investment and is instead included as income in the determination of the Group's share of the results of the associated company in the period in which the investment is acquired.

The gain or loss on disposal of an associated company is the difference between the net disposal proceeds and the Group's share of its net assets as of the date of disposal including the cumulative amount of any exchange differences that relate to the associated company being disposed. All gains or losses on disposal of associated companies are recognised in profit or loss.

In the Bank's separate financial statements, the investment in associated companies is stated at cost less impairment losses, if any, determined on an individual basis. On disposal of such investment, the difference between the net disposal proceeds and the carrying amount of the investment is recognised in profit or loss.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(c) Foreign Currency

(i) Functional and Presentation Currency

Items included in the financial statements of each entity in the Group are measured using the currency of the primary economic environment in which the entity operates, i.e. the functional currency. The financial statements of the Group and of the Bank are presented in Ringgit Malaysia ("RM"), which is also the Bank's functional currency.

(ii) Foreign Currency Transactions and Balances

In preparing the financial statements of the individual entities, transactions in currencies other than each entity's functional currency, i.e. foreign currencies, are translated into the functional currency at exchange rates prevailing at the dates of the transactions. Monetary assets and liabilities denominated in foreign currencies are translated at the closing exchange rates ruling at the reporting date. Exchange differences arising on the settlement of monetary items or on translating monetary items at reporting date are recognised in profit or loss. Non-monetary items that are measured at historical cost in a foreign currency are translated at the exchange rate prevailing at the date of the initial transaction. Non-monetary items measured at fair value in a foreign currency are translated at exchange rates at the date when the fair value is determined. Any exchange component of a gain or loss on a non-monetary item is recognised directly in other comprehensive income if the gain or loss on the fair value of the non-monetary item is recognised directly in other comprehensive income. Any exchange component of a gain or loss on a non-monetary item is recognised directly in profit or loss if the gain or loss on the fair value of the non-monetary item is recognised in profit or loss.

(iii) Net Investment in Foreign Operations

In the Bank's separate financial statements, exchange differences arising from monetary items that form part of the Bank's net investment in foreign operations and that are denominated in the functional currency of the Bank or the foreign operations are recognised in profit or loss. In the consolidated financial statements, such exchange differences are recognised initially in other comprehensive income and will be reclassified to profit or loss only upon disposal of the net investment.

(iv) Consolidation of Financial Statements of Foreign Operations

The results and financial position of the Group's foreign operations and its subsidiary companies incorporated in the Federal Territory of Labuan, whose functional currencies are not the presentation currency or the currency of a hyperinflationary economy, are translated into the presentation currency at average exchange rates for the year and at the closing exchange rates as at reporting date respectively. All resulting exchange differences are recognised in other comprehensive income as a foreign currency translation reserve and are subsequently reclassified to profit or loss upon disposal of the foreign operation. Exchange differences arising from foreign currency borrowings designated as hedges of a net investment in a foreign operation are recognised in the foreign currency translation reserve in other comprehensive income until the disposal of the net investment, at which time the accumulated translation differences are taken to profit or loss.

(d) Cash and Cash Equivalents

Cash and cash equivalents consist of cash and bank balances with banks and other financial institutions, and short-term deposits with original maturity of less than three (3) months.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(e) Financial Assets and Liabilities

(i) Initial Recognition and Subsequent Measurement

Financial instruments are classified in the following categories - financial instruments at fair value through profit or loss, loans and receivables, financial investments held-to-maturity, financial investments available-for-sale and non-derivative financial liabilities. Management determines the classification of financial instruments at initial recognition.

(1) Financial Instruments at Fair Value through Profit or Loss

Financial instruments classified in this category consist of financial assets held-for-trading and derivative financial instruments not designated in an effective hedge transaction. Financial assets are classified as held-for-trading if they are acquired principally for the purpose of selling or repurchasing it in the near term.

Financial instruments included in this category are recognised initially at fair value and transaction costs are taken directly to profit or loss. Gains and losses from changes in fair value and dividend income are included directly in "Net gains and losses on financial instruments" in the statement of profit or loss. Interest income is recognised as "Interest income" in the statement of profit or loss. Regular way purchases and sales of financial assets held-for-trading are recognised at settlement date.

(2) Loans and Receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. Financial assets classified in this category include cash and balances with banks, reverse repurchase agreements and loans, advances and financing. These financial assets are initially recognised at fair value, including direct and incremental transaction costs, and subsequently measured at amortised cost using the effective interest method. Interest income on loans and receivables is recognised in "Interest income" in the statement of profit or loss. Impairment losses on loans, advances and financing are recognised in the statement of profit or loss as "Allowance for impairment on loans, advances and financing". Regular way recognition of loans, advances and financing is recorded on settlement date, when all the conditions under the loan contract have been fulfilled.

(3) Financial Investments Held-to-Maturity

Financial investments held-to-maturity are non-derivative financial assets with fixed or determinable payments that management has the intention and ability to hold to maturity. These financial assets are initially recognised at fair value including direct and incremental transaction costs, and subsequently measured at amortised cost using the effective interest method. Interest on investments held-to-maturity is included in "Interest income" in the statement of profit or loss. Impairment losses, if any, are recognised in the statement of profit or loss as "Impairment on other assets". Regular way purchases and sales of financial investments held-to-maturity are recognised at settlement date.

If the Group or the Bank were to sell or reclassify more than an insignificant amount of financial investments held-to-maturity before maturity, the entire category would be tainted and be reclassified to available-for-sale. Furthermore, the Group and the Bank would be prohibited from classifying any financial assets as held-to-maturity for the following two years.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(e) Financial Assets and Liabilities (continued)

(i) Initial Recognition and Subsequent Measurement (continued)

(4) Financial Investments Available-for-Sale

Financial investments available-for-sale are non-derivative financial assets that are designated as available-for-sale and are not categorised into any of the other categories above. Financial investments available-for-sale include financial assets that are intended to be held for an indefinite period of time, which may be sold in response to liquidity needs or changes in market conditions.

These financial assets are initially recognised at fair value including direct and incremental transaction costs, and subsequently measured at fair value. Gains and losses arising from changes in fair value are recognised in the other comprehensive income, except for impairment losses and foreign exchange gains and losses (for monetary items), which are recognised in profit or loss. If an investment available-for-sale is determined to be impaired, the cumulative gain or loss previously recognised in other comprehensive income is reclassified to profit or loss. Likewise, upon disposal of investments available-for-sale, the cumulative fair value gain or loss recognised in other comprehensive income is also transferred to profit or loss. Interest income on financial investments available-for-sale is included in "Interest income" and dividend income is recognised in "Net gains and losses on financial instruments" in the statement of profit or loss. Regular way purchases and sales of financial investments available-for-sale are recognised at settlement date.

Investments in unquoted equity instruments which are classified as available-for-sale and whose fair value cannot be reliably measured are measured at cost. These investments are assessed for impairment at each reporting date.

(5) Non-derivative Financial Liabilities

Non-derivative financial liabilities are initially recognised at the fair value of consideration received less directly attributable transaction costs. Subsequent to initial recognition, non-derivative financial liabilities are measured at amortised cost. The Group and the Bank do not have any non-derivative financial liabilities designated at fair value through profit or loss. Financial liabilities measured at amortised cost include deposits from customers, deposits from banks, repurchase agreements and debt securities issued and other borrowed funds. Certain debt securities issued by the Group and the Bank have been designated in effective hedges of interest rate risk, and the carrying value of these financial liabilities have been adjusted for changes in fair value related to the hedged exposure.

(ii) Derecognition

Financial assets are derecognised when the contractual rights to receive the cash flows from these assets have ceased to exist or when the rights to receive further cash flows from the assets have been transferred to a third party and substantially all the risks and rewards of ownership of the assets are also transferred. Financial liabilities are derecognised when they are redeemed or extinguished.

Collateral furnished by the Group and the Bank under repurchase agreements are not derecognised as the Group and the Bank retain substantially all the risks and rewards on the basis of the pre-determined repurchase price, and hence the criteria for derecognition are not met.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(e) Financial Assets and Liabilities (continued)

(iii) Reclassification of Financial Assets

The Group and the Bank may choose to reclassify non-derivative financial assets out from the held-for-trading category, in rare circumstances, where the financial assets are no longer held for the purpose of selling or repurchasing in the short term. In addition, the Group and the Bank may also choose to reclassify financial assets that would meet the definition of loans and receivables out of the held-for-trading or available-for-sale categories if the Group and the Bank have the intention and ability to hold the financial asset for the foreseeable future or until maturity.

Reclassifications are made at fair value as at the reclassification date, whereby the fair value becomes the new cost or amortised cost, as applicable. Any fair value gains or losses previously recognised in profit or loss is not reversed.

During the reporting period, the Group and the Bank have not made any such reclassification of financial assets.

(iv) Determination of Fair Value

All financial instruments are recognised initially at fair value. At initial recognition, the fair value of a financial instrument is generally the transaction price, i.e. the fair value of the consideration given or received. Subsequent to initial recognition, the fair value of financial instruments measured at fair value are measured in accordance with the valuation methodologies as set out in Note 45.

Investments in unquoted equity instruments whose fair value cannot be reliably measured are measured at cost, and assessed for impairment at each reporting date.

(v) Offsetting of Financial Instruments

Financial assets and liabilities are offset and the net amount reported in the statement of financial position when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis, or to realise the asset and to settle the liability simultaneously. This is not generally the case for financial instruments with master netting agreements and therefore, the related assets and liabilities are presented on a gross basis in the statement of financial position.

(f) Derivative Financial Instruments and Hedge Accounting

Derivative financial instruments are initially recognised at fair value and are subsequently remeasured at fair value. Derivatives are classified as financial assets when their fair values are positive and financial liabilities when their fair values are negative.

Derivatives which are not designated in an effective hedge transaction are classified as held-for-trading, with changes in fair value recognised in “Net gains and losses on financial instruments” in the statement of profit or loss. For derivative transactions which meet the specific criteria for hedge accounting, the Group and the Bank apply either fair value, cash flow or net investment hedge accounting.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(f) Derivative Financial Instruments and Hedge Accounting (continued)

At inception of the hedge relationship, the Group and the Bank formally document the relationship between the hedged item and the hedging instruments, including the nature of the risk, the objective and strategy for undertaking the hedge and the method that will be used to assess the effectiveness of the hedge relationship. Hedges are expected to be highly effective in offsetting the designated risk in the hedged item, and are assessed at inception of the hedge relationship and on an ongoing basis to ensure that they remain highly effective throughout the hedge period. A hedge is deemed as highly effective if the cumulative changes in the fair value or cash flows attributable to the hedged risk are expected to offset in a range of 80% to 125% during the period for which the hedge is designated.

The Group and the Bank will discontinue hedge accounting if the hedging instrument expires, is sold, terminated or exercised or if the hedge no longer meets the criteria for hedge accounting or is revoked.

(i) Fair Value Hedge

Fair value hedges are hedges against exposure to changes in the fair value of a recognised asset or liability, or an unrecognised firm commitment that is attributable to a particular risk, and could affect profit or loss. For designated and qualifying fair value hedges, changes in the fair value of the hedging instrument are recognised in profit or loss, together with any changes in the fair value of the hedged item that are attributable to the hedged risk. The net result is reported as hedge ineffectiveness under “Net gains and losses on financial instruments” in the statement of profit or loss.

If the hedging instrument is sold, terminated or exercised or where the hedge no longer meets the criteria for hedge accounting, the hedge relationship is terminated. For hedged items recorded at amortised cost, the difference between the carrying value of the hedged item on termination and the face value is amortised to profit or loss over the remaining period to maturity using the effective interest rate.

(ii) Cash Flow Hedge

Cash flow hedges are hedges of the exposure to variability in future cash flows that is attributable to a particular risk associated with a recognised asset or liability or a highly probable forecast transaction and could affect profit or loss. For designated and qualifying cash flow hedges, the effective portion of the gain or loss on the hedging instrument is recognised in other comprehensive income. The gain or loss relating to the ineffective portion is recognised immediately in profit or loss.

Amounts accumulated in other comprehensive income are recycled to profit or loss in the periods when the hedged forecast cash flows affect the profit or loss. If the hedged forecast transaction results in the recognition of a non-financial asset or liability, the gain or loss previously recognised in other comprehensive income is adjusted to the initial cost of the asset or liability.

When a hedging instrument expires or is sold, terminated, exercised or where the hedge no longer meets the criteria for hedge accounting, any cumulative gain or loss existing in equity at that time remains in equity and is recognised when the forecast transaction is ultimately recognised in profit or loss. When a forecast transaction is no longer expected to occur, the cumulative gain or loss that was reported in equity is immediately transferred to profit or loss as hedge ineffectiveness.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(f) Derivative Financial Instruments and Hedge Accounting (continued)

(iii) Net Investment Hedge

Net investment hedges are hedges against the exposure to exchange rate fluctuations on the net assets of the Group's foreign operations and are accounted for similarly to cash flow hedges. Any gain or loss on the hedging instrument relating to the effective portion of the hedge is recognised directly in the foreign currency translation reserve in equity via other comprehensive income while any gain or loss relating to the ineffective portion is recognised directly in profit or loss. On disposal of the foreign operation, the cumulative value of any such gains or losses recognised in other comprehensive income is transferred to profit or loss.

(g) Embedded Derivatives

Some hybrid financial instruments contain both an embedded derivative and a non-derivative component. Where the economic characteristics and risks of the embedded derivatives are not closely related to those of the host contract, and the host contract itself is not carried at fair value through profit or loss, the embedded derivative is bifurcated and separately accounted for at fair value, with changes in fair value recognised in profit or loss.

(h) Impairment of Financial Assets

(i) Loans, Advances and Financing

Loans, advances and financing ("loan(s)") of the Group and of the Bank are classified as impaired when they fulfil any of the following criteria:

(1) principal or interest/profit or both are past due for ninety (90) days or more; or

(2) outstanding amount is in excess of approved limit for ninety (90) days or more in the case of revolving facilities; or

(3) where a loan is in arrears or the outstanding amount has been in excess of the approved limit for less than ninety (90) days, the loan exhibits indications of significant credit weaknesses; or

(4) where a loan has been classified as rescheduled and restructured ("R&R"), the loan will be classified as impaired until repayments based on the revised and/or restructured terms have been continuously paid for a period of at least six (6) months; or

(5) for repayments scheduled on intervals of ninety (90) days or more:

(a) as soon as default occurs for financially distressed customer; or

(b) after 14 days from 1st day of default for non-financially distressed customer.

For the determination of impairment on loans, the Group and the Bank assess at each reporting date whether there is any objective evidence that a loan or a group of loans is impaired. A loan or a group of loans is impaired and impairment losses are recognised only if there is objective evidence of impairment as a result of one or more events that has occurred after the initial recognition of the asset (i.e. an "incurred loss event") and that loss event has an impact on the estimated future cash flows of the loan or group of loans that can be reliably estimated.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(h) Impairment of Financial Assets (continued)

(i) Loans, Advances and Financing (continued)

The criteria that the Group and the Bank use to determine that there is objective evidence of an impairment include:

(1) any significant financial difficulty of the obligor;

(2) a breach of contract, such as a default or delinquency in interest/profit or principal payments;

(3) a high probability of bankruptcy or other financial reorganisation of the obligor;

(4) concerns over the viability of the obligor's business operations and its capacity to trade successfully out of financial difficulties and to generate sufficient cash flows to service its debt obligations; or

(5) any adverse news or developments affecting the local economic conditions or business environment which will adversely affect the repayment capacity of the customer.

The Group and the Bank first assess individually whether objective evidence of impairment exists for loans which are individually significant, or collectively for loans which are not individually significant. If it is determined that no objective evidence of impairment exists for an individually assessed loan, the loan is then included in a group of loans with similar credit risk characteristics and collectively assessed for impairment, where applicable. Loans that are individually assessed for impairment and for which an impairment loss is or continues to be recognised are not included in collective assessment for impairment.

If there is objective evidence that an impairment loss has been incurred, the amount of loss is measured as the difference between the loan's carrying amount and the present value of the estimated future cash flows. The carrying amount of the loan is reduced through the use of an allowance account and the amount of loss is recognised in profit or loss. Where appropriate, the calculation of the present value of estimated future cash flows of a collateralised loan reflects the cash flows that may result from foreclosure less costs for obtaining and selling the collateral, whether or not foreclosure is probable.

Collective assessment of loans is performed via grouping of loans on the basis of similar credit risk characteristics. Future cash flows of each of these groups of loans are estimated on the basis of historical loss experience for such assets and discounted to present value. Collective assessment impairment allowance is made on any shortfall in these discounted cash flows against the carrying value of the group of loans.

Where a loan is uncollectible, it is written off against the related allowance for loan impairment. Such loans are written off after the necessary procedures have been completed and the amount of the loss has been determined. Subsequent recoveries of the amounts previously written off are recognised in profit or loss.

Where a loan shows evidence of significant credit weaknesses, the Group and the Bank may seek to renegotiate the loan rather than to take possession of collateral. This may involve an extension of the payment arrangements via rescheduling or the renegotiation of new loan terms and conditions via restructuring. Management monitors the renegotiated loan to ensure that all the revised terms are met and that the repayments are made promptly for a continuous period. Where a loan has been renegotiated and classified as R&R in the Central Credit Reference Information System (CCRIS), the borrower must adhere to the revised and/or restructured repayment terms for a continuous period of six (6) months before the loan is classified as non-impaired. These loans continue to be subject to individual or collective impairment assessment.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(h) Impairment of Financial Assets (continued)

(ii) Financial Investments Available-for-Sale

The Group and the Bank assess at each reporting date whether there is objective evidence that a financial investment classified as available-for-sale is impaired.

In the case of quoted equity investments, a significant or prolonged decline in the fair value of the security below its cost is also considered in determining whether objective evidence of impairment exists. Where such evidence exists, the cumulative loss (measured as the difference between the acquisition cost and the current fair value, less any impairment loss previously recognised) is removed from equity and recognised in profit or loss. For unquoted equity investments which are measured at cost, the amount of the impairment loss is measured as the difference between the carrying amount of the investment and the present value of estimated future cash flows discounted at the current market rate of return for a similar investment. Impairment losses recognised in profit or loss on equity instruments are not reversed through profit or loss.

For debt instruments, impairment is assessed based on the same criteria as other financial investments available-for-sale. Where impairment losses have been previously recognised in profit or loss, if there is a subsequent increase in the fair value of the debt instrument that can be objectively related to a credit event occurring after the impairment loss was recognised, the impairment loss is reversed through profit or loss.

(iii) Financial Investments Held-to-Maturity

The Group and the Bank assess at each reporting date whether objective evidence of impairment of financial investments held-to-maturity exists as a result of one or more loss events and that loss event has an impact on the estimated future cash flows of the financial investment or group of financial investments that can be reliably estimated.

Where there is objective evidence of impairment, an impairment loss is recognised as the difference between the acquisition cost and the present value of the estimated future cash flows, less any impairment loss previously recognised. If, in a subsequent period, the amount of the impairment loss decrease and the decrease can be objectively related to an event occurring after the impairment loss was recognised, the impairment loss is reversed through profit or loss to the extent that the carrying amount of the investment at the date the impairment is reversed does not exceed what the amortised cost would have been had the impairment not been recognised.

(i) Investment Properties

Investment properties are properties which are held to earn rental income or for capital appreciation or both. Properties that are occupied by companies in the Group for conduct of business operations are accounted for as owner-occupied rather than as investment properties upon consolidation.

In accordance with MFRS 140 Investment Properties, investment properties can be measured using either the cost or fair value method. The Group has adopted the fair value method in measuring investment properties. Investment properties are measured initially at its cost, including transaction cost. Subsequent to initial recognition, all properties are measured at fair value, with any changes recognised in profit or loss. When an item of property and equipment is transferred to investment property following a change in its use, any difference arising at the date of transfer between the carrying amount of the item immediately prior to transfer and its fair value is recognised directly in other comprehensive income as a revaluation reserve. If a fair value gain reverses a previously recognised impairment loss, the gain is recognised in profit or loss. Upon disposal of the investment property, any surplus previously recorded in revaluation reserve is transferred to retained profits.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(i) Investment Properties (continued)

The fair values are based on market values, being the estimated amount for which a property could be exchanged on the date of the valuation between a willing buyer and a willing seller in an arm's length transaction. Fair values of investment properties are determined with reference to quotations of market value provided by independent professional valuers.

Investment properties are derecognised when either they have been disposed of or when the investment property is permanently withdrawn from use and no future economic benefit is expected from its disposal. Any gain or loss on the retirement or disposal of an investment property is recognised in profit or loss.

(j) Assets Acquired Under Lease

The determination of whether an arrangement is, or contains, a lease is based on the substance of the arrangement at the inception of the lease. The arrangement is, or contains, a lease if fulfilment of the arrangement is dependent on the use of a specific asset or assets and the arrangement conveys a right to use the asset or assets, even if that right is not explicitly specified in an arrangement.

Leases in which the Group is a lessee and assumes substantially all the risks and rewards of ownership are classified as finance leases. All other leases in which the Group is a lessee are classified as operating leases.

(i) Finance Lease

Upon initial recognition, the leased asset and the corresponding lease obligations are measured at an amount equal to the lower of the fair value of the leased asset at the beginning of the lease term and the present value of the minimum lease payments. In calculating the present value of the minimum lease payments, the discount factor used is the interest rate implicit in the lease, when it is practicable to determine, otherwise the incremental borrowing rate of the Group or of the Bank is used. Subsequent to initial recognition, the asset is accounted for in accordance with the accounting policy applicable to property and equipment. Depreciation is provided at rates which write off the cost or valuation of the asset over the term of the relevant lease or, where it is likely that the Group and the Bank will obtain ownership of the asset, the life of the asset. Finance charges implicit in the lease payments are charged to profit or loss over the period of the lease so as to produce an approximately constant periodic rate of charge on the remaining balance of the obligations for each accounting period.

(ii) Operating Lease

All assets under operating leases are not recognised on the statement of financial position. All lease rentals payable are accounted for on a straight-line basis over the lease term and are charged to profit or loss. When an operating lease is terminated before the lease period has expired, any payment required to be made to the lessor by way of penalty is recognised in profit or loss in the period the termination takes place.

(k) Property and Equipment and Depreciation

All items of property and equipment are initially recorded at cost. Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the Bank and the cost of the item can be measured reliably. The carrying amount of replaced parts are derecognised. All other repairs and maintenance are charged to profit or loss when they are incurred.

When significant parts of an item of property and equipment have different useful lives, they are accounted for as separate items (major components) of property and equipment.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(k) Property and Equipment and Depreciation (continued)

Subsequent to initial recognition, property and equipment other than freehold land are stated at cost less accumulated depreciation and accumulated impairment losses, if any. Freehold land is stated at cost. The policy for the recognition and measurement of impairment losses is in accordance with Note 2(iv)(n).

Freehold land with an indefinite useful life and work-in-progress which are not yet available for use are not depreciated. Depreciation of other property and equipment is provided on a straight line basis calculated to write off the cost of each asset to its residual value over the term of its estimated useful lives, summarised as follows:

Leasehold land	Over the remaining leasehold period
Buildings	50 years
Renovations	Over the term of the leases ranging from 2 – 10 years
Office equipment, furniture and fittings	3 – 10 years
Computer equipment and software	2 – 6 years
Motor vehicles	5 – 6 years

The residual values, useful lives and depreciation method are reviewed at each financial year end to ensure that the amount, method and period of depreciation are consistent with previous estimates and the expected pattern of consumption of the future economic benefits embodied in the items of property and equipment.

An item of property and equipment is derecognised upon disposal or when no future economic benefits are expected from its use. The difference between the net disposal proceeds, if any, and the net carrying amount is recognised in profit or loss.

When the use of a property changes from owner-occupied to investment property, the property is remeasured to fair value and reclassified as investment property.

(l) Intangible Assets

(i) Goodwill

Goodwill is measured as the excess of consideration transferred, any non-controlling interests and the acquisition-date fair value of any previously-held equity interest over the fair value of the Group's share of the identifiable net assets acquired.

Goodwill is stated at cost less any accumulated impairment losses. For the purpose of impairment assessment, goodwill is allocated to cash-generating units ("CGU") which are expected to benefit from the synergies of the business combination. Each CGU represents the lowest level at which the goodwill is monitored for internal management purposes and is not larger than an operating segment in accordance with MFRS 8 Operating Segments. The carrying amount of goodwill is assessed annually for impairment, or more frequently if events or changes in circumstances indicate that it might be impaired, by comparing the recoverable amount from the CGU against the carrying amount of its net assets, including attributable goodwill. Gains and losses on the disposal of an entity include the carrying amount of goodwill relating to the entity sold.

Where the fair value of the Group's share of identifiable net assets acquired exceeds the amount of consideration transferred, any non-controlling interests and the acquisition-date fair value of any previously-held equity interest, the entire resulting gain is recognised immediately in profit or loss.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(l) Intangible Assets (continued)

(ii) Intangible Assets

Intangible assets acquired separately are measured at cost on initial recognition. The cost of intangible assets acquired in a business combination is their fair values as at the date of acquisition. Intangible assets are recognised only when the identifiability and economic benefit probability criterion are met.

Intangible assets with an indefinite useful life are not amortised but are reviewed annually for impairment or more frequently if events or changes in circumstances indicate that the carrying value may be impaired. Intangible assets with an indefinite useful life are reviewed annually to determine whether the indefinite useful life assumption continues to be supportable.

Intangible assets with a finite useful life will be amortised on a straight line basis over the estimated useful life and assessed for impairment whenever there is an indication that the intangible asset may be impaired. The amortisation period and amortisation method for an intangible asset with a finite useful life are reviewed at least at each financial year end.

(m) Foreclosed Properties

Foreclosed properties are those acquired in full or partial satisfaction of debts and are stated at the lower of cost and fair value.

(n) Impairment of Non-Financial Assets

Non-financial assets other than goodwill, such as property and equipment, investments in subsidiary and associated companies and foreclosed properties, are assessed for impairment annually, or whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. Where such indications exist, the carrying amount of the asset is written down to its recoverable amount, which is the higher of the fair value less costs to sell and the value-in-use.

The impairment loss is recognised in profit or loss, and is reversed only if there is a change in the estimates used to determine the asset's recoverable amount since the last impairment loss was recognised. The carrying amount of an asset is increased to its revised recoverable amount, provided that this amount does not exceed the carrying value that would have been determined (net of amortisation and depreciation) had no impairment loss been recognised for the asset in prior years.

Impairment of goodwill is discussed under the accounting policy on goodwill in Note 2(iv)(l)(i).

(o) Repurchase and Reverse Repurchase Agreements

Securities purchased under resale agreements (i.e. reverse repurchase agreements) at a specified future date are not recognised in the statement of financial position. The consideration paid, including accrued interest, is recognised in 'reverse repurchase agreements' in the statement of financial position, reflecting the transaction's economic substance as a collateralised loan by the Group and the Bank. The difference between the purchase and resale prices is recognised in 'Interest income' in the statement of profit or loss and is accrued over the life of the agreement using the effective interest method.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(o) Repurchase and Reverse Repurchase Agreements (continued)

Securities sold under repurchase agreements (i.e. repurchase agreements) at a specified future date are not derecognised from the statement of financial position as the Group and the Bank retain substantially all the risks and rewards of ownership. The consideration received is recognised as an asset with the corresponding obligation, including accrued interest as a liability, reflecting the transaction's economic substance as a collateralised loan given to the Group and the Bank. The difference between the sale and the repurchase prices is recognised in 'Interest expense' in the statement of profit or loss and is accrued over the life of the agreement using the effective interest method.

(p) Bills and Acceptances Payable

Bills and acceptances payable represent the Bank's own bills and acceptances rediscounted and outstanding in the market.

(q) General Insurance

General insurance underwriting results are determined after taking into account reinsurances, unearned premium reserves, net commissions and net claims incurred.

Unearned premium reserves ("UPR") represent the unexpired risks at the end of the financial year. A fixed percentage method or time apportionment method is used in determining the UPR at reporting date.

Provision is made for outstanding claims based on the estimated costs of all claims together with related expenses less reinsurance recoveries in respect of claims notified but not settled at reporting date. Provision is also made for the cost of claims together with related expenses incurred but not reported at reporting date using a mathematical method of estimation determined by the management on a case by case basis.

(r) Profit Equalisation Reserve ("PER")

PER is the amount appropriated out of the total Islamic banking gross income in order to maintain a certain level of return to Investment Account Holders ("IAH") which is as stipulated by Bank Negara Malaysia's Guidelines on Profit Equalisation Reserve. The amount appropriated is shared by the IAH and the Group. The PER of the IAH is classified as a liability and is recognised at cost, with subsequent apportionments being recognised in profit or loss. The eventual distribution of PER as profit distributable to the IAH is treated as an outflow of funds due to the settlement of the obligation to the IAH. The PER of the Group is classified as a separate reserve in equity and subsequent apportionments to and distributions from retained profits are treated as a transfer between reserves.

(s) Provisions

A provision is recognised when there is a present legal or constructive obligation where as a result of past events, it is probable that an outflow of resources embodying economic benefits will be required to settle a present obligation and the amount can be reliably estimated.

Provisions are reviewed at each reporting date and if it is no longer probable that an outflow of resources embodying economic benefits will be required to settle the obligation, the provision is reversed.

Where the effect of the time value of money is material, provisions are discounted using a current pre-tax rate that reflects, where appropriate, the risks specific to the liability.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(t) Debt Securities Issued

Debt securities issued are classified as financial liabilities or equity in accordance with the substance of the contractual terms of the instruments. The Group's debt securities issued consist mainly of senior medium term notes, subordinated notes, subordinated sukuk murabahah and borrowings. These debt securities are classified as liabilities in the statement of financial position as there is a contractual obligation by the Group to make cash payments of either principal or interest/profit or both to holders of the debt securities and that the Group is contractually obliged to settle the debt securities in cash or another financial instrument.

The Group has also issued Non-Innovative Tier I stapled securities which are potentially perpetual debt instruments, subject to the occurrence of certain events. This debt security is classified as a liability in the statement of financial position as there is a contractual obligation to deliver cash or other financial instruments to its holders in the form of regular interest payments, potentially extending into the indefinite future.

Subsequent to initial recognition, debt securities issued are recognised at amortised cost. Generally, it is the Group's policy to hedge the fixed interest rate risk on these debt securities, and apply fair value hedge accounting. When hedge accounting is applied to fixed-rate debt instruments, the carrying values of the debt securities are adjusted for changes in fair value related to the hedged exposure, instead of being carried at amortised cost.

(u) Share Capital

Ordinary shares are classified as equity when there is no contractual obligation to transfer cash or other financial assets. Costs directly attributable to the issuance of new equity shares are taken to equity as a deduction from the proceeds.

(v) Treasury Shares

When the Bank re-acquires its own equity shares, the amount of the consideration paid, including directly attributable costs, is recognised in equity. Shares re-acquired are held as treasury shares and presented as a deduction from equity. No gain or loss is recognised in profit or loss on the sale, re-issuance or cancellation of the treasury shares. Should such treasury shares be reissued by re-sale in the open market, the difference between the sales consideration and the carrying amount are shown as a movement in equity, as appropriate. Where treasury shares are distributed as share dividends, the cost of the treasury shares is applied in the reduction of the distributable retained profits.

(w) Contingent Liabilities and Contingent Assets

Where it is not probable that an outflow of economic benefits will be required, or the amount cannot be estimated reliably, the obligation is disclosed as a contingent liability, unless the probability of outflow of economic benefits is remote. Possible obligations, whose existence will only be confirmed by the occurrence or non-occurrence of one or more future events are also disclosed as contingent liabilities unless the probability of outflow of economic benefits is remote.

A contingent asset is a possible asset that arises from past events whose existence will be confirmed by the occurrence or non-occurrence of one or more uncertain future events beyond the control of the Group. The Group does not recognise contingent assets but discloses its existence where inflows of economic benefits are probable, but not virtually certain.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(x) Operating Revenue

Operating revenue of the Group comprises all types of revenue derived from commercial banking, investment banking, financing and other Islamic banking activities, stock-broking, general insurance, trustee services, management of unit trust funds and sale of trust units but excluding all related company transactions.

Operating revenue of the Bank comprises gross interest income, commissions earned and other income derived from commercial banking operations.

(y) Interest and Financing Income and Expense

For all financial instruments measured at amortised cost and interest/profit-bearing financial assets classified as held-for-trading and available-for-sale, interest and financing income and expense are recognised under "Interest income", "Interest expense" and "Net income from Islamic banking business" respectively in the statement of profit or loss using the effective interest/profit method.

The effective interest/profit method is a method of calculating the amortised cost of a financial asset or liability and of allocating the interest/financing income or expense over the relevant period. The effective interest/profit rate is the rate that exactly discounts the estimated future cash payments or receipts through the expected life of the financial instrument or a shorter period, where appropriate, to the net carrying amount of the financial asset or liability. The calculation takes into account all contractual terms of the financial instrument (for example, prepayment options) but does not consider future credit losses. Significant fees and transaction costs integral to the effective interest/profit rate, as well as premiums or discounts are also considered.

For impaired financial assets where the value of the financial asset has been written down as a result of an impairment loss, interest/financing income continues to be recognised using the rate of interest/profit used to discount the future cash flows for the purpose of measuring the impairment loss.

(z) Fee and Commission Income

The Group and the Bank earn fee and commission income from a diverse range of services provided to its customers. Such income are generally recognised on an accrual basis when the services have been provided.

Fees earned for the provision of services over a period of time, such as asset management and loan arrangement and management, are accrued over the period. Fee income from the provision of transaction services, such as funds remittances and stock-broking, are recognised upon completion of the underlying transaction. Fees that are linked to the performance of a certain activity or service, such as corporate advisory services, are recognised upon completion of the performance criteria.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(aa) Dividend Income

Dividend income is recognised when the right to receive payment is established.

(ab) Employee Benefits

(i) Short Term Employee Benefits

Wages, salaries, bonuses and social security contributions are recognised as an expense in the year in which the associated services are rendered by employees of the Group and of the Bank. Short term accumulating compensated absences such as paid annual leave are recognised when services are rendered by employees that increases their entitlement to future compensated absences, and short term non-accumulating compensated absences such as sick leave are recognised when the absences occur.

(ii) Defined Contribution Plan

As required by law, companies in Malaysia make contributions to the state pension scheme, the Employees' Provident Fund ("EPF"). Overseas subsidiary companies make contributions to their respective countries' statutory pension schemes. Such contributions are recognised as an expense in profit or loss as incurred.

(iii) Defined Benefit Plan

The Bank and certain subsidiary companies contribute to a fully-funded defined benefit plan approved by the Inland Revenue Board known as the Public Bank Group Officers' Retirement Benefits Fund (the "Fund") for its eligible employees. The obligations under the Fund are determined based on actuarial valuation where the amount of benefit that employees have earned in return for their service in the current and prior years are estimated. The benefit is calculated using the Projected Unit Credit Method in order to determine its present value. Remeasurement, comprising actuarial gains and losses, the effect of the changes to the asset ceiling (if applicable) and the return on plan assets (excluding interest), are recognised immediately in defined benefit reserve via other comprehensive income and are not subsequently recycled to profit or loss. Past service costs, whether unvested or already vested, are recognised immediately in profit or loss as incurred. Net interest income or cost is calculated by applying the discount rate to the net defined benefit asset or liability. The Group recognises the changes in the net defined benefit obligation which includes current service costs, past service costs and net interest expense or income under "Personnel costs" in the statement of profit or loss.

The amount recognised in the statement of financial position represents the actual deficit or surplus in the Fund. Any surplus resulting from this calculation is limited to the present value of any economic benefits available in the form of refunds from or reductions in future contributions to the Fund.

(iv) Share-based Compensation Benefits

Where the Group pays for services of its employees using share options, the fair value of the transaction is recognised as an expense in profit or loss over the vesting periods of the grants, with a corresponding increase in equity. The total amount to be recognised as compensation expense is determined by reference to the fair value of the share option at the date of the grant and the number of share options to be vested by the vesting date taking into account, if any, the market vesting conditions upon which the options were granted but excluding the impact of any non-market vesting conditions. The Group could revise its estimate of the number of share options that are expected to vest by the vesting date. Any revision of this estimate is included in profit or loss and a corresponding adjustment to equity over the remaining vesting period.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(ac) Tax Expense

Tax expense comprises current and deferred tax. Tax expense is calculated on the basis of the applicable tax law in the respective jurisdictions and is recognised as an expense in profit or loss except to the extent that it relates to items that are charged or credited in other comprehensive income or directly to equity. In such cases, tax expense is charged or credited to other comprehensive income or to equity.

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the reporting date, and any adjustment to tax payable in respect of prior years.

Deferred tax is recognised using the liability method, on temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the financial statements. In principle, deferred tax liabilities are recognised for all taxable temporary differences and deferred tax assets are recognised for all deductible temporary differences and unutilised tax losses to the extent that it is probable that taxable profit will be available against which the deductible temporary differences and unutilised tax losses can be utilised. Deferred tax is not provided for goodwill not deductible for tax purposes and the initial recognition of assets and liabilities that at the time of transaction, affects neither accounting nor taxable profit. Deferred tax relating to fair value remeasurement of financial investments available-for-sale and cash flow hedges, which are recognised in other comprehensive income, is also charged or credited directly to other comprehensive income, and is subsequently recognised in profit or loss when the deferred fair value gain or loss is recognised in profit or loss.

For investment properties which are carried at fair value, the amount of deferred tax recognised is measured using the tax rates that would apply on sale of those assets at their carrying value at the reporting date unless the property is depreciable and is held with the objective to consume substantially all of the economic benefits embodied in the property over time, rather than through sale. In all other cases, the amount of deferred tax recognised is measured based on the expected manner of realisation or settlement of the carrying amount of the assets and liabilities, using tax rates enacted or substantively enacted at the reporting date. Deferred tax assets and liabilities are not discounted.

Deferred tax assets and deferred tax liabilities are offset if there is a legally enforceable right to set-off under the same taxable entity and taxation authority. Deferred tax is measured at the tax rates that are expected to be applied to the temporary differences when they reverse, based on the laws that have been enacted or substantively enacted at the reporting date.

(ad) Dividends

Dividends declared on ordinary shares are accounted for as an appropriation of retained profits in the period in which they are approved.

(ae) Earnings Per Share

The Group presents basic and diluted (where applicable) earnings per share ("EPS") data for its ordinary shares. Basic EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Bank by the weighted average number of ordinary shares outstanding during the period net of treasury shares. Diluted EPS is determined by adjusting the profit or loss attributable to ordinary shareholders and the weighted average number of ordinary shares outstanding for the effects of all dilutive potential ordinary shares. No adjustment is made for anti-dilutive potential ordinary shares.

2. BASIS OF PREPARATION AND ACCOUNTING POLICIES (CONTINUED)

(iv) Significant Accounting Policies (continued)

(af) Segment Reporting

Segment reporting in the financial statements are presented on the same basis as it is used by management internally for evaluating operating segment performance and in deciding how to allocate resources to operating segments. Operating segments are distinguishable components of the Group that engage in business activities from which it may earn revenues and incur expenses, including revenues and expenses that relate to transactions with any of the Group's other components. An operating segment is evaluated regularly by the chief operating decision maker in deciding how to allocate resources and in assessing performance, and for which discrete financial information is available.

All transactions between operating segments are conducted based on mutually agreed allocation bases, with intra-segment revenue and costs being eliminated. Income and expenses directly associated with each segment are included in determining business segment performance.

3. CASH AND BALANCES WITH BANKS

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Cash and bank balances	**3,894,657**	4,815,485	**1,922,850**	1,975,825
Money market deposit placements:				
– maturing within one month	**8,401,474**	3,312,308	**4,054,992**	2,494,340
– maturing after one month	**1,710,410**	2,556,299	**409,729**	589,725
	10,111,884	5,868,607	**4,464,721**	3,084,065
	14,006,541	10,684,092	**6,387,571**	5,059,890

4. REVERSE REPURCHASE AGREEMENTS AND OBLIGATIONS ON SECURITIES SOLD UNDER REPURCHASE AGREEMENTS

a) Reverse Repurchase Agreements:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
At amortised cost				
Malaysian Government Securities	**651,065**	904,790	**–**	379,791
Malaysian Government Investment Issues	**–**	1,885,838	**–**	1,885,838
Foreign government treasury bills	**–**	2,935	**–**	2,935
	651,065	2,793,563	**–**	2,268,564

4. REVERSE REPURCHASE AGREEMENTS AND OBLIGATIONS ON SECURITIES SOLD UNDER REPURCHASE AGREEMENTS (CONTINUED)

a) Reverse Repurchase Agreements (continued):

The fair value of securities accepted as collateral under reverse repurchase agreements that the Group and the Bank are permitted to sell or repledge in the absence of default by their owners was RM674,945,000 (2016 – RM2,884,147,000) and Nil (2016 – RM2,359,148,000) respectively, of which none (2016 – none) has been resold.

b) Obligations on Securities Sold under Repurchase Agreements:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
At amortised cost				
Financial investments available-for-sale	**1,236,882**	2,469,451	**1,236,882**	2,469,451
Financial investments held-to-maturity	**646**	383	**646**	383
	1,237,528	2,469,834	**1,237,528**	2,469,834

5. FINANCIAL ASSETS HELD-FOR-TRADING

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
At fair value				
Government securities and treasury bills:				
Malaysian Government Treasury Bills	**–**	158,134	**–**	158,134
Malaysian Government Securities	**–**	202,195	**–**	202,195
Malaysian Government Investment Issues	**100,592**	141,292	**100,592**	130,979
Bank Negara Malaysia Monetary Notes	**599,204**	–	**599,204**	–
	699,796	501,621	**699,796**	491,308
Money market instruments:				
Negotiable instruments of deposit and negotiable Islamic debt certificates	**646,834**	495,364	**–**	–
Non-money market instruments:				
Debt securities				
– Cagamas bonds	**–**	70,037	**–**	60,031
– Unquoted corporate bonds / sukuk	**29,911**	111,862	**–**	24,990
	29,911	181,899	**–**	85,021
	1,376,541	1,178,884	**699,796**	576,329

6. DERIVATIVE FINANCIAL ASSETS / LIABILITIES

Derivative financial instruments are financial instruments whose values change in response to changes in prices or rates (such as foreign exchange rates, interest/profit rates and equity prices) of the underlying instruments. These instruments further allow the Group and the Bank to transfer, modify or reduce its foreign exchange and interest/profit rate risks via designated hedge relationships. Derivative financial instruments that are entered into for hedging purposes but which do not meet the hedge effectiveness criteria or which relate to customers' transactions are classified as trading derivatives. The Group and the Bank may also take conservative positions, within certain pre-set limits, with the expectation to make arbitrage gains from favourable movements in prices or rates via its trading derivatives.

The tables below show the Group's and the Bank's derivative financial instruments measured at their fair values together with their corresponding contract/notional amounts as at the reporting date. The notional amounts of these derivative financial instruments refer to the underlying contract value on which changes in the value of the derivatives are measured. The notional amounts indicate the volume of transactions outstanding at the year end but are not indicative of either the market risk or credit risk inherent in the derivative contracts. The risks associated with the use of derivative financial instruments, as well as management's policy for controlling these risks are set out in Note 44 to the financial statements.

	2017			2016		
	Contract / Notional Amount	Fair Value		Contract / Notional Amount	Fair Value	
Group	**RM'000**	**Assets RM'000**	**Liabilities RM'000**	**RM'000**	**Assets RM'000**	**Liabilities RM'000**
At fair value						
Trading derivatives:						
Foreign exchange contracts						
– Currency forwards	**1,591,970**	**5,571**	**11,792**	1,940,142	26,642	9,719
– Currency swaps	**18,424,270**	**88,544**	**299,570**	25,110,102	495,676	249,205
– Currency options	**24,266**	**–**	**–**	47,027	–	–
Interest rate related contracts						
– Interest rate swaps	**450,000**	**–**	**113**	–	–	–
Precious metal contracts						
– Forwards	**412**	**1**	**–**	673	–	4
	20,490,918	**94,116**	**311,475**	27,097,944	522,318	258,928
Hedging derivatives:						
Fair value hedge						
Interest rate related contracts						
– Interest rate swaps	**3,806,458**	**39,630**	**3,226**	6,259,809	62,619	7,281
Cash flow hedge						
Foreign exchange contracts						
– Cross currency interest rate swaps	**2,431,500**	**55,952**	**244,249**	3,589,000	–	1,048,569
Interest / profit rate related contracts						
– Interest / profit rate swaps	**6,670,175**	**36,621**	**9,179**	7,825,275	33,204	13,913
	12,908,133	**132,203**	**256,654**	17,674,084	95,823	1,069,763
Total	**33,399,051**	**226,319**	**568,129**	44,772,028	618,141	1,328,691

6. DERIVATIVE FINANCIAL ASSETS / LIABILITIES (CONTINUED)

Bank	2017 Contract / Notional Amount RM'000	2017 Fair Value Assets RM'000	2017 Fair Value Liabilities RM'000	2016 Contract / Notional Amount RM'000	2016 Fair Value Assets RM'000	2016 Fair Value Liabilities RM'000
At fair value						
Trading derivatives:						
Foreign exchange contracts						
– Currency forwards	**1,459,880**	**5,531**	**11,728**	1,871,305	26,631	9,700
– Currency swaps	**17,885,046**	**84,952**	**298,221**	24,350,800	493,320	235,075
– Currency options	**24,266**	**–**	**–**	47,027	–	–
Interest rate related contracts						
– Interest rate swaps	**450,000**	**–**	**113**	–	–	–
Precious metal contracts						
– Forwards	**412**	**1**	**–**	673	–	4
	19,819,604	**90,484**	**310,062**	26,269,805	519,951	244,779
Hedging derivatives:						
Fair value hedge						
Interest rate related contracts						
– Interest rate swaps	**3,308,000**	**31,326**	**–**	5,708,000	54,301	–
Cash flow hedge						
Foreign exchange contracts						
– Cross currency interest rate swaps	**2,431,500**	**55,952**	**244,249**	3,589,000	–	1,048,569
Interest rate related contracts						
– Interest rate swaps	**10,200,175**	**62,453**	**15,128**	11,155,275	53,893	29,399
	15,939,675	**149,731**	**259,377**	20,452,275	108,194	1,077,968
Total	**35,759,279**	**240,215**	**569,439**	46,722,080	628,145	1,322,747

With the exception of options contracts, the fair values of derivative financial instruments are normally zero or negligible at inception. The subsequent change in fair value is either favourable or unfavourable as a result of fluctuations in the underlying market interest/profit rates and/or foreign exchange rates relative to the terms of the respective contracts.

The fair value at inception of options contracts purchased represents the consideration paid for these contracts, with subsequent changes in the fair value dependent on the movements in the value of the underlying asset and/or index.

As at 31 December 2017, the Group and the Bank have positions in the following types of derivative financial instruments:

Forwards

Forwards are contractual agreements to buy or sell a specified financial instrument at a specific price and date in the future. Forwards are customised contracts transacted in the over-the-counter market.

6. DERIVATIVE FINANCIAL ASSETS / LIABILITIES (CONTINUED)

As at 31 December 2017, the Group and the Bank have positions in the following types of derivative financial instruments (continued):

Swaps

Swaps are contractual agreements between two parties to exchange exposures in foreign currency or interest/profit rates.

Options

Options are contractual agreements under which the seller grants the purchaser the right, but not the obligation, either to buy (a call option) or sell (a put option) at or by a set date during a set period, a specific amount of an underlying asset at a predetermined price. The seller receives a premium from the purchaser in consideration of risk. Options may be either exchange-traded or negotiated between the purchaser and the seller in the over-the-counter market.

Over-the-counter derivatives may expose the Group and the Bank to the risks associated with the absence of an exchange to close out an open position. This credit risk represents the potential cost to replace the derivative contracts if counterparties fail to fulfil their obligation. To control the level of credit risk, the Group and the Bank continually monitor and assess the credit standing of these counterparties.

Where derivatives of the Group and of the Bank have been designated for the purpose of hedging and meet the hedge effectiveness criteria, the accounting treatment of these derivatives will depend on the nature of the instrument hedged and the type of hedge transaction, as described in Note 2(iv)(f). These hedge transactions include:

Fair Value Hedges

The Group and the Bank use fair value hedges to protect against changes in the fair value of fixed-rate long-term financial instruments due to movements in market interest rates. The financial instruments hedged for interest rate risk include the Bank's debt securities issued and financial investments available-for-sale. The Group and the Bank primarily use interest rate swaps as hedges of interest rate risk.

The net gains and losses arising from fair value hedges during the year are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Loss on hedging instruments	**(17,659)**	(3,080)	**(21,704)**	(11,816)
Gain on the hedged items attributable to the hedged risk	**19,113**	9,261	**23,192**	18,345
Exchange differences	**(9)**	15	**–**	–
Ineffectiveness charged to profit or loss (Note 33)	**1,445**	6,196	**1,488**	6,529

The gains and losses on the ineffective portions of the Group's and of the Bank's fair value hedges are recognised immediately in the statement of profit or loss under "Net gains and losses on financial instruments".

6. DERIVATIVE FINANCIAL ASSETS / LIABILITIES (CONTINUED)

Cash Flow Hedges

The Group and the Bank principally use interest/profit rate swaps to protect against exposures to variability in future cash flows on non-trading financial assets and liabilities which bear interest/profit at variable rates.

Set out below is a schedule indicating as at the financial year end, the periods when the hedged cash flows are expected to occur and when they are expected to impact the statement of profit or loss:

	Group			
	Within 1 year RM'000	**1 – 3 years RM'000**	**3 – 5 years RM'000**	**Over 5 years RM'000**
2017				
Cash inflows on assets	**613**	**–**	**–**	**–**
Cash inflows / (outflows) on liabilities	**12,641**	**44,686**	**(45,370)**	**–**
Net cash inflows / (outflows)	**13,254**	**44,686**	**(45,370)**	**–**
2016				
Cash inflows on assets	792	521	–	–
Cash (outflows) / inflows on liabilities	(2,612)	8,001	(3,580)	–
Net cash (outflows) / inflows	(1,820)	8,522	(3,580)	–

	Bank			
	Within 1 year RM'000	**1 – 3 years RM'000**	**3 – 5 years RM'000**	**Over 5 years RM'000**
2017				
Cash inflows / (outflows) on assets	**13,028**	**12,278**	**4,192**	**(7,484)**
Cash inflows / (outflows) on liabilities	**12,096**	**43,713**	**(45,370)**	**–**
Net cash inflows / (outflows)	**25,124**	**55,991**	**(41,178)**	**(7,484)**
2016				
Cash inflows / (outflows) on assets	15,592	17,411	(388)	(23,433)
Cash (outflows) / inflows on liabilities	(3,265)	5,986	(3,580)	–
Net cash inflows / (outflows)	12,327	23,397	(3,968)	(23,433)

6. DERIVATIVE FINANCIAL ASSETS / LIABILITIES (CONTINUED)

Cash Flow Hedges (continued)

There were no cash flow hedges that were discontinued as a result of the hedged cash flows no longer expected to occur.

The net gains or losses on cash flow hedges reclassified from other comprehensive income to profit or loss is recognised in "Net gains and losses on financial instruments". During the financial year, a loss of RM149,000 (2016 – Nil) was recognised by the Group and the Bank in the statement of profit or loss.

The gains and losses on the ineffective portions of such derivatives are recognised immediately in the statement of profit or loss under "Net gains and losses on financial instruments". During the financial year, a loss of RM2,401,000 (2016 – loss of RM2,036,000) (Note 33) was recognised by the Group and the Bank.

Hedge of Net Investment in Foreign Operations

The Group's statement of financial position is affected by gains and losses as a result of the translation of net assets of its subsidiary companies denominated in currencies other than its functional currency. The Group hedges its exposures to foreign exchange risk via the designation of certain short-term interbank borrowing funding pools.

The financial instruments designated as net investment hedges are as follows:

	Group	
	2017 RM'000	**2016 RM'000**
Short-term interbank borrowings	**4,170,023**	4,616,351

The gains and losses on the ineffective portions that was recognised in the statement of profit or loss under "Other operating income" during the financial year arising from hedges of net investment in foreign operations was a loss of RM20,552,000 (2016 – loss of RM101,000).

7. FINANCIAL INVESTMENTS AVAILABLE-FOR-SALE

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
At fair value				
Government securities and treasury bills:				
Malaysian Government Treasury Bills	**–**	73,266	**–**	73,266
Malaysian Government Securities	**7,725,456**	5,899,049	**7,187,916**	5,305,888
Malaysian Government Investment Issues	**12,638,717**	14,133,503	**6,469,401**	7,710,185
Other government treasury bills	**39,246**	168,223	**–**	–
	20,403,419	20,274,041	**13,657,317**	13,089,339
Money market instruments:				
Negotiable instruments of deposit and negotiable Islamic debt certificates	**4,869,087**	8,544,128	**4,619,007**	8,293,626
Secondary bankers' acceptance	**98,095**	118,830	**98,095**	118,830
	4,967,182	8,662,958	**4,717,102**	8,412,456
Non-money market instruments:				
Equity securities				
– Quoted shares and convertible loan stocks outside Malaysia	**3,441**	3,167	**–**	–
– Unquoted shares #	**159,701**	120,534	**155,068**	115,481
Debt securities				
– Cagamas bonds	**441,916**	340,406	**340,962**	340,406
– Unquoted corporate bonds / sukuk	**4,336,401**	3,931,522	**1,340,294**	1,697,627
Unit trust funds	**12,997**	12,577	**–**	–
	4,954,456	4,408,206	**1,836,324**	2,153,514
	30,325,057	33,345,205	**20,210,743**	23,655,309
# Stated at cost, net of impairment loss	**5,738**	5,738	**5,738**	5,738

Included in financial investments available-for-sale are the following securities sold under repurchase agreements (Note 4(b)):

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Malaysian Government Securities	**1,282,258**	2,546,513	**1,282,258**	2,546,513

7. FINANCIAL INVESTMENTS AVAILABLE-FOR-SALE (CONTINUED)

A reconciliation of accumulated impairment loss by class of financial instrument is as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Non-money market instruments:				
Equity securities – unquoted shares				
At 1 January / 31 December	**5,738**	5,738	**5,738**	5,738

8. FINANCIAL INVESTMENTS HELD-TO-MATURITY

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
At amortised cost				
Government securities and treasury bills:				
Malaysian Government Securities	**1,591,135**	1,934,046	**1,591,135**	1,903,918
Malaysian Government Investment Issues	**11,327,147**	12,157,420	**8,835,621**	9,683,010
Foreign government treasury bills	**772,076**	866,566	**18,684**	24,969
Other foreign government securities	**1,004,790**	473,031	**–**	–
	14,695,148	15,431,063	**10,445,440**	11,611,897
Money market instruments:				
Negotiable instruments of deposit and negotiable Islamic debt certificates	**1,135,400**	1,464,061	**1,774,769**	1,709,786
Non-money market instruments:				
Debt securities				
– Cagamas bonds	**5,847,851**	1,348,574	**5,847,851**	1,348,574
– Unquoted corporate bonds / sukuk	**6,899,972**	3,930,267	**5,263,468**	2,374,323
	12,747,823	5,278,841	**11,111,319**	3,722,897
Accumulated impairment losses	**(35)**	(39)	**(35)**	(39)
	28,578,336	22,173,926	**23,331,493**	17,044,541

8. FINANCIAL INVESTMENTS HELD-TO-MATURITY (CONTINUED)

The maturity structure of government securities and treasury bills and money market instruments held is as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Maturity within one year	**4,133,076**	4,013,515	**220,815**	2,158,238
More than one year to three years	**5,826,569**	6,840,451	**5,336,939**	4,641,337
More than three years to five years	**3,991,575**	4,344,099	**4,783,127**	4,825,049
More than five years	**1,879,328**	1,697,059	**1,879,328**	1,697,059
	15,830,548	16,895,124	**12,220,209**	13,321,683

The indicative market value of government securities and treasury bills and money market instruments is as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Malaysian Government Securities	**1,608,499**	1,942,266	**1,608,499**	1,912,066
Malaysian Government Investment Issues	**11,405,310**	12,207,909	**8,908,070**	9,735,348
Foreign government treasury bills	**769,674**	863,014	**18,722**	24,887
Other foreign government securities	**1,021,379**	490,272	**–**	–
Negotiable instruments of deposit and negotiable Islamic debt certificates	**1,134,270**	1,460,647	**1,769,469**	1,681,064

A reconciliation of accumulated impairment loss by class of financial instrument is as follows:

	Group and Bank	
	2017 RM'000	**2016 RM'000**
Non-money market instruments:		
Debt securities		
At 1 January	**39**	46
Amount written off	**(4)**	(7)
At 31 December	**35**	39

8. FINANCIAL INVESTMENTS HELD-TO-MATURITY (CONTINUED)

Included in financial investments held-to-maturity are the following securities sold under repurchase agreements (Note 4(b)):

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Foreign government treasury bills	**646**	383	**646**	383

9. LOANS, ADVANCES AND FINANCING

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
At amortised cost				
Overdrafts	**11,335,807**	11,382,475	**8,353,229**	8,604,041
Term loans / financing				
– Housing loans / financing	**103,656,930**	95,617,442	**83,801,900**	78,193,789
– Syndicated term loans / financing	**2,846,269**	3,410,498	**728,682**	1,320,488
– Hire purchase receivables	**50,424,367**	51,984,710	**37,131,115**	37,757,231
– Other term loans / financing	**118,917,854**	114,416,510	**95,661,738**	92,104,366
Credit card receivables	**1,965,180**	1,894,574	**1,932,950**	1,864,748
Bills receivables	**146,692**	193,599	**125,209**	155,721
Trust receipts	**254,011**	330,262	**192,569**	209,009
Claims on customers under acceptance credits #	**4,014,388**	3,848,443	**3,668,165**	3,613,254
Revolving credits	**8,992,614**	9,056,513	**8,189,759**	8,267,793
Staff loans *	**1,899,165**	1,824,156	**1,685,636**	1,642,793
Gross loans, advances and financing	**304,453,277**	293,959,182	**241,470,952**	233,733,233
Less: Allowance for impaired loans and financing				
– collective assessment allowance	**(1,317,960)**	(1,408,104)	**(862,911)**	(922,954)
– individual assessment allowance	**(91,190)**	(121,894)	**(31,793)**	(15,586)
Net loans, advances and financing	**303,044,127**	292,429,184	**240,576,248**	232,794,693

Included in claims on customers under acceptance credits of the Group and of the Bank are bankers' acceptance rediscounted of RM2,700,000 (2016 – RM32,405,000) and RM2,700,000 (2016 – RM32,405,000) respectively.

* Included in staff loans of the Group and of the Bank are loans to directors of subsidiary companies amounting to RM5,222,000 (2016 – RM5,392,000) and RM4,861,000 (2016 – RM4,973,000) respectively.

9. LOANS, ADVANCES AND FINANCING (CONTINUED)

Gross loans, advances and financing presented by class of financial instruments are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Retail loans / financing *				
– Housing loans / financing	**103,656,930**	95,617,442	**83,801,900**	78,193,789
– Hire purchase	**50,424,367**	51,984,710	**37,131,115**	37,757,231
– Credit cards	**1,965,180**	1,894,574	**1,932,950**	1,864,748
– Other loans / financing ^	**102,945,559**	100,416,869	**81,757,909**	80,608,549
	258,992,036	249,913,595	**204,623,874**	198,424,317
Corporate loans / financing	**45,461,241**	44,045,587	**36,847,078**	35,308,916
	304,453,277	293,959,182	**241,470,952**	233,733,233

* Included in retail loans/financing are loans/financing granted to individual borrowers and mid-market commercial enterprises.

^ Included in other loans/financing are term loans, trade financing, overdrafts and revolving credits.

The maturity structure of gross loans, advances and financing by residual contractual maturity is as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Maturity within one year	**33,814,979**	32,140,003	**25,360,503**	24,150,809
More than one year to three years	**24,733,045**	26,761,672	**19,430,778**	21,397,613
More than three years to five years	**28,856,199**	27,763,714	**23,606,022**	22,283,094
More than five years	**217,049,054**	207,293,793	**173,073,649**	165,901,717
	304,453,277	293,959,182	**241,470,952**	233,733,233

9. LOANS, ADVANCES AND FINANCING (CONTINUED)

Gross loans, advances and financing analysed by type of customer are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Non-bank financial institutions				
– Stock-broking companies	**4,740**	6,498	**4,740**	6,498
– Others	**7,745,470**	7,973,937	**7,517,104**	7,745,345
Business enterprises				
– Small and medium enterprises	**75,655,938**	71,293,237	**63,731,965**	60,332,253
– Others	**24,047,749**	25,727,268	**17,567,021**	18,957,941
Government and statutory bodies	**1,322,989**	1,317,470	**11,534**	3,511
Individuals	**192,734,820**	184,602,651	**149,915,238**	143,843,020
Other entities	**39,159**	40,766	**33,448**	35,892
Foreign entities	**2,902,412**	2,997,355	**2,689,902**	2,808,773
	304,453,277	293,959,182	**241,470,952**	233,733,233

Gross loans, advances and financing analysed by geographical distribution are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Malaysia	**282,325,991**	269,915,021	**240,504,514**	232,568,210
Hong Kong SAR and the People's Republic of China	**15,377,949**	16,884,678	**–**	–
Cambodia	**4,160,208**	4,500,886	**–**	–
Other countries	**2,589,129**	2,658,597	**966,438**	1,165,023
	304,453,277	293,959,182	**241,470,952**	233,733,233

9. LOANS, ADVANCES AND FINANCING (CONTINUED)

Gross loans, advances and financing analysed by interest rate / rate of return sensitivity are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Fixed rate				
– Housing loans / financing	**4,877,880**	561,483	**3,453,143**	25,198
– Hire purchase receivables	**47,913,213**	49,383,643	**36,885,384**	37,465,523
– Other fixed rate loans / financing	**21,895,178**	18,923,138	**10,901,304**	8,313,755
Variable rate				
– Base rate / Base lending rate plus	**183,107,532**	178,704,491	**158,705,896**	157,900,595
– Cost plus	**32,608,651**	29,921,800	**31,078,708**	28,465,197
– Other variable rates	**14,050,823**	16,464,627	**446,517**	1,562,965
	304,453,277	293,959,182	**241,470,952**	233,733,233

Gross loans, advances and financing analysed by economic purpose are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Purchase of securities	**2,179,614**	2,023,713	**1,780,714**	1,686,519
Purchase of transport vehicles	**50,669,140**	52,252,411	**37,380,260**	38,029,309
Purchase of landed properties	**185,979,950**	174,914,751	**154,240,634**	146,261,128
(of which: – residential	**107,288,543**	98,752,335	**86,942,841**	80,983,504
– non-residential)	**78,691,407**	76,162,416	**67,297,793**	65,277,624
Purchase of fixed assets (excluding landed properties)	**532,839**	620,058	**158,332**	221,244
Personal use	**12,359,777**	11,757,996	**6,628,601**	6,194,844
Credit card	**1,965,180**	1,894,574	**1,932,950**	1,864,748
Purchase of consumer durables	**972**	1,869	**138**	113
Construction	**6,592,837**	6,162,820	**5,494,054**	5,069,312
Mergers and acquisitions	**101,498**	130,526	**101,498**	130,526
Working capital	**38,947,042**	39,354,135	**28,688,846**	29,526,976
Other purpose	**5,124,428**	4,846,329	**5,064,925**	4,748,514
	304,453,277	293,959,182	**241,470,952**	233,733,233

9. LOANS, ADVANCES AND FINANCING (CONTINUED)

Gross loans, advances and financing analysed by sector are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Agriculture, hunting, forestry and fishing	**3,914,938**	3,852,323	**2,814,699**	2,844,114
Mining and quarrying	**214,858**	233,419	**170,596**	197,969
Manufacturing	**10,663,327**	10,432,034	**8,609,724**	8,520,922
Electricity, gas and water	**123,041**	78,912	**22,871**	19,657
Construction	**9,214,346**	8,907,302	**7,223,868**	7,044,402
Wholesale & retail trade and restaurants & hotels	**25,969,541**	25,679,947	**21,778,008**	21,579,904
Transport, storage and communication	**3,977,380**	3,957,937	**2,887,521**	2,851,662
Finance, insurance and business services	**17,433,156**	16,826,372	**14,772,934**	14,700,442
Real estate	**35,431,901**	34,520,861	**29,945,799**	28,863,937
Community, social and personal services	**3,460,289**	3,445,030	**1,912,066**	1,906,585
Households	**192,774,845**	184,485,685	**151,251,046**	145,125,969
Others	**1,275,655**	1,539,360	**81,820**	77,670
	304,453,277	293,959,182	**241,470,952**	233,733,233

Movements in impaired loans, advances and financing ("impaired loans/financing") are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
At 1 January	**1,489,381**	1,351,816	**1,041,579**	1,002,520
Impaired during the year	**3,106,587**	2,984,569	**2,125,721**	2,026,986
Reclassified as non-impaired	**(2,198,835)**	(1,913,691)	**(1,586,551)**	(1,440,167)
Recoveries	**(351,167)**	(392,027)	**(256,360)**	(287,984)
Amount written off	**(510,583)**	(548,106)	**(224,629)**	(231,663)
Amount arising from acquisition of Public Bank Vietnam Limited	**–**	26,855	**–**	–
Loans / financing converted to foreclosed properties / investments	**(30,798)**	(30,598)	**(29,746)**	(29,032)
Exchange differences	**(28,919)**	10,563	**(6,005)**	919
At 31 December	**1,475,666**	1,489,381	**1,064,009**	1,041,579
Gross impaired loans / financing as percentage of gross loans, advances and financing	**0.48%**	0.51%	**0.44%**	0.45%

9. LOANS, ADVANCES AND FINANCING (CONTINUED)

Impaired loans/financing analysed by geographical distribution are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Malaysia	**1,188,012**	1,208,752	**941,478**	980,743
Hong Kong SAR and the People's Republic of China	**81,425**	150,052	**–**	–
Cambodia	**53,947**	37,604	**–**	–
Other countries	**152,282**	92,973	**122,531**	60,836
	1,475,666	1,489,381	**1,064,009**	1,041,579

Impaired loans/financing analysed by economic purpose are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Purchase of securities	**738**	3,435	**738**	3,435
Purchase of transport vehicles	**292,519**	317,926	**198,244**	221,725
Purchase of landed properties	**709,881**	735,199	**559,262**	570,775
(of which: – residential	**560,264**	570,019	**420,688**	427,743
– non-residential)	**149,617**	165,180	**138,574**	143,032
Purchase of fixed assets (excluding landed properties)	**12,096**	7,043	**317**	43
Personal use	**138,065**	152,479	**51,801**	46,161
Credit card	**21,078**	22,087	**20,725**	21,925
Construction	**27,039**	28,611	**17,410**	17,359
Working capital	**265,147**	211,541	**206,420**	149,110
Other purpose	**9,103**	11,060	**9,092**	11,046
	1,475,666	1,489,381	**1,064,009**	1,041,579

9. LOANS, ADVANCES AND FINANCING (CONTINUED)

Impaired loans/financing analysed by sector are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Agriculture, hunting, forestry and fishing	**34,527**	29,097	**10,623**	16,088
Mining and quarrying	**1,405**	768	**656**	725
Manufacturing	**39,004**	42,218	**35,079**	28,690
Electricity, gas and water	**2,148**	2,454	**–**	–
Construction	**65,162**	77,267	**51,852**	59,814
Wholesale & retail trade and restaurants & hotels	**141,280**	132,155	**109,501**	99,144
Transport, storage and communication	**15,667**	22,801	**13,373**	20,605
Finance, insurance and business services	**93,524**	36,411	**85,860**	29,345
Real estate	**27,920**	38,677	**26,449**	27,825
Community, social and personal services	**9,631**	8,510	**9,499**	8,165
Households	**1,045,127**	1,098,423	**721,001**	751,053
Others	**271**	600	**116**	125
	1,475,666	1,489,381	**1,064,009**	1,041,579

A reconciliation of the allowance for impaired loans/financing by class of financial instrument is as follows:

	<---------- Retail Loans / Financing ---------->					
Group	**Housing Loans/ Financing RM'000**	**Hire Purchase RM'000**	**Credit Cards RM'000**	**Other Loans/ Financing RM'000**	**Corporate Loans/ Financing RM'000**	**Total RM'000**
Collective Assessment Allowance						
2017						
At 1 January 2017	**381,288**	**506,935**	**22,661**	**438,940**	**58,280**	**1,408,104**
Allowance made during the year (Note 37)	**3,676**	**169,834**	**25,340**	**30,186**	**1,808**	**230,844**
Amount written off	**(29,959)**	**(204,051)**	**(28,238)**	**(50,744)**	**–**	**(312,992)**
Exchange differences	**(327)**	**(132)**	**(13)**	**(7,377)**	**(147)**	**(7,996)**
At 31 December 2017	**354,678**	**472,586**	**19,750**	**411,005**	**59,941**	**1,317,960**

9. LOANS, ADVANCES AND FINANCING (CONTINUED)

A reconciliation of the allowance for impaired loans/financing by class of financial instrument is as follows (continued):

	<---------- Retail Loans / Financing ---------->					
Group	**Housing Loans/ Financing RM'000**	**Hire Purchase RM'000**	**Credit Cards RM'000**	**Other Loans/ Financing RM'000**	**Corporate Loans/ Financing RM'000**	**Total RM'000**
Collective Assessment Allowance						
2016						
At 1 January 2016	388,231	594,109	23,629	450,114	54,554	1,510,637
Allowance made during the year (Note 37)	16,165	123,603	30,223	29,485	3,682	203,158
Amount written off	(23,520)	(211,267)	(31,197)	(51,381)	–	(317,365)
Amount arising from acquisition of Public Bank Vietnam Limited	294	408	–	7,040	–	7,742
Exchange differences	118	82	6	3,682	44	3,932
At 31 December 2016	381,288	506,935	22,661	438,940	58,280	1,408,104

	<---------- Retail Loans ---------->					
Bank	**Housing Loans RM'000**	**Hire Purchase RM'000**	**Credit Cards RM'000**	**Other Loans RM'000**	**Corporate Loans RM'000**	**Total RM'000**
Collective Assessment Allowance						
2017						
At 1 January 2017	**312,283**	**346,326**	**22,429**	**190,459**	**51,457**	**922,954**
Allowance (written back) / made during the year (Note 37)	**(15,941)**	**120,827**	**25,155**	**32,239**	**2,701**	**164,981**
Amount written off	**(24,322)**	**(142,392)**	**(28,127)**	**(28,436)**	**–**	**(223,277)**
Exchange differences	**–**	**–**	**–**	**(1,747)**	**–**	**(1,747)**
At 31 December 2017	**272,020**	**324,761**	**19,457**	**192,515**	**54,158**	**862,911**
2016						
At 1 January 2016	327,864	413,161	23,471	191,312	46,031	1,001,839
Allowance made during the year (Note 37)	2,815	83,264	30,088	23,646	5,426	145,239
Amount written off	(18,396)	(150,099)	(31,130)	(25,133)	–	(224,758)
Exchange differences	–	–	–	634	–	634
At 31 December 2016	312,283	346,326	22,429	190,459	51,457	922,954

9. LOANS, ADVANCES AND FINANCING (CONTINUED)

A reconciliation of the allowance for impaired loans/financing by class of financial instrument is as follows (continued):

	<---------- Retail Loans / Financing ---------->					
Group	**Housing Loans/ Financing RM'000**	**Hire Purchase RM'000**	**Credit Cards RM'000**	**Other Loans/ Financing RM'000**	**Corporate Loans/ Financing RM'000**	**Total RM'000**
Individual Assessment Allowance						
2017						
At 1 January 2017	**12,795**	**1,748**	**–**	**92,751**	**14,600**	**121,894**
Net allowance (written back) / made during the year (Note 37)	**(9,215)**	**695**	**–**	**195,276**	**1,444**	**188,200**
Allowance made during the year	**1,572**	**725**	**–**	**218,407**	**1,638**	**222,342**
Amount written back in respect of recoveries	**(10,787)**	**(30)**	**–**	**(23,131)**	**(194)**	**(34,142)**
Amount written off	**(610)**	**(1,168)**	**–**	**(189,707)**	**(6,106)**	**(197,591)**
Amount transferred to allowance for impairment loss on foreclosed properties	**(264)**	**–**	**–**	**(112)**	**–**	**(376)**
Exchange differences	**(739)**	**(217)**	**–**	**(19,303)**	**(678)**	**(20,937)**
At 31 December 2017	**1,967**	**1,058**	**–**	**78,905**	**9,260**	**91,190**
2016						
At 1 January 2016	2,680	2,318	–	88,568	28,381	121,947
Net allowance made / (written back) during the year (Note 37)	9,962	639	–	208,470	(11,352)	207,719
Allowance made during the year	10,046	765	–	231,648	–	242,459
Amount written back in respect of recoveries	(84)	(126)	–	(23,178)	(11,352)	(34,740)
Amount written off	(672)	(1,440)	–	(226,287)	(2,342)	(230,741)
Amount transferred to allowance for impairment loss on foreclosed properties	(164)	–	–	(1,526)	–	(1,690)
Amount arising from acquisition of Public Bank Vietnam Limited	73	70	–	3,229	–	3,372
Exchange differences	916	161	–	20,297	(87)	21,287
At 31 December 2016	12,795	1,748	–	92,751	14,600	121,894

9. LOANS, ADVANCES AND FINANCING (CONTINUED)

A reconciliation of the allowance for impaired loans/financing by class of financial instrument is as follows (continued):

	<---------- Retail Loans ---------->					
Bank	**Housing Loans RM'000**	**Hire Purchase RM'000**	**Credit Cards RM'000**	**Other Loans RM'000**	**Corporate Loans RM'000**	**Total RM'000**
Individual Assessment Allowance						
2017						
At 1 January 2017	**–**	**–**	**–**	**8,438**	**7,148**	**15,586**
Net allowance made during the year (Note 37)	**619**	**–**	**–**	**15,678**	**1,638**	**17,935**
Allowance made during the year	**1,278**	**–**	**–**	**26,096**	**1,638**	**29,012**
Amount written back in respect of recoveries	**(659)**	**–**	**–**	**(10,418)**	**–**	**(11,077)**
Amount written off	**(355)**	**–**	**–**	**(997)**	**–**	**(1,352)**
Amount transferred to allowance for impairment loss on foreclosed properties	**(264)**	**–**	**–**	**(112)**	**–**	**(376)**
At 31 December 2017	**–**	**–**	**–**	**23,007**	**8,786**	**31,793**
2016						
At 1 January 2016	173	–	–	19,913	14,751	34,837
Net allowance written back during the year (Note 37)	(9)	–	–	(3,044)	(7,603)	(10,656)
Allowance made during the year	–	–	–	16,021	1,490	17,511
Amount written back in respect of recoveries	(9)	–	–	(19,065)	(9,093)	(28,167)
Amount written off	–	–	–	(6,905)	–	(6,905)
Amount transferred to allowance for impairment loss on foreclosed properties	(164)	–	–	(1,526)	–	(1,690)
At 31 December 2016	–	–	–	8,438	7,148	15,586

10. OTHER ASSETS

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Deferred handling fees *	**229,662**	252,828	**171,437**	185,575
Interest / Income receivable	**54,816**	61,899	**11,918**	24,076
Other receivables, deposits and prepayments	**1,417,320**	1,942,992	**1,307,073**	1,821,453
Employee benefits (Note 11)	**304,397**	302,904	**299,862**	298,391
Amount due from trust funds ^	**246,029**	146,871	**–**	–
Foreclosed properties #	**108,190**	88,265	**105,375**	86,472
Outstanding contracts on clients' accounts @ ##	**391,331**	198,764	**–**	–
Amount due from subsidiary companies ^^	**–**	–	**39,855**	39,160
Distribution receivable from collective investments (Note 42(b))	**–**	–	**29,421**	27,154
Dividend receivable from subsidiary companies (Note 42(b))	**–**	–	**571,482**	545,976
	2,751,745	2,994,523	**2,536,423**	3,028,257
# Stated net of accumulated allowance for impairment loss	**35,400**	38,892	**34,968**	38,615
@ Stated net of accumulated allowance for bad and doubtful debts	**1,229**	1,221	**–**	–

* This represents the unamortised balance of handling fees paid to motor vehicle dealers for hire purchase loans/financing.

^ This balance refers to amount due from trust funds managed by the fund management subsidiary company in respect of cancellation and creation of trust units. It also includes management fee receivable from trust funds.

This balance represents outstanding purchase contracts in respect of the stock-broking business of the subsidiary companies entered into on behalf of clients where settlements have yet to be made by clients.

^^ These balances are unsecured, non-interest bearing and are repayable on demand.

11. EMPLOYEE BENEFITS

Defined Benefit Plan

The Bank and certain subsidiary companies contribute to a defined benefit plan known as the Public Bank Group Officers' Retirement Benefits Fund ("the Fund") for its eligible employees. Under the Fund, eligible employees are entitled to one month of the final or last drawn salary for each completed year of service with the Group upon attainment of retirement age. Effective from 1 July 2013, the normal retirement age was raised from 55 years to 60 years in accordance with Malaysia's Minimum Retirement Age Act 2012, and an optional retirement age, from 55 years to anytime prior to 60 years was introduced. For employees who leave before the attainment of the normal retirement age or the optional retirement age, the retirement benefit will be computed based on the scale rate stipulated in the rules of the Fund.

The defined benefit plan is a tax exempt fund, fully funded by the Bank and certain subsidiary companies which are participating companies of the plan. Employees are not required to contribute to the plan. The funding requirements are based on a separate actuarial valuation for funding purposes for which the assumptions may differ from the assumptions as set out below. The latest actuarial valuation for funding purposes was made as at 31 December 2015 by Actuarial Partners Consulting Sdn. Bhd.

As at 31 December 2017, the plan is in surplus of RM304,397,000 (31 December 2016: RM302,904,000) and no contributions are required to be made to the plan in the forthcoming financial year by the participating subsidiary companies and the Bank. However, should there be a significant fall in value of the asset portfolio of the plan, an actuarial valuation will be conducted to re-assess the funding requirement.

The assets of the Fund are held separately from the assets of the Group and of the Bank and are administered by a board of trustees. There are three (3) trustees currently, one (1) of whom is a member of the Board of Directors of the Bank and the remaining two (2) trustees are members of senior management of the Bank.

The defined benefit plan exposes the Group and the Bank to actuarial risks such as market (investment) risk, interest rate risk and salary risk. Market risk arises from investments delivering an inadequate return; changes in interest rate would affect the cost of borrowings as well as valuation of plan obligations; salary risk arises from higher than expected salary increase leading to higher plan obligations.

The investments of the plan comply with the requirement of the income tax ruling for tax exempt funds that 80% of the plan assets (gross) are invested in specified assets with at least 20% of plan assets (gross) in government issued securities. The strategic investment policy of the defined benefit plan can be summarised as plan asset mix based on 20% to 30% of investment properties, 20% to 25% of government securities and 45% to 60% in a combination of equities, unit trusts and cash.

Compliance with investment policies is reported quarterly to the Board of Trustees.

The amounts recognised in the statements of financial position are determined as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Present value of funded obligations	**(1,074,594)**	(990,390)	**(1,058,582)**	(975,633)
Fair value of plan assets	**1,378,991**	1,293,294	**1,358,444**	1,274,024
Net assets (Note 10)	**304,397**	302,904	**299,862**	298,391

11. EMPLOYEE BENEFITS (CONTINUED)

Defined Benefit Plan (continued)

Movements in the present value of funded obligations are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Obligation at 1 January	**990,390**	898,985	**975,633**	885,590
Recognised in profit or loss				
– current service cost	**55,914**	54,608	**55,081**	53,794
– interest cost	**54,722**	49,471	**53,906**	48,734
Benefits paid – the Fund	**(26,432)**	(12,674)	**(26,038)**	(12,485)
Obligation at 31 December	**1,074,594**	990,390	**1,058,582**	975,633

Movements in the fair value of plan assets are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Fair value at 1 January	**1,293,294**	1,185,631	**1,274,024**	1,167,965
Recognised in profit or loss				
– interest income	**71,685**	65,523	**70,616**	64,547
Benefits paid – the Fund	**(26,432)**	(12,674)	**(26,038)**	(12,485)
Remeasurements recognised in other comprehensive income				
– return on plan assets (excluding amounts included in interest income) (Note 29)	**40,444**	54,814	**39,842**	53,997
Fair value at 31 December	**1,378,991**	1,293,294	**1,358,444**	1,274,024

11. EMPLOYEE BENEFITS (CONTINUED)

Defined Benefit Plan (continued)

The fair value of plan assets constitutes the following:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Deposit placements and cash	**216**	762	**213**	751
Government Securities	**532,401**	494,372	**524,468**	487,006
Unquoted corporate bonds	**303,566**	220,307	**299,043**	217,024
Quoted equity securities [1]	**974,080**	944,737	**959,566**	930,660
Unit trust funds [2]	**107,531**	134,519	**105,929**	132,515
Properties [3]	**698,133**	625,162	**687,731**	615,847
Plan assets (gross)	**2,615,927**	2,419,859	**2,576,950**	2,383,803
Other liabilities (net)	**(6,436)**	(6,065)	**(6,340)**	(5,974)
Borrowings	**(1,230,500)**	(1,120,500)	**(1,212,166)**	(1,103,805)
	1,378,991	1,293,294	**1,358,444**	1,274,024

[1] Quoted equity securities analysed by sectors are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Financial institutions *	**603,104**	572,009	**594,118**	563,486
Insurance companies	**283,985**	256,149	**279,753**	252,333
Property companies	**86,964**	116,554	**85,668**	114,817
Commercial / trading companies	**27**	25	**27**	24
	974,080	944,737	**959,566**	930,660

* Included in the fair value of equity securities of the Fund are ordinary shares of the Bank with a fair value of RM600,882,000 (2016 – RM570,231,000).

11. EMPLOYEE BENEFITS (CONTINUED)

Defined Benefit Plan (continued)

[2] Unit trust funds analysed by type of funds are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Equity funds	**96,971**	114,756	**95,526**	113,047
Dividend funds	**10,560**	19,763	**10,403**	19,468
	107,531	134,519	**105,929**	132,515

[3] Properties analysed by type of properties are as follows *:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Terraced shop offices	**649,593**	577,062	**639,914**	568,464
Stratified office lots	**29,100**	28,950	**28,666**	28,519
Commercial buildings	**18,150**	18,050	**17,880**	17,781
Residential buildings	**1,290**	1,100	**1,271**	1,083
	698,133	625,162	**687,731**	615,847

* All the properties held as plan assets of the Group and of the Bank are occupied by the Bank and certain subsidiary companies of the Bank. Certain floors in the commercial buildings and terraced shop offices are tenanted by external parties of which they contributed about 1.7% (2016: 2.0%) of the total rental income from properties.

The amounts recognised under other operating expenses in the statement of profit or loss are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Current service cost	**55,914**	54,608	**55,081**	53,794
Interest cost	**54,722**	49,471	**53,906**	48,734
Interest income	**(71,685)**	(65,523)	**(70,616)**	(64,547)
Amount included under "personnel costs" (Note 35(a))	**38,951**	38,556	**38,371**	37,981

11. EMPLOYEE BENEFITS (CONTINUED)

Defined Benefit Plan (continued)

Actual return on plan assets is as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Interest income on plan assets	**71,685**	65,523	**70,616**	64,547
Remeasurements on plan assets (Note 29)	**40,444**	54,814	**39,842**	53,997
Actual return on plan assets	**112,129**	120,337	**110,458**	118,544

(i) Actuarial Assumptions

Principal actuarial assumptions used at the reporting date (expressed as weighted averages) are as follows:

	Group and Bank	
	2017	**2016**
Discount rate	**5.60%**	5.60%
Expected rate of salary increases	**7.00%**	7.00%

The discount rate used in the actuarial assumptions is based on a blend of yields of long term high quality corporate bonds. The expected rate of salary increases takes into account the increases in salaries from factors such as inflation, productivity and promotions.

The principal actuarial assumptions are based on the latest actuarial valuation performed as of 31 December 2015.

As at 31 December 2017, the weighted average duration of the defined benefit obligation was 10.0 years.

11. EMPLOYEE BENEFITS (CONTINUED)

Defined Benefit Plan (continued)

(ii) Sensitivity Analysis

The effect of changes in the principal actuarial assumptions on the present value of funded obligations are as follows:

	2017 Sensitivity		2016 Sensitivity	
	+1% RM'000	**-1% RM'000**	**+1% RM'000**	**-1% RM'000**
Group				
(Decrease) / Increase of present value of funded obligations:				
– Discount rate	**(73,450)**	**86,055**	(72,478)	85,278
– Expected salary	**102,329**	**(88,822)**	90,308	(78,214)
Bank				
(Decrease) / Increase of present value of funded obligations:				
– Discount rate	**(72,355)**	**84,773**	(71,398)	84,007
– Expected salary	**100,804**	**(87,498)**	88,963	(77,049)

The sensitivity analysis presented above may not be representative of the actual change in the present value of funded obligations as it is unlikely that the change in assumptions would occur in isolation of one another as some of the assumptions may be correlated.

12. STATUTORY DEPOSITS WITH CENTRAL BANKS

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Statutory deposits with Bank Negara Malaysia *	**8,577,005**	8,054,702	**6,902,955**	6,527,599
Statutory deposits with the National Bank of Cambodia #	**861,891**	747,772	**–**	–
Other statutory deposits	**87,031**	98,092	**37,483**	58,970
	9,525,927	8,900,566	**6,940,438**	6,586,569

* The non-interest bearing statutory deposits are maintained with Bank Negara Malaysia in compliance with Section 26(2)(c) of the Central Bank of Malaysia Act, 2009. The amount of the Statutory Reserve Requirement is determined based on a set percentage of total eligible liabilities.

12. STATUTORY DEPOSITS WITH CENTRAL BANKS (CONTINUED)

These statutory deposits are maintained with the National Bank of Cambodia ("NBC") in respect of:

(i) Cambodian Public Bank Plc and are maintained in compliance with Article 5 of NBC's Prakas No. B7-01-136 and Prakas No. B7-012-140, the amounts of which are determined as set percentages of Cambodian Public Bank Plc's issued share capital and deposits from customers;

(ii) Campu Lonpac Insurance Plc and are maintained in compliance with Article 53 of the Royale Government's Sub-Decree on Insurance dated 22 October 2001 and Article 1 of the Ministry of Economy and Finance's Circular No. 009 SHV dated 9 December 2002, the amounts are determined as a set percentage of the issued share capital of Campu Lonpac Insurance Plc; and

(iii) Campu Securities Plc and this represents the non-interest bearing deposit specifically earmarked for Campu Securities Plc in compliance with the Law on the Issuance and Trading of Non-Government Securities and is determined in Article 17 of the Prakas No. 009 SECC/09 dated 18 November 2009 on Licensing of Securities Firms and Securities Representatives issued by the Securities and Exchange Commission of Cambodia.

13. DEFERRED TAX

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
At 1 January	**(90,098)**	(89,384)	**(118,653)**	(107,001)
Recognised in profit or loss (net) (Note 39)				
– relating to changes in tax rate	**–**	(661)	**–**	(643)
– relating to origination and reversal of temporary differences	**31,575**	(13,685)	**23,953**	1,240
– over / (under) provision of net deferred tax liabilities	**3,181**	(2,724)	**2,572**	(2,182)
Recognised in equity (net) (Note 29)	**(38,207)**	16,484	**(36,869)**	(10,067)
Exchange differences	**(122)**	(128)	**–**	–
At 31 December	**(93,671)**	(90,098)	**(128,997)**	(118,653)

Deferred tax assets and liabilities are offset when there is a legally enforceable right to set-off current tax assets against current tax liabilities in respect of each entity and when the deferred income taxes relate to the same tax authority. The net deferred tax assets and liabilities shown on the statements of financial position after appropriate offsetting are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Deferred tax assets, net	**70,984**	65,189	**–**	–
Deferred tax liabilities, net	**(164,655)**	(155,287)	**(128,997)**	(118,653)
	(93,671)	(90,098)	**(128,997)**	(118,653)

13. DEFERRED TAX (CONTINUED)

Deferred tax assets and liabilities prior to offsetting are summarised as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Deferred tax assets	**96,103**	86,065	**27,104**	24,209
Deferred tax liabilities	**(189,774)**	(176,163)	**(156,101)**	(142,862)
	(93,671)	(90,098)	**(128,997)**	(118,653)

The components and movements in deferred tax assets and liabilities during the financial year prior to offsetting are as follows:

Deferred tax assets of the Group	**Allowance for Impaired Loans RM'000**	**Revaluation Reserves RM'000**	**Hedging Reserves RM'000**	**Other Temporary Differences * RM'000**	**Total RM'000**
At 1 January 2016	14,123	(12,850)	9,491	74,225	84,989
Recognised in profit or loss (Note 39)					
– relating to changes in tax rate	–	–	–	(880)	(880)
– relating to origination and reversal of temporary differences	1,279	–	–	(977)	302
– over provision	–	–	–	(1,976)	(1,976)
Recognised in equity	–	19,308	(16,416)	–	2,892
Exchange differences	720	–	–	18	738
At 31 December 2016	16,122	6,458	(6,925)	70,410	86,065
Transfer to deferred tax liabilities	**–**	**(6,458)**	**6,925**	**–**	**467**
Transfer from deferred tax liabilities	**–**	**–**	**–**	**325**	**325**
Recognised in profit or loss (Note 39)					
– relating to origination and reversal of temporary differences	**6,669**	**–**	**–**	**1,985**	**8,654**
– under provision	**–**	**–**	**–**	**2,682**	**2,682**
Exchange differences	**(2,047)**	**–**	**–**	**(43)**	**(2,090)**
At 31 December 2017	**20,744**	**–**	**–**	**75,359**	**96,103**

* Mainly consist of temporary differences in respect of provision for other operating expenses.

13. DEFERRED TAX (CONTINUED)

The components and movements in deferred tax assets and liabilities during the financial year prior to offsetting are as follows (continued):

Deferred tax liabilities of the Group	Defined Benefit Assets RM'000	Revaluation Reserves RM'000	Excess of Capital Allowances Over Depreciation RM'000	Hedging Reserves RM'000	Other Temporary Differences # RM'000	Total RM'000
At 1 January 2016	68,512	7,366	73,060	8,938	16,497	174,373
Recognised in profit or loss (Note 39)						
– relating to changes in tax rate	–	–	(21)	–	(198)	(219)
– relating to origination and reversal of temporary differences	(9,271)	–	16,491	–	6,767	13,987
– under provision	–	–	634	–	114	748
Recognised in equity	13,128	(11,654)	–	(15,066)	–	(13,592)
Exchange differences	–	–	866	–	–	866
At 31 December 2016	72,369	(4,288)	91,030	(6,128)	23,180	176,163
Transfer from deferred tax assets	**–**	**(6,458)**	**–**	**6,925**	**–**	**467**
Transfer to deferred tax assets	**–**	**–**	**–**	**–**	**325**	**325**
Recognised in profit or loss (Note 39)						
– relating to origination and reversal of temporary differences	**(9,375)**	**–**	**(13,300)**	**–**	**(246)**	**(22,921)**
– over provision	**–**	**–**	**(499)**	**–**	**–**	**(499)**
Recognised in equity	**9,686**	**26,364**	**–**	**2,157**	**–**	**38,207**
Exchange differences	**–**	**–**	**(1,968)**	**–**	**–**	**(1,968)**
At 31 December 2017	**72,680**	**15,618**	**75,263**	**2,954**	**23,259**	**189,774**

Mainly consist of temporary differences in respect of gain on revaluation of investment properties.

13. DEFERRED TAX (CONTINUED)

The components and movements in deferred tax assets and liabilities during the financial year prior to offsetting are as follows (continued):

Deferred tax assets of the Bank	**Revaluation Reserves RM'000**	**Hedging Reserves RM'000**	**Other Temporary Differences * RM'000**	**Total RM'000**
At 1 January 2016	(12,850)	9,491	21,969	18,610
Recognised in profit or loss (Note 39)				
– relating to changes in tax rate	–	–	(879)	(879)
– relating to origination and reversal of temporary differences	–	–	5,768	5,768
– over provision	–	–	(2,182)	(2,182)
Recognised in equity (Note 29)	19,308	(16,416)	–	2,892
At 31 December 2016	6,458	(6,925)	24,676	24,209
Transfer to deferred tax liabilities	**(6,458)**	**6,925**	**–**	**467**
Recognised in profit or loss (Note 39)				
– relating to origination and reversal of temporary differences	**–**	**–**	**359**	**359**
– under provision	**–**	**–**	**2,069**	**2,069**
At 31 December 2017	**–**	**–**	**27,104**	**27,104**

* Mainly consist of temporary differences in respect of provision for other operating expenses.

13. DEFERRED TAX (CONTINUED)

The components and movements in deferred tax assets and liabilities during the financial year prior to offsetting are as follows (continued):

Deferred tax liabilities of the Bank	Defined Benefit Assets RM'000	Revaluation Reserves RM'000	Excess of Capital Allowances Over Depreciation RM'000	Hedging Reserves RM'000	Other Temporary Differences RM'000	Total RM'000
At 1 January 2016	67,633	–	58,108	(5,496)	5,366	125,611
Recognised in profit or loss (Note 39)						
– relating to changes in tax rate	–	–	(21)	–	(215)	(236)
– relating to origination and reversal of temporary differences	(9,152)	–	13,710	–	(30)	4,528
Recognised in equity (Note 29)	12,959	–	–	–	–	12,959
At 31 December 2016	71,440	–	71,797	(5,496)	5,121	142,862
Transfer from deferred tax assets	**–**	**(6,458)**	**–**	**6,925**	**–**	**467**
Recognised in profit or loss (Note 39)						
– relating to origination and reversal of temporary differences	**(9,254)**	**–**	**(14,203)**	**–**	**(137)**	**(23,594)**
– over provision	**–**	**–**	**(503)**	**–**	**–**	**(503)**
Recognised in equity (Note 29)	**9,562**	**20,940**	**–**	**6,367**	**–**	**36,869**
At 31 December 2017	**71,748**	**14,482**	**57,091**	**7,796**	**4,984**	**156,101**

Deferred tax assets have not been recognised in respect of the following items as it is not probable that the respective subsidiary companies will generate sufficient future taxable profits available against which these can be utilised:

	Group	
	2017 RM'000	**2016 RM'000**
Unutilised tax losses	**17,753**	19,911
Unutilised capital allowances	**22,963**	22,963

Subject to the agreement by the relevant tax authorities, the Group has unabsorbed tax losses and unabsorbed capital allowances carried forward of RM17,753,000 (2016 – RM19,911,000) and RM22,963,000 (2016 – RM22,963,000) respectively which give rise to the recognised and unrecognised deferred tax assets in respect of the above unutilised tax losses and unutilised capital allowances.

14. COLLECTIVE INVESTMENTS

Details of the collective investments of the Bank are as follows:

Name of Funds	Principal Activities	Place of Incorporation	Effective Interest 2017 %	Effective Interest 2016 %
Public Institutional Bond Fund	Bond fund	Malaysia	**100.0**	100.0
Public Wholesale Income Fund	Wholesale income fund	Malaysia	**100.0**	100.0
Public Islamic Wholesale Income Fund	Wholesale income fund	Malaysia	**100.0**	100.0

The collective investments have been consolidated in accordance with MFRS 10 Consolidated Financial Statements.

15. INVESTMENT IN SUBSIDIARY COMPANIES

Bank	2017 Cost RM'000	2017 Market Value RM'000	2016 Cost RM'000	2016 Market Value RM'000
At cost:				
Quoted shares outside Malaysia				
– Quoted shares in Hong Kong SAR	**1,672,195**	**1,437,831**	1,672,195	1,627,935
Unquoted shares				
– In Malaysia	**3,330,611**		3,030,611	
– Outside Malaysia	**953,118**		953,118	
	5,955,924		5,655,924	
Less: Accumulated impairment losses	**(430)**		(430)	
	5,955,494		5,655,494	

15. INVESTMENT IN SUBSIDIARY COMPANIES (CONTINUED)

Details of the subsidiary companies are as follows:

Name	Principal Activities	Effective Interest 2017 %	Effective Interest 2016 %
Local subsidiary companies			
Public Islamic Bank Berhad	Islamic banking	**100.0**	100.0
Public Investment Bank Berhad	Investment banking	**100.0**	100.0
Public Invest Nominees (Tempatan) Sdn. Bhd.	Nominee services	**100.0**	100.0
Public Invest Nominees (Asing) Sdn. Bhd.	Nominee services	**100.0**	100.0
Public Consolidated Holdings Sdn. Bhd.	Investment holding	**100.0**	100.0
Public Mutual Berhad	Sale and management of unit trust funds and private retirement schemes	**100.0**	100.0
Public Holdings Sdn. Bhd.	Property holding	**100.0**	100.0
Public Nominees (Tempatan) Sdn. Bhd.	Nominee services	**100.0**	100.0
Public Nominees (Asing) Sdn. Bhd.	Nominee services	**100.0**	100.0
Public Bank (L) Ltd.	Offshore banking	**100.0**	100.0
PB Trust (L) Ltd.	Offshore trust company	**100.0**	100.0
PB Trustee Services Berhad	Trustee services	**100.0**	100.0
PB Venture Capital Sdn. Bhd.	Investment holding	**100.0**	100.0
Public Leasing & Factoring Sdn. Bhd.	Leasing and factoring	**100.0**	100.0
PB International Factors Sdn. Bhd.	Investment holding	**100.0**	100.0
PBFIN Berhad	Special purpose vehicle to issue subordinated notes under its holding company's Stapled Securities Programme	**100.0**	100.0

15. INVESTMENT IN SUBSIDIARY COMPANIES (CONTINUED)

Details of the subsidiary companies are as follows (continued):

Name	Principal Activities	Effective Interest 2017 %	Effective Interest 2016 %
Overseas subsidiary companies			
Cambodian Public Bank Plc ++	Banking	**100.0**	100.0
Campu Securities Plc ++	Securities dealing and underwriting	**100.0**	100.0
Campu Lonpac Insurance Plc ++	General insurance	**55.0**	55.0
Public Financial Holdings Limited + *	Investment and property holding	**73.2**	73.2
Public Bank (Hong Kong) Limited +	Banking	**73.2**	73.2
Public Finance Limited +	Deposit-taking and finance	**73.2**	73.2
Public Financial Limited +	Investment holding	**73.2**	73.2
Public Securities Limited +	Stock and share broking	**73.2**	73.2
Public Securities (Nominees) Limited +	Nominee services	**73.2**	73.2
Public Financial Securities Limited +	Stock and share broking	**73.2**	73.2
Public Bank (Nominees) Limited +	Nominee services	**73.2**	73.2
Public Futures Limited +	Dormant	**73.2**	73.2
Public Credit Limited +	Dormant	**73.2**	73.2
Public Pacific Securities Limited +	Dormant	**73.2**	73.2
Winton (B.V.I.) Limited +	Investment holding	**73.2**	73.2
Winton Financial Limited +	Provision of financing	**73.2**	73.2
Winton Motors, Limited +	Trading of taxi cabs and taxi licences, and leasing of taxis	**73.2**	73.2
Public Bank Vietnam Limited #	Banking	**100.0**	100.0

* Shares quoted on The Stock Exchange of Hong Kong Limited.

\+ Subsidiary companies audited by Ernst & Young Hong Kong.

++ Subsidiary companies audited by Ernst & Young Cambodia.

\# Subsidiary company audited by Ernst & Young Vietnam.

All the local subsidiary companies are incorporated in Malaysia. All the overseas subsidiary companies are incorporated in Hong Kong SAR except for Public Financial Holdings Limited which is incorporated in Bermuda, Cambodian Public Bank Plc, Campu Securities Plc and Campu Lonpac Insurance Plc which are incorporated in Cambodia, Winton (B.V.I.) Limited which is incorporated in the British Virgin Islands, and Public Bank Vietnam Limited which is incorporated in Socialist Republic of Vietnam.

Increase in Share Capital of Public Islamic Bank Berhad

During the year, the Bank subscribed to 12,000,000 ordinary shares issued by Public Islamic Bank Berhad at an issue price of RM25 per ordinary share for a total consideration of RM300,000,000.

There are no significant restrictions on the ability of the subsidiary companies to transfer funds to the Group in the form of cash dividends or repayment of loans and advances. Generally, for all subsidiary companies which are not wholly-owned by the Bank, non-controlling shareholders hold protective rights restricting the Bank's ability to use the assets of the subsidiary companies and settle the liabilities of the Group, unless approval is obtained from non-controlling shareholders.

The Bank's subsidiary companies which have non-controlling interests are not material individually or in aggregate to the financial position, financial performance and cash flows of the Group.

16. INVESTMENT IN ASSOCIATED COMPANIES

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Unquoted shares, at cost	**60,010**	60,010	**30,000**	30,000
Share of post-acquisition reserves	**(24,942)**	(21,873)	**–**	–
	35,068	38,137	**30,000**	30,000
Represented by:				
Group's share of net assets	**35,068**	38,137		

The summarised financial information of associated companies is as follows:

	Group	
	2017 RM'000	**2016 RM'000**
Total assets	**964,345**	825,432
Total liabilities	**847,338**	698,328
Operating revenue	**668,794**	500,944
Profit after tax	**(1,213)**	(9,472)
Total comprehensive income	**(309)**	(9,567)

Details of the associated companies, all of which are unquoted, are as follows:

			Effective Interest	
Name	**Principal Activities**	**Place of Incorporation**	**2017 %**	**2016 %**
AIA PUBLIC Takaful Berhad	Family takaful	Malaysia	**30.0**	30.0
CPB Properties Co., Ltd.	Property holding	Cambodia	**49.0**	49.0

There are no significant restrictions on the ability of the associated companies to transfer funds to the Group in the form of cash dividends.

The Group's associated companies are not material individually or in aggregate to the financial position, financial performance and cash flows of the Group.

17. INVESTMENT PROPERTIES

	Note	Group 2017 RM'000	2016 RM'000
At fair value			
At 1 January		**699,469**	485,175
Transfer from owner-occupied property			
– Property and equipment	18	**–**	123,065
Transfer to owner-occupied property			
– Property and equipment	18	**–**	(4,364)
Fair valuation gain recognised in profit or loss	34	**7,965**	60,428
Addition		**–**	28,432
Exchange differences		**(19,382)**	6,733
At 31 December		**688,052**	699,469
Included in the above are:			
Freehold land and building		**501,960**	502,500
Short term leasehold land and building		**183,392**	194,329
Long term leasehold land and building		**2,700**	2,640
		688,052	699,469

The Group's investment properties are stated at fair value and are situated in Malaysia and Hong Kong SAR. The investment properties in Malaysia amounting to RM517,650,000 (2016 – RM517,590,000) have been determined with reference to quotations of market value provided by an independent professional valuer, Raine & Horne International Zaki + Partners Sdn Bhd. The investment properties in Hong Kong SAR amounting to RM170,402,000 (2016 – RM181,879,000) have been revalued by CS Surveyors Limited, a firm of independent professionally qualified valuers, on an open market value based on their existing use. The Group has assessed that the highest and best use of its properties do not differ from their existing use. The increase in the fair values of RM7,965,000 (2016 – RM60,428,000) has been recognised in profit or loss during the year.

The investment properties held by the Group are let under operating leases to third parties, from which the Group earned rental income of RM13,162,000 (2016 – RM13,123,000) (Note 34) during the year.

No investment properties were pledged as security for banking facilities at the reporting date.

18. PROPERTY AND EQUIPMENT

Group 2017	Note	Freehold land RM'000	Short term leasehold land RM'000	Long term leasehold land RM'000	Buildings RM'000	Renovations RM'000	Office equipment, furniture & fittings RM'000	Computer equipment & software RM'000	Motor vehicles RM'000	Total RM'000
Cost										
At 1 January 2017		**126,947**	**177,833**	**247,008**	**769,025**	**379,722**	**617,363**	**1,192,863**	**28,562**	**3,539,323**
Additions		**–**	**–**	**–**	**4,003**	**29,288**	**21,782**	**252,589**	**3,887**	**311,549**
Disposals		**–**	**–**	**–**	**–**	**(1,376)**	**(2,043)**	**(34,921)**	**(1,360)**	**(39,700)**
Reclassification		**–**	**–**	**–**	**–**	**(6,848)**	**6,848**	**–**	**–**	**–**
Write-offs	35	**–**	**–**	**–**	**–**	**(61,794)**	**(83,426)**	**(98,006)**	**(763)**	**(243,989)**
Exchange differences		**–**	**(18,491)**	**(24,501)**	**(15,142)**	**(9,833)**	**(4,535)**	**(16,831)**	**(1,466)**	**(90,799)**
At 31 December 2017		**126,947**	**159,342**	**222,507**	**757,886**	**329,159**	**555,989**	**1,295,694**	**28,860**	**3,476,384**
Accumulated depreciation										
At 1 January 2017		**–**	**51,127**	**13,252**	**224,709**	**308,668**	**499,308**	**885,700**	**23,379**	**2,006,143**
Depreciation charge for the year	35	**–**	**3,824**	**664**	**17,911**	**17,090**	**28,291**	**149,528**	**2,054**	**219,362**
Disposals		**–**	**–**	**–**	**–**	**(1,351)**	**(2,011)**	**(34,569)**	**(1,226)**	**(39,157)**
Write-offs	35	**–**	**–**	**–**	**–**	**(61,435)**	**(83,221)**	**(97,249)**	**(605)**	**(242,510)**
Exchange differences		**–**	**(5,544)**	**(1,049)**	**(5,385)**	**(7,586)**	**(3,396)**	**(12,655)**	**(1,120)**	**(36,735)**
At 31 December 2017		**–**	**49,407**	**12,867**	**237,235**	**255,386**	**438,971**	**890,755**	**22,482**	**1,907,103**
Accumulated impairment loss										
At 1 January / 31 December 2017		**1,064**	**–**	**33**	**3,757**	**–**	**–**	**–**	**–**	**4,854**
Carrying amounts										
At 31 December 2017		**125,883**	**109,935**	**209,607**	**516,894**	**73,773**	**117,018**	**404,939**	**6,378**	**1,564,427**

18. PROPERTY AND EQUIPMENT (CONTINUED)

Group 2016	Note	Freehold land RM'000	Short term leasehold land RM'000	Long term leasehold land RM'000	Buildings RM'000	Renovations RM'000	Office equipment, furniture & fittings RM'000	Computer equipment & software RM'000	Motor vehicles RM'000	Work-in-progress RM'000	Total RM'000
Cost											
At 1 January 2016		126,947	166,584	237,012	566,944	363,182	608,333	1,195,685	24,653	113,592	3,402,932
Amount arising from acquisition of a subsidiary company		–	–	–	–	7,511	4,174	6,447	2,802	–	20,934
Additions		–	–	118	37	19,457	17,059	160,834	2,356	205,108	404,969
Disposals		–	–	–	–	(1,493)	(1,908)	(32,419)	(1,418)	–	(37,238)
Transfer from / (to) investment properties	17	–	3,961	–	403	–	–	–	–	(123,065)	(118,701)
Reclassification		–	–	–	195,635	(8,212)	8,201	11	–	(195,635)	–
Write-offs	35	–	–	–	(435)	(5,107)	(20,482)	(143,638)	(613)	–	(170,275)
Exchange differences		–	7,288	9,878	6,441	4,384	1,986	5,943	782	–	36,702
At 31 December 2016		126,947	177,833	247,008	769,025	379,722	617,363	1,192,863	28,562	–	3,539,323
Accumulated depreciation											
At 1 January 2016		–	45,185	12,191	208,292	287,000	488,151	913,900	20,506	–	1,975,225
Amount arising from acquisition of a subsidiary company		–	–	–	–	5,925	2,785	5,448	2,511	–	16,669
Depreciation charge for the year	35	–	3,673	633	14,079	18,602	29,021	135,302	1,685	–	202,995
Disposals		–	–	–	–	(1,491)	(1,879)	(32,355)	(1,418)	–	(37,143)
Write-offs	35	–	–	–	–	(5,107)	(20,460)	(142,123)	(613)	–	(168,303)
Exchange differences		–	2,269	428	2,338	3,739	1,690	5,528	708	–	16,700
At 31 December 2016		–	51,127	13,252	224,709	308,668	499,308	885,700	23,379	–	2,006,143
Accumulated impairment loss											
At 1 January / 31 December 2016		1,064	–	33	3,757	–	–	–	–	–	4,854
Carrying amounts											
At 31 December 2016		125,883	126,706	233,723	540,559	71,054	118,055	307,163	5,183	–	1,528,326

18. PROPERTY AND EQUIPMENT (CONTINUED)

Bank 2017	Note	Freehold land RM'000	Long term leasehold land RM'000	Buildings RM'000	Renovations RM'000	Office equipment, furniture & fittings RM'000	Computer equipment & software RM'000	Motor vehicles RM'000	Total RM'000
Cost									
At 1 January 2017		**81,092**	**176**	**262,042**	**260,547**	**471,869**	**1,006,516**	**14,123**	**2,096,365**
Additions		**–**	**–**	**–**	**20,424**	**15,856**	**232,343**	**1,311**	**269,934**
Disposals		**–**	**–**	**–**	**–**	**(972)**	**(28,127)**	**(841)**	**(29,940)**
Reclassification		**–**	**–**	**–**	**(6,848)**	**6,848**	**–**	**–**	**–**
Write-offs	35	**–**	**–**	**–**	**(59,866)**	**(81,571)**	**(94,224)**	**(7)**	**(235,668)**
Exchange differences		**–**	**–**	**–**	**(1,353)**	**(446)**	**(1,551)**	**(180)**	**(3,530)**
At 31 December 2017		**81,092**	**176**	**262,042**	**212,904**	**411,584**	**1,114,957**	**14,406**	**2,097,161**
Accumulated depreciation									
At 1 January 2017		**–**	**59**	**110,475**	**209,423**	**368,042**	**749,772**	**12,800**	**1,450,571**
Depreciation charge for the year	35	**–**	**1**	**5,232**	**9,487**	**23,633**	**132,166**	**857**	**171,376**
Disposals		**–**	**–**	**–**	**–**	**(964)**	**(27,814)**	**(740)**	**(29,518)**
Write-offs	35	**–**	**–**	**–**	**(59,860)**	**(81,501)**	**(93,514)**	**(7)**	**(234,882)**
Exchange differences		**–**	**–**	**–**	**(540)**	**(293)**	**(1,346)**	**(149)**	**(2,328)**
At 31 December 2017		**–**	**60**	**115,707**	**158,510**	**308,917**	**759,264**	**12,761**	**1,355,219**
Carrying amounts									
At 31 December 2017		**81,092**	**116**	**146,335**	**54,394**	**102,667**	**355,693**	**1,645**	**741,942**

18. PROPERTY AND EQUIPMENT (CONTINUED)

Bank 2016	Note	Freehold land RM'000	Long term leasehold land RM'000	Buildings RM'000	Renovations RM'000	Office equipment, furniture & fittings RM'000	Computer equipment & software RM'000	Motor vehicles RM'000	Total RM'000
Cost									
At 1 January 2016		81,092	58	262,042	258,562	473,248	1,050,625	14,912	2,140,539
Additions		–	118	–	14,363	11,102	129,507	71	155,161
Disposals		–	–	–	–	(1,205)	(31,329)	(900)	(33,434)
Reclassification		–	–	–	(8,212)	8,201	11	–	–
Write-offs	35	–	–	–	(4,465)	(19,559)	(142,521)	(7)	(166,552)
Exchange differences		–	–	–	299	82	223	47	651
At 31 December 2016		81,092	176	262,042	260,547	471,869	1,006,516	14,123	2,096,365
Accumulated depreciation									
At 1 January 2016		–	56	105,243	203,419	364,537	803,027	12,787	1,489,069
Depreciation charge for the year	35	–	3	5,232	10,310	24,165	118,794	882	159,386
Disposals		–	–	–	–	(1,196)	(31,290)	(900)	(33,386)
Write-offs	35	–	–	–	(4,465)	(19,542)	(141,006)	(7)	(165,020)
Exchange differences		–	–	–	159	78	247	38	522
At 31 December 2016		–	59	110,475	209,423	368,042	749,772	12,800	1,450,571
Carrying amounts									
At 31 December 2016		81,092	117	151,567	51,124	103,827	256,744	1,323	645,794

No land and buildings of the Group and of the Bank were pledged as security for banking facilities at the reporting date.

Included in property and equipment of the Group and of the Bank are new computer equipment and software purchased under finance lease during the year. The carrying amount of the computer equipment and software are RM142,195,000 (2016 – RM35,409,000) and the finance lease will expire in three years (2016: one year).

Details of the terms and conditions of the finance lease arrangement are disclosed in Note 25.

19. INTANGIBLE ASSETS

	Finite Useful Life	<--Indefinite Useful Lives-->		
Group	**Core Deposits Intangible RM'000**	**Goodwill RM'000**	**Share-broking Licence and Stock Exchange Trading Rights RM'000**	**Total RM'000**
At 1 January 2016	–	2,349,328	26,587	2,375,915
Arising from acquisition of a subsidiary company	23,191	117,503	–	140,694
Arising from revaluation of previously held equity interests	23,192	–	–	23,192
Amortisation during the year (Note 35(a))	(3,479)	–	–	(3,479)
Exchange differences	–	67,281	18	67,299
At 31 December 2016	42,904	2,534,112	26,605	2,603,621
Amortisation during the year (Note 35(a))	**(4,638)**	**–**	**–**	**(4,638)**
Exchange differences	**–**	**(166,881)**	**(44)**	**(166,925)**
At 31 December 2017	**38,266**	**2,367,231**	**26,561**	**2,432,058**
	Note (a)	<---------- Note (b) ---------->		

Bank	**Goodwill RM'000**
1 January / 31 December 2017	**695,393**
1 January / 31 December 2016	695,393

(a) Intangible Assets with Finite Useful Life

Core deposits intangible is recognised as a result of the acquisition of the banking business operations of Public Bank Vietnam Limited. The core deposits intangible is deemed to have a finite useful life of 10 years and is amortised based on a straight line method.

19. INTANGIBLE ASSETS (CONTINUED)

(b) Goodwill and Intangible Assets with Indefinite Useful Lives

For purposes of impairment assessment, goodwill and intangible assets with indefinite useful lives have been allocated to the Group's cash-generating units ("CGU"), which are either operating segments or at a level not larger than an operating segment, as follows:

As at 31 December 2017	Group RM'000	Bank RM'000	Discount rate %	Nominal growth rate beyond initial cash flow projections %
Cash-generating Unit:				
Goodwill				
Hire purchase financing	**395,953**	**395,953**	**9.3**	**4.6**
East Malaysia operations (in respect of business acquired from the former Hock Hua Bank)	**299,440**	**299,440**	**8.3**	**4.6**
Hong Kong operations	**1,500,485**	**–**	**6.5**	**3.6**
Fund management	**19,555**	**–**	**8.3**	**4.6**
Investment banking	**28,053**	**–**	**9.3**	**4.6**
Trustee services	**6,242**	**–**	**8.3**	**4.6**
Vietnam operations	**117,503**	**–**	**3.9**	**6.7**
	2,367,231	**695,393**		
Share-broking Licence and Stock Exchange Trading Rights				
Hong Kong operations	**311**	**–**	**6.5**	**3.6**
Investment banking	**26,250**	**–**	**9.3**	**4.6**
	26,561	**–**		
	2,393,792	**695,393**		

19. INTANGIBLE ASSETS (CONTINUED)

(b) Goodwill and Intangible Assets with Indefinite Useful Lives (continued)

As at 31 December 2016	Group RM'000	Bank RM'000	Discount rate %	Nominal growth rate beyond initial cash flow projections %
Cash-generating Unit:				
Goodwill				
Hire purchase financing	395,953	395,953	9.3	4.9
East Malaysia operations (in respect of business acquired from the former Hock Hua Bank)	299,440	299,440	8.3	4.9
Hong Kong operations	1,667,366	–	6.1	3.9
Fund management	19,555	–	8.3	4.9
Investment banking	28,053	–	9.3	4.9
Trustee services	6,242	–	8.3	4.9
Vietnam operations	117,503	–	3.9	6.9
	2,534,112	695,393		
Share-broking Licence and Stock Exchange Trading Rights				
Hong Kong operations	355	–	6.1	3.9
Investment banking	26,250	–	9.3	4.9
	26,605	–		
	2,560,717	695,393		

Goodwill is allocated to the Group's CGUs expected to benefit from the synergies of the acquisitions. For annual impairment assessment purposes, the recoverable amount of the CGUs are based on their value-in-use. The value-in-use calculations apply a discounted cash flow model using cash flow projections based on financial forecasts approved by management. The key assumptions for the computation of value-in-use include the discount rates and growth rates applied. Discount rates used are based on the pre-tax weighted average cost of capital plus an appropriate risk premium, where applicable, at the date of assessment of the respective CGU. Cash flow projections are based on five (5) years financial budgets approved by management. Cash flows beyond the fifth (5th) year are extrapolated to fifty (50) years using a nominal long-term growth rate which does not exceed the average of the last twenty (20) years' inflation-adjusted Gross Domestic Product growth rates of the respective countries where the CGUs operate. The forecast period is based on the Group's long-term perspective with respect to the operation of these units. Impairment is recognised in profit or loss when the carrying amount of a CGU exceeds its recoverable amount.

The intangible assets with indefinite useful lives consist of a share-broking licence and stock exchange trading rights which are deemed to have indefinite useful lives as there are no expiry dates. The recoverable amount of the intangible assets have been assessed using the value-in-use method, by discounting the estimated cash flows from their CGUs. Impairment is recognised in profit or loss when the carrying amount of the CGUs exceeds their recoverable amounts.

Management believes that any reasonably possible change in the key assumptions would not cause the carrying amount of the goodwill and intangible assets to exceed the recoverable amount of the CGU. Based on this review, there is no evidence of impairment on the Group's and the Bank's goodwill and intangible assets.

20. DEPOSITS FROM CUSTOMERS

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
At amortised cost				
Core deposits:				
– Demand deposits	**47,611,744**	45,470,463	**38,752,425**	37,646,794
– Savings deposits	**35,507,539**	32,502,203	**23,162,008**	21,869,236
– Fixed deposits	**186,603,269**	180,182,676	**138,765,157**	134,533,805
	269,722,552	258,155,342	**200,679,590**	194,049,835
– Negotiable instruments of deposit	**36,439**	–	**17,204**	–
– Money market deposits	**49,452,587**	51,735,008	**44,598,778**	47,838,063
	49,489,026	51,735,008	**44,615,982**	47,838,063
Other deposits	**47,848**	83,218	**36,156**	69,560
	319,259,426	309,973,568	**245,331,728**	241,957,458

Certain deposits from customers of the Bank and its wholly-owned Islamic banking subsidiary company, Public Islamic Bank Berhad are insured by Perbadanan Insurans Deposit Malaysia ("PIDM"), up to a maximum limit of RM250,000 per depositor per PIDM member bank. The deposit insurance covers all Ringgit Malaysia and foreign currency deposits held under current accounts, savings accounts and fixed deposits, inclusive of Islamic deposits. This guarantee excludes money market deposits and negotiable instruments of deposit.

Included in deposits from customers of the Group and of the Bank are deposits of RM3,476,746,000 (2016 – RM3,004,004,000) and RM2,072,285,000 (2016 – RM1,930,479,000) respectively held as collateral for loans, advances and financing.

The maturity structure of fixed deposits, negotiable instruments of deposit and money market deposits are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Due within six months	**195,111,517**	209,013,661	**150,463,889**	163,604,944
More than six months to one year	**40,343,897**	22,235,344	**32,831,078**	18,566,767
More than one year to three years	**631,060**	663,602	**80,815**	195,888
More than three years to five years	**5,821**	5,077	**5,357**	4,269
	236,092,295	231,917,684	**183,381,139**	182,371,868

20. DEPOSITS FROM CUSTOMERS (CONTINUED)

The deposits are sourced from the following types of customers:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Federal and state governments	**6,947,108**	5,928,559	**1,459,380**	637,431
Local government and statutory authorities	**2,760,408**	3,181,497	**2,203,477**	2,297,882
Business enterprises	**84,134,411**	85,908,497	**68,036,469**	69,374,203
Individuals	**165,201,059**	159,080,957	**131,634,989**	128,109,932
Foreign customers	**5,811,875**	5,895,401	**3,495,381**	3,727,463
Others	**54,404,565**	49,978,657	**38,502,032**	37,810,547
	319,259,426	309,973,568	**245,331,728**	241,957,458

21. DEPOSITS FROM BANKS

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
At amortised cost				
Licensed banks	**7,078,526**	8,027,292	**4,983,891**	6,188,719
Licensed investment banks	**30,107**	23,340	**43,814**	78,755
Bank Negara Malaysia	**965,817**	544,280	**943,494**	525,829
Other financial institutions	**3,371,607**	3,215,911	**6,995,694**	5,495,723
	11,446,057	11,810,823	**12,966,893**	12,289,026

22. BILLS AND ACCEPTANCES PAYABLE

Bills and acceptances payable represents the Bank's own bills and acceptances rediscounted and outstanding in the market. These financial liabilities are stated at amortised cost.

23. RECOURSE OBLIGATIONS ON LOANS AND FINANCING SOLD TO CAGAMAS

This represents the proceeds received from housing loans and Islamic house financing sold directly to Cagamas Berhad with recourse to the Bank and its wholly-owned subsidiary company, Public Islamic Bank Berhad. Under these agreements, the Bank and its subsidiary company undertake to administer the loans and financing on behalf of Cagamas Berhad and to buy-back any loans and financing which are regarded as defective based on prudential criteria set by Cagamas Berhad. These financial liabilities are stated at amortised cost.

24. DEBT SECURITIES ISSUED AND OTHER BORROWED FUNDS

	Note	Group 2017 RM'000	Group 2016 RM'000	Bank 2017 RM'000	Bank 2016 RM'000
At amortised cost					
Borrowings	(a)	**2,862,682**	1,527,435	**2,294,238**	895,664
At amortised cost, modified for change in value as a result of fair value hedges					
Senior Medium Term Notes	(b)	**2,402,999**	2,405,237	**2,402,999**	2,405,237
Subordinated notes / sukuk murabahah	(c)	**4,949,468**	5,454,552	**3,949,837**	4,955,178
Non-Innovative Tier I stapled securities	(d)	**2,112,924**	2,127,050	**2,112,924**	2,127,050
		9,465,391	9,986,839	**8,465,760**	9,487,465
		12,328,073	11,514,274	**10,759,998**	10,383,129

Movements in debt securities issued and other borrowed funds are as follows:

	Group 2017 RM'000	Group 2016 RM'000	Bank 2017 RM'000	Bank 2016 RM'000
At 1 January	**11,514,274**	11,666,880	**10,383,129**	10,565,149
Addition / Issuance				
– Borrowings	**1,622,676**	830,741	**1,620,311**	827,953
– Senior Medium Term Notes	**–**	999,500	**–**	999,500
– Subordinated Notes / Sukuk	**2,499,970**	–	**1,999,970**	–
Repayment / Redemption				
– Subordinated Notes / Sukuk	**(3,000,000)**	–	**(3,000,000)**	–
– Innovative Tier I capital securities	**–**	(2,006,600)	**–**	(2,006,600)
Amortisation of cost / Accretion of discount	**5,134**	2,587	**4,877**	2,330
Fair value changes	**(23,344)**	(19,961)	**(23,344)**	(19,961)
Exchange differences	**(290,637)**	41,127	**(224,945)**	14,758
	12,328,073	11,514,274	**10,759,998**	10,383,129

24. DEBT SECURITIES ISSUED AND OTHER BORROWED FUNDS (CONTINUED)

(a) Borrowings

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Unsecured:				
Hong Kong Dollar term loans	**568,444**	631,771	**–**	–
United States Dollar term loan	**808,753**	895,503	**808,753**	895,503
United States Dollar syndicated term loan	**1,482,116**	–	**1,482,116**	–
	2,859,313	1,527,274	**2,290,869**	895,503
Cumulative amortisation of transaction costs	**3,369**	161	**3,369**	161
	2,862,682	1,527,435	**2,294,238**	895,664

The unsecured Hong Kong Dollar term loans are maturing in 1 year and bear interest at HIBOR plus 1.60% (2016 – HIBOR plus 1.60% maturing in 2 years).

The unsecured United States Dollar term loan is maturing in 2 years and bear interest at LIBOR plus 1.03% (2016 – LIBOR plus 1.03% maturing in 3 years).

The unsecured United States Dollar syndicated term loan is maturing in 5 years and bear interest at LIBOR plus 0.93%.

(b) Senior Medium Term Notes ("Senior MTNs")

	Group and Bank	
	2017 RM'000	**2016 RM'000**
Issued under the RM20.0 billion Senior MTNs Programme:		
RM400 million Senior MTNs due in 2018	**398,850**	398,850
RM1,000 million Senior MTNs due in 2019	**999,500**	999,500
RM1,000 million Senior MTNs due in 2021	**999,500**	999,500
	2,397,850	2,397,850
Cumulative amortisation of transaction costs	**1,632**	1,202
Unrealised fair value loss resulting from fair value hedge	**3,517**	6,185
	2,402,999	2,405,237

On 5 April 2013, the Bank obtained the approval from the Securities Commission for the establishment of a Senior Medium Term Notes Programme ("Senior MTNs Programme") to issue Senior MTNs of up to RM5.0 billion in nominal value. The tenor of the Senior MTNs Programme will be up to twenty (20) years from the date of first issuance. The Senior MTNs may be issued in series and each issuance shall have a tenure of more than one (1) year as may be determined by the Bank, provided that the Senior MTNs shall mature on or prior to the expiry of the Senior MTNs Programme. Each issuance will bear interest at a rate to be determined prior to the issuance, payable semi-annually in arrears.

24. DEBT SECURITIES ISSUED AND OTHER BORROWED FUNDS (CONTINUED)

(b) Senior Medium Term Notes ("Senior MTNs") (continued)

On 28 September 2016, the Bank increased the programme limit of the Senior MTNs Programme from up to RM5.0 billion in nominal value to up to RM20.0 billion in nominal value. In addition, the Bank also changed the tenure of the Senior MTNs Programme from twenty (20) years to thirty (30) years.

The interest rates for all the Senior MTNs above range between 3.65% and 4.22% (2016: ranging between 3.65% and 4.22%) per annum.

The Senior MTNs constitute direct unsecured liabilities of the Bank, and rank at least pari passu with all other present and future unsecured liabilities of the Banks, except for those liabilities preferred by law.

The Group has entered into interest rate swap contracts as fair value hedges of part of its Senior MTNs in order to minimise its exposure to interest rate volatility, resulting in a change in the value of the debt securities. The Bank does not restate the value of its Senior MTNs as a result of changes in its own credit risk.

(c) Subordinated Notes / Sukuk Murabahah

	Note	Group 2017 RM'000	Group 2016 RM'000	Bank 2017 RM'000	Bank 2016 RM'000
(i) Issued under the RM5.0 billion Subordinated Medium Term Note Programme:					
Fifth tranche: RM3,000 million 4.28% Subordinated Notes due in 2022, callable in 2017		–	2,997,000	–	2,997,000
Cumulative amortisation of transaction costs		–	2,707	–	2,707
Realised / unrealised fair value loss arising from fair value hedge		–	5,794	–	5,794
		–	3,005,501	–	3,005,501

24. DEBT SECURITIES ISSUED AND OTHER BORROWED FUNDS (CONTINUED)

(c) Subordinated Notes / Sukuk Murabahah (continued)

	Note	Group 2017 RM'000	Group 2016 RM'000	Bank 2017 RM'000	Bank 2016 RM'000
(ii) Issued under the RM10.0 billion Basel III - Compliant Tier II Subordinated Medium Term Notes Programme:					
First tranche: RM1,000 million 4.80% Subordinated Notes due in 2023, callable in 2018	(a)	**999,066**	999,066	**999,066**	999,066
Second tranche: RM450 million 4.77% Subordinated Notes due in 2023, callable in 2018	(b)	**450,000**	450,000	**450,000**	450,000
Third tranche: RM500 million 4.73% Subordinated Notes due in 2023, callable in 2018	(c)	**500,000**	500,000	**500,000**	500,000
Fourth tranche: RM2,000 million 4.85% Subordinated Notes due in 2027, callable in 2022	(d)	**1,999,970**	–	**1,999,970**	–
Cumulative amortisation of transaction costs		**801**	611	**801**	611
		3,949,837	1,949,677	**3,949,837**	1,949,677
(iii) Issued under the RM5.0 billion Sukuk Murabahah Programme:					
First tranche: RM500 million 4.75% Subordinated Sukuk Murabahah due in 2024, callable in 2019	(a)	**498,715**	498,715	**–**	–
Second tranche: RM500 million 4.65% Subordinated Sukuk Murabahah due in 2027, callable in 2022	(b)	**500,000**	–	**–**	–
Cumulative amortisation of transaction costs		**916**	659	**–**	–
		999,631	499,374	**–**	–
		4,949,468	5,454,552	**3,949,837**	4,955,178

24. DEBT SECURITIES ISSUED AND OTHER BORROWED FUNDS (CONTINUED)

(c) Subordinated Notes / Sukuk Murabahah (continued)

(i) Issued under the RM5.0 billion Subordinated Medium Term Note Programme

On 13 March 2008, the Bank obtained approval from Bank Negara Malaysia ("BNM") for a Subordinated Medium Term Note Programme ("the MTN Programme") for the issuance of up to RM5.0 billion in aggregate principal value of Subordinated Notes. The tenor of the MTN Programme will be up to fifteen (15) years, with the maturity for each issuance to range between ten (10) to fifteen (15) years, and callable from five (5) years prior to the relevant maturity date of each issuance. Each issuance will bear interest at a rate to be determined prior to the issuance, payable semi-annually in arrears.

The Subordinated Notes to be issued under the MTN Programme shall be issued at par. The Notes will, subject to the prior consent of BNM, be redeemable in whole but not in part, at the option of the Bank in the event of certain changes affecting taxation in Malaysia or if there is a more than insubstantial risk that the Notes will no longer qualify as Tier II Capital for the purposes of BNM's capital adequacy requirements or on the first call date or at any subsequent interest payment date thereafter at their principal amount plus accrued interest (if applicable).

On 3 August 2011, the Bank issued the fifth tranche of RM3,000 million in aggregate principal amount of Subordinated Notes due in 2022 callable in 2017. The Notes bear interest at the rate of 4.28% per annum payable semi-annually. The interest rate on these Notes will remain unchanged throughout the tenure of the Notes.

The Subordinated Notes were fully redeemed on 3 August 2017 together with accrued interest.

(ii) Issued under the RM10.0 billion Basel III – Compliant Tier II Subordinated Medium Term Notes Programme

The Bank obtained approval from BNM and the Securities Commission vide their letters dated 14 June 2013 and 10 July 2013 respectively, to establish a Basel III – Compliant Tier II Subordinated Medium Term Notes Programme ("the Basel III – Compliant MTNs Programme") of up to RM10.0 billion in nominal value. The tenor of the Basel III – Compliant MTNs Programme will be up to thirty (30) years, with the tenor for each issuance not less than five (5) years from the issue date, and callable not earlier than five (5) years prior to the relevant maturity date of each issuance. Each issuance will bear interest at a rate to be determined prior to the issuance, payable semi-annually in arrears.

The Notes will, subject to the prior consent of BNM, be redeemable in whole but not in part, at the option of the Bank in the event of certain changes affecting taxation in Malaysia or if there is a more than insubstantial risk that the Notes will no longer fully qualify as Tier II Capital for the purposes of BNM's capital adequacy requirements or on the first call date or at any subsequent interest payment date thereafter at their nominal amount.

Non-Viability Loss Absorption

In the event of an occurrence of a Non-Viability Event as determined by BNM and Perbadanan Insurans Deposit Malaysia ("PIDM"), the Bank may be required, irrevocably (without the need for the consent of the holders of such Notes) to effect either a write-off in whole or in part of the outstanding principal and accrued and unpaid interest in respect of such Notes. The Trigger Event would be the earlier of:

- The notification by BNM and PIDM to the Bank in writing that they are of the view that the principal or partial write off of the Notes, together with the conversion or write off of any other Tier II capital instruments and Tier I capital instruments which, pursuant to their terms or by operation of law, are capable of being converted into equity or written off at that time, is an essential requirement to prevent the Bank from becoming non-viable; and

- The public announcement by BNM and PIDM that a decision has been made by BNM, PIDM or any other federal or state government in Malaysia, to provide a capital injection or equivalent support to the Bank, without which the Bank would cease to be viable.

24. DEBT SECURITIES ISSUED AND OTHER BORROWED FUNDS (CONTINUED)

(c) Subordinated Notes / Sukuk Murabahah (continued)

(ii) Issued under the RM10.0 billion Basel III – Compliant Tier II Subordinated Medium Term Notes Programme (continued)

Non-Viability Loss Absorption (continued)
To the extent relevant in the event that such Notes are written-off, any written-off amount shall be irrevocably lost and holders of such Notes will cease to have any claims for any principal amount and accrued but unpaid interest which has been subject to write-off.

Upon the occurrence of a Non-Viability Event above, the Bank shall first convert or write off the relevant Tier I instruments, to be followed by the write off or conversion of the relevant Tier II instruments on a pari passu basis. Such write off shall not constitute an event of default or enforcement event, nor would it trigger any cross-default under the Notes. A Non-Viability Event shall be deemed to have occurred on the day on which the Bank received the notification from BNM.

The Bank has issued the following tranches of Subordinated Notes under the Basel III – Compliant MTNs Programme:

(a) On 25 September 2013, the Bank issued the first tranche of RM1,000 million in aggregate nominal amount of Subordinated Notes due in 2023 callable in 2018. The Notes bear interest at the rate of 4.80% per annum payable semi-annually. The interest rate on these Notes will remain unchanged throughout the tenure of the Notes.

(b) On 28 October 2013, the Bank issued the second tranche of RM450 million in aggregate nominal amount of Subordinated Notes due in 2023 callable in 2018. The Notes bear interest at the rate of 4.77% per annum payable semi-annually. The interest rate on these Notes will remain unchanged throughout the tenure of the Notes.

(c) On 15 November 2013, the Bank issued the third tranche of RM500 million in aggregate nominal amount of Subordinated Notes due in 2023 callable in 2018. The Notes bear interest at the rate of 4.73% per annum payable semi-annually. The interest rate on these Notes will remain unchanged throughout the tenure of the Notes.

(d) On 25 April 2017, the Bank issued the fourth tranche of RM2,000 million in aggregate nominal amount of Subordinated Notes due in 2027 callable in 2022. The Notes bear interest at the rate of 4.85% per annum payable semi-annually. The interest rate on these Notes will remain unchanged throughout the tenure of the Notes.

(iii) Issued under the RM5.0 billion Sukuk Murabahah Programme

The Bank's wholly-owned subsidiary company, Public Islamic Bank Berhad ("PIBB") obtained approval from BNM and the Securities Commission on 24 March 2014 and 21 April 2014 respectively, for the establishment of an Islamic medium term note programme under the Shariah principle of Murabahah to facilitate the issuance of Senior Sukuk Murabahah and/or Subordinated Sukuk Murabahah of up to RM5.0 billion in nominal value.

The tenor of the Sukuk Murabahah Programme is up to thirty (30) years from the date of first issuance of Sukuk Murabahah under the Sukuk Murabahah Programme. The tenor of each issuance of Subordinated Sukuk Murabahah, and subject to the call option, shall have at least five (5) years from the issue date, provided that the Subordinated Sukuk Murabahah mature on or prior to the expiry of the Sukuk Murabahah Programme. Each issuance will bear profit at a rate to be determined prior to the issuance, payable semi-annually in arrears.

24. DEBT SECURITIES ISSUED AND OTHER BORROWED FUNDS (CONTINUED)

(c) Subordinated Notes / Sukuk Murabahah (continued)

(iii) Issued under the RM5.0 billion Sukuk Murabahah Programme (continued)

The Subordinated Sukuk Murabahah will, subject to the prior written consent of BNM, be redeemable in whole or in part, at the option of PIBB in the event of certain changes affecting taxation in Malaysia or if there is a more than insubstantial risk that the Subordinated Sukuk Murabahah will no longer fully qualify as Tier II Capital for the purposes of BNM's capital adequacy requirements or changes in law which will make it unlawful to continue performing its obligations or on the first call date or at any subsequent profit payment date thereafter at their nominal amount.

Contingent Write-off of the Bank and PIBB

The Subordinated Sukuk Murabahah may, at the option of BNM and PIDM, be written-off upon the occurrence of a trigger event in relation to the Bank or PIBB. The trigger event would be the earlier of:

– The notification by BNM and PIDM to PIBB in writing that they are of the opinion that the write-off is necessary, without which the Bank or PIBB would cease to be viable; or

– The public announcement by BNM and PIDM that a decision has been made by BNM, PIDM or any other federal or state government in Malaysia, to provide a capital injection or equivalent support to the Bank or PIBB, without which the Bank or PIBB would cease to be viable.

The write-off of Subordinated Sukuk Murabahah shall be permanent and shall not constitute an event of default or trigger cross-default clause. BNM and PIDM shall have the option to require the entire principal amount of the Subordinated Sukuk Murabahah outstanding, or a part thereof, and all other amount owing under the Subordinated Sukuk Murabahah, be written-off.

(a) On 9 June 2014, PIBB issued the first tranche of RM500 million in nominal value of Subordinated Sukuk Murabahah due in 2024 callable in 2019. The Subordinated Sukuk Murabahah bear profit at the rate of 4.75% per annum from (and including) 9 June 2014 to (but excluding) the date of early redemption in full of such Sukuk or the maturity date of the Sukuk (whichever is earlier). The profit rate on these Sukuk will remain unchanged throughout the tenure of the Sukuk. The profit is payable semi-annually in arrears on 9 December and 9 June each year which commenced on 9 December 2014.

(b) On 3 August 2017, PIBB issued the second tranche of RM500 million in nominal value of Subordinated Sukuk Murabahah due in 2027 callable in 2022. The Subordinated Sukuk Murabahah bear profit at the rate of 4.65% per annum from (and including) 3 August 2017 to (but excluding) the date of early redemption in full of such Sukuk or the maturity date of the Sukuk (whichever is earlier). The profit rate on these Sukuk will remain unchanged throughout the tenure of the Sukuk. The profit is payable semi-annually in arrears on 3 February and 3 August each year which commenced on 5 February 2018.

The above Subordinated Notes and Subordinated Sukuk Murabahah constitute unsecured liabilities/obligations of the Bank and PIBB respectively, and are subordinated in right of payment upon the occurrence of any winding up proceeding to the prior payment in full of all deposit liabilities and all other liabilities of the Bank and PIBB, other than the Non-Innovative Tier I Stapled Securities, which are subordinated to the Subordinated Notes and Subordinated Sukuk Murabahah, in accordance with the terms and conditions of the Subordinated Notes and Subordinated Sukuk Murabahah.

The Subordinated Notes to be issued from time to time under the Basel III – Compliant MTNs Programme will qualify as Tier II capital for the computation of the regulatory capital of the Group and of the Bank in accordance with BNM's Capital Adequacy Framework (Capital Components).

24. DEBT SECURITIES ISSUED AND OTHER BORROWED FUNDS (CONTINUED)

(c) Subordinated Notes / Sukuk Murabahah (continued)

The Subordinated Sukuk Murabahah to be issued from time to time under the Sukuk Murabahah Programme will qualify as Tier II capital for the computation of the regulatory capital of PIBB and of the Group in accordance with BNM's Capital Adequacy Framework for Islamic Banks (Capital Components).

The Bank entered into interest rate swap contracts as fair value hedges of part of its Subordinated Notes in order to minimise its exposure to interest rate volatility, resulting in a change in the value of the Subordinated Notes. The Bank does not restate the value of its Subordinated Notes as a result of changes in its own credit risk.

(d) Non-Innovative Tier I Stapled Securities

		Group and Bank	
	Note	2017 RM'000	2016 RM'000
Issued under the RM5.0 billion Non-Innovative Tier I Stapled Securities Programme:			
First tranche:			
RM1,200 million 7.50% Stapled Securities callable in 2019	(i)	**1,192,443**	1,192,443
Second tranche:			
RM888 million 7.20% Stapled Securities callable in 2019	(ii)	**888,000**	888,000
		2,080,443	2,080,443
Cumulative amortisation of transaction costs		**6,482**	5,726
Unrealised fair value loss arising from fair value hedge		**25,999**	40,881
		2,112,924	2,127,050

On 16 March 2009, the Bank and PBFIN Berhad ("PBFIN"), a wholly-owned subsidiary company of the Bank, obtained approval from BNM for a Non-Innovative Tier I Stapled Securities ("Stapled Securities") Programme ("the NIT-I Programme") for the issuance of up to RM5.0 billion in nominal value of Stapled Securities, comprising the following securities:

(a) Non-Cumulative Perpetual Capital Securities ("NCPCS") issued by the Bank; and

(b) Subordinated Notes ("Sub-Notes") issued by PBFIN.

The NCPCS are stapled to an equivalent amount in nominal value of the Sub-Notes.

Under the NIT-I Programme, the tenor of the NCPCS will be perpetual, with the first optional redemption date to be on a date falling no earlier than the fifth (5th) anniversary of the first issue date, whilst the Sub-Notes have a maturity of fifty (50) years. The NCPCS will not be subject to the payment of any distribution until the occurrence of an assignment event, upon which distribution will be accrued at a fixed interest rate to be determined prior to each issuance of NCPCS. The Sub-Notes will bear interest at a rate which is the same rate as the distribution of the NCPCS together with which the Sub-Notes are stapled, payable semi-annually in arrears. Therefore, the Stapled Securities are effectively issued by the Bank and PBFIN at a pre-determined fixed interest rate.

24. DEBT SECURITIES ISSUED AND OTHER BORROWED FUNDS (CONTINUED)

(d) Non-Innovative Tier I Stapled Securities (continued)

The Bank and PBFIN have issued the following tranches of Stapled Securities under the NIT-I Programme:

(i) On 5 June 2009, the Bank and PBFIN issued the first tranche of RM1,200 million in nominal value of Stapled Securities. The first optional redemption date of the NCPCS will be on 5 June 2019, whilst the Sub-Notes are due on 5 June 2059. The Stapled Securities were issued at par. The Sub-Notes bear interest at a rate of 7.50% per annum, payable semi-annually. Should an assignment event occur, the NCPCS will also accrue interest at a rate of 7.50% per annum.

(ii) On 13 November 2009, the Bank and PBFIN issued the second tranche of RM888 million in nominal value of Stapled Securities. The first optional redemption date of the NCPCS will be on 13 November 2019, whilst the Sub-Notes are due on 13 November 2059. The Stapled Securities were issued at par. The Sub-Notes bear interest at a rate of 7.20% per annum, payable semi-annually. Should an assignment event occur, the NCPCS will also accrue interest at a rate of 7.20% per annum.

The other salient features of the NIT-I Programme are as follows:

The Bank may, at its option, redeem the NCPCS in whole but not in part, on a date falling no earlier than the fifth (5th) anniversary of the first issue date or on any distribution payment date thereafter, subject to fulfilling the following redemption conditions:

(i) the Bank is solvent at the time of redemption and immediately thereafter;

(ii) the Bank is not in breach of BNM's minimum capital adequacy ratio requirements; and

(iii) the Bank has obtained written approval from BNM prior to the redemption.

The NCPCS will cease to be stapled to the Sub-Notes only upon the occurrence of an assignment event. Once unstapled, ownership of the Sub-Notes will be assigned to the Bank pursuant to a note assignment agreement entered into between the Bank and investors of the Stapled Securities on the date of the issue of the Stapled Securities. These investors will then hold only the NCPCS. An assignment event means the occurrence of any of the following events:

(i) the Bank elects that an assignment event occurs; or

(ii) BNM determines that an assignment event should occur; or

(iii) the redemption of the NCPCS pursuant to:

(a) a tax redemption, whereby there is a more than an insubstantial risk that, as a result of changes in the applicable tax regulations, the Bank and/or PBFIN would become obliged to pay additional amounts or will no longer be able to obtain tax deductions for interest payments on the Sub-Notes or the inter-company loan between the Bank and PBFIN; or

(b) a regulatory redemption, whereby the NCPCS no longer qualify as Non-Innovative Tier I Capital of the Bank for the purposes of BNM's capital adequacy ratio requirements; or

(c) redemption of the NCPCS on the optional redemption date.

24. DEBT SECURITIES ISSUED AND OTHER BORROWED FUNDS (CONTINUED)

(d) Non-Innovative Tier I Stapled Securities (continued)

(iv) the deferral of any interest on the Sub-Notes; or

(v) the Bank is in breach of BNM's minimum capital adequacy ratio requirements; or

(vi) the commencement of winding up proceeding in respect of the Bank or PBFIN; or

(vii) the appointment of an administrator in connection with the restructuring of the Bank or PBFIN; or

(viii) the occurrence of the optional redemption date; or

(ix) PBFIN ceases to be, directly or indirectly, a wholly-owned subsidiary company of the Bank.

The Bank will not be able to pay any dividends to its shareholders or make any interest payments on any securities ranking pari passu with or junior to the NCPCS or acquire any of its ordinary shares or redeem any securities ranking pari passu with or junior to the NCPCS (collectively referred to as the "Dividend and Capital Stopper") if, following the occurrence of an assignment event, the Bank does not pay a distribution on the NCPCS on its due date for payment. The Dividend and Capital Stopper will only cease to be effective upon the resumption of payments of distribution on the NCPCS for a continuous period of one (1) year.

The NCPCS are direct and unsecured obligations of the Bank. The NCPCS rank pari passu and without preference among themselves, with the most junior class of preference shares (if any), but in priority to the rights and claims of holders of ordinary shares of the Bank. The NCPCS are subordinated in right of payment upon the occurrence of any winding up proceeding to the prior payment in full of all deposit liabilities and all other liabilities of the Bank including the Subordinated Notes of the Bank.

The Sub-Notes constitute direct and unsecured obligations of PBFIN. The Sub-Notes rank pari passu and without preference among themselves and with the most junior class of preference shares (if any) of PBFIN, but in priority to the rights and claims of holders of ordinary shares of PBFIN. The Sub-Notes will be subordinated in right of payment upon the occurrence of any winding up proceeding of PBFIN to the prior payment in full of all liabilities of PBFIN except to those liabilities which rank equal with or junior to the Sub-Notes.

The NCPCS qualify as Non-Innovative Tier I Capital Instruments. In line with the transitional arrangements of the BNM's Capital Adequacy Framework (Capital Components) for the purpose of determining the capital adequacy ratios of the Group and of the Bank, the NCPCS issued prior to 31 December 2012 will qualify as Tier I capital but are subject to a gradual phase-out treatment with effect from 1 January 2013.

The Group has entered into interest rate swap contracts as fair value hedges of its Stapled Securities in order to minimise its exposure to interest rate volatility, resulting in a change in the value of the capital securities. The Bank does not restate the value of its Non-Innovative Tier I Capital Securities as a result of changes in its own credit risk.

25. OTHER LIABILITIES

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Interest / Income payable	**1,716,502**	1,613,157	**1,282,983**	1,349,479
Other payables and accruals	**2,428,355**	2,580,373	**1,861,724**	1,949,877
Amount due to trust funds *	**110,377**	37,184	**–**	–
Unprocessed sales and / or redemptions #	**129,675**	142,784	**–**	–
Profit Equalisation Reserves of the investment account holder	**108**	111	**–**	–
Finance lease liabilities **	**147,672**	38,740	**147,672**	38,740
Outstanding contracts on clients' accounts ^	**381,966**	188,551	**–**	–
Dividend payable to shareholders	**1,046**	23,269	**1,046**	1,166
Amount due to subsidiary companies @	**–**	–	**26,657**	32,463
	4,915,701	4,624,169	**3,320,082**	3,371,725

* This balance refers to amount due to trust funds managed by the fund management subsidiary company in respect of cancellation and creation of trust units.

\# The unprocessed sales and/or redemptions are in respect of the fund management activities of a subsidiary company.

** Finance lease liabilities of the Group and of the Bank are payable as follows:

	Future Minimum Lease Payments RM'000	**Future Finance Charges RM'000**	**Present Value of Finance Lease Liabilities RM'000**
At 31 December 2017			
Less than one year	**56,664**	**4,658**	**52,006**
Between one and three years	**99,170**	**3,504**	**95,666**
	155,834	**8,162**	**147,672**
At 31 December 2016			
Less than one year	39,506	766	38,740

The Bank leases computer equipment and software under finance lease (Note 18). At the end of the lease term, the Bank has the option to acquire the assets at a nominal price deemed to be a bargain purchase option. There are no restrictive covenants imposed by the lease agreement and no arrangements have been entered into for contingent rental payments.

^ These balances relate to contracts entered by the stock-broking business of the subsidiary companies on behalf of clients where settlements have yet to be made.

@ These balances are unsecured, non-interest bearing and have no fixed terms of repayment.

26. PROVISION FOR TAX EXPENSE AND ZAKAT

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Tax expense	**701,745**	562,801	**500,330**	376,065
Zakat	**318**	313	**–**	–
	702,063	563,114	**500,330**	376,065

27. SHARE CAPITAL

	Group and Bank	
	2017 '000	**2016 '000**
Number of ordinary shares:		
At 1 January / 31 December	**3,882,138**	3,882,138

	Group and Bank	
	2017 RM'000	**2016 RM'000**
Issued and fully paid ordinary shares:		
At 1 January	**3,882,138**	3,882,138
Transfer from share premium account pursuant to Companies Act 2016	**5,535,515**	–
At 31 December	**9,417,653**	3,882,138

During the year, the Companies Act 2016 was enacted to replace the Companies Act 1965. In accordance with Companies Act 2016, the authorised share capital of the Bank was removed and all ordinary shares have ceased to have par value. In addition, the Bank's share premium account was transferred to form part of the Bank's share capital.

28. TREASURY SHARES

The amount relates to the acquisition cost of treasury shares.

There were no shares bought back by the Bank during the year (2016 – Nil). The PBB Shares bought back in the previous years are held as treasury shares in accordance with Section 127 Subsection 4(b) of the Companies Act 2016.

None of the treasury shares held were resold or cancelled during the financial year.

Of the total 3,882,138,347 (2016 – 3,882,138,347) issued and paid-up PBB Shares as at 31 December 2017, 20,644,304 (2016 – 20,644,304) PBB Shares are held as treasury shares by the Bank. Treasury shares have no rights to voting, dividends and participation in other distribution. As at 31 December 2017, the number of outstanding PBB Shares in issue after deducting treasury shares is therefore 3,861,494,043 (2016 – 3,861,494,043) ordinary shares.

29. OTHER RESERVES

Group	Statutory Reserves RM'000	Capital Reserves RM'000	Foreign Currency Translation Reserves RM'000	Hedging Reserves RM'000	Revaluation Reserves RM'000	Defined Benefit Reserves RM'000	Regulatory Reserves RM'000	General Reserves RM'000	Profit Equalisation Reserves RM'000	Total RM'000
At 1 January 2017	**4,950,283**	**60,442**	**200,102**	**2,525**	**(26,398)**	**475,655**	**2,170,970**	**212,930**	**173**	**8,046,682**
Net currency translation differences:										
– Currency translation differences in respect of										
– foreign operations	**–**	**–**	**(647,023)**	**–**	**–**	**–**	**–**	**–**	**–**	**(647,023)**
– net investment hedge	**–**	**–**	**466,881**	**–**	**–**	**–**	**–**	**–**	**–**	**466,881**
	–	**–**	**(180,142)**	**–**	**–**	**–**	**–**	**–**	**–**	**(180,142)**
Net change in revaluation of financial investments available-for-sale:										
– Net unrealised gain	**–**	**–**	**–**	**–**	**168,175**	**–**	**–**	**–**	**–**	**168,175**
– Net gain on disposal reclassified to profit or loss	**–**	**–**	**–**	**–**	**(39,842)**	**–**	**–**	**–**	**–**	**(39,842)**
	–	**–**	**–**	**–**	**128,333**	**–**	**–**	**–**	**–**	**128,333**
Net change in cash flow hedges:										
– Net unrealised gain	**–**	**–**	**–**	**8,987**	**–**	**–**	**–**	**–**	**–**	**8,987**
Gain on remeasurements of defined benefit plans (Note 11)	**–**	**–**	**–**	**–**	**–**	**40,444**	**–**	**–**	**–**	**40,444**
Deferred tax (Note 13)	**–**	**–**	**–**	**(2,157)**	**(26,364)**	**(9,686)**	**–**	**–**	**–**	**(38,207)**
Share of gain of equity accounted associated company	**–**	**–**	**–**	**–**	**222**	**–**	**–**	**–**	**–**	**222**
Other comprehensive (loss) / income	**–**	**–**	**(180,142)**	**6,830**	**102,191**	**30,758**	**–**	**–**	**–**	**(40,363)**
Transferred (to) / from retained profits	**(4,919,565)**	**–**	**–**	**–**	**–**	**–**	**205,528**	**81,050**	**(1)**	**(4,632,988)**
At 31 December 2017	**30,718**	**60,442**	**19,960**	**9,355**	**75,793**	**506,413**	**2,376,498**	**293,980**	**172**	**3,373,331**

29. OTHER RESERVES (CONTINUED)

Group	Statutory Reserves RM'000	Capital Reserves RM'000	Foreign Currency Translation Reserves RM'000	Hedging Reserves RM'000	Revaluation Reserves RM'000	Defined Benefit Reserves RM'000	Regulatory Reserves RM'000	General Reserves RM'000	Profit Equalisation Reserves RM'000	Total RM'000
At 1 January 2016	4,924,002	60,442	149,953	(1,750)	54,703	433,969	1,863,352	215,707	87	7,700,465
Net currency translation differences:										
– Currency translation differences in respect of										
– foreign operations	–	–	303,267	–	–	–	–	–	–	303,267
– net investment hedge	–	–	(253,118)	–	–	–	–	–	–	(253,118)
	–	–	50,149	–	–	–	–	–	–	50,149
Net change in revaluation of financial investments available-for-sale:										
– Net unrealised loss	–	–	–	–	(72,543)	–	–	–	–	(72,543)
– Net gain on disposal reclassified to profit or loss (Note 33)	–	–	–	–	(39,412)	–	–	–	–	(39,412)
	–	–	–	–	(111,955)	–	–	–	–	(111,955)
Net change in cash flow hedges:										
– Net unrealised gain	–	–	–	5,625	–	–	–	–	–	5,625
Gain on remeasurements of defined benefit plans (Note 11)	–	–	–	–	–	54,814	–	–	–	54,814
Deferred tax (Note 13)	–	–	–	(1,350)	30,962	(13,128)	–	–	–	16,484
Share of loss of equity accounted associated company	–	–	–	–	(108)	–	–	–	–	(108)
Other comprehensive income / (loss)	–	–	50,149	4,275	(81,101)	41,686	–	–	–	15,009
Transferred from / (to) retained profits	26,281	–	–	–	–	–	307,618	(2,777)	86	331,208
At 31 December 2016	4,950,283	60,442	200,102	2,525	(26,398)	475,655	2,170,970	212,930	173	8,046,682

29. OTHER RESERVES (CONTINUED)

Bank	Statutory Reserves RM'000	Foreign Currency Translation Reserves RM'000	Hedging Reserves RM'000	Revaluation Reserves RM'000	Defined Benefit Reserves RM'000	Regulatory Reserves RM'000	General Reserves RM'000	Total RM'000
At 1 January 2017	**4,539,326**	**37,537**	**4,524**	**(20,450)**	**468,257**	**1,881,658**	**–**	**6,910,852**
Net currency translation differences:								
– Currency translation differences in respect of foreign operations	**–**	**(31,333)**	**–**	**–**	**–**	**–**	**–**	**(31,333)**
Net change in revaluation of financial investments available-for-sale:								
– Net unrealised gain	**–**	**–**	**–**	**124,744**	**–**	**–**	**–**	**124,744**
– Net gain on disposal reclassified to profit or loss	**–**	**–**	**–**	**(37,494)**	**–**	**–**	**–**	**(37,494)**
	–	**–**	**–**	**87,250**	**–**	**–**	**–**	**87,250**
Net change in cash flow hedges:								
– Net unrealised gain	**–**	**–**	**26,530**	**–**	**–**	**–**	**–**	**26,530**
Gain on remeasurements of defined benefit plans (Note 11)	**–**	**–**	**–**	**–**	**39,842**	**–**	**–**	**39,842**
Deferred tax (Note 13)	**–**	**–**	**(6,367)**	**(20,940)**	**(9,562)**	**–**	**–**	**(36,869)**
Other comprehensive (loss) / income	**–**	**(31,333)**	**20,163**	**66,310**	**30,280**	**–**	**–**	**85,420**
Transferred (to) / from retained profits	**(4,536,712)**	**–**	**–**	**–**	**–**	**152,701**	**–**	**(4,384,011)**
At 31 December 2017	**2,614**	**6,204**	**24,687**	**45,860**	**498,537**	**2,034,359**	**–**	**2,612,261**

29. OTHER RESERVES (CONTINUED)

Bank	Statutory Reserves RM'000	Foreign Currency Translation Reserves RM'000	Hedging Reserves RM'000	Revaluation Reserves RM'000	Defined Benefit Reserves RM'000	Regulatory Reserves RM'000	General Reserves RM'000	Total RM'000
At 1 January 2016	4,539,326	25,338	(47,459)	40,693	427,219	1,648,648	2,777	6,636,542
Net currency translation differences:								
– Currency translation differences in respect of foreign operations	–	12,199	–	–	–	–	–	12,199
Net change in revaluation of financial investments available-for-sale:								
– Net unrealised loss	–	–	–	(43,852)	–	–	–	(43,852)
– Net gain on disposal reclassified to profit or loss (Note 33)	–	–	–	(36,599)	–	–	–	(36,599)
	–	–	–	(80,451)	–	–	–	(80,451)
Net change in cash flow hedges:								
– Net unrealised gain	–	–	68,399	–	–	–	–	68,399
Gain on remeasurements of defined benefit plans (Note 11)	–	–	–	–	53,997	–	–	53,997
Deferred tax (Note 13)	–	–	(16,416)	19,308	(12,959)	–	–	(10,067)
Other comprehensive income / (loss)	–	12,199	51,983	(61,143)	41,038	–	–	44,077
Transferred from / (to) retained profits	–	–	–	–	–	233,010	(2,777)	230,233
At 31 December 2016	4,539,326	37,537	4,524	(20,450)	468,257	1,881,658	–	6,910,852

29. OTHER RESERVES (CONTINUED)

The statutory reserves maintained by the Bank and its domestic subsidiary companies had been fully transferred to retained profits during the year in accordance to Bank Negara Malaysia's ("BNM") revised policy documents on Capital Funds and Capital Funds for Islamic Banks issued on 3 May 2017. The statutory reserves maintained by an overseas subsidiary and overseas branches are in compliance with the requirements of the Central Banks of the respective country in which the Group and the Bank operate and are not distributable as cash dividends.

The capital reserves of the Group arose mainly from the capitalisation of retained profits that resulted from bonus issues by subsidiary companies and the restructuring exercise involving certain subsidiary companies undertaken by the Group in previous years.

The foreign currency translation reserves comprise all foreign exchange differences arising from the translation of the financial statements of overseas subsidiary companies, overseas branches and the subsidiary companies incorporated in the Federal Territory of Labuan, after offsetting the impact of the effective portion of net investment hedges.

The hedging reserves are in respect of the effective portion of unrealised fair value gains and losses on cash flow hedging instruments.

The revaluation reserves are in respect of unrealised fair value gains and losses on financial investments available-for-sale, after offsetting the impact of related fair value hedges.

The defined benefit reserves are in respect of remeasurements of the net defined benefit assets/liabilities.

The regulatory reserves are maintained by the Bank and the Bank's banking subsidiary companies in Malaysia and Hong Kong SAR as an additional credit risk absorbent in excess of the requirements of accounting standards. The reserves in respect of Malaysia are maintained in line with the requirements of BNM by the Bank and its domestic banking subsidiary companies. The reserves in respect of Hong Kong SAR are maintained in line with the requirements of the Hong Kong Monetary Authority.

The general reserves of the Group and of the Bank represent non-distributable profit reserves maintained in compliance with the requirements of the guidelines of the Central Bank of Sri Lanka and the National Bank of Cambodia respectively.

The Profit Equalisation Reserves ("PER") of the Group are maintained in compliance with the requirements of the revised PER Guidelines issued by Bank Negara Malaysia.

30. INTEREST INCOME

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Loans and advances	**13,024,604**	12,782,059	**11,711,796**	11,550,018
Balances with banks	**286,894**	428,957	**146,886**	335,666
Financial investments available-for-sale	**900,429**	934,438	**737,213**	802,860
Financial investments held-to-maturity	**881,218**	726,890	**811,590**	676,277
Others	**113,389**	140,616	**113,387**	140,363
	15,206,534	15,012,960	**13,520,872**	13,505,184
Financial assets held-for-trading	**71,882**	54,568	**45,541**	32,382
	15,278,416	15,067,528	**13,566,413**	13,537,566

Included in interest income on loans and advances for the current year is interest accrued on impaired loans of the Group and of the Bank of RM59,532,000 (2016 – RM56,040,000) and RM51,787,000 (2016 – RM51,044,000) respectively.

31. INTEREST EXPENSE

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Deposits from banks	**439,393**	429,373	**430,300**	410,270
Deposits from customers	**6,739,655**	7,126,235	**6,472,743**	6,916,403
Loans sold to Cagamas	**151,616**	58,045	**151,616**	58,045
Debt securities issued and other borrowed funds	**527,035**	525,680	**511,051**	511,827
Others	**3,598**	7,788	**3,598**	7,412
	7,861,297	8,147,121	**7,569,308**	7,903,957

32. NET FEE AND COMMISSION INCOME

		Group		Bank	
		2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
(a)	Fee and commission income:				
	Commissions	**549,064**	503,991	**631,214**	557,665
	Service charges and fees	**339,963**	334,485	**242,646**	243,181
	Guarantee fees	**35,591**	38,942	**32,814**	36,126
	Processing fees	**25,720**	21,877	**9,772**	8,119
	Commitment fees	**88,825**	87,623	**82,359**	81,966
	Unit trust management fees	**984,867**	872,241	**–**	–
	Fee on sale of trust units	**377,704**	295,661	**–**	–
	Brokerage and commissions from stock-broking activities	**103,209**	75,712	**–**	–
	Other fee and commission income	**55,725**	58,483	**43,075**	45,670
		2,560,668	2,289,015	**1,041,880**	972,727
(b)	Fee and commission expense:				
	Unit trust agency fees	**(463,594)**	(396,082)	**–**	–
	Debit / Credit card related fees	**(326,055)**	(293,156)	**(319,535)**	(283,363)
	Loan-related fees	**(12,716)**	(13,576)	**(9,963)**	(11,345)
	Other fee and commission expense	**(21,763)**	(21,211)	**(13,527)**	(15,915)
		(824,128)	(724,025)	**(343,025)**	(310,623)
	Net fee and commission income	**1,736,540**	1,564,990	**698,855**	662,104

33. NET GAINS AND LOSSES ON FINANCIAL INSTRUMENTS

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Net gain arising on financial assets held-for-trading:				
– net gain on disposal	**2,628**	18,080	**2,595**	17,563
– unrealised revaluation gain	**310**	39	**337**	20
	2,938	18,119	**2,932**	17,583
Net gain / (loss) arising on trading derivatives:				
– unrealised revaluation gain / (loss)	**1,337**	(12,191)	**(108)**	(5)
Net gain arising on financial investments available-for-sale:				
– net gain on disposal	**82,712**	39,412	**80,364**	36,599
– gross dividend income	**4,400**	24,522	**3,187**	23,501
	87,112	63,934	**83,551**	60,100
Gain / (Loss) representing ineffective portions of hedging derivatives:				
– fair value hedge (Note 6)	**1,445**	6,196	**1,488**	6,529
– cash flow hedge (Note 6)	**(2,401)**	(2,036)	**(2,401)**	(2,036)
	(956)	4,160	**(913)**	4,493
	90,431	74,022	**85,462**	82,171

34. OTHER OPERATING INCOME

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Distribution income from collective investments	**–**	–	**180,511**	152,124
Dividend income from subsidiary companies:				
– quoted outside Malaysia	**–**	–	**88,796**	81,332
– unquoted in Malaysia	**–**	–	**673,439**	499,010
	–	–	**942,746**	732,466
Other income:				
Foreign exchange profit	**342,436**	273,621	**687,110**	37,606
Rental income from:				
– investment properties (Note 17)	**13,162**	13,123	**–**	–
– other properties	**13,742**	13,650	**13,382**	13,227
Net gain on disposal of property and equipment	**521**	1,437	**360**	1,240
Net gain on disposal of foreclosed properties	**2,176**	2,109	**2,176**	2,109
Gain on revaluation of investment properties (Note 17)	**7,965**	60,428	**–**	–
Others	**123,997**	91,026	**108,608**	54,316
	503,999	455,394	**811,636**	108,498
	503,999	455,394	**1,754,382**	840,964

35. OTHER OPERATING EXPENSES

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Personnel costs				
– Salaries, allowances and bonuses	**1,973,170**	1,847,711	**1,461,313**	1,396,515
– Pension costs	**255,624**	241,109	**219,930**	209,484
– Others	**157,133**	162,174	**127,047**	138,466
	2,385,927	2,250,994	**1,808,290**	1,744,465
Establishment costs				
– Depreciation	**219,362**	202,995	**171,376**	159,386
– Rental	**124,964**	118,160	**97,793**	94,984
– Insurance	**22,026**	20,343	**18,469**	17,609
– Water and electricity	**51,720**	54,215	**36,030**	39,237
– General repairs and maintenance	**99,352**	95,765	**87,783**	86,631
– Information technology expenses	**50,681**	47,351	**22,338**	21,770
– Others	**68,109**	61,021	**43,642**	40,069
	636,214	599,850	**477,431**	459,686
Marketing expenses				
– Advertisement and publicity	**56,347**	54,618	**17,186**	20,837
– Others	**71,937**	60,816	**44,525**	45,830
	128,284	115,434	**61,711**	66,667
Administration and general expenses				
– Communication expenses	**57,018**	53,505	**44,269**	45,222
– Legal and professional fees	**47,019**	50,975	**31,044**	35,797
– Others	**173,716**	140,712	**98,321**	82,652
	277,753	245,192	**173,634**	163,671
Shared service cost charged to Public Islamic Bank Berhad	**–**	–	**(350,844)**	(320,909)
Total other operating expenses	**3,428,178**	3,211,470	**2,170,222**	2,113,580

35. OTHER OPERATING EXPENSES (CONTINUED)

(a) Included in other operating expenses are the following:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Auditors' remuneration:				
Parent auditor				
– Audit	**1,854**	1,586	**1,375**	1,123
– Regulatory related services *	**416**	413	**328**	326
– Other services	**4**	4	**–**	–
Firm affiliated with parent auditor				
– Audit	**2,434**	2,293	**21**	254
– Regulatory related services	**306**	318	**–**	–
– Other services	**217**	430	**–**	133
Other auditors				
– Audit	**423**	242	**315**	26
– Regulatory related services	**18**	36	**18**	17
– Other services	**18**	85	**18**	17
Depreciation of property and equipment (Note 18)	**219,362**	202,995	**171,376**	159,386
Amortisation of core deposits intangible (Note 19)	**4,638**	3,479	**–**	–
Direct operating expenses of investment properties that:				
– generated rental income	**2,772**	2,117	**–**	–
– did not generate rental income	**407**	–	**–**	–
Directors' remuneration (Note 36)	**78,216**	82,349	**61,223**	66,793
Pension costs				
– defined contribution plan	**216,673**	202,553	**181,559**	171,503
– defined benefit plan (Note 11)	**38,951**	38,556	**38,371**	37,981
Property and equipment written off (Note 18)	**1,479**	1,972	**786**	1,532
Rental of premises	**124,964**	118,160	**97,793**	94,984

* Regulatory related services include half year limited review, validation review based on agreed-upon procedures and review of statement on risk management and internal control.

(b) Employees

The number of persons employed by the Group and the Bank (excluding Directors) as at the end of the financial year was 18,553 (2016 – 18,651) and 14,493 (2016 – 14,717) respectively.

36. DIRECTORS' REMUNERATION

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Directors of the Bank:				
Executive Director/Chief Executive Officer:				
Fees	**755**	720	**301**	287
Salary and other remuneration, including meeting allowances	**11,079**	8,806	**10,759**	8,510
Bonuses	**15,974**	13,890	**15,974**	13,890
Benefits-in-kind	**28**	25	**28**	25
	27,836	23,441	**27,062**	22,712
Non-Executive Directors:				
Fees	**3,251**	3,620	**1,887**	1,867
Other remuneration	**32,465**	42,703	**32,302**	42,239
Benefits-in-kind	**32**	29	**32**	29
	35,748	46,352	**34,221**	44,135
Directors of subsidiary companies:				
Executive Directors:				
Fees	**469**	424	**–**	–
Salary and other remuneration, including meeting allowances	**6,216**	5,558	**–**	–
Bonuses	**4,508**	4,254	**–**	–
Benefits-in-kind	**1,010**	730	**–**	–
	12,203	10,966	**–**	–
Non-Executive Directors:				
Fees	**2,162**	1,865	**–**	–
Other remuneration	**1,337**	509	**–**	–
	3,499	2,374	**–**	–
Grand total	**79,286**	83,133	**61,283**	66,847
Total (excluding benefits-in-kind) (Note 35)	**78,216**	82,349	**61,223**	66,793

36. DIRECTORS' REMUNERATION (CONTINUED)

The total remuneration (including benefits-in-kind) of the Directors of the Bank are as follows:

	Remuneration Received from the Bank						Remuneration Received from Subsidiary Companies		
	Salary RM'000	Fees RM'000	Bonus RM'000	Other Emoluments RM'000	Benefits-in-kind RM'000	Bank Total RM'000	Fees RM'000	Other Emoluments RM'000	Group Total RM'000
2017									
Executive Director:									
Tan Sri Dato' Sri Tay Ah Lek	**5,850**	**301**	**15,974**	**4,909**	**28**	**27,062**	**454**	**320**	**27,836**
Non-Executive Directors:									
Tan Sri Dato' Sri Dr. Teh Hong Piow	**–**	**408**	**–**	**30,703**	**32**	**31,143**	**830**	**75**	**32,048**
Dato' Sri Lee Kong Lam *	**–**	**260**	**–**	**252**	**–**	**512**	**264**	**42**	**818**
Lai Wan	**–**	**316**	**–**	**333**	**–**	**649**	**127**	**2**	**778**
Tang Wing Chew	**–**	**301**	**–**	**348**	**–**	**649**	**143**	**44**	**836**
Lai Wai Keen	**–**	**301**	**–**	**306**	**–**	**607**	**–**	**–**	**607**
Cheah Kim Ling	**–**	**301**	**–**	**360**	**–**	**661**	**–**	**–**	**661**
	–	**1,887**	**–**	**32,302**	**32**	**34,221**	**1,364**	**163**	**35,748**
Total Directors' remuneration	**5,850**	**2,188**	**15,974**	**37,211**	**60**	**61,283**	**1,818**	**483**	**63,584**
2016									
Executive Director:									
Tan Sri Dato' Sri Tay Ah Lek	4,500	287	13,890	4,010	25	22,712	433	296	23,441
Non-Executive Directors:									
Tan Sri Dato' Sri Dr. Teh Hong Piow	–	388	–	40,875	29	41,292	796	60	42,148
Dato' Sri Lee Kong Lam	–	331	–	305	–	636	469	178	1,283
Lai Wan	–	287	–	251	–	538	223	95	856
Tang Wing Chew	–	287	–	279	–	566	212	77	855
Lai Wai Keen	–	287	–	247	–	534	53	54	641
Cheah Kim Ling	–	287	–	282	–	569	–	–	569
	–	1,867	–	42,239	29	44,135	1,753	464	46,352
Total Directors' remuneration	4,500	2,154	13,890	46,249	54	66,847	2,186	760	69,793

* This represents the remuneration paid to this Director until his demise on 14 September 2017.

37. ALLOWANCE FOR IMPAIRMENT ON LOANS, ADVANCES AND FINANCING

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Allowance / (Writeback of allowance) for impaired loans and financing:				
Collective assessment allowance (Note 9)	**230,844**	203,158	**164,981**	145,239
– Retail loans / financing				
– housing loans / financing	**3,676**	16,165	**(15,941)**	2,815
– hire purchase	**169,834**	123,603	**120,827**	83,264
– credit cards	**25,340**	30,223	**25,155**	30,088
– other loans / financing	**30,186**	29,485	**32,239**	23,646
– Corporate loans / financing	**1,808**	3,682	**2,701**	5,426
Individual assessment allowance (Note 9)	**188,200**	207,719	**17,935**	(10,656)
– Retail loans / financing				
– housing loans / financing	**(9,215)**	9,962	**619**	(9)
– hire purchase	**695**	639	**–**	–
– other loans / financing	**195,276**	208,470	**15,678**	(3,044)
– Corporate loans / financing	**1,444**	(11,352)	**1,638**	(7,603)
Bad debts recovered from stock-broking activities	**(2)**	(2)	**–**	–
Impaired loans and financing written off	**125**	119	**122**	119
Impaired loans and financing recovered	**(215,875)**	(218,254)	**(108,206)**	(108,263)
	203,292	192,740	**74,832**	26,439

38. WRITEBACK OF IMPAIRMENT ON OTHER ASSETS

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Foreclosed properties	**(5,625)**	(430)	**(5,492)**	(426)

39. TAX EXPENSE AND ZAKAT

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Malaysian income tax	**1,524,644**	1,159,092	**1,300,274**	1,042,613
Overseas income tax	**136,160**	114,244	**5,533**	9,877
	1,660,804	1,273,336	**1,305,807**	1,052,490
(Over) / Under provision in prior years				
– Malaysian income tax	**(55,384)**	(5,051)	**(43,659)**	983
– Overseas income tax	**(231)**	1,032	**80**	292
	1,605,189	1,269,317	**1,262,228**	1,053,765
Deferred tax (income) / expense (Note 13)				
– Relating to changes in tax rate	**–**	661	**–**	643
– Relating to origination and reversal of temporary differences arising from:				
– allowance for losses on loans / financing	**(6,669)**	(1,279)	**–**	–
– (shortfall) / excess of capital allowance over depreciation	**(13,300)**	16,491	**(14,203)**	13,710
– defined benefit plan	**(9,375)**	(9,271)	**(9,254)**	(9,152)
– other temporary differences	**(2,231)**	7,744	**(496)**	(5,798)
	(31,575)	13,685	**(23,953)**	(1,240)
– (over) / under provision	**(3,181)**	2,724	**(2,572)**	2,182
	(34,756)	16,409	**(26,525)**	942
Tax expense	**1,570,433**	1,286,387	**1,235,703**	1,055,350
Zakat	**260**	210	**–**	–
	1,570,693	1,286,597	**1,235,703**	1,055,350

The Malaysian income tax is calculated at the statutory tax rate of 24% (2016: 24%) on the estimated chargeable profit for the financial year. The computation of deferred tax assets and deferred tax liabilities is also based on the statutory tax rate of 24%.

Tax in foreign jurisdictions is calculated at the rates prevailing in the respective jurisdictions.

	Group		Bank	
Movement in tax losses	**2017 RM'000**	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Tax savings / (Unrecognised tax losses) arising from utilisation of tax losses	**16**	(1)	**–**	–

39. TAX EXPENSE AND ZAKAT (CONTINUED)

A reconciliation of income tax expense applicable to profit before tax expense at the statutory tax rate to income tax expense at the effective income tax rate of the Group and of the Bank are as follows:

Group	%	2017 RM'000	%	2016 RM'000
Profit before tax expense		**7,117,672**		6,554,032
Income tax using Malaysian tax rate	**24.0**	**1,708,241**	24.0	1,572,968
Effects of different tax rates	**(0.7)**	**(48,702)**	(0.6)	(36,620)
Income not subject to tax	**(1.9)**	**(140,323)**	(3.3)	(218,770)
Effects of utilisation of unrecognised benefit of tax losses	**–**	**(16)**	–	1
Expenses not deductible for tax purposes	**0.2**	**17,036**	0.3	22,196
Effects of net investment hedge in foreign operations	**1.3**	**92,993**	(0.8)	(52,754)
	22.9	**1,629,229**	19.6	1,287,021
Deferred tax relating to changes in tax rate	**–**	**–**	–	661
Over provision in prior years	**(0.8)**	**(58,796)**	–	(1,295)
Tax expense for the year	**22.1**	**1,570,433**	19.6	1,286,387

Bank	%	2017 RM'000	%	2016 RM'000
Profit before tax expense		**6,296,242**		5,079,255
Income tax using Malaysian tax rate	**24.0**	**1,511,098**	24.0	1,219,021
Income not subject to tax	**(3.8)**	**(237,313)**	(3.6)	(182,069)
Expenses not deductible for tax purposes	**0.1**	**8,069**	0.3	14,298
	20.3	**1,281,854**	20.7	1,051,250
Deferred tax relating to changes in tax rate	**–**	**–**	–	643
(Over) / Under provision in prior years	**(0.7)**	**(46,151)**	0.1	3,457
Tax expense for the year	**19.6**	**1,235,703**	20.8	1,055,350

40. EARNINGS PER SHARE

(a) Basic Earnings Per Share

The calculation of the basic earnings per share is based on the net profit attributable to equity holders of the Bank for the year divided by the weighted average number of ordinary shares in issue during the year excluding the weighted average treasury shares held by the Bank.

	Group		Bank	
	2017	**2016**	**2017**	**2016**
Net profit attributable to equity holders of the Bank (RM'000)	**5,470,035**	5,206,875	**5,060,539**	4,023,905
'000				
Number of ordinary shares at beginning / end of the year	**3,861,494**	3,861,494	**3,861,494**	3,861,494
Basic earnings per share (sen)	**141.7**	134.8	**131.1**	104.2

(b) Diluted Earnings Per Share

The Group and the Bank have no dilution in their earnings per ordinary share as there are no dilutive potential ordinary shares.

41. DIVIDENDS

	Group and Bank	
	2017 RM'000	**2016 RM'000**
Dividends recognised as distribution to ordinary equity holders of the Bank:		
First interim dividend of 27.0 sen (2016 – 26.0 sen) in respect of the financial year ended 31 December 2017	**1,042,603**	1,003,989
Second interim dividend of 32.0 sen (2015 – 32.0 sen) in respect of the financial year ended 31 December 2016	**1,235,678**	1,235,678
	2,278,281	2,239,667

Subsequent to the financial year end, on 22 February 2018, the Directors declared a second interim dividend of 34.0 sen, with the total amounting to approximately RM1,312,907,975 computed based on the outstanding issued and paid-up capital, excluding treasury shares held by the Bank of 3,861,494,043 ordinary shares in respect of the financial year ended 31 December 2017. The financial statements for the current financial year do not reflect these dividends. Upon declaration, the dividend payment will be accounted for in equity as an appropriation of retained earnings during the financial year ending 31 December 2018. The Directors do not propose any final dividend in respect of the financial year ended 31 December 2017.

41. DIVIDENDS (CONTINUED)

Accordingly, based on the above, the dividend declared per share for each financial year are as follows:

	Group and Bank Dividend per share	
	2017 Sen	**2016 Sen**
Dividends per ordinary share:		
Paid:		
First interim dividend of 27.0 sen (2016 – 26.0 sen)	**27.0**	26.0
Declared subsequent to the financial year end:		
Second interim dividend of 34.0 sen (2016 – 32.0 sen)	**34.0**	32.0
	61.0	58.0

42. RELATED PARTY TRANSACTIONS

Parties are considered to be related if one party has the ability to control the other party or exercise significant influence over the other party in making financial or operational decisions, or if one other party controls both. The related parties of the Group and of the Bank are:

(i) Collective Investments

Collective Investments are those investments as disclosed in Note 14.

(ii) Subsidiary Companies

Details of the subsidiary companies are shown in Note 15.

(iii) Associated Companies

Associated companies are those entities in which the Group has significant influence but not control, as disclosed in Note 16.

(iv) Key Management Personnel and the Close Members of His/Her Family

Key management personnel are defined as those persons having authority and responsibility for planning, directing and controlling the activities of the Group and of the Bank either directly or indirectly. The key management personnel of the Group and of the Bank include Executive Director and Non-Executive Directors of the Bank, chief executive officers of major subsidiary companies of the Bank and certain key members of senior management of the Bank and its major subsidiary companies.

(v) Public Bank Group Officers' Retirement Benefits Fund

Details of the retirement benefits fund are shown in Note 11.

(vi) Companies in which Certain Directors Have Substantial Financial Interest

These are entities in which significant voting power in such entities directly or indirectly resides with certain Directors of the Bank.

All related party transactions are conducted on normal commercial terms which are no more favourable than those generally available to the public.

42. RELATED PARTY TRANSACTIONS (CONTINUED)

(a) The significant transactions of the Group and of the Bank with its related parties are as follows:

	Key Management Personnel *		Companies in which Certain Directors have Substantial Interest		Public Bank Group Officers' Retirement Benefits Fund	
Group	**2017 RM'000**	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Income earned:						
Interest on loans, advances and financing	**190**	157	**–**	–	**41,577**	41,195
Commission income	**–**	–	**45,814**	42,392	**–**	–
Rental income	**24**	147	**2,926**	2,881	**–**	–
Brokerage income	**2**	1	**92**	584	**–**	3
Fee income	**–**	–	**–**	–	**213**	221
	216	305	**48,832**	45,857	**41,790**	41,419
Expenditure incurred:						
Interest on deposits	**334,000**	332,871	**5,629**	6,821	**–**	–
Interest on debt securities issued	**90**	126	**3,471**	3,701	**–**	–
Rental of premises	**–**	–	**420**	420	**32,910**	30,273
Insurance premiums	**–**	–	**33,037**	31,071	**–**	–
	334,090	332,997	**42,557**	42,013	**32,910**	30,273

* Included transactions with close members of the key management personnel's family.

The table above includes the following transactions of the Group with the Directors of the Bank (including close members of their families):

(i) interest on deposits of RM332,606,000 (2016 – RM331,863,000); and

(ii) rental income of RM24,000 (2016 – RM147,000).

42. RELATED PARTY TRANSACTIONS (CONTINUED)

(a) The significant transactions of the Group and of the Bank with its related parties are as follows (continued):

	Collective Investments		Subsidiary Companies		Key Management Personnel *		Companies in which Certain Directors have Substantial Interest		Public Bank Group Officers' Retirement Benefits Fund	
Bank	**2017 RM'000**	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Income earned:										
Interest on interbank lending and money market instruments held	**–**	–	**77,000**	73,578	**–**	–	**–**	–	**–**	–
Interest / profit rate swaps	**–**	–	**21,075**	13,468	**–**	–	**–**	–	**–**	–
Interest on loans and advances	**–**	–	**23,343**	9,660	**101**	96	**–**	–	**41,577**	41,195
Dividend / Distribution income (Note 34)	**180,511**	152,124	**762,235**	580,342	**–**	–	**–**	–	**–**	–
Shared service costs charged (Note 35)	**–**	–	**350,844**	320,909	**–**	–	**–**	–	**–**	–
Commission income	**–**	–	**112,714**	79,852	**–**	–	**44,461**	41,854	**–**	–
Rental income	**–**	–	**2,418**	2,363	**24**	147	**11**	11	**–**	–
Others	**–**	–	**3,592**	3,916	**–**	–	**–**	–	**–**	–
	180,511	152,124	**1,353,221**	1,084,088	**125**	243	**44,472**	41,865	**41,577**	41,195
Expenditure incurred:										
Interest on deposits	**60,368**	66,864	**83,307**	59,755	**333,352**	332,555	**5,179**	6,385	**–**	–
Interest on debt securities issued	**–**	–	**–**	–	**90**	126	**3,280**	3,701	**–**	–
Rental of premises	**–**	–	**27,857**	26,795	**–**	–	**420**	420	**31,152**	28,570
Insurance premiums	**–**	–	**–**	–	**–**	–	**24,583**	23,835	**–**	–
Fee and commission expense	**–**	–	**2,759**	2,656	**–**	–	**–**	–	**–**	–
Professional fees	**–**	–	**204**	718	**–**	–	**–**	–	**–**	–
Building maintenance	**–**	–	**3,229**	3,304	**–**	–	**–**	–	**–**	–
	60,368	66,864	**117,356**	93,228	**333,442**	332,681	**33,462**	34,341	**31,152**	28,570

* Included transactions with close members of the key management personnel's family.

The table above includes the following transactions of the Bank with its Directors (including close members of their families):

(i) interest on deposits of RM332,542,000 (2016 – RM331,831,000); and

(ii) rental income of RM24,000 (2016 – RM147,000).

42. RELATED PARTY TRANSACTIONS (CONTINUED)

(b) The significant outstanding balances of the Group and of the Bank with its related parties are as follows:

Group 31 December 2017	Associated Companies RM'000	Key Management Personnel * RM'000	Companies in which Certain Directors have Substantial Interest RM'000	Public Bank Group Officers' Retirement Benefits Fund RM'000
Amount due from related parties				
Loans, advances and financing	–	**10,010**	–	**1,232,353**
Rental deposits	–	–	–	**8,383**
	–	**10,010**	–	**1,240,736**
Amount due to related parties				
Demand deposits	**60,608**	**18,587**	**9,424**	**392**
Term deposits	**106,200**	**6,872,606**	**138,620**	**9**
Debt securities issued	–	**1,250**	**55,000**	–
Others	–	**1,655**	–	–
	166,808	**6,894,098**	**203,044**	**401**
Commitments and contingencies				
Commitments	–	**3,541**	–	**772,656**

42. RELATED PARTY TRANSACTIONS (CONTINUED)

(b) The significant outstanding balances of the Group and of the Bank with its related parties are as follows (continued):

Group 31 December 2016	Associated Companies RM'000	Key Management Personnel * RM'000	Companies in which Certain Directors have Substantial Interest RM'000	Public Bank Group Officers' Retirement Benefits Fund RM'000
Amount due from related parties				
Loans, advances and financing	–	9,748	–	1,121,987
Rental deposits	–	–	–	7,734
	–	9,748	–	1,129,721
Amount due to related parties				
Demand deposits	54,970	8,649	13,739	1,310
Term deposits	81,970	5,932,704	219,012	11
Debt securities issued	–	1,750	65,000	–
Others	–	1,312	–	–
	136,940	5,944,415	297,751	1,321
Commitments and contingencies				
Commitments	–	3,350	–	882,887

* Included transactions with close members of the key management personnel's family.

The tables above include the following outstanding balances of the Group with the Directors of the Bank (including close members of their families):

(i) demand deposits and term deposits of RM6,840,005,000 (2016 – RM5,893,947,000); and

(ii) loans, advances and financing of RM59,000 (2016 – RM99,000).

42. RELATED PARTY TRANSACTIONS (CONTINUED)

(b) The significant outstanding balances of the Group and of the Bank with its related parties are as follows (continued):

Bank 31 December 2017	Collective Investments RM'000	Subsidiary Companies RM'000	Key Management Personnel * RM'000	Companies in which Certain Directors have Substantial Interest RM'000	Public Bank Group Officers' Retirement Benefits Fund RM'000
Amount due from related parties					
Interbank lending	–	**1,196,626**	–	–	–
Derivative financial assets	–	**27,351**	–	–	–
Loans and advances	–	**706,964**	**6,665**	–	**1,232,353**
Money market instruments held	–	**1,774,769**	–	–	–
Dividend / Distribution receivable (Note 10)	**29,421**	**571,482**	–	–	–
Rental deposits	–	**35,566**	–	–	**7,944**
Interest receivable	–	**2,922**	–	–	–
Others	–	**2,375**	–	–	–
	29,421	**4,318,055**	**6,665**	–	**1,240,297**
Amount due to related parties					
Demand deposits	**101**	**112,368**	**17,002**	**9,424**	**392**
Term deposits	**1,565,563**	**1,584,819**	**6,856,440**	**132,620**	**9**
Debt securities issued	–	–	**1,250**	**45,000**	–
Interbank borrowing	–	**2,577,546**	–	–	–
Derivative financial liabilities	–	**5,949**	–	–	–
Interest payable	**14,646**	**9,967**	–	–	–
Others	–	**611**	**1,070**	–	–
	1,580,310	**4,291,260**	**6,875,762**	**187,044**	**401**
Commitments and contingencies					
Guarantees	–	**4,373**	–	–	–
Commitments	–	**870,453**	**2,862**	–	**772,656**
	–	**874,826**	**2,862**	–	**772,656**

42. RELATED PARTY TRANSACTIONS (CONTINUED)

(b) The significant outstanding balances of the Group and of the Bank with its related parties are as follows (continued):

Bank 31 December 2016	Collective Investments RM'000	Subsidiary Companies RM'000	Key Management Personnel * RM'000	Companies in which Certain Directors have Substantial Interest RM'000	Public Bank Group Officers' Retirement Benefits Fund RM'000
Amount due from related parties					
Interbank lending	–	1,280,150	–	–	–
Derivative financial assets	–	23,356	–	–	–
Loans and advances	–	696,993	6,728	–	1,121,987
Money market instruments held	–	1,709,786	–	–	–
Dividend / Distribution receivable (Note 10)	27,154	545,976	–	–	–
Rental deposits	–	34,941	–	–	7,301
Interest receivable	–	3,597	–	–	–
Others	–	1,670	–	–	–
	27,154	4,296,469	6,728	–	1,129,288
Amount due to related parties					
Demand deposits	101	155,177	8,342	13,739	1,310
Term deposits	1,867,312	1,504,090	5,917,318	209,656	11
Debt securities issued	–	–	1,750	65,000	–
Interbank borrowing	–	1,919,346	–	–	–
Derivative financial liabilities	–	15,486	–	–	–
Interest payable	27,780	2,600	–	–	–
Others	–	611	993	–	–
	1,895,193	3,597,310	5,928,403	288,395	1,321
Commitments and contingencies					
Guarantees	–	25,100	–	–	–
Commitments	–	1,418,287	2,684	–	882,887
	–	1,443,387	2,684	–	882,887

* Included transactions with close members of the key management personnel's family.

The tables above include the following outstanding balances of the Bank with its Directors (including close members of their families):

(i) demand deposits and term deposits of RM6,838,012,000 (2016 – RM5,892,650,000); and

(ii) loans and advances of RM59,000 (2016 – RM99,000).

42. RELATED PARTY TRANSACTIONS (CONTINUED)

(c) Loans, advances and financing granted to the Directors of the Bank and other key management personnel of the Group and of the Bank are on similar terms and conditions generally available to other employees within the Group.

None of the loans, advances and financing granted to key management personnel (2016 – None) are impaired.

(d) Key Management Personnel Compensation

The remuneration of Directors and other members of key management during the year are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Short-term employee benefits:				
Fees	**4,006**	4,339	**2,188**	2,152
Salary and other remuneration, including meeting allowances	**98,453**	100,978	**84,980**	87,431
Benefits-in-kind	**1,432**	1,214	**280**	258
Post-employment benefits	**9,317**	8,237	**7,887**	6,736
	113,208	114,768	**95,335**	96,577

Included in the total key management personnel compensation are:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Directors' remuneration including benefits-in-kind				
- Directors of the Bank	**63,584**	69,793	**61,283**	66,847

43. CREDIT TRANSACTIONS AND EXPOSURES WITH CONNECTED PARTIES

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Outstanding credit exposures with connected parties	**2,435,806**	1,909,185	**3,274,127**	3,092,376
of which: Total credit exposures which are impaired or in default	**1,127**	1,052	**1,107**	955
Total credit exposures	**338,682,025**	325,571,167	**267,753,965**	257,520,750
Percentage of outstanding credit exposures to connected parties				
– as a proportion of total credit exposures	**0.72%**	0.59%	**1.22%**	1.20%
– as a proportion of total capital	**5.74%**	4.75%	**10.09%**	9.97%
– which is impaired or in default	**0.05%**	0.06%	**0.03%**	0.03%

The disclosure on Credit Transactions and Exposures with Connected Parties above is presented in accordance with Para. 9.1 of Bank Negara Malaysia's revised Guidelines on Credit Transactions and Exposures with Connected Parties.

Based on these guidelines, a connected party refers to any of the following:

(i) Directors of the Bank and their close relatives;

(ii) Controlling shareholder and his close relatives;

(iii) Influential shareholder and his close relatives;

(iv) Executive officer, being a member of management having authority and responsibility for planning, directing and/or controlling the activities of the Bank, and his close relatives;

(v) Officers who are responsible for or have the authority to appraise and/or approve credit transactions or review the status of existing credit transactions, either as a member of a committee or individually, and their close relatives;

(vi) Firms, partnerships, companies or any legal entities which control, or are controlled by any person listed in (i) to (v) above, or in which they have an interest, as a director, partner, executive officer, agent or guarantor, and their subsidiaries or entities controlled by them;

(vii) Any person for whom the persons listed in (i) to (v) above is a guarantor; and

(viii) Subsidiary of or an entity controlled by the Bank and its connected parties.

Credit transactions and exposures to connected parties as disclosed above include the extension of credit facilities and/or off-balance sheet credit exposures such as guarantees, trade-related facilities and loan commitments. It also includes holdings of equities and private debt securities issued by the connected parties.

The credit transactions with connected parties above are all transacted on an arm's length basis and on terms and conditions no more favourable than those entered into with other counterparties with similar circumstances and credit worthiness. Due care has been taken to ensure that the credit worthiness of the connected party is not less than that normally required of other persons.

44. FINANCIAL RISK MANAGEMENT

Overview

The Group's business activities involve the use of financial instruments, including derivatives. These activities expose the Group to a variety of financial risks, mainly credit risk, market risk, and liquidity and funding risk.

The Group's financial risk management is underpinned by the Group's risk appetite and is subject to the Board of Directors' oversight, through the Risk Management Committee ("RMC"), a Board Committee, which oversees the establishment of enterprise-wide risk management policies and processes. The RMC is assisted by the specific risk oversight committees and working group which are the Assets & Liabilities Management Committee ("ALCO"), the Credit Risk Management Committee ("CRMC"), the Operational Risk Management Committee ("ORMC") and the Internal Capital Adequacy Assessment Process ("ICAAP") Working Group.

Credit Risk

Credit risk is the potential loss of revenue as a result of failure by the customers or counterparties to meet their contractual financial obligations. As the Group's primary business is in commercial banking, the Group's exposure to credit risk is primarily from its lending and financing to retail consumers, small and medium enterprises ("SMEs") and corporate customers. Trading activities and investing the surplus funds of the Group, such as trading or holding of debt securities, deposit placements, settlement of transactions, also expose the Group to credit risk and counterparty credit risk ("CCR").

Risk Governance

The CRMC supports the RMC in credit risk management oversight. The CRMC reviews the Group's credit risk frameworks and policies, credit profile of the credit portfolios and recommends necessary actions to ensure that the credit risk remains within established risk tolerance level.

Risk Management Approach

The Group's credit risk management includes the establishment of comprehensive credit risk policies, guidelines and procedures which document the Group's lending standards, discretionary power for loans approval, credit risk rating, acceptable collateral and valuation, and the review, rehabilitation and restructuring of problematic and delinquent loans. The credit policies, guidelines and procedures are periodically reviewed to ensure their continued relevance.

Within the Risk Management Division ("RMD"), the Credit Risk Management Department has functional responsibility for credit risk management which includes formulating and reviewing group-wide credit risk policies, guidelines and procedures. Other independent risk management and control units are responsible for managing the credit portfolios and ensuring the credit risk policies are implemented and complied with.

The management of credit risk starts with experienced key personnel appointed to the Credit Committee. The Credit Committee approves major credit decisions, guidelines and procedures to manage, control and monitor credit risk. Loan applications of significant amounts and/or higher risk exposure are approved at Head Office or by the Credit Committee while experienced senior credit officers at branches are given authority to approve loans with lower risk exposure. The Board of Directors of the respective entities has the authority to reject or modify the terms and conditions of loans which have been approved by the Credit Committee. The credit approving authorities are assigned discretionary powers based on their seniority and track record.

(a) Lending to Retail Consumers and SMEs

The credit granting to retail consumers and SMEs is individually underwritten, which amongst others, includes the assessment of the historical repayment track record and the current repayment capacity of the customer as well as the business condition and prospect. The credit assessment is assisted by the internal credit risk rating scoresheet. The credit approving authorities have the responsibility to ensure that credit risk is properly assessed and all crucial credit information of the customer is included in the customer's loan application.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(b) Lending to Corporate and Institutional Customers

The credit granting to corporate and institutional customers is individually underwritten and risk-rated through the use of an internal credit risk rating scoresheet. Credit officers identify and assess the credit risk of large corporate or institutional customers, or customer groups, taking into consideration their financial and business profiles, industry and economic factors, collateral, or other credit support such as standby letters of credit or bank guarantees.

(c) Credit Risk from Trading and Investment Activities

The management of the credit risk arising from the Group's trading or investing its surplus funds is primarily via the setting of issuers' credit limits which are specifically approved by the relevant approving authorities. In addition, the investment in debt securities are subject to the minimum investment grade, minimum acceptable return and the maximum tenures and these investment parameters are subject to regular review. The holdings of Collateralised Debt Obligations ("CDO") or Collateralised Loan Obligations ("CLO") require the specific approval of the Board of Directors. As at the reporting date, the Group does not have any direct or indirect exposure to asset-backed securities, CDO or CLO and does not participate in any securitisation deals.

(d) Counterparty Credit Risk on Derivative Financial Instruments

CCR on derivative financial instruments is the risk that the Group's counterparty in a foreign exchange, interest rate, commodity, equity, option or credit derivative contract defaults prior to maturity date of the contract and that the Group, at the relevant time, has a claim on the counterparty. Derivative financial instruments are primarily entered into for hedging purposes.

Unlike on-balance sheet financial instruments, the Group's financial loss is not the entire contracted notional principal value of the derivatives, but equivalent to the cost to replace the defaulted derivative financial instruments with another similar contract. The Group will only suffer losses if the contract carries a positive economic value at time of default.

The CCR arising from all derivative financial instruments is managed via the establishment of credit exposure limits and daily settlement limits for each counterparty. Where possible, Over-the-Counter ("OTC") derivative financial instruments, especially Interest Rate Swaps and Options are transacted under master agreements, International Swaps and Derivatives Association ("ISDA") and Credit Support Annex ("CSA") agreements. ISDA allows for the close-out netting in the event of default by a counterparty and CSA provides credit protection with the requirements to post collateral, usually in the form of cash or government securities upon any excess over the threshold levels.

All outstanding financial derivative positions are marked-to-market on a daily basis. Treasury Control & Processing Department monitors counterparties' positions and promptly follows up with the requirements to post collateral upon any excess over the threshold levels.

Where possible, the Group settles its OTC derivatives via the Payment-versus-Payment ("PVP") settlement method to further reduce settlement risk. For derivative financial instruments where the PVP settlement method is not possible, the Group establishes settlement limits through the Group's credit approval process.

Proposition of counterparty limits to financial institutions by the business units are independently assessed and evaluated by RMD before approval is granted by the relevant approving party. The Independent Credit Review ("ICR") Team within RMD was set up with objectives of providing independent evaluation and views on retail business loans and corporate loans of selected loan size and/or type. Periodical review/assessment of business sectors and industries in which the Bank's borrowers are significantly exposed to are also carried out by the ICR Team besides providing assistance in the formulation of credit policies and guidelines undertaken by the business units.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

Post approval reviews are performed regularly to complement risk identification as well as to evaluate the quality of credit appraisals and the competency of credit personnel. Various credit risk analytics are performed periodically to identify key risk characteristics and to risk profile the credit portfolio. In addition, comprehensive assessment on emerging risk is conducted to assess the impact of the risk on the Bank's portfolio as well as establishing appropriate measures to mitigate the risk. Internal risk management reports are presented to the Credit Committee, CRMC and RMC, containing information on asset quality trends across major credit portfolios, results of the credit profiling conducted, emerging risk assessment, significant credit exposures to connected parties and credit concentration by economic sectors and by large single customers. Such information allows senior management, Credit Committee, CRMC and RMC to identify adverse credit trends, take corrective actions and formulate business strategies.

There have been no changes to the process for managing credit risk and the methods used to measure credit risk.

(i) Credit Risk Exposures and Credit Risk Concentration

The following tables present the Group's and the Bank's maximum exposure to credit risk of on-balance sheet and off-balance sheet financial instruments, without taking into account of any collateral held or other credit enhancements. For on-balance sheet exposures, the maximum exposure to credit risk equals their carrying amount. For financial guarantees, the maximum exposure to credit risk is the full amount that the Group or the Bank would have to pay if the obligations for which the instruments are issued are called upon. For credit commitments, the maximum exposure to credit risk is the full amount of the undrawn credit granted to customers.

Credit concentration risk arises from excessive exposures to any single exposure or group of exposure or sector that will potentially result in losses which are large enough to undermine the health of the Group and of the Bank. To manage these large exposures and to avoid any undue credit concentration risk, the Group has emplaced internal exposure limits expressed as a percentage of the Group's capital.

By Industry Analysis

The analysis of credit risk concentration presented below relates only to financial assets subject to credit risk and are based on the industry in which the counterparties are engaged (for non-individual counterparties) or the economic purpose of the credit exposure (for individuals). The exposures to credit risk are presented without taking into account any collateral held or other credit enhancements.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(i) Credit Risk Exposures and Credit Risk Concentration (continued)

By Industry Analysis (continued)

Group 31 December 2017	Government and Central Banks RM'000	Financial Services RM'000	Transport and Business Services RM'000	Agriculture, Manufacturing, Wholesale & Retail Trade RM'000	Construction & Real Estate RM'000	Residential Mortgages RM'000	Motor Vehicle Financing RM'000	Other Consumer Loans RM'000	Total RM'000
On-Balance Sheet Exposures									
Cash and balances with banks	4,720,825	9,285,716	–	–	–	–	–	–	14,006,541
Reverse repurchase agreements	651,065	–	–	–	–	–	–	–	651,065
Financial assets held-for-trading									
– Government securities and treasury bills	699,796	–	–	–	–	–	–	–	699,796
– Money market instruments	–	646,834	–	–	–	–	–	–	646,834
– Non-money market instruments	–	–	–	–	29,911	–	–	–	29,911
Derivative financial assets	–	226,319	–	–	–	–	–	–	226,319
Financial investments available-for-sale									
– Government securities and treasury bills	20,403,419	–	–	–	–	–	–	–	20,403,419
– Money market instruments	–	4,967,182	–	–	–	–	–	–	4,967,182
– Non-money market instruments *	418,517	3,325,718	293,490	501,634	251,955	–	–	–	4,791,314
Financial investments held-to-maturity									
– Government securities and treasury bills	14,695,148	–	–	–	–	–	–	–	14,695,148
– Money market instruments	–	1,135,400	–	–	–	–	–	–	1,135,400
– Non-money market instruments	765,262	8,611,618	1,315,196	1,449,539	606,173	–	–	–	12,747,788
Gross loans, advances and financing									
– Retail loans / financing									
– housing loans / financing	–	–	–	–	–	103,626,732	–	30,198	103,656,930
– hire purchase	228	6,642	2,961,814	4,543,109	2,108,474	–	40,804,100	–	50,424,367
– credit cards	–	10	1,213	4,508	1,177	–	–	1,958,272	1,965,180
– other loans / financing	20,984	61,408	7,174,824	30,438,086	19,559,536	5,496,368	241,546	39,952,807	102,945,559
– Corporate loans / financing	1,301,777	8,379,746	4,959,598	7,174,774	23,409,156	58,453	–	177,737	45,461,241
Statutory deposits with Central Banks	9,525,927	–	–	–	–	–	–	–	9,525,927
	53,202,948	36,646,593	16,706,135	44,111,650	45,966,382	109,181,553	41,045,646	42,119,014	388,979,921
Commitments and Contingencies									
Contingent liabilities	2,349	128,582	574,953	1,426,920	1,125,748	–	–	9,624	3,268,176
Commitments	546,056	1,625,010	3,969,700	11,319,663	13,544,167	14,088,337	115,303	13,567,368	58,775,604
	548,405	1,753,592	4,544,653	12,746,583	14,669,915	14,088,337	115,303	13,576,992	62,043,780
Total Credit Exposures	53,751,353	38,400,185	21,250,788	56,858,233	60,636,297	123,269,890	41,160,949	55,696,006	451,023,701

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(i) Credit Risk Exposures and Credit Risk Concentration (continued)

By Industry Analysis (continued)

Group 31 December 2016	Government and Central Banks RM'000	Financial Services RM'000	Transport and Business Services RM'000	Agriculture, Manufacturing, Wholesale & Retail Trade RM'000	Construction & Real Estate RM'000	Residential Mortgages RM'000	Motor Vehicle Financing RM'000	Other Consumer Loans RM'000	Total RM'000
On-Balance Sheet Exposures									
Cash and balances with banks	1,468,511	9,215,581	–	–	–	–	–	–	10,684,092
Reverse repurchase agreements	2,793,563	–	–	–	–	–	–	–	2,793,563
Financial assets held-for-trading									
– Government securities and treasury bills	501,621	–	–	–	–	–	–	–	501,621
– Money market instruments	–	495,364	–	–	–	–	–	–	495,364
– Non-money market instruments	–	126,955	–	–	54,944	–	–	–	181,899
Derivative financial assets	–	618,141	–	–	–	–	–	–	618,141
Financial investments available-for-sale									
– Government securities and treasury bills	20,274,041	–	–	–	–	–	–	–	20,274,041
– Money market instruments	–	8,662,958	–	–	–	–	–	–	8,662,958
– Non-money market instruments *	380,474	2,808,917	448,433	460,455	186,226	–	–	–	4,284,505
Financial investments held-to-maturity									
– Government securities and treasury bills	15,431,063	–	–	–	–	–	–	–	15,431,063
– Money market instruments	–	1,464,061	–	–	–	–	–	–	1,464,061
– Non-money market instruments	193,896	3,640,086	592,042	847,777	5,001	–	–	–	5,278,802
Gross loans, advances and financing									
– Retail loans / financing									
– housing loans / financing	–	–	–	–	–	95,576,993	–	40,449	95,617,442
– hire purchase	–	5,347	3,228,927	4,475,661	2,118,687	–	42,156,088	–	51,984,710
– credit cards	–	15	408	1,195	174	–	–	1,892,782	1,894,574
– other loans / financing	15,591	38,756	7,383,505	29,772,979	19,060,637	4,996,239	249,670	38,899,492	100,416,869
– Corporate loans / financing	1,301,879	8,369,441	3,882,615	7,564,994	22,721,007	52,958	–	152,693	44,045,587
Statutory deposits with Central Banks	8,900,566	–	–	–	–	–	–	–	8,900,566
	51,261,205	35,445,622	15,535,930	43,123,061	44,146,676	100,626,190	42,405,758	40,985,416	373,529,858
Commitments and Contingencies									
Contingent liabilities	2,724	119,603	1,229,264	1,466,370	1,141,810	–	–	6,029	3,965,800
Commitments	522,767	1,544,689	4,758,381	11,649,021	12,802,947	11,852,832	1,485	13,722,509	56,854,631
	525,491	1,664,292	5,987,645	13,115,391	13,944,757	11,852,832	1,485	13,728,538	60,820,431
Total Credit Exposures	51,786,696	37,109,914	21,523,575	56,238,452	58,091,433	112,479,022	42,407,243	54,713,954	434,350,289

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(i) Credit Risk Exposures and Credit Risk Concentration (continued)

By Industry Analysis (continued)

Bank 31 December 2017	Government and Central Banks RM'000	Financial Services RM'000	Transport and Business Services RM'000	Agriculture, Manufacturing, Wholesale & Retail Trade RM'000	Construction & Real Estate RM'000	Residential Mortgages RM'000	Motor Vehicle Financing RM'000	Other Consumer Loans RM'000	Total RM'000
On-Balance Sheet Exposures									
Cash and balances with banks	200,051	6,187,520	–	–	–	–	–	–	6,387,571
Financial assets held-for-trading									
– Government securities and treasury bills	699,796	–	–	–	–	–	–	–	699,796
Derivative financial assets	–	240,215	–	–	–	–	–	–	240,215
Financial investments available-for-sale									
– Government securities and treasury bills	13,657,317	–	–	–	–	–	–	–	13,657,317
– Money market instruments	–	4,717,102	–	–	–	–	–	–	4,717,102
– Non-money market instruments *	337,943	1,191,294	115,975	36,044	–	–	–	–	1,681,256
Financial investments held-to-maturity									
– Government securities and treasury bills	10,445,440	–	–	–	–	–	–	–	10,445,440
– Money market instruments	–	1,774,769	–	–	–	–	–	–	1,774,769
– Non-money market instruments	699,244	7,300,923	1,171,167	1,333,777	606,173	–	–	–	11,111,284
Gross loans and advances									
– Retail loans									
– housing loans	–	–	–	–	–	83,801,900	–	–	83,801,900
– hire purchase	–	5,929	2,261,641	4,377,082	1,984,327	–	28,502,136	–	37,131,115
– credit cards	–	10	1,213	4,508	1,177	–	–	1,926,042	1,932,950
– other loans	11,534	37,235	5,355,164	24,360,250	15,203,105	4,908,001	224,685	31,657,935	81,757,909
– Corporate loans	–	7,547,546	4,349,967	4,735,042	19,978,333	58,453	–	177,737	36,847,078
Statutory deposits with Central Banks	6,940,438	–	–	–	–	–	–	–	6,940,438
	32,991,763	29,002,543	13,255,127	34,846,703	37,773,115	88,768,354	28,726,821	33,761,714	299,126,140
Commitments and Contingencies									
Contingent liabilities	2,349	125,269	415,705	977,122	1,065,260	–	–	1,499	2,587,204
Commitments	546,056	2,228,865	2,275,957	9,605,949	12,115,581	11,194,361	290	12,311,275	50,278,334
	548,405	2,354,134	2,691,662	10,583,071	13,180,841	11,194,361	290	12,312,774	52,865,538
Total Credit Exposures	33,540,168	31,356,677	15,946,789	45,429,774	50,953,956	99,962,715	28,727,111	46,074,488	351,991,678

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(i) Credit Risk Exposures and Credit Risk Concentration (continued)

By Industry Analysis (continued)

Bank 31 December 2016	Government and Central Banks RM'000	Financial Services RM'000	Transport and Business Services RM'000	Agriculture, Manufacturing, Wholesale & Retail Trade RM'000	Construction & Real Estate RM'000	Residential Mortgages RM'000	Motor Vehicle Financing RM'000	Other Consumer Loans RM'000	Total RM'000
On-Balance Sheet Exposures									
Cash and balances with banks	128	5,059,762	–	–	–	–	–	–	5,059,890
Reverse repurchase agreements	2,268,564	–	–	–	–	–	–	–	2,268,564
Financial assets held-for-trading									
– Government securities and treasury bills	491,308	–	–	–	–	–	–	–	491,308
– Non-money market instruments	–	60,031	–	–	24,990	–	–	–	85,021
Derivative financial assets	–	628,145	–	–	–	–	–	–	628,145
Financial investments available-for-sale									
– Government securities and treasury bills	13,089,339	–	–	–	–	–	–	–	13,089,339
– Money market instruments	–	8,412,456	–	–	–	–	–	–	8,412,456
– Non-money market instruments *	335,424	1,551,344	115,281	35,984	–	–	–	–	2,038,033
Financial investments held-to-maturity									
– Government securities and treasury bills	11,611,897	–	–	–	–	–	–	–	11,611,897
– Money market instruments	–	1,709,786	–	–	–	–	–	–	1,709,786
– Non-money market instruments	127,860	2,415,015	447,998	731,985	–	–	–	–	3,722,858
Gross loans and advances									
– Retail loans									
– housing loans	–	–	–	–	–	78,193,789	–	–	78,193,789
– hire purchase	–	4,623	2,485,080	4,292,641	1,987,922	–	28,986,965	–	37,757,231
– credit cards	–	15	408	1,195	174	–	–	1,862,956	1,864,748
– other loans	3,511	29,399	5,465,162	24,041,083	15,186,274	4,582,361	234,997	31,065,762	80,608,549
– Corporate loans	–	7,797,352	3,670,703	4,904,231	18,730,979	52,958	–	152,693	35,308,916
Statutory deposits with Central Banks	6,586,569	–	–	–	–	–	–	–	6,586,569
	34,514,600	27,667,928	12,184,632	34,007,119	35,930,339	82,829,108	29,221,962	33,081,411	289,437,099
Commitments and Contingencies									
Contingent liabilities	2,724	136,722	704,390	963,533	1,093,843	–	–	1,830	2,903,042
Commitments	522,767	2,217,700	2,376,539	9,751,623	11,292,017	8,852,311	550	12,393,879	47,407,386
	525,491	2,354,422	3,080,929	10,715,156	12,385,860	8,852,311	550	12,395,709	50,310,428
Total Credit Exposures	35,040,091	30,022,350	15,265,561	44,722,275	48,316,199	91,681,419	29,222,512	45,477,120	339,747,527

* Excluding equity securities of the Group and of the Bank of RM163,142,000 (2016 – RM123,701,000) and RM155,068,000 (2016 – RM115,481,000) respectively which do not have any credit risk.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(i) Credit Risk Exposures and Credit Risk Concentration (continued)

By Geographical Analysis

The analysis of credit concentration risk of financial assets of the Group and of the Bank categorised by geographical distribution (i.e. based on the geographical location where the credit risk resides) is as follows:

Group 31 December 2017	Malaysia RM'000	Hong Kong & China RM'000	Cambodia RM'000	Other Countries RM'000	Total RM'000
On-Balance Sheet Exposures					
Cash and balances with banks	**8,011,273**	**3,548,566**	**1,169,917**	**1,276,785**	**14,006,541**
Reverse repurchase agreements	**651,065**	**–**	**–**	**–**	**651,065**
Financial assets held-for-trading					
– Government securities and treasury bills	**699,796**	**–**	**–**	**–**	**699,796**
– Money market instruments	**646,834**	**–**	**–**	**–**	**646,834**
– Non-money market instruments	**29,911**	**–**	**–**	**–**	**29,911**
Derivative financial assets	**107,606**	**22,044**	**–**	**96,669**	**226,319**
Financial investments available-for-sale					
– Government securities and treasury bills	**20,364,173**	**–**	**–**	**39,246**	**20,403,419**
– Money market instruments	**4,967,182**	**–**	**–**	**–**	**4,967,182**
– Non-money market instruments *	**4,736,682**	**–**	**–**	**54,632**	**4,791,314**
Financial investments held-to-maturity					
– Government securities and treasury bills	**12,918,282**	**853,166**	**660,558**	**263,142**	**14,695,148**
– Money market instruments	**–**	**728,911**	**–**	**406,489**	**1,135,400**
– Non-money market instruments	**11,805,898**	**161,650**	**–**	**780,240**	**12,747,788**
Gross loans, advances and financing					
– Retail loans / financing					
– housing loans / financing	**98,425,462**	**4,821,894**	**103,566**	**306,008**	**103,656,930**
– hire purchase	**47,990,262**	**2,286,298**	**774**	**147,033**	**50,424,367**
– credit cards	**1,946,251**	**5,335**	**12,737**	**857**	**1,965,180**
– other loans / financing	**94,292,214**	**2,474,983**	**4,043,131**	**2,135,231**	**102,945,559**
– Corporate loans / financing	**38,708,917**	**5,793,890**	**–**	**958,434**	**45,461,241**
Statutory deposits with Central Banks	**8,577,005**	**–**	**861,891**	**87,031**	**9,525,927**
	354,878,813	**20,696,737**	**6,852,574**	**6,551,797**	**388,979,921**
Commitments and Contingencies					
Contingent liabilities	**2,634,154**	**199,901**	**44,351**	**389,770**	**3,268,176**
Commitments	**56,151,983**	**1,564,720**	**698,834**	**360,067**	**58,775,604**
	58,786,137	**1,764,621**	**743,185**	**749,837**	**62,043,780**
Total Credit Exposures	**413,664,950**	**22,461,358**	**7,595,759**	**7,301,634**	**451,023,701**

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(i) Credit Risk Exposures and Credit Risk Concentration (continued)

By Geographical Analysis (continued)

Group 31 December 2016	Malaysia RM'000	Hong Kong & China RM'000	Cambodia RM'000	Other Countries RM'000	Total RM'000
On-Balance Sheet Exposures					
Cash and balances with banks	4,376,316	3,841,506	993,575	1,472,695	10,684,092
Reverse repurchase agreements	2,790,628	–	–	2,935	2,793,563
Financial assets held-for-trading					
– Government securities and treasury bills	501,621	–	–	–	501,621
– Money market instruments	495,364	–	–	–	495,364
– Non-money market instruments	181,899	–	–	–	181,899
Derivative financial assets	592,879	1,772	47	23,443	618,141
Financial investments available-for-sale					
– Government securities and treasury bills	20,105,818	–	–	168,223	20,274,041
– Money market instruments	8,662,958	–	–	–	8,662,958
– Non-money market instruments *	4,284,505	–	–	–	4,284,505
Financial investments held-to-maturity					
– Government securities and treasury bills	14,091,466	947,250	53,835	338,512	15,431,063
– Money market instruments	–	1,139,706	–	324,355	1,464,061
– Non-money market instruments	4,422,565	6,446	–	849,791	5,278,802
Gross loans, advances and financing					
– Retail loans / financing					
– housing loans / financing	89,608,520	5,733,354	97,352	178,216	95,617,442
– hire purchase	49,469,827	2,395,925	1,772	117,186	51,984,710
– credit cards	1,874,969	6,972	12,324	309	1,894,574
– other loans / financing	91,130,448	2,534,097	4,389,438	2,362,886	100,416,869
– Corporate loans / financing	36,731,947	6,224,643	–	1,088,997	44,045,587
Statutory deposits with Central Banks	8,054,702	–	747,772	98,092	8,900,566
	337,376,432	22,831,671	6,296,115	7,025,640	373,529,858
Commitments and Contingencies					
Contingent liabilities	2,912,483	522,726	165,148	365,443	3,965,800
Commitments	53,594,780	2,126,958	675,656	457,237	56,854,631
	56,507,263	2,649,684	840,804	822,680	60,820,431
Total Credit Exposures	393,883,695	25,481,355	7,136,919	7,848,320	434,350,289

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(i) Credit Risk Exposures and Credit Risk Concentration (continued)

By Geographical Analysis (continued)

Bank 31 December 2017	Malaysia RM'000	Hong Kong & China RM'000	Cambodia RM'000	Other Countries RM'000	Total RM'000
On-Balance Sheet Exposures					
Cash and balances with banks	**4,975,698**	**243,150**	**–**	**1,168,723**	**6,387,571**
Financial assets held-for-trading					
– Government securities and treasury bills	**699,796**	**–**	**–**	**–**	**699,796**
Derivative financial assets	**131,691**	**19,807**	**–**	**88,717**	**240,215**
Financial investments available-for-sale					
– Government securities and treasury bills	**13,657,317**	**–**	**–**	**–**	**13,657,317**
– Money market instruments	**4,717,102**	**–**	**–**	**–**	**4,717,102**
– Non-money market instruments *	**1,681,256**	**–**	**–**	**–**	**1,681,256**
Financial investments held-to-maturity					
– Government securities and treasury bills	**10,426,756**	**–**	**–**	**18,684**	**10,445,440**
– Money market instruments	**1,774,769**	**–**	**–**	**–**	**1,774,769**
– Non-money market instruments	**11,111,284**	**–**	**–**	**–**	**11,111,284**
Gross loans and advances					
– Retail loans					
– housing loans	**83,743,400**	**–**	**–**	**58,500**	**83,801,900**
– hire purchase	**37,114,664**	**–**	**–**	**16,451**	**37,131,115**
– credit cards	**1,932,093**	**–**	**–**	**857**	**1,932,950**
– other loans	**80,867,279**	**–**	**–**	**890,630**	**81,757,909**
– Corporate loans	**35,817,569**	**84,825**	**–**	**944,684**	**36,847,078**
Statutory deposits with Central Banks	**6,902,955**	**–**	**–**	**37,483**	**6,940,438**
	295,553,629	**347,782**	**–**	**3,224,729**	**299,126,140**
Commitments and Contingencies					
Contingent liabilities	**2,575,022**	**–**	**–**	**12,182**	**2,587,204**
Commitments	**49,568,924**	**624,407**	**–**	**85,003**	**50,278,334**
	52,143,946	**624,407**	**–**	**97,185**	**52,865,538**
Total Credit Exposures	**347,697,575**	**972,189**	**–**	**3,321,914**	**351,991,678**

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(i) Credit Risk Exposures and Credit Risk Concentration (continued)

By Geographical Analysis (continued)

Bank 31 December 2016	Malaysia RM'000	Hong Kong & China RM'000	Cambodia RM'000	Other Countries RM'000	Total RM'000
On-Balance Sheet Exposures					
Cash and balances with banks	3,743,458	98,698	–	1,217,734	5,059,890
Reverse repurchase agreements	2,265,629	–	–	2,935	2,268,564
Financial assets held-for-trading					
– Government securities and treasury bills	491,308	–	–	–	491,308
– Non-money market instruments	85,021	–	–	–	85,021
Derivative financial assets	611,720	1,534	47	14,844	628,145
Financial investments available-for-sale					
– Government securities and treasury bills	13,089,339	–	–	–	13,089,339
– Money market instruments	8,412,456	–	–	–	8,412,456
– Non-money market instruments *	2,038,033	–	–	–	2,038,033
Financial investments held-to-maturity					
– Government securities and treasury bills	11,586,928	–	–	24,969	11,611,897
– Money market instruments	1,709,786	–	–	–	1,709,786
– Non-money market instruments	3,722,858	–	–	–	3,722,858
Gross loans and advances					
– Retail loans					
– housing loans	78,128,017	–	–	65,772	78,193,789
– hire purchase	37,736,941	–	–	20,290	37,757,231
– credit cards	1,864,439	–	–	309	1,864,748
– other loans	79,529,897	–	–	1,078,652	80,608,549
– Corporate loans	34,129,920	105,221	–	1,073,775	35,308,916
Statutory deposits with Central Banks	6,527,599	–	–	58,970	6,586,569
	285,673,349	205,453	47	3,558,250	289,437,099
Commitments and Contingencies					
Contingent liabilities	2,864,794	17,355	3,075	17,818	2,903,042
Commitments	46,579,387	693,574	–	134,425	47,407,386
	49,444,181	710,929	3,075	152,243	50,310,428
Total Credit Exposures	335,117,530	916,382	3,122	3,710,493	339,747,527

* Excluding equity securities of the Group and of the Bank of RM163,142,000 (2016 – RM123,701,000) and RM155,068,000 (2016 – RM115,481,000) respectively which do not have any credit risk.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(ii) Credit Quality of Gross Loans, Advances and Financing

Gross loans, advances and financing are analysed as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Neither past due nor impaired	**275,210,923**	266,143,645	**219,330,175**	212,693,933
Past due but not impaired	**27,766,688**	26,326,156	**21,076,768**	19,997,721
Impaired	**1,475,666**	1,489,381	**1,064,009**	1,041,579
	304,453,277	293,959,182	**241,470,952**	233,733,233

(a) Neither Past Due Nor Impaired

Gross loans, advances and financing which are neither past due nor impaired are categorised into the following internally classified grades:

– "Good Grade" refers to loans, advances and financing which are neither past due nor impaired in the last six months and have never undergone any rescheduling or restructuring exercise previously.

– "Satisfactory Grade" refers to loans, advances and financing which may have been past due or impaired during the last six months or have undergone a rescheduling or restructuring exercise previously.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(ii) Credit Quality of Gross Loans, Advances and Financing (continued)

(a) Neither Past Due Nor Impaired (continued)

The credit quality of gross loans, advances and financing which is neither past due nor impaired is analysed as follows:

	2017			2016		
	Good RM'000	**Satisfactory RM'000**	**Total RM'000**	**Good RM'000**	**Satisfactory RM'000**	**Total RM'000**
Group						
Retail loans / financing						
– housing loans / financing	**87,021,317**	**6,056,439**	**93,077,756**	79,517,906	6,230,406	85,748,312
– hire purchase	**35,411,818**	**3,935,375**	**39,347,193**	35,955,565	4,448,534	40,404,099
– credit cards	**1,235,428**	**401,640**	**1,637,068**	1,117,650	423,398	1,541,048
– other loans / financing	**91,314,987**	**5,455,948**	**96,770,935**	89,244,058	5,645,935	94,889,993
Corporate loans / financing	**44,233,927**	**144,044**	**44,377,971**	42,980,294	579,899	43,560,193
	259,217,477	**15,993,446**	**275,210,923**	248,815,473	17,328,172	266,143,645
Bank						
Retail loans						
– housing loans	**70,810,930**	**4,743,060**	**75,553,990**	65,276,252	5,044,526	70,320,778
– hire purchase	**26,594,906**	**2,857,924**	**29,452,830**	26,516,321	3,191,872	29,708,193
– credit cards	**1,216,397**	**397,050**	**1,613,447**	1,100,363	419,383	1,519,746
– other loans	**73,023,698**	**3,855,215**	**76,878,913**	72,215,441	4,054,639	76,270,080
Corporate loans	**35,721,059**	**109,936**	**35,830,995**	34,391,044	484,092	34,875,136
	207,366,990	**11,963,185**	**219,330,175**	199,499,421	13,194,512	212,693,933

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(ii) Credit Quality of Gross Loans, Advances and Financing (continued)

(b) Past Due But Not Impaired

Past due but not impaired loans, advances and financing are loans/financing where the customer has failed to make a principal or interest/profit payment when contractually due, and includes loans/financing which are due one or more days after the contractual due date but less than ninety (90) days.

An aging analysis of loans, advances and financing which are past due but not impaired is as follows:

Group	1 to 30 Days RM'000	31 to 59 Days RM'000	60 to 89 Days RM'000	Total RM'000
2017				
Retail loans / financing				
– housing loans / financing	**5,822,008**	**2,710,551**	**1,483,999**	**10,016,558**
– hire purchase	**6,046,454**	**3,828,530**	**909,469**	**10,784,453**
– credit cards	**224,482**	**62,749**	**19,803**	**307,034**
– other loans / financing	**3,540,512**	**1,407,497**	**664,868**	**5,612,877**
Corporate loans / financing	**710,102**	**325,143**	**10,521**	**1,045,766**
	16,343,558	**8,334,470**	**3,088,660**	**27,766,688**
2016				
Retail loans / financing				
– housing loans / financing	5,383,420	2,656,374	1,251,405	9,291,199
– hire purchase	6,430,250	3,959,939	877,177	11,267,366
– credit cards	235,710	73,324	22,405	331,439
– other loans / financing	3,183,885	1,275,332	550,941	5,010,158
Corporate loans / financing	335,715	86,938	3,341	425,994
	15,568,980	8,051,907	2,705,269	26,326,156

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(ii) Credit Quality of Gross Loans, Advances and Financing (continued)

(b) Past Due But Not Impaired (continued)

An aging analysis of loans, advances and financing which are past due but not impaired is as follows (continued):

Bank	1 to 30 Days RM'000	31 to 59 Days RM'000	60 to 89 Days RM'000	Total RM'000
2017				
Retail loans				
– housing loans	**4,504,201**	**2,194,806**	**1,125,374**	**7,824,381**
– hire purchase	**4,282,603**	**2,595,771**	**601,752**	**7,480,126**
– credit cards	**216,980**	**62,109**	**19,689**	**298,778**
– other loans	**2,782,670**	**1,186,153**	**523,321**	**4,492,144**
Corporate loans	**653,852**	**317,105**	**10,382**	**981,339**
	12,440,306	**6,355,944**	**2,280,518**	**21,076,768**
2016				
Retail loans				
– housing loans	4,266,124	2,164,258	1,006,939	7,437,321
– hire purchase	4,550,576	2,692,223	589,720	7,832,519
– credit cards	228,128	72,980	21,969	323,077
– other loans	2,524,700	1,058,974	420,603	4,004,277
Corporate loans	320,512	80,015	–	400,527
	11,890,040	6,068,450	2,039,231	19,997,721

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(ii) Credit Quality of Gross Loans, Advances and Financing (continued)

(c) Impaired Loans, Advances and Financing

Loans, advances and financing are classified as impaired when they fulfil any of the following criteria:

(i) principal or interest/profit or both are past due for ninety (90) days or more; or

(ii) outstanding amount is in excess of approved limit for ninety (90) days or more in the case of revolving facilities; or

(iii) where a loan/financing is in arrears or the outstanding amount has been in excess of the approved limit for less than ninety (90) days, the loan/financing exhibits indications of significant credit weaknesses; or

(iv) where a loan/financing has been classified as rescheduled and restructured ("R&R"), the loan/financing will be classified as impaired until repayments based on the revised and/or restructured terms have been continuously paid for a period of at least six (6) months; or

(v) for repayments scheduled on intervals of ninety (90) days or more:

a) as soon as default occurs for financially distressed customer; or

b) after 14 days from 1st day of default for non-financially distressed customer.

In addition, loans/financing that are considered individually significant, the Group assesses on a case-by-case basis at each reporting date whether there is any objective evidence that a loan/financing is impaired. The criteria that the Group uses to determine that there is objective evidence of impairment include:

(i) any significant financial difficulty of the issuer or obligor;

(ii) a breach of contract, such as a default or delinquency in interest/profit or principal payments;

(iii) high probability of bankruptcy or other financial reorganisation of the customer;

(iv) the viability of the customer's business operations and its capability to trade successfully out of financial difficulties and to generate sufficient cash flow to service its debt obligations; or

(v) any adverse news or developments affecting the local economic conditions or business environment of the customer which will adversely affect the repayment capacity of the customer.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(ii) Credit Quality of Gross Loans, Advances and Financing (continued)

(c) Impaired Loans, Advances and Financing (continued)

The breakdown of the gross amount of loans, advances and financing individually assessed as impaired, by class, along with the fair value of related collateral held by the Group and the Bank as security are as follows:

		of which Individually <--------- Assessed as Impaired --------->		
Group	**Total Gross Impaired Loans, Advances and Financing RM'000**	**Gross Individually Assessed Impaired Loans / Financing RM'000**	**Individual Assessment Allowance RM'000**	**Fair Value of Collateral RM'000**
2017				
Retail loans / financing				
– housing loans / financing	**562,616**	**28,895**	**1,967**	**27,236**
– hire purchase	**292,721**	**1,484**	**1,058**	**759**
– credit cards	**21,078**	**–**	**–**	**–**
– other loans / financing	**561,747**	**269,312**	**78,905**	**202,888**
Corporate loans / financing	**37,504**	**37,504**	**9,260**	**32,588**
	1,475,666	**337,195**	**91,190**	**263,471**
2016				
Retail loans / financing				
– housing loans / financing	577,931	60,189	12,795	47,724
– hire purchase	313,245	1,897	1,748	673
– credit cards	22,087	–	–	–
– other loans / financing	516,718	253,986	92,751	176,912
Corporate loans / financing	59,400	59,400	14,600	49,108
	1,489,381	375,472	121,894	274,417

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(ii) Credit Quality of Gross Loans, Advances and Financing (continued)

(c) Impaired Loans, Advances and Financing (continued)

The breakdown of the gross amount of loans, advances and financing individually assessed as impaired, by class, along with the fair value of related collateral held by the Group and the Bank as security are as follows (continued):

		of which Individually <--------- Assessed as Impaired --------->		
Bank	**Total Gross Impaired Loans and Advances RM'000**	**Gross Individually Assessed Impaired Loans RM'000**	**Individual Assessment Allowance RM'000**	**Fair Value of Collateral RM'000**
2017				
Retail loans				
– housing loans	**423,529**	**–**	**–**	**–**
– hire purchase	**198,159**	**–**	**–**	**–**
– credit cards	**20,725**	**–**	**–**	**–**
– other loans	**386,852**	**135,180**	**23,007**	**121,485**
Corporate loans	**34,744**	**34,744**	**8,786**	**30,303**
	1,064,009	**169,924**	**31,793**	**151,788**
2016				
Retail loans				
– housing loans	435,690	5,039	–	5,039
– hire purchase	216,519	–	–	–
– credit cards	21,925	–	–	–
– other loans	334,192	113,101	8,438	107,865
Corporate loans	33,253	33,253	7,148	30,512
	1,041,579	151,393	15,586	143,416

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(iii) Collateral

The main types of collateral obtained by the Group and by the Bank to mitigate credit risk are as follows:

– for residential mortgages – charges over residential properties

– for commercial property loans/financing – charges over the properties being financed

– for motor vehicle financing – ownership claims over the vehicles financed

– for share margin financing – pledges over securities from listed exchange

– for other loans/financing – charges over business assets such as premises, inventories, trade receivables or deposits

The financial effect of collateral (quantification of the extent to which collateral and other credit enhancements mitigate credit risk) held for gross loans, advances and financing for the Group and the Bank as at 31 December 2017 are at 91.6% (2016 – 91.2%) and 92.0% (2016 – 91.8%). The financial effect of collateral held for other remaining financial assets is not significant.

Repossessed Collateral

Assets obtained by taking possession of collateral held as security against loans, advances and financing, and held as at the end of the financial year are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Residential properties	**57,345**	37,145	**54,919**	35,741
Non-residential properties	**50,845**	51,120	**50,456**	50,731
	108,190	88,265	**105,375**	86,472

Repossessed collateral are sold as soon as practicable. Repossessed collateral are recognised in other assets on the statements of financial position. The Group and the Bank do not occupy repossessed properties for its business use.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(iv) Credit Quality of Financial Investments

Set out below are the credit quality of money market instruments and non-money market instruments-debt securities analysed by ratings from external credit ratings agencies:

Financial Assets Held-for-trading

	<---------- 31 December 2017 ---------->						<---------- 31 December 2016 ---------->					
	Money Market Instruments			Non-money Market Instruments – Debt Securities			Money Market Instruments			Non-money Market Instruments – Debt Securities		
	International Ratings RM'000	Domestic Ratings RM'000	Total RM'000	International Ratings RM'000	Domestic Ratings RM'000	Total RM'000	International Ratings RM'000	Domestic Ratings RM'000	Total RM'000	International Ratings RM'000	Domestic Ratings RM'000	Total RM'000
Group												
AAA to AA-	**–**	**498,132**	**498,132**	**–**	**–**	**–**	–	346,802	346,802	–	–	–
A+ to A-	**–**	**148,702**	**148,702**	**–**	**–**	**–**	–	148,562	148,562	–	–	–
P-1 to P-2	**–**	**–**	**–**	**–**	**29,911**	**29,911**	–	–	–	–	181,899	181,899
	–	**646,834**	**646,834**	**–**	**29,911**	**29,911**	–	495,364	495,364	–	181,899	181,899
Bank												
P-1 to P-2	**–**	**–**	**–**	**–**	**–**	**–**	–	–	–	–	85,021	85,021
	–	**–**	**–**	**–**	**–**	**–**	–	–	–	–	85,021	85,021

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(iv) Credit Quality of Financial Investments (continued)

Set out below are the credit quality of money market instruments and non-money market instruments-debt securities analysed by ratings from external credit ratings agencies (continued):

Financial Investments Available-for-sale

	31 December 2017						31 December 2016					
	Money Market Instruments			Non-money Market Instruments – Debt Securities			Money Market Instruments			Non-money Market Instruments – Debt Securities		
	International Ratings RM'000	Domestic Ratings RM'000	Total RM'000	International Ratings RM'000	Domestic Ratings RM'000	Total RM'000	International Ratings RM'000	Domestic Ratings RM'000	Total RM'000	International Ratings RM'000	Domestic Ratings RM'000	Total RM'000
Group												
Sovereign guaranteed	–	–	–	–	591,003	591,003	–	–	–	–	522,134	522,134
AAA to AA-	–	4,817,510	4,817,510	–	3,445,128	3,445,128	–	7,750,936	7,750,936	–	3,157,864	3,157,864
A+ to A-	–	149,672	149,672	334,570	–	334,570	–	861,756	861,756	368,612	–	368,612
Lower than BBB-	–	–	–	54,632	–	54,632	–	–	–	–	–	–
P-1 to P-2	–	–	–	–	149,015	149,015	–	–	–	–	–	–
Unrated	–	–	–	203,959	10	203,969	–	50,266	50,266	223,308	10	223,318
	–	4,967,182	4,967,182	593,161	4,185,156	4,778,317	–	8,662,958	8,662,958	591,920	3,680,008	4,271,928
Bank												
Sovereign guaranteed	–	–	–	–	489,962	489,962	–	–	–	–	486,688	486,688
AAA to AA-	–	4,617,321	4,617,321	–	1,191,294	1,191,294	–	7,650,458	7,650,458	–	1,551,345	1,551,345
A+ to A-	–	99,781	99,781	–	–	–	–	711,732	711,732	–	–	–
Unrated	–	–	–	–	–	–	–	50,266	50,266	–	–	–
	–	4,717,102	4,717,102	–	1,681,256	1,681,256	–	8,412,456	8,412,456	–	2,038,033	2,038,033

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(iv) Credit Quality of Financial Investments (continued)

Set out below are the credit quality of money market instruments and non-money market instruments-debt securities analysed by ratings from external credit ratings agencies (continued):

Financial Investments Held-to-maturity

	31 December 2017						31 December 2016					
	Money Market Instruments			Non-money Market Instruments – Debt Securities			Money Market Instruments			Non-money Market Instruments – Debt Securities		
	International Ratings RM'000	Domestic Ratings RM'000	Total RM'000	International Ratings RM'000	Domestic Ratings RM'000	Total RM'000	International Ratings RM'000	Domestic Ratings RM'000	Total RM'000	International Ratings RM'000	Domestic Ratings RM'000	Total RM'000
Group												
Sovereign guaranteed	–	–	–	–	4,903,610	4,903,610	–	–	–	–	2,520,746	2,520,746
AAA to AA-	129,465	–	129,465	558,960	6,901,202	7,460,162	229,024	–	229,024	387,750	1,900,733	2,288,483
A+ to A-	735,360	–	735,360	206,722	–	206,722	975,262	–	975,262	410,287	–	410,287
P-1 to P-2	270,575	–	270,575	176,208	–	176,208	259,775	–	259,775	58,200	–	58,200
Unrated	–	–	–	–	1,086	1,086	–	–	–	–	1,086	1,086
	1,135,400	–	1,135,400	941,890	11,805,898	12,747,788	1,464,061	–	1,464,061	856,237	4,422,565	5,278,802
Bank												
Sovereign guaranteed	–	–	–	–	4,403,725	4,403,725	–	–	–	–	2,020,821	2,020,821
AAA to AA-	–	1,774,769	1,774,769	–	6,706,473	6,706,473	–	1,709,786	1,709,786	–	1,700,951	1,700,951
Unrated	–	–	–	–	1,086	1,086	–	–	–	–	1,086	1,086
	–	1,774,769	1,774,769	–	11,111,284	11,111,284	–	1,709,786	1,709,786	–	3,722,858	3,722,858

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Credit Risk (continued)

Risk Management Approach (continued)

(iv) Credit Quality of Financial Investments (continued)

The ratings shown for money market instruments (e.g. negotiable instruments of deposit and bankers' acceptances) are based on the ratings assigned to the respective financial institutions issuing the financial instruments. The ratings shown for debt securities are based on the ratings assigned to the specific debt issuance.

As at the reporting date, there were no financial investments which were past due (2016 – none).

Market Risk

Market risk is the risk that movements in market variables, including interest rates/rates of return, foreign exchange rates, credit spreads, commodity prices and equity prices, will reduce the earnings or capital of the Group.

The market risk exposure of the Group is identified into two types:

(i) Traded Market Risk

Primarily the interest rate/rate of return risk and credit spread risk, exists in the Group's trading book positions held for the purpose of benefiting from short-term price movements. These trading book positions are mainly originated by the treasury operations.

(ii) Non-Traded Market Risk

Interest rate/rate of return risk, foreign exchange risk and equity prices risk arising mainly from the retail and commercial banking assets and liabilities, as well as financial investments designated as available-for-sale and held-to-maturity.

The Group's core market risks are as follows:

(a) Interest Rate/Rate of Return Risk in the Banking Book ("IRR/RoRBB")

Risk to the Group's earnings and economic value of equity ("EVE") arising from adverse movements in the interest rate/rate of return over time arising from activities such as deposits taking, lending or financing and investment.

(b) Foreign Exchange Risk

Risk of adverse impact arising from movements in exchange rates on foreign currency positions originating from treasury money market activities and from the Group's investments and retained earnings in its subsidiary companies and overseas branches, whose functional currencies are not in Ringgit Malaysia. The main foreign currencies in which the Group's businesses are transacted in are United States Dollars and Hong Kong Dollars.

(c) Equity Risk

Risk of adverse impact arising from movements in equity prices on equity positions held by the Group for dividend purposes.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

Risk Governance

The ALCO supports the RMC in market risk management oversight. The ALCO reviews the Group's market risk frameworks and policies, aligns market risk management with risk appetite and implements actions to ensure that the market risk remains within established risk tolerance level.

(i) Traded Market Risk

Risk Management Approach

The Group's traded market risk frameworks comprise market risk policies and practices, market risk limits and valuation methodologies. The Group's traded market risk for fixed income instruments is measured by the present value of 1 basis point change ("PV01") and controlled by daily and cumulative cut-loss limits. The Treasury Middle Office ("TMO") conducts daily operational checking on the treasury operations. Any operational lapses and non-compliance with the internal policies and limits will be reported to the ALCO. In addition, TMO also conducts independent verification on the daily mark-to-market valuation of fixed income instruments.

The market risk limits are determined after taking into account the risk appetite and the risk-return relationship and are periodically reviewed by RMD. Changes to operational market risk limits are approved by the ALCO. The trading book positions and limits are reported to the ALCO regularly. The Group maintains its policy of prohibiting exposures in trading financial derivative positions unless with the prior specific approval of the Board of Directors.

During the financial year, the Group's and the Bank's traded market risk exposures on fixed income instruments as measured by PV01, averaged at RM111,000 (2016 – RM141,000) and RM90,000 (2016 – RM127,000) respectively. The composition of the Group's and the Bank's trading portfolio is set out in Note 5 to the financial statements.

(ii) Non-Traded Market Risk

(a) Interest Rate/Rate of Return Risk in the Banking Book

The sources of IRR/RoRBB are as follows:

(i) Repricing Risk – Risk caused by timing differences in the interest rate/rate of return changes and cash flows that occur in the repricing and maturity of the Group's fixed and floating rate assets, liabilities and off-balance sheet instruments.

(ii) Yield Curve Risk – Risk when unanticipated changes in the yield curve has adverse effects on the Group's earnings and EVE.

(iii) Basis Risk – Risk arising from the imperfect correlation between changes in the interest rate/rate of return earned and paid on different instruments with otherwise similar repricing characteristics. This will affect the Group's net interest/profit margin, i.e. earnings and also future cash flows, which in turn affect economic value of the Group.

(iv) Optionality Risk – Risk of early repayments of loans/financing and early withdrawal of deposits due to changes in the interest rate/rate of return which will potentially affect future earnings.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(a) Interest Rate/Rate of Return Risk in the Banking Book (continued)

Risk Management Approach

The Group emphasises the importance of IRR/RoRBB as most of the balance sheet items of the Group generate interest/profit income and interest/profit expense that are correlated to interest rate/rate of return. Hence, the primary objective in managing the IRR/RoRBB is to manage the volatility in the Group's net interest/profit income ("NII/NPI") and EVE due to the changing levels of interest rate/rate of return, whilst balancing the cost of hedging the risk. This is achieved in various manners such as the offsetting of positions against each other for any matching assets and liabilities, the acquisition of new financial assets and liabilities to narrow the mismatch in the interest rate/rate of return of sensitive assets and liabilities and entering into derivative financial instruments which have the opposite effects. The use of derivative financial instruments to hedge the interest rate/rate of return risk is set out in Note 6 to the financial statements.

The Group's IRR/RoRBB is also governed by the Group's Interest Rate Risk/Rate of Return Risk Management Policy to ensure that all IRR/RoRBB is managed within its risk appetite. All limits and policies are approved by the Board of Directors or RMC and are regularly reviewed to ensure that the limits and policies remain applicable and is able to surface potential interest rate/rate of return risk.

The Group uses a range of approaches to measure IRR/RoRBB, whereby the impact on NII/NPI and EVE is considered at all times, as follows:

(i) Repricing Gap Reports

Distribution of interest rate/rate of return sensitive assets, liabilities and off-balance sheet positions into time bands according to their remaining maturity or next repricing maturity. One of the challenges of this mismatch repricing analysis is the underlying assumptions of the embedded optionality of loan/financing prepayments, early deposits withdrawal and effective duration of liabilities which are contractually repayable on demand such as current and savings accounts.

This is measured on a monthly basis for the Bank and quarterly basis for the Group.

(ii) Sensitivity Analysis

Impact to NII/NPI – This is the projected Group's NII/NPI sensitivity to a 100 basis point parallel rate movement across all maturities applied on the Group's interest rate/rate of return sensitivity gap as at the reporting date after taking into consideration the behavioural pattern of certain indeterminate maturity of deposits such as demand and savings deposits to reflect the actual sensitivity behavioural of these deposits. Where the current interest rate/rate of return is lower than 1%, the downward rate shock applied is restricted to the prevailing interest rate/rate of return.

Impact to EVE – This measure takes a comprehensive view of the potential long-term effects of a 100 basis point parallel movement in interest rates/rates of return on the economic value of the Group's Balance Sheet. It requires all future cash flows associated with the Group's assets, liabilities and off-balance sheet positions to be discounted at relevant market rates to determine the overall net present value of the Group.

These are measured on a monthly basis for the Bank and quarterly basis for the Group.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(a) Interest Rate/Rate of Return Risk in the Banking Book (continued)

Risk Management Approach (continued)

The Group uses a range of approaches to measure IRR/RoRBB, whereby the impact on NII/NPI and EVE is considered at all times, as follows (continued):

(iii) Simulation Scenarios

As and when the need arises, analysis is performed on the sensitivity of projected NII/NPI and EVE under varying interest rate/rate of return and balance sheet scenarios. The analysis also incorporates business assumptions obtained from various lines of business and behavioural assumptions established based on statistical methods for the Group. The impact on earnings is measured against the approved Earning-at-Risk ("EaR") and EVE limits where new business and hedging strategies are carried out to mitigate any increasing interest rate/rate of return risk.

(iv) Stress Testing

The vulnerability of the Group's earnings and EVE under various levels of stress using a variety of economic parameters. This semi-annual practice is also to determine the adequacy of capital in meeting the adverse impact of extreme interest rate/rate of return movements on the Group's statements of financial position which can provide an early warning of the potential losses and to facilitate proactive management of the interest rate/rate of return risk.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(a) Interest Rate/Rate of Return Risk in the Banking Book (continued)

(i) The following tables indicate the effective interest rate/rate of return at the reporting date and the Group's and the Bank's sensitivity to the interest rate/rate of return by time band based on the earlier of contractual repricing date and maturity date. Actual repricing dates may differ from contractual repricing dates due to prepayment of loans, advances and financing.

	<---------- Non-trading book ---------->											
Group 2017	Up to 1 month RM'000	> 1 – 3 months RM'000	> 3 – 12 months RM'000	> 1 – 2 years RM'000	> 2 – 3 years RM'000	> 3 – 4 years RM'000	> 4 – 5 years RM'000	Over 5 years RM'000	Non-interest/ profit sensitive RM'000	Trading book RM'000	Total RM'000	Effective interest rate/rate of return %
ASSETS												
Cash and balances with banks	8,890,914	1,255,430	422,963	–	–	–	–	–	3,437,234	–	14,006,541	2.68
Reverse repurchase agreements	–	–	–	–	–	–	–	–	–	651,065	651,065	3.04
Financial assets held-for-trading	–	–	–	–	–	–	–	–	–	1,376,541	1,376,541	3.24
Financial investments available-for-sale	1,305,703	4,031,450	1,698,209	5,792,200	8,219,452	4,071,923	2,901,588	2,128,384	176,148	–	30,325,057	3.55
Financial investments held-to-maturity	394,038	1,292,820	3,410,699	5,208,162	3,445,441	4,071,239	7,050,221	3,704,630	1,086	–	28,578,336	3.72
Loans, advances and financing												
– non-impaired	230,091,777	6,768,078	18,607,452	13,257,766	9,666,822	7,438,228	5,413,021	11,734,467	–	–	302,977,611	5.11
– impaired *	–	–	–	–	–	–	–	–	66,516	–	66,516	–
Other asset balances	–	–	–	–	–	–	–	–	17,200,464	94,116	17,294,580	–
TOTAL ASSETS	240,682,432	13,347,778	24,139,323	24,258,128	21,331,715	15,581,390	15,364,830	17,567,481	20,881,448	2,121,722	395,276,247	

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(a) Interest Rate/Rate of Return Risk in the Banking Book (continued)

	<---------- Non-trading book ---------->											
Group 2017	Up to 1 month RM'000	> 1 – 3 months RM'000	> 3 – 12 months RM'000	> 1 – 2 years RM'000	> 2 – 3 years RM'000	> 3 – 4 years RM'000	> 4 – 5 years RM'000	Over 5 years RM'000	Non-interest/ profit sensitive RM'000	Trading book RM'000	Total RM'000	Effective interest rate/rate of return %
LIABILITIES AND EQUITY												
Deposits from customers	135,225,370	55,201,853	89,301,753	282,914	348,122	3,551	2,270	–	38,893,593	–	319,259,426	2.98
Deposits from banks	8,994,321	1,608,880	124,575	125,181	134,917	148,789	33,014	–	276,380	–	11,446,057	2.46
Obligations on securities sold under repurchase agreements	1,237,528	–	–	–	–	–	–	–	–	–	1,237,528	3.10
Bills and acceptances payable	–	2,700	–	–	–	–	–	–	284,249	–	286,949	2.76
Recourse obligations on loans and financing sold to Cagamas	–	–	422,005	–	1,000,000	–	4,500,001	–	–	–	5,922,006	4.26
Debt securities issued and other borrowed funds	568,444	2,294,238	2,349,790	3,615,942	–	999,685	2,499,974	–	–	–	12,328,073	4.46
Other liability balances	11,896	237	–	–	–	–	–	–	6,026,940	311,475	6,350,548	4.92
Total Liabilities	146,037,559	59,107,908	92,198,123	4,024,037	1,483,039	1,152,025	7,035,259	–	45,481,162	311,475	356,830,587	
Equity attributable to equity holders of the Bank	–	–	–	–	–	–	–	–	37,364,706	–	37,364,706	–
Non-controlling interests	–	–	–	–	–	–	–	–	1,080,954	–	1,080,954	–
TOTAL LIABILITIES AND EQUITY	146,037,559	59,107,908	92,198,123	4,024,037	1,483,039	1,152,025	7,035,259	–	83,926,822	311,475	395,276,247	
On-balance sheet interest / profit sensitivity gap	94,644,873	(45,760,130)	(68,058,800)	20,234,091	19,848,676	14,429,365	8,329,571	17,567,481	(63,045,374)	1,810,247	–	
Off-balance sheet interest / profit sensitivity gap (interest / profit rate swaps)	2,245,635	2,018,123	50,000	1,055,925	(930,000)	(1,011,300)	(3,132,550)	(295,833)	–	–	–	
TOTAL INTEREST / PROFIT SENSITIVITY GAP	96,890,508	(43,742,007)	(68,008,800)	21,290,016	18,918,676	13,418,065	5,197,021	17,271,648	(63,045,374)	1,810,247	–	

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(a) Interest Rate/Rate of Return Risk in the Banking Book (continued)

	<---------- Non-trading book ---------->											
Group 2016	Up to 1 month RM'000	> 1 – 3 months RM'000	> 3 – 12 months RM'000	> 1 – 2 years RM'000	> 2 – 3 years RM'000	> 3 – 4 years RM'000	> 4 – 5 years RM'000	Over 5 years RM'000	Non-interest/ profit sensitive RM'000	Trading book RM'000	Total RM'000	Effective interest rate/rate of return %
ASSETS												
Cash and balances with banks	4,875,284	2,233,656	326,165	–	–	–	–	–	3,248,987	–	10,684,092	2.42
Reverse repurchase agreements	1,261,596	1,006,968	–	–	–	–	–	–	–	524,999	2,793,563	3.15
Financial assets												
held-for-trading	–	–	–	–	–	–	–	–	–	1,178,884	1,178,884	3.46
Financial investments												
available-for-sale	3,662,585	5,186,962	3,156,808	3,549,266	6,220,065	5,476,138	2,532,264	3,424,829	136,288	–	33,345,205	3.64
Financial investments												
held-to-maturity	89,673	1,047,774	4,807,362	2,793,842	5,130,658	1,896,877	3,975,536	2,431,118	1,086	–	22,173,926	3.55
Loans, advances and financing												
– non-impaired	220,806,918	8,289,207	16,238,959	12,605,424	9,693,279	7,649,993	5,453,739	11,732,282	–	–	292,469,801	5.21
– impaired *	–	–	–	–	–	–	–	–	(40,617)	–	(40,617)	–
Other asset balances	–	–	–	–	–	–	–	–	16,925,654	522,318	17,447,972	–
TOTAL ASSETS	230,696,056	17,764,567	24,529,294	18,948,532	21,044,002	15,023,008	11,961,539	17,588,229	20,271,398	2,226,201	380,052,826	

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(a) Interest Rate/Rate of Return Risk in the Banking Book (continued)

	<---------- Non-trading book ---------->											
Group 2016	**Up to 1 month RM'000**	**> 1 – 3 months RM'000**	**> 3 – 12 months RM'000**	**> 1 – 2 years RM'000**	**> 2 – 3 years RM'000**	**> 3 – 4 years RM'000**	**> 4 – 5 years RM'000**	**Over 5 years RM'000**	**Non-interest/ profit sensitive RM'000**	**Trading book RM'000**	**Total RM'000**	**Effective interest rate/rate of return %**
LIABILITIES AND EQUITY												
Deposits from customers	138,861,793	54,858,334	76,970,074	359,490	197,761	1,504	3,574	–	38,721,038	–	309,973,568	3.03
Deposits from banks	6,994,642	3,325,554	899,928	46,138	132,760	140,457	149,087	–	122,257	–	11,810,823	2.26
Obligations on securities sold under repurchase agreements	2,469,834	–	–	–	–	–	–	–	–	–	2,469,834	3.07
Bills and acceptances payable	1,000	31,405	–	–	–	–	–	–	294,867	–	327,272	3.40
Recourse obligations on loans and financing sold to Cagamas	–	–	1,500,018	422,005	–	–	–	–	–	–	1,922,023	3.93
Debt securities issued and other borrowed funds	631,771	895,664	3,005,501	2,349,374	3,632,379	–	999,585	–	–	–	11,514,274	4.32
Other liability balances	–	–	–	–	–	–	–	–	6,412,333	258,928	6,671,261	–
Total Liabilities	148,959,040	59,110,957	82,375,521	3,177,007	3,962,900	141,961	1,152,246	–	45,550,495	258,928	344,689,055	
Equity attributable to equity holders of the Bank	–	–	–	–	–	–	–	–	34,213,315	–	34,213,315	–
Non-controlling interests	–	–	–	–	–	–	–	–	1,150,456	–	1,150,456	–
TOTAL LIABILITIES AND EQUITY	148,959,040	59,110,957	82,375,521	3,177,007	3,962,900	141,961	1,152,246	–	80,914,266	258,928	380,052,826	
On-balance sheet interest / profit sensitivity gap	81,737,016	(41,346,390)	(57,846,227)	15,771,525	17,081,102	14,881,047	10,809,293	17,588,229	(60,642,868)	1,967,273	–	
Off-balance sheet interest / profit sensitivity gap (interest / profit rate swaps)	2,306,295	148,388	80,000	(950,000)	956,162	(930,000)	(1,063,350)	(547,495)	–	–	–	
TOTAL INTEREST / PROFIT SENSITIVITY GAP	84,043,311	(41,198,002)	(57,766,227)	14,821,525	18,037,264	13,951,047	9,745,943	17,040,734	(60,642,868)	1,967,273	–	

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(a) Interest Rate/Rate of Return Risk in the Banking Book (continued)

	<---------- Non-trading book ---------->											
Bank 2017	Up to 1 month RM'000	> 1 – 3 months RM'000	> 3 – 12 months RM'000	> 1 – 2 years RM'000	> 2 – 3 years RM'000	> 3 – 4 years RM'000	> 4 – 5 years RM'000	Over 5 years RM'000	Non-interest sensitive RM'000	Trading book RM'000	Total RM'000	Effective interest rate %
ASSETS												
Cash and balances with banks	4,054,991	407,309	2,420	–	–	–	–	–	1,922,851	–	6,387,571	2.57
Financial assets												
held-for-trading	–	–	–	–	–	–	–	–	–	699,796	699,796	3.08
Financial investments												
available-for-sale	1,043,302	3,724,846	6,783	4,087,960	3,504,928	3,410,186	2,528,277	1,749,393	155,068	–	20,210,743	3.52
Financial investments												
held-to-maturity	1,312	102,460	524,876	4,938,720	2,549,831	4,488,730	7,050,221	3,674,257	1,086	–	23,331,493	4.05
Loans and advances												
– non-impaired	191,003,699	5,063,790	12,318,775	9,542,510	6,891,016	5,179,651	3,638,243	6,769,259	–	–	240,406,943	5.03
– impaired *	–	–	–	–	–	–	–	–	169,305	–	169,305	–
Other asset balances	–	–	–	–	–	–	–	–	22,368,430	90,484	22,458,914	–
TOTAL ASSETS	196,103,304	9,298,405	12,852,854	18,569,190	12,945,775	13,078,567	13,216,741	12,192,909	24,616,740	790,280	313,664,765	

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(a) Interest Rate/Rate of Return Risk in the Banking Book (continued)

	<---------- Non-trading book ---------->											
Bank 2017	Up to 1 month RM'000	> 1 – 3 months RM'000	> 3 – 12 months RM'000	> 1 – 2 years RM'000	> 2 – 3 years RM'000	> 3 – 4 years RM'000	> 4 – 5 years RM'000	Over 5 years RM'000	Non-interest sensitive RM'000	Trading book RM'000	Total RM'000	Effective interest rate %
LIABILITIES AND EQUITY												
Deposits from customers	99,855,079	40,061,990	71,327,837	76,928	3,887	3,092	2,265	–	34,000,650	–	245,331,728	3.11
Deposits from banks	8,925,406	2,675,732	531,073	123,581	134,917	136,659	29,127	–	410,398	–	12,966,893	2.35
Obligations on securities sold under repurchase agreements	1,237,528	–	–	–	–	–	–	–	–	–	1,237,528	3.10
Bills and acceptances payable	–	2,700	–	–	–	–	–	–	283,884	–	286,584	2.76
Recourse obligations on loans sold to Cagamas	–	–	422,005	–	1,000,000	–	4,500,001	–	–	–	5,922,006	4.26
Debt securities issued and other borrowed funds	–	2,294,238	2,349,790	3,116,311	–	999,685	1,999,974	–	–	–	10,759,998	4.49
Other liability balances	11,896	237	–	–	–	–	–	–	4,196,653	310,062	4,518,848	4.92
Total Liabilities	110,029,909	45,034,897	74,630,705	3,316,820	1,138,804	1,139,436	6,531,367	–	38,891,585	310,062	281,023,585	
Equity attributable to equity holders of the Bank	–	–	–	–	–	–	–	–	32,641,180	–	32,641,180	–
TOTAL LIABILITIES AND EQUITY	110,029,909	45,034,897	74,630,705	3,316,820	1,138,804	1,139,436	6,531,367	–	71,532,765	310,062	313,664,765	
On-balance sheet interest sensitivity gap	86,073,395	(35,736,492)	(61,777,851)	15,252,370	11,806,971	11,939,131	6,685,374	12,192,909	(46,916,025)	480,218	–	
Off-balance sheet interest sensitivity gap (interest rate swaps)	468,375	(833,075)	650,000	2,077,500	(800,000)	(930,250)	(2,632,550)	2,000,000	–	–	–	
TOTAL INTEREST SENSITIVITY GAP	86,541,770	(36,569,567)	(61,127,851)	17,329,870	11,006,971	11,008,881	4,052,824	14,192,909	(46,916,025)	480,218	–	

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(a) Interest Rate/Rate of Return Risk in the Banking Book (continued)

	<---------- Non-trading book ---------->											
Bank 2016	**Up to 1 month RM'000**	**> 1 – 3 months RM'000**	**> 3 – 12 months RM'000**	**> 1 – 2 years RM'000**	**> 2 – 3 years RM'000**	**> 3 – 4 years RM'000**	**> 4 – 5 years RM'000**	**Over 5 years RM'000**	**Non-interest sensitive RM'000**	**Trading book RM'000**	**Total RM'000**	**Effective interest rate %**
ASSETS												
Cash and balances with banks	2,486,097	597,968	–	–	–	–	–	–	1,975,825	–	5,059,890	2.15
Reverse repurchase agreements	1,261,596	1,006,968	–	–	–	–	–	–	–	–	2,268,564	3.19
Financial assets												
held-for-trading	–	–	–	–	–	–	–	–	–	576,329	576,329	3.21
Financial investments												
available-for-sale	3,471,036	4,930,426	1,314,037	1,337,851	4,706,288	2,790,211	1,896,579	3,093,400	115,481	–	23,655,309	3.62
Financial investments												
held-to-maturity	–	252,888	2,981,853	611,182	4,912,923	1,532,840	4,351,053	2,400,716	1,086	–	17,044,541	3.94
Loans and advances												
– non-impaired	184,770,721	6,168,854	10,633,239	9,168,124	6,818,928	5,324,711	3,621,650	6,185,427	–	–	232,691,654	5.14
– impaired *	–	–	–	–	–	–	–	–	103,039	–	103,039	–
Other asset balances	–	–	–	–	–	–	–	–	21,890,466	519,951	22,410,417	–
TOTAL ASSETS	191,989,450	12,957,104	14,929,129	11,117,157	16,438,139	9,647,762	9,869,282	11,679,543	24,085,897	1,096,280	303,809,743	

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(a) Interest Rate/Rate of Return Risk in the Banking Book (continued)

	<---------- Non-trading book ---------->											
Bank 2016	**Up to 1 month RM'000**	**> 1 – 3 months RM'000**	**> 3 – 12 months RM'000**	**> 1 – 2 years RM'000**	**> 2 – 3 years RM'000**	**> 3 – 4 years RM'000**	**> 4 – 5 years RM'000**	**Over 5 years RM'000**	**Non-interest sensitive RM'000**	**Trading book RM'000**	**Total RM'000**	**Effective interest rate %**
LIABILITIES AND EQUITY												
Deposits from customers	109,284,537	41,699,592	57,001,404	182,287	3,668	1,159	3,110	–	33,781,701	–	241,957,458	3.18
Deposits from banks	6,602,229	3,866,811	1,013,471	43,811	131,160	140,457	138,165	–	352,922	–	12,289,026	2.22
Obligations on securities sold under repurchase agreements	2,469,834	–	–	–	–	–	–	–	–	–	2,469,834	3.07
Bills and acceptances payable	1,000	31,405	–	–	–	–	–	–	293,192	–	325,597	3.40
Recourse obligations on loans sold to Cagamas	–	–	1,000,002	422,005	–	–	–	–	–	–	1,422,007	4.05
Debt securities issued and other borrowed funds	–	895,664	3,005,501	2,349,374	3,133,005	–	999,585	–	–	–	10,383,129	4.40
Other liability balances	–	–	–	–	–	–	–	–	4,944,411	244,779	5,189,190	–
Total Liabilities	118,357,600	46,493,472	62,020,378	2,997,477	3,267,833	141,616	1,140,860	–	39,372,226	244,779	274,036,241	
Equity attributable to equity holders of the Bank	–	–	–	–	–	–	–	–	29,773,502	–	29,773,502	–
TOTAL LIABILITIES AND EQUITY	118,357,600	46,493,472	62,020,378	2,997,477	3,267,833	141,616	1,140,860	–	69,145,728	244,779	303,809,743	
On-balance sheet interest sensitivity gap	73,631,850	(33,536,368)	(47,091,249)	8,119,680	13,170,306	9,506,146	8,728,422	11,679,543	(45,059,831)	851,501	–	
Off-balance sheet interest sensitivity gap (interest rate swaps)	518,625	(2,945,750)	280,000	(350,000)	1,990,750	(800,000)	(973,625)	2,280,000	–	–	–	
TOTAL INTEREST SENSITIVITY GAP	74,150,475	(36,482,118)	(46,811,249)	7,769,680	15,161,056	8,706,146	7,754,797	13,959,543	(45,059,831)	851,501	–	

* This is arrived at after deducting collective assessment allowance and individual assessment allowance from the outstanding gross impaired loans, advances and financing.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(a) Interest Rate/Rate of Return Risk in the Banking Book (continued)

(ii) Interest Rate/Rate of Return Risk Sensitivity Analysis

The following tables present the projected Group's and Bank's sensitivity to a 100 basis point parallel rate movement across all maturities applied on the Group's and Bank's interest rate/rate of return sensitivity gap as at the reporting date, taking into consideration the behavioural pattern of certain indeterminate maturity of deposits such as demand and savings deposits to reflect the actual sensitivity behavioural of these deposits. Where the current interest rate/rate of return is lower than 1%, the downward rate shock applied is restricted to the prevailing interest rate/rate of return.

	2017		2016	
	–100 bps	+100 bps	–100 bps	+100 bps
	<---------- Increase / (Decrease) ---------->			
	RM'000	RM'000	RM'000	RM'000
Group				
Impact on NII / NPI				
Ringgit Malaysia	**(497,528)**	**468,642**	(390,853)	353,790
United States Dollars	**(33,409)**	**18,478**	8,782	(19,316)
Hong Kong Dollars	**(38,891)**	**31,593**	(27,848)	29,914
Other Currencies	**(21,391)**	**20,118**	(23,874)	22,423
	(591,219)	**538,831**	(433,793)	386,811
Impact on EVE				
Ringgit Malaysia	**1,806,730**	**(986,402)**	1,761,448	(1,134,093)
United States Dollars	**(82,442)**	**133,290**	120	36,476
Hong Kong Dollars	**13,537**	**29,655**	6,870	32,723
Other Currencies	**1,530**	**7,996**	2,551	8,893
	1,739,355	**(815,461)**	1,770,989	(1,056,001)

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(a) Interest Rate/Rate of Return Risk in the Banking Book (continued)

(ii) Interest Rate/Rate of Return Risk Sensitivity Analysis (continued)

	2017		2016	
	–100 bps	+100 bps	–100 bps	+100 bps
	<---------- Increase / (Decrease) ---------->			
	RM'000	RM'000	RM'000	RM'000
Bank				
Impact on NII				
Ringgit Malaysia	**(410,927)**	**386,916**	(335,490)	307,530
United States Dollars	**(15,920)**	**15,228**	11,422	(16,005)
Hong Kong Dollars	**5,292**	**(5,297)**	3,142	(4,192)
Other Currencies	**(7,531)**	**7,271**	(12,381)	12,043
	(429,086)	**404,118**	(333,307)	299,376
Impact on EVE				
Ringgit Malaysia	**1,549,847**	**(846,776)**	1,486,109	(949,672)
United States Dollars	**(127,357)**	**137,912**	(21,331)	42,301
Hong Kong Dollars	**1,213**	**(1,044)**	(921)	1,284
Other Currencies	**8,688**	**(2,198)**	9,327	(3,285)
	1,432,391	**(712,106)**	1,473,184	(909,372)

The reported amounts do not capture the impact of business growth or of management actions and are based on the balance sheet as at reporting date. In reality, the ALCO seeks to proactively change the interest rate/rate of return risk profile to minimise losses and maximise net revenue. The projection assumes a constant statements of financial position and that all positions run to maturity.

The repricing profile of loans/financing that does not have maturity is based on the earliest possible repricing dates. Actual dates may differ from contractual dates owing to prepayments. Where possible and material, loans/financing prepayments are generally estimated based on past statistics and trends. The impact on the NII/NPI and EVE are measured on a monthly basis for the Bank and quarterly basis for the Group, both of which are reported to the ALCO and the RMC.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(b) Foreign Exchange Risk

Risk Management Approach

The Group manages such risk through funding in the same functional currencies, where possible. In addition, Net Open Position ("NOP") limit is set for overall NOP as well as NOP limits for individual currencies. The decision to hedge the Group's net investment in its overseas operations is based on the potential foreign exchange risk against the cost of hedging and is periodically assessed by the ALCO.

(i) The following tables summarised the assets, liabilities and NOP by currencies as at the reporting date, which are mainly in Ringgit Malaysia, Hong Kong Dollars and United States Dollars. Other currencies mainly include exposure to Vietnamese Dong, Euro, Australian Dollars, Chinese Renminbi, New Zealand Dollars, Sri Lankan Rupees, Laotian Kip, Great Britain Pounds, Japanese Yen and Singapore Dollars.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(b) Foreign Exchange Risk (continued)

Group 2017	Malaysian Ringgit RM'000	Hong Kong Dollars RM'000	United States Dollars RM'000	Others RM'000	Total RM'000
ASSETS					
Cash and balances with banks	**7,011,445**	**1,047,208**	**3,527,654**	**2,420,234**	**14,006,541**
Reverse repurchase agreements	**651,065**	**–**	**–**	**–**	**651,065**
Financial assets held-for-trading	**1,376,541**	**–**	**–**	**–**	**1,376,541**
Derivative financial assets	**182,641**	**2,237**	**40,046**	**1,395**	**226,319**
Financial investments available-for-sale	**29,556,477**	**3,527**	**667,680**	**97,373**	**30,325,057**
Financial investments held-to-maturity	**24,724,181**	**1,945,082**	**1,182,043**	**727,030**	**28,578,336**
Loans, advances and financing	**279,078,142**	**13,531,000**	**7,795,242**	**2,639,743**	**303,044,127**
Other assets	**1,707,926**	**394,424**	**206,864**	**442,531**	**2,751,745**
Statutory deposits with Central Banks	**8,577,005**	**–**	**900,113**	**48,809**	**9,525,927**
Deferred tax assets	**49,842**	**6,505**	**8,429**	**6,208**	**70,984**
Investment in associated companies	**34,881**	**171**	**16**	**–**	**35,068**
Investment properties	**517,650**	**170,402**	**–**	**–**	**688,052**
Property and equipment	**1,072,299**	**385,975**	**81,914**	**24,239**	**1,564,427**
Intangible assets	**775,493**	**1,500,796**	**–**	**155,769**	**2,432,058**
TOTAL ASSETS	**355,315,588**	**18,987,327**	**14,410,001**	**6,563,331**	**395,276,247**
LIABILITIES					
Deposits from customers	**284,989,192**	**13,546,243**	**14,697,921**	**6,026,070**	**319,259,426**
Deposits from banks	**6,304,666**	**810,599**	**4,142,452**	**188,340**	**11,446,057**
Obligations on securities sold under repurchase agreements	**1,236,882**	**–**	**–**	**646**	**1,237,528**
Bills and acceptances payable	**285,949**	**–**	**–**	**1,000**	**286,949**
Recourse obligations on loans and financing sold to Cagamas	**5,922,006**	**–**	**–**	**–**	**5,922,006**
Derivative financial liabilities	**562,090**	**879**	**4,626**	**534**	**568,129**
Debt securities issued and other borrowed funds	**9,465,391**	**568,444**	**2,294,238**	**–**	**12,328,073**
Other liabilities	**3,365,220**	**504,810**	**300,205**	**745,466**	**4,915,701**
Provision for tax expense and zakat	**627,226**	**5,189**	**43,621**	**26,027**	**702,063**
Deferred tax liabilities	**147,249**	**17,406**	**–**	**–**	**164,655**
TOTAL LIABILITIES	**312,905,871**	**15,453,570**	**21,483,063**	**6,988,083**	**356,830,587**
Non-controlling interests	**–**	**1,054,237**	**26,717**	**–**	**1,080,954**
On-Balance Sheet Open Position	**42,409,717**	**2,479,520**	**(7,099,779)**	**(424,752)**	**37,364,706**
Off-Balance Sheet Open Position	**(6,698,671)**	**(504,447)**	**4,801,531**	**2,401,587**	**–**
NET OPEN POSITION	**35,711,046**	**1,975,073**	**(2,298,248)**	**1,976,835**	**37,364,706**

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(b) Foreign Exchange Risk (continued)

Group 2016	Malaysian Ringgit RM'000	Hong Kong Dollars RM'000	United States Dollars RM'000	Others RM'000	Total RM'000
ASSETS					
Cash and balances with banks	4,086,872	1,159,732	3,376,810	2,060,678	10,684,092
Reverse repurchase agreements	2,790,628	–	–	2,935	2,793,563
Financial assets held-for-trading	1,178,884	–	–	–	1,178,884
Derivative financial assets	583,875	238	31,899	2,129	618,141
Financial investments available-for-sale	32,439,603	3,936	730,215	171,451	33,345,205
Financial investments held-to-maturity	18,514,031	2,183,579	811,452	664,864	22,173,926
Loans, advances and financing	266,731,421	15,098,926	7,949,340	2,649,497	292,429,184
Other assets	1,475,594	569,603	362,241	587,085	2,994,523
Statutory deposits with Central Banks	8,054,702	–	818,951	26,913	8,900,566
Deferred tax assets	48,704	3,619	–	12,866	65,189
Investment in associated companies	38,119	–	18	–	38,137
Investment properties	517,590	181,879	–	–	699,469
Property and equipment	981,713	432,641	96,105	17,867	1,528,326
Intangible assets	775,493	1,667,721	–	160,407	2,603,621
TOTAL ASSETS	338,217,229	21,301,874	14,177,031	6,356,692	380,052,826
LIABILITIES					
Deposits from customers	271,010,225	15,383,946	16,737,243	6,842,154	309,973,568
Deposits from banks	6,841,465	581,276	3,868,662	519,420	11,810,823
Obligations on securities sold under repurchase agreements	2,469,451	–	–	383	2,469,834
Bills and acceptances payable	326,938	–	–	334	327,272
Recourse obligations on loans and financing sold to Cagamas	1,922,023	–	–	–	1,922,023
Derivative financial liabilities	1,307,261	13,397	8,033	–	1,328,691
Debt securities issued and other borrowed funds	9,986,839	631,771	895,664	–	11,514,274
Other liabilities	2,603,543	747,352	373,955	899,319	4,624,169
Provision for tax expense and zakat	494,043	7,505	50,717	10,849	563,114
Deferred tax liabilities	136,938	18,349	–	–	155,287
TOTAL LIABILITIES	297,098,726	17,383,596	21,934,274	8,272,459	344,689,055
Non-controlling interests	–	1,123,616	26,840	–	1,150,456
On-Balance Sheet Open Position	41,118,503	2,794,662	(7,784,083)	(1,915,767)	34,213,315
Off-Balance Sheet Open Position	(8,187,483)	(806,848)	4,952,367	4,041,964	–
NET OPEN POSITION	32,931,020	1,987,814	(2,831,716)	2,126,197	34,213,315

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(b) Foreign Exchange Risk (continued)

Bank 2017	Malaysian Ringgit RM'000	Hong Kong Dollars RM'000	United States Dollars RM'000	Others RM'000	Total RM'000
ASSETS					
Cash and balances with banks	**3,386,586**	**181,905**	**2,247,358**	**571,722**	**6,387,571**
Financial assets held-for-trading	**699,796**	**–**	**–**	**–**	**699,796**
Derivative financial assets	**208,473**	**–**	**31,742**	**–**	**240,215**
Financial investments available-for-sale	**20,180,086**	**–**	**30,603**	**54**	**20,210,743**
Financial investments held-to-maturity	**23,312,810**	**–**	**–**	**18,683**	**23,331,493**
Loans and advances	**237,559,039**	**80,260**	**2,146,944**	**790,005**	**240,576,248**
Other assets	**1,592,283**	**359,119**	**176,415**	**408,606**	**2,536,423**
Statutory deposits with Central Banks	**6,902,955**	**–**	**22,163**	**15,320**	**6,940,438**
Collective investments	**5,319,009**	**–**	**–**	**–**	**5,319,009**
Investment in subsidiary companies	**3,064,125**	**1,672,194**	**538,226**	**680,949**	**5,955,494**
Investment in associated companies	**30,000**	**–**	**–**	**–**	**30,000**
Property and equipment	**731,430**	**–**	**860**	**9,652**	**741,942**
Intangible assets	**695,393**	**–**	**–**	**–**	**695,393**
TOTAL ASSETS	**303,681,985**	**2,293,478**	**5,194,311**	**2,494,991**	**313,664,765**
LIABILITIES					
Deposits from customers	**238,022,227**	**14,325**	**4,606,982**	**2,688,194**	**245,331,728**
Deposits from banks	**6,674,617**	**–**	**6,185,968**	**106,308**	**12,966,893**
Obligations on securities sold under repurchase agreements	**1,236,882**	**–**	**–**	**646**	**1,237,528**
Bills and acceptances payable	**285,584**	**–**	**–**	**1,000**	**286,584**
Recourse obligations on loans sold to Cagamas	**5,922,006**	**–**	**–**	**–**	**5,922,006**
Derivative financial liabilities	**568,039**	**–**	**1,400**	**–**	**569,439**
Debt securities issued and other borrowed funds	**8,465,760**	**–**	**2,294,238**	**–**	**10,759,998**
Other liabilities	**2,552,427**	**–**	**108,694**	**658,961**	**3,320,082**
Provision for tax expense	**498,187**	**–**	**401**	**1,742**	**500,330**
Deferred tax liabilities	**128,997**	**–**	**–**	**–**	**128,997**
TOTAL LIABILITIES	**264,354,726**	**14,325**	**13,197,683**	**3,456,851**	**281,023,585**
On-Balance Sheet Open Position	**39,327,259**	**2,279,153**	**(8,003,372)**	**(961,860)**	**32,641,180**
Off-Balance Sheet Open Position	**(6,698,671)**	**(639,705)**	**5,097,591**	**2,240,785**	**–**
NET OPEN POSITION	**32,628,588**	**1,639,448**	**(2,905,781)**	**1,278,925**	**32,641,180**

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(b) Foreign Exchange Risk (continued)

Bank 2016	Malaysian Ringgit RM'000	Hong Kong Dollars RM'000	United States Dollars RM'000	Others RM'000	Total RM'000
ASSETS					
Cash and balances with banks	2,719,784	227,486	1,804,567	308,053	5,059,890
Reverse repurchase agreements	2,265,629	–	–	2,935	2,268,564
Financial assets held-for-trading	576,329	–	–	–	576,329
Derivative financial assets	604,564	–	23,581	–	628,145
Financial investments available-for-sale	23,621,370	–	33,878	61	23,655,309
Financial investments held-to-maturity	17,019,572	–	–	24,969	17,044,541
Loans and advances	229,701,744	94,758	2,073,528	924,663	232,794,693
Other assets	1,568,820	583,239	327,858	548,340	3,028,257
Statutory deposits with Central Banks	6,527,599	–	57,145	1,825	6,586,569
Collective investments	5,140,765	–	–	–	5,140,765
Investment in subsidiary companies	2,764,125	1,672,194	538,226	680,949	5,655,494
Investment in associated companies	30,000	–	–	–	30,000
Property and equipment	634,019	–	1,065	10,710	645,794
Intangible assets	695,393	–	–	–	695,393
TOTAL ASSETS	293,869,713	2,577,677	4,859,848	2,502,505	303,809,743
LIABILITIES					
Deposits from customers	230,850,329	6,938	7,814,695	3,285,496	241,957,458
Deposits from banks	6,897,303	–	4,919,347	472,376	12,289,026
Obligations on securities sold under repurchase agreements	2,469,451	–	–	383	2,469,834
Bills and acceptances payable	325,263	–	–	334	325,597
Recourse obligations on loans sold to Cagamas	1,422,007	–	–	–	1,422,007
Derivative financial liabilities	1,322,747	–	–	–	1,322,747
Debt securities issued and other borrowed funds	9,487,465	–	895,664	–	10,383,129
Other liabilities	2,531,942	–	98,479	741,304	3,371,725
Provision for tax expense	374,015	–	646	1,404	376,065
Deferred tax liabilities	118,653	–	–	–	118,653
TOTAL LIABILITIES	255,799,175	6,938	13,728,831	4,501,297	274,036,241
On-Balance Sheet Open Position	38,070,538	2,570,739	(8,868,983)	(1,998,792)	29,773,502
Off-Balance Sheet Open Position	(8,187,483)	(838,199)	5,608,961	3,416,721	–
NET OPEN POSITION	29,883,055	1,732,540	(3,260,022)	1,417,929	29,773,502

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(b) Foreign Exchange Risk (continued)

(ii) Structural foreign exchange risk represents the Group's currency exposure in its net investments in overseas operations and capital funds/retained earnings of overseas branches. Where possible, the Group manages such risk through funding investments in the same functional currencies. In addition, as part of its risk management strategy, the Group has designated certain funding in United States Dollars to hedge part of its Hong Kong Dollars structural currency exposure due to the pegging of Hong Kong Dollars to United States Dollars. The structural currency exposures of the Group as at the reporting date are as follows:

Group	Hedged RM'000	Unhedged RM'000	Total RM'000
2017			
United States Dollars	**2,030,793**	**(422,805)**	**1,607,988**
Hong Kong Dollars	**2,597,653**	**895,248**	**3,492,901**
Other currencies	**680,329**	**1,008,721**	**1,689,050**
	5,308,775	**1,481,164**	**6,789,939**
2016			
United States Dollars	2,276,726	(749,553)	1,527,173
Hong Kong Dollars	2,875,686	803,624	3,679,310
Other currencies	724,575	1,076,408	1,800,983
	5,876,987	1,130,479	7,007,466

(iii) Sensitivity Analysis

Considering that other risk variables remain constant, the foreign currency revaluation sensitivity for the Group on its non-trading unhedged positions as at each reporting date is summarised below:

Group	Change in Currency Rates %	Revaluation Sensitivity 2017 RM'000	Revaluation Sensitivity 2016 RM'000
United States Dollars	+/- 1	**-/+ 4,228**	-/+ 7,496
Hong Kong Dollars	+/- 1	**+/- 8,952**	+/- 8,036
Other currencies	+/- 1	**+/- 10,087**	+/- 10,764

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Market Risk (continued)

(ii) Non-Traded Market Risk (continued)

(c) Equity Risk

Risk Management Approach

The Group manages such risk via pre-approved portfolio size and cut-loss limits. Decisions concerning such positions are made by the Share Investment Committee.

Considering that other risk variables remain constant, the table below summarised the impact on the carrying amount of equity positions as at each reporting date should there be a change in equity market prices:

	Change in Equity Market Prices %	Sensitivity of Equity RM'000
Group		
2017	**+/- 20**	**+/- 688**
2016	+/- 20	+/- 633
Bank		
2017	**+/- 20**	**–**
2016	+/- 20	–

Liquidity and Funding Risk

Liquidity risk is the risk that the Group is unable to maintain sufficient liquid assets to meet its financial commitments and obligations when they fall due or securing the funding requirements at excessive cost. Funding risk is the risk that the Group does not have sufficiently stable and diverse sources of funding or the funding structure is inefficient.

Risk Governance

The ALCO supports the RMC in liquidity and funding risk management oversight. The ALCO reviews the Group's liquidity risk policies and guidelines, and implements necessary actions to ensure that the liquidity and funding risk is well managed and within the established liquidity risk appetite and thresholds.

Risk Management Approach

The Group's liquidity and funding risk management is guided by the Group's Liquidity and Funding Risk Management Policy. The policy sets out the processes involved in identifying, assessing, measuring, controlling, mitigating and monitoring of the liquidity and funding risk. The policy also addresses the regulatory requirements on Basel III Liquidity standards, including the BNM's Basel III Liquidity Coverage Ratio which is effective from 1 June 2015 and Basel III Net Stable Funding Ratio which will come into effect no earlier than 1 January 2019. Monitoring tools and liquidity/funding limits are established to manage liquidity and funding exposures within the Group, including maturity mismatch, concentration of funding, and significant foreign currencies position. Liquidity and funding positions are reported to the ALCO and RMC on a monthly basis.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Liquidity and Funding Risk (continued)

Risk Management Approach (continued)

The day-to-day funding management is undertaken by the treasury operations and this includes the maintenance of a portfolio of high quality liquid assets that can be easily liquidated as protection against any unforeseen interruption to cash flows and the replenishment of funds as they matured or are borrowed by/financed to the customers.

The Group's liquidity and funding positions consist of a well-diversified funding mix with significant retail deposit base and funding from wholesale markets. The Group's retail deposit base comprises demand and time deposits which have traditionally in aggregate provided stable sources of funding. The Group's strong reputation in financial and capital strength, wide branches network and sound infrastructure are core attributes to preserve depositors' confidence and ensure stable liquidity. The Group accesses the wholesale markets through the issuance of debt securities, certificate of deposits and the taking of money market deposits to meet short-term obligations and to maintain its presence in the local money markets.

Contingency funding plans are in place to identify and monitor early warning signals of a liquidity event. The contingency funding plans also set out the crisis escalation process as well as the various strategies to be employed to preserve liquidity including an orderly communication channel during a liquidity event. A liquidity stress test programme is in place to ensure liquidity stress tests are systematically performed on periodic basis or ad hoc if necessary by the various entities under the Group to detect any vulnerability in respective entities' cash flows under various stress scenarios. The outcome of stress test exercise will be utilised to strengthen the liquidity management within the Group.

(a) Maturity analysis of assets and liabilities based on remaining contractual maturity

The following tables show the maturity analysis of the carrying amounts of the Group's and of the Bank's assets and liabilities based on remaining contractual maturity. The contractual maturity profile often does not reflect the actual behavioural patterns. In particular, the Group and the Bank have significant amounts of "demand and savings deposits" of non-bank customers which are at call (included in the "Up to 7 days" time band) but which are historically a stable source of long-term funding for the Group and the Bank.

The Group and the Bank are subject to liquidity requirements to support calls under outstanding contingent liabilities and commitments as set out in Note 49 to the financial statements. The total outstanding contractual amounts of these items do not represent future cash requirements since the Group and the Bank expect many of these commitments (such as direct credit substitutes) to expire without being called or drawn upon, whereas many of the contingent liabilities (such as letters of credit) are reimbursable by customers.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Liquidity and Funding Risk (continued)

Risk Management Approach (continued)

(a) Maturity analysis of assets and liabilities based on remaining contractual maturity (continued)

Group 2017	Up to 7 Days RM'000	> 7 Days – 1 Month RM'000	> 1 – 3 Months RM'000	> 3 – 6 Months RM'000	> 6 – 12 Months RM'000	> 1 – 3 Years RM'000	> 3 – 5 Years RM'000	> 5 Years RM'000	Total RM'000
ASSETS									
Cash and balances with banks	9,081,924	3,246,223	1,255,429	404,541	18,424	–	–	–	14,006,541
Reverse repurchase agreements	–	651,065	–	–	–	–	–	–	651,065
Financial investments	558,697	2,119,499	5,522,696	3,132,539	2,155,940	22,665,255	18,094,970	6,030,338	60,279,934
Derivative financial assets	6,746	40,170	23,240	23,700	873	43,776	81,597	6,217	226,319
Loans, advances and financing	12,219,926	5,492,293	10,852,504	12,625,891	22,243,693	72,264,893	55,790,851	111,554,076	303,044,127
Other asset balances	2,090	4,444	36,327	11,434	521	–	–	17,013,445	17,068,261
TOTAL ASSETS	21,869,383	11,553,694	17,690,196	16,198,105	24,419,451	94,973,924	73,967,418	134,604,076	395,276,247
LIABILITIES									
Deposits from customers	118,549,868	55,533,200	55,233,847	48,961,070	40,344,560	631,060	5,821	–	319,259,426
Deposits from banks	3,525,281	5,748,523	1,639,747	57,423	181,373	233,841	59,869	–	11,446,057
Obligations on securities sold under repurchase agreements	629	1,236,899	–	–	–	–	–	–	1,237,528
Recourse obligations on loans and financing sold to Cagamas	–	–	–	422,005	–	1,000,000	4,500,001	–	5,922,006
Derivative financial liabilities	64,477	139,020	76,946	73,710	135,006	52,458	26,411	101	568,129
Debt securities issued and other borrowed funds	–	–	–	399,927	2,518,308	4,425,438	4,984,400	–	12,328,073
Other liability balances	462,270	500,156	618,746	762,182	537,680	1,109	158	3,187,067	6,069,368
TOTAL LIABILITIES	122,602,525	63,157,798	57,569,286	50,676,317	43,716,927	6,343,906	9,576,660	3,187,168	356,830,587
EQUITY									
Equity attributable to equity holders of the Bank	–	–	–	–	–	–	–	37,364,706	37,364,706
Non-controlling interests	–	–	–	–	–	–	–	1,080,954	1,080,954
TOTAL EQUITY	–	–	–	–	–	–	–	38,445,660	38,445,660
NET MATURITY MISMATCH	(100,733,142)	(51,604,104)	(39,879,090)	(34,478,212)	(19,297,476)	88,630,018	64,390,758	92,971,248	–

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Liquidity and Funding Risk (continued)

Risk Management Approach (continued)

(a) Maturity analysis of assets and liabilities based on remaining contractual maturity (continued)

Group 2016	Up to 7 Days RM'000	> 7 Days – 1 Month RM'000	> 1 – 3 Months RM'000	> 3 – 6 Months RM'000	> 6 – 12 Months RM'000	> 1 – 3 Years RM'000	> 3 – 5 Years RM'000	> 5 Years RM'000	Total RM'000
ASSETS									
Cash and balances with banks	6,412,546	1,719,968	2,225,413	322,358	3,807	–	–	–	10,684,092
Reverse repurchase agreements	896,084	759,837	1,137,642	–	–	–	–	–	2,793,563
Financial investments	54,978	3,809,143	6,651,166	2,385,020	6,214,848	17,698,411	13,880,814	6,003,635	56,698,015
Derivative financial assets	75,416	88,370	172,490	100,212	92,295	62,237	18,045	9,076	618,141
Loans, advances and financing	13,006,021	5,935,992	9,903,977	12,409,282	20,715,596	70,252,014	48,178,196	112,028,106	292,429,184
Other asset balances	24,567	15,007	20,351	1,951	23	–	–	16,767,932	16,829,831
TOTAL ASSETS	20,469,612	12,328,317	20,111,039	15,218,823	27,026,569	88,012,662	62,077,055	134,808,749	380,052,826
LIABILITIES									
Deposits from customers	115,360,055	62,183,072	54,888,701	50,626,737	26,352,677	557,250	5,076	–	309,973,568
Deposits from banks	3,381,988	3,734,910	3,325,555	533,417	366,511	178,898	289,544	–	11,810,823
Obligations on securities sold under repurchase agreements	257	2,469,577	–	–	–	–	–	–	2,469,834
Recourse obligations on loans and financing sold to Cagamas	–	–	–	500,016	1,000,002	422,005	–	–	1,922,023
Derivative financial liabilities	30,954	203,088	452,474	70,772	155,916	344,022	71,186	279	1,328,691
Debt securities issued and other borrowed funds	–	–	–	–	3,005,501	7,509,188	999,585	–	11,514,274
Other liability balances	464,854	535,188	647,643	742,855	263,077	4,717	495	3,011,013	5,669,842
TOTAL LIABILITIES	119,238,108	69,125,835	59,314,373	52,473,797	31,143,684	9,016,080	1,365,886	3,011,292	344,689,055
EQUITY									
Equity attributable to equity holders of the Bank	–	–	–	–	–	–	–	34,213,315	34,213,315
Non-controlling interests	–	–	–	–	–	–	–	1,150,456	1,150,456
TOTAL EQUITY	–	–	–	–	–	–	–	35,363,771	35,363,771
NET MATURITY MISMATCH	(98,768,496)	(56,797,518)	(39,203,334)	(37,254,974)	(4,117,115)	78,996,582	60,711,169	96,433,686	–

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Liquidity and Funding Risk (continued)

Risk Management Approach (continued)

(a) Maturity analysis of assets and liabilities based on remaining contractual maturity (continued)

Bank 2017	Up to 7 Days RM'000	> 7 Days – 1 Month RM'000	> 1 – 3 Months RM'000	> 3 – 6 Months RM'000	> 6 – 12 Months RM'000	> 1 – 3 Years RM'000	> 3 – 5 Years RM'000	> 5 Years RM'000	Total RM'000
ASSETS									
Cash and balances with banks	4,100,121	1,877,721	407,310	2,419	–	–	–	–	6,387,571
Financial investments	508,714	1,135,104	3,827,307	168,148	444,019	15,081,434	17,478,499	5,598,807	44,242,032
Derivative financial assets	5,283	38,001	23,240	23,797	2,052	45,561	79,510	22,771	240,215
Loans and advances	10,150,325	3,679,324	8,551,490	9,726,167	17,544,293	59,043,607	45,410,893	86,470,149	240,576,248
Other asset balances	4,198	6,813	1,385	3	–	–	–	22,206,300	22,218,699
TOTAL ASSETS	14,768,641	6,736,963	12,810,732	9,920,534	17,990,364	74,170,602	62,968,902	114,298,027	313,664,765
LIABILITIES									
Deposits from customers	88,634,577	45,199,365	40,083,777	38,496,759	32,831,078	80,815	5,357	–	245,331,728
Deposits from banks	2,406,110	6,934,749	2,705,697	472,767	170,069	224,783	52,718	–	12,966,893
Obligations on securities sold under repurchase agreements	629	1,236,899	–	–	–	–	–	–	1,237,528
Recourse obligations on loans sold to Cagamas	–	–	–	422,005	–	1,000,000	4,500,001	–	5,922,006
Derivative financial liabilities	64,123	138,264	76,643	73,710	135,006	49,333	30,567	1,793	569,439
Debt securities issued and other borrowed funds	–	–	–	399,927	1,949,864	3,925,807	4,484,400	–	10,759,998
Other liability balances	362,343	395,439	444,848	590,100	441,710	1,067	133	2,000,353	4,235,993
TOTAL LIABILITIES	91,467,782	53,904,716	43,310,965	40,455,268	35,527,727	5,281,805	9,073,176	2,002,146	281,023,585
EQUITY									
Equity attributable to equity holders of the Bank	–	–	–	–	–	–	–	32,641,180	32,641,180
TOTAL EQUITY	–	–	–	–	–	–	–	32,641,180	32,641,180
NET MATURITY MISMATCH	(76,699,141)	(47,167,753)	(30,500,233)	(30,534,734)	(17,537,363)	68,888,797	53,895,726	79,654,701	–

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Liquidity and Funding Risk (continued)

Risk Management Approach (continued)

(a) Maturity analysis of assets and liabilities based on remaining contractual maturity (continued)

Bank 2016	Up to 7 Days RM'000	> 7 Days – 1 Month RM'000	> 1 – 3 Months RM'000	> 3 – 6 Months RM'000	> 6 – 12 Months RM'000	> 1 – 3 Years RM'000	> 3 – 5 Years RM'000	> 5 Years RM'000	Total RM'000
ASSETS									
Cash and balances with banks	3,676,634	785,288	597,968	–	–	–	–	–	5,059,890
Reverse repurchase agreements	595,356	666,240	1,006,968	–	–	–	–	–	2,268,564
Financial investments	432,189	3,063,838	5,440,959	675,953	3,899,132	11,572,823	10,580,603	5,610,682	41,276,179
Derivative financial assets	75,411	88,001	170,497	100,024	92,295	66,625	17,173	18,119	628,145
Loans and advances	11,121,008	4,624,291	7,401,451	9,527,954	16,335,771	56,637,675	39,175,448	87,971,095	232,794,693
Other asset balances	7,112	8,568	9,473	–	–	–	–	21,757,119	21,782,272
TOTAL ASSETS	15,907,710	9,236,226	14,627,316	10,303,931	20,327,198	68,277,123	49,773,224	115,357,015	303,809,743
LIABILITIES									
Deposits from customers	89,315,571	53,717,498	41,725,558	37,349,575	19,659,033	185,954	4,269	–	241,957,458
Deposits from banks	3,478,331	3,460,148	3,866,811	643,511	369,961	174,971	295,293	–	12,289,026
Obligations on securities sold under repurchase agreements	257	2,469,577	–	–	–	–	–	–	2,469,834
Recourse obligations on loans sold to Cagamas	–	–	–	–	1,000,002	422,005	–	–	1,422,007
Derivative financial liabilities	28,108	195,309	450,238	70,700	154,700	337,019	71,187	15,486	1,322,747
Debt securities issued and other borrowed funds	–	–	–	–	3,005,501	6,378,043	999,585	–	10,383,129
Other liability balances	403,682	468,694	528,122	570,969	226,488	1,889	330	1,991,866	4,192,040
TOTAL LIABILITIES	93,225,949	60,311,226	46,570,729	38,634,755	24,415,685	7,499,881	1,370,664	2,007,352	274,036,241
EQUITY									
Equity attributable to equity holders of the Bank	–	–	–	–	–	–	–	29,773,502	29,773,502
TOTAL EQUITY	–	–	–	–	–	–	–	29,773,502	29,773,502
NET MATURITY MISMATCH	(77,318,239)	(51,075,000)	(31,943,413)	(28,330,824)	(4,088,487)	60,777,242	48,402,560	83,576,161	–

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Liquidity and Funding Risk (continued)

Risk Management Approach (continued)

(b) Behavioural maturity of deposits from customers

In practice, deposits from customers behave differently from their contractual terms and typically, short-term customer accounts and non-maturing savings and demand deposits extend to a longer period than their contractual maturity. The Group's and the Bank's behavioural maturity for deposits from customers are as follows:

Group	Up to 7 Days RM'000	> 7 Days – 1 Month RM'000	> 1 – 3 Months RM'000	> 3 – 6 Months RM'000	> 6 – 12 Months RM'000	> 1 – 3 Years RM'000	> 3 – 5 Years RM'000	> 5 Years RM'000	Total RM'000
2017									
By contractual maturity	**118,549,868**	**55,533,200**	**55,233,847**	**48,961,070**	**40,344,560**	**631,060**	**5,821**	**–**	**319,259,426**
By behavioural maturity	**23,928,933**	**14,890,891**	**23,603,169**	**11,979,309**	**11,182,784**	**3,020,116**	**171,709**	**230,482,515**	**319,259,426**
Difference	**94,620,935**	**40,642,309**	**31,630,678**	**36,981,761**	**29,161,776**	**(2,389,056)**	**(165,888)**	**(230,482,515)**	**–**
2016									
By contractual maturity	115,360,055	62,183,072	54,888,701	50,626,737	26,352,677	557,250	5,076	–	309,973,568
By behavioural maturity	13,521,813	13,298,308	19,104,879	6,878,471	6,539,634	550,386	278,465	249,801,612	309,973,568
Difference	101,838,242	48,884,764	35,783,822	43,748,266	19,813,043	6,864	(273,389)	(249,801,612)	–

Bank	Up to 7 Days RM'000	> 7 Days – 1 Month RM'000	> 1 – 3 Months RM'000	> 3 – 6 Months RM'000	> 6 – 12 Months RM'000	> 1 – 3 Years RM'000	> 3 – 5 Years RM'000	> 5 Years RM'000	Total RM'000
2017									
By contractual maturity	**88,634,577**	**45,199,365**	**40,083,777**	**38,496,759**	**32,831,078**	**80,815**	**5,357**	**–**	**245,331,728**
By behavioural maturity	**16,782,544**	**6,160,630**	**8,576,908**	**3,946,917**	**3,719,232**	**1,754,130**	**171,579**	**204,219,788**	**245,331,728**
Difference	**71,852,033**	**39,038,735**	**31,506,869**	**34,549,842**	**29,111,846**	**(1,673,315)**	**(166,222)**	**(204,219,788)**	**–**
2016									
By contractual maturity	89,315,571	53,717,498	41,725,558	37,349,575	19,659,033	185,954	4,269	–	241,957,458
By behavioural maturity	8,702,776	6,061,701	5,047,174	938,304	2,058,373	2,534	278,253	218,868,343	241,957,458
Difference	80,612,795	47,655,797	36,678,384	36,411,271	17,600,660	183,420	(273,984)	(218,868,343)	–

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Liquidity and Funding Risk (continued)

Risk Management Approach (continued)

(c) Maturity analysis of financial liabilities on an undiscounted basis

The following tables show the contractual undiscounted cash flows payable for financial liabilities by remaining contractual maturity. The financial liabilities disclosed in the tables below will not agree to the carrying amounts reported in the statements of financial position as the amounts incorporated all contractual cash flows, on an undiscounted basis, relating to both principal and interest/profit payments. The contractual maturity profile does not necessarily reflect the behavioural cash flows.

Within the "More than 1 year" maturity time band are financial liabilities with principal amount for the Group and the Bank of RM7,088.0 million (2016 – RM6,938.0 million) and RM6,088.0 million (2016 – RM6,438.0 million), all of which relate to senior medium term notes, subordinated notes, subordinated sukuk murabahah and Non-Innovative Tier I stapled securities whereby the interest/profit payments are computed up to the first optional redemption date.

Group	Up to 7 Days RM'000	> 7 Days – 1 Month RM'000	> 1 – 3 Months RM'000	> 3 – 6 Months RM'000	> 6 – 12 Months RM'000	> 1 – 3 Years RM'000	> 3 – 5 Years RM'000	> 5 Years RM'000	Total RM'000
2017									
Deposits from customers	118,653,787	55,922,168	55,910,290	49,972,880	41,679,583	664,468	6,632	–	322,809,808
Deposits from banks	3,530,084	5,765,760	1,650,782	58,723	184,915	245,557	65,791	–	11,501,612
Obligations on securities sold under repurchase agreements	631	1,240,237	–	–	–	–	–	–	1,240,868
Debt securities issued and other borrowed funds	–	1,439	74,592	607,422	2,794,478	4,935,939	5,256,881	–	13,670,751
Other liability balances	379,533	141,521	126,732	558,540	258,762	1,517,660	4,877,790	3,187,214	11,047,752
Total Liabilities	122,564,035	63,071,125	57,762,396	51,197,565	44,917,738	7,363,624	10,207,094	3,187,214	360,270,791
Direct credit substitutes	62,404	53,636	99,084	164,861	453,240	176,871	1,904	69	1,012,069
Transaction-related contingent items	294,379	72,299	115,082	194,641	414,585	453,802	143,459	9,679	1,697,926
Short term self-liquidating trade-related contingencies	94,232	120,888	235,721	73,081	34,259	–	–	–	558,181
Other commitments, such as formal standby facilities and credit lines	9,351,956	723,503	2,129,356	3,088,659	9,555,753	21,309,129	1,021,988	4,749,398	51,929,742
Unutilised credit card lines	6,462,047	–	–	–	–	–	–	–	6,462,047
Forward asset purchases	383,815	–	–	–	–	–	–	–	383,815
Total Commitments and Contingencies	16,648,833	970,326	2,579,243	3,521,242	10,457,837	21,939,802	1,167,351	4,759,146	62,043,780

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Liquidity and Funding Risk (continued)

Risk Management Approach (continued)

(c) Maturity analysis of financial liabilities on an undiscounted basis (continued)

Group	Up to 7 Days RM'000	> 7 Days – 1 Month RM'000	> 1 – 3 Months RM'000	> 3 – 6 Months RM'000	> 6 – 12 Months RM'000	> 1 – 3 Years RM'000	> 3 – 5 Years RM'000	> 5 Years RM'000	Total RM'000
2016									
Deposits from customers	115,375,377	62,272,727	55,198,344	51,260,809	27,021,586	591,496	5,785	–	311,726,124
Deposits from banks	3,382,722	3,738,432	3,338,099	537,944	372,733	187,976	315,855	–	11,873,761
Obligations on securities sold under repurchase agreements	257	2,472,869	–	–	–	–	–	–	2,473,126
Debt securities issued and other borrowed funds	–	1,216	64,655	85,676	3,269,275	8,038,000	1,063,300	–	12,522,122
Other liability balances	494,156	573,270	925,514	1,084,704	1,349,471	788,889	83,972	3,010,947	8,310,923
Total Liabilities	119,252,512	69,058,514	59,526,612	52,969,133	32,013,065	9,606,361	1,468,912	3,010,947	346,906,056
Direct credit substitutes	294,794	31,099	124,673	188,132	494,138	566,892	3,107	208	1,703,043
Transaction-related contingent items	263,509	57,002	130,866	249,881	343,319	478,559	183,718	19,014	1,725,868
Short term self-liquidating trade-related contingencies	102,885	109,156	266,523	45,398	12,927	–	–	–	536,889
Other commitments, such as formal standby facilities and credit lines	8,415,385	3,081,893	2,833,589	2,975,528	6,553,107	20,904,492	1,354,426	4,577,779	50,696,199
Unutilised credit card lines	6,147,960	–	–	–	–	–	–	–	6,147,960
Forward asset purchases	10,472	–	–	–	–	–	–	–	10,472
Total Commitments and Contingencies	15,235,005	3,279,150	3,355,651	3,458,939	7,403,491	21,949,943	1,541,251	4,597,001	60,820,431

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Liquidity and Funding Risk (continued)

Risk Management Approach (continued)

(c) Maturity analysis of financial liabilities on an undiscounted basis (continued)

Bank	Up to 7 Days RM'000	> 7 Days – 1 Month RM'000	> 1 – 3 Months RM'000	> 3 – 6 Months RM'000	> 6 – 12 Months RM'000	> 1 – 3 Years RM'000	> 3 – 5 Years RM'000	> 5 Years RM'000	Total RM'000
2017									
Deposits from customers	**88,772,333**	**45,551,346**	**40,802,713**	**39,532,181**	**33,614,888**	**82,631**	**5,729**	**–**	**248,361,821**
Deposits from banks	**2,408,383**	**6,972,169**	**2,731,793**	**481,601**	**175,309**	**229,161**	**53,291**	**–**	**13,051,707**
Obligations on securities sold under repurchase agreements	**631**	**1,240,237**	**–**	**–**	**–**	**–**	**–**	**–**	**1,240,868**
Debt securities issued and other borrowed funds	**–**	**–**	**60,357**	**591,440**	**2,196,662**	**4,377,533**	**4,710,381**	**–**	**11,936,373**
Other liability balances	**378,814**	**140,160**	**123,044**	**558,741**	**256,538**	**1,513,206**	**4,880,288**	**2,011,688**	**9,862,479**
Total Liabilities	**91,560,161**	**53,903,912**	**43,717,907**	**41,163,963**	**36,243,397**	**6,202,531**	**9,649,689**	**2,011,688**	**284,453,248**
Direct credit substitutes	**61,901**	**52,306**	**92,223**	**161,980**	**435,095**	**173,034**	**1,904**	**–**	**978,443**
Transaction-related contingent items	**287,517**	**56,747**	**94,987**	**168,029**	**294,169**	**424,650**	**134,452**	**9,169**	**1,469,720**
Short term self-liquidating trade-related contingencies	**41,826**	**49,721**	**30,149**	**2,608**	**14,737**	**–**	**–**	**–**	**139,041**
Other commitments, such as formal standby facilities and credit lines	**8,978,193**	**538,573**	**1,727,587**	**2,506,164**	**7,544,725**	**17,556,793**	**935,786**	**3,875,994**	**43,663,815**
Unutilised credit card lines	**6,230,704**	**–**	**–**	**–**	**–**	**–**	**–**	**–**	**6,230,704**
Forward asset purchases	**383,815**	**–**	**–**	**–**	**–**	**–**	**–**	**–**	**383,815**
Total Commitments and Contingencies	**15,983,956**	**697,347**	**1,944,946**	**2,838,781**	**8,288,726**	**18,154,477**	**1,072,142**	**3,885,163**	**52,865,538**

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Liquidity and Funding Risk (continued)

Risk Management Approach (continued)

(c) Maturity analysis of financial liabilities on an undiscounted basis (continued)

Bank	Up to 7 Days RM'000	> 7 Days – 1 Month RM'000	> 1 – 3 Months RM'000	> 3 – 6 Months RM'000	> 6 – 12 Months RM'000	> 1 – 3 Years RM'000	> 3 – 5 Years RM'000	> 5 Years RM'000	Total RM'000
2016									
Deposits from customers	89,327,838	53,793,177	41,970,783	37,867,923	20,163,760	197,249	4,860	–	243,325,590
Deposits from banks	3,479,078	3,463,723	3,882,569	647,729	376,044	180,875	311,993	–	12,342,011
Obligations on securities sold under repurchase agreements	257	2,472,869	–	–	–	–	–	–	2,473,126
Debt securities issued and other borrowed funds	–	–	60,548	73,692	3,250,547	6,855,774	1,063,300	–	11,303,861
Other liability balances	430,137	553,320	858,613	487,325	1,334,358	776,785	89,870	2,016,825	6,547,233
Total Liabilities	93,237,310	60,283,089	46,772,513	39,076,669	25,124,709	8,010,683	1,470,023	2,016,825	275,991,821
Direct credit substitutes	294,339	29,964	117,787	159,554	460,638	201,804	18,064	150	1,282,300
Transaction-related contingent items	249,647	38,794	120,306	139,980	289,324	455,742	175,590	14,869	1,484,252
Short term self-liquidating trade-related contingencies	33,169	54,521	34,918	3,080	10,802	–	–	–	136,490
Other commitments, such as formal standby facilities and credit lines	8,105,385	782,361	2,524,531	2,526,383	6,220,362	16,436,056	1,232,277	3,637,425	41,464,780
Unutilised credit card lines	5,932,134	–	–	–	–	–	–	–	5,932,134
Forward asset purchases	10,472	–	–	–	–	–	–	–	10,472
Total Commitments and Contingencies	14,625,146	905,640	2,797,542	2,828,997	6,981,126	17,093,602	1,425,931	3,652,444	50,310,428

Operational Risk

Operational risk is the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events.

Risk Governance

The Group's operational risk management is guided by the Group's Operational Risk Management Policy which is designed to ensure that operational risks are consistently identified, assessed, mitigated/controlled, monitored and reported within the Group.

The Board, through RMC, maintains overall responsibility for risk oversight within the Group. The ORMC assists the RMC in operational risk management oversight. The ORMC is responsible for assessing the effectiveness of risk management policies and processes in relation to operational risk. The Operational Risk Management Working Group ("ORMWG") is established to support and assist the ORMC in its ongoing review of the operational risk management policies and procedures and ensuring effective implementation of the policies and procedures within the business and support units.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Operational Risk (continued)

Risk Governance (continued)

The various business and support units are responsible for the day-to-day management of operational risks within their lines of business and functions and ensure that their business activities are carried out within the established operational risk management policies, guidelines, procedures and limits.

To ensure effective management of operational risk, independent risk management and compliance functions provide support to the business and support units and conduct compliance checks on their implementation of risk management policies and tools to identify, assess, control and monitor operational risk.

The internal audit function provides independent assurance on the adequacy and effectiveness of operational risk management policies, processes and systems.

Risk Management Approach

The day-to-day management of operational risk exposures is through a system of risk management and internal controls to ensure that operational policies, guidelines and procedures are being adhered to at all levels throughout the Group. As events and business conditions evolve, the Group continues to strengthen and refine its operational risk management processes to ensure that the current and potential operational risk exposures are properly understood and managed.

(a) Strategy and Processes

The Group has put in place a disciplined product evaluation process. The Group's product evaluation process is governed by the Group's Policy and Procedures on Risk Management Practices for New Products. Each new product or service introduced as well as variations to existing products or services are subject to a rigorous risk review and sign-off process where risks are identified and assessed by divisions independent of the risk taking unit that proposes the products or services. This is further augmented by the Group's Policy on Product Transparency and Disclosure which emphasises the importance of safeguarding customers' confidentiality and promoting their awareness and understanding of the products and services, and informed decision making.

The Group continues to direct group-wide efforts to maintain its legal and regulatory compliance culture in all jurisdictions that the Group operates. The Group seeks to meet the standards and expectations of regulatory authorities through a number of initiatives and activities to ensure compliance with statutory and regulatory requirements as well as internal policies and guidelines.

Comprehensive risk assessments are conducted on major operational risk issues/emerging risk events arising from changes in business and operating environment to facilitate pro-active development of appropriate risk response to emerging operational risk events which would affect the achievement of the Group's business objectives. Periodic reviews and enhancements to operational risk limits and assessment of the control effectiveness are also conducted in response to changes in internal and external factors so that the Group's operational risk exposures are managed within its risk appetite.

The Group has put in place the disaster recovery and business continuity plans which are regularly tested and updated that enable the Group to respond and continue to operate critical business functions across a broad spectrum of interruptions to the business, arising from internal or external events. Where appropriate, the Group mitigates risk of high impact loss events by insurance coverage.

The Group protects information security through continuous assessment of the security features on all computer platforms and network infrastructure, and implementation of appropriate security controls to protect against the misuse or compromise of information assets. In addition, the Group continues to undertake initiatives to maintain 100% system availability and robust system performance in the Group's computer systems, peripherals and network infrastructure to ensure uninterrupted transmission.

44. FINANCIAL RISK MANAGEMENT (CONTINUED)

Operational Risk (continued)

Risk Management Approach (continued)

(a) Strategy and Processes (continued)

The Group manages its outsourcing activities through the Group's Policy on Outsourcing Activities which stipulate the requirements and the operating procedures to be observed in managing activities that are outsourced to third party service providers. This is to ensure that the risks associated with outsourcing activities are managed effectively.

(b) Tools and Methods for Risk Mitigation

To monitor and mitigate operational risk, the Group uses various tools and methods including:

(i) Risk and control self-assessment – To assess the state of risk management and internal controls for continuous enhancements;

(ii) Key risk indicators – To collect statistical data on an ongoing basis to facilitate early detection of operational risk issues and control deficiencies;

(iii) Operational risk incident reporting and data collection – To analyse the causes of operational risk incidents and trends of operational risk data which are useful in assessing the Group's operational risk exposures and in strengthening the internal control environment; and

(iv) Scenario Analysis – To identify and assess extreme but plausible operational risk events which can provide better understanding of the risks under extreme conditions and assess the need for additional risk management controls or mitigation solutions.

(c) Reporting

Reporting is one of the important processes in operational risk management. The Group's operational risk management processes are aimed to ensure that operational risk exposures are properly identified, escalated and managed on a timely manner.

Operational risk exposures for the key business and control units are reported through monthly operational risk management reports which provide analyses and action plans for each significant business operation. The key operational risk areas included in the operational risk management reports are premises controls and safety, losses due to fraud or control lapses, IT risk management, business continuity management, outsourcing activities, compliance review results as well as litigation against the Group. The operational risk management reports are tabled to the ORMWG, the ORMC and the RMC for deliberations.

45. FAIR VALUE MEASUREMENTS

(a) Determination of fair value and the fair value hierarchy

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. For financial instruments measured at fair value, where available, quoted and observable market prices in an active market or dealer price quotations are used to measure fair value. These include listed equity securities, price quotations from Bond Pricing Agency Malaysia and broker quotes on Bloomberg/Reuters.

Where such quoted and observable market prices are not available, fair values are determined using appropriate valuation techniques, which include the use of mathematical models, such as discounted cash flow models and option pricing models, comparison to similar instruments for which market observable prices exist and other valuation techniques. The valuation techniques used incorporate assumptions regarding discount rates, interest/profit rate yield curves, estimates of future cash flows and other factors, as applicable. Changes in these assumptions could materially affect the fair values derived. The Group and the Bank generally use widely recognised valuation techniques with market observable inputs, if available, for the determination of fair value, which require minimal management judgment and estimation, due to the low complexity of the financial instruments held.

MFRS 13 Fair Value Measurement requires each class of assets and liabilities measured at fair value in the statement of financial position after initial recognition to be categorised according to a hierarchy that reflects the significance of inputs used in making the measurements, in particular, whether the inputs used are observable or unobservable. The following levels of hierarchy are used for determining and disclosing the fair value of those financial instruments and non-financial assets:

Level 1 – Quoted market prices: quoted prices (unadjusted) in active markets for identical instruments;

Level 2 – Fair values based on observable inputs: inputs other than quoted prices included within Level 1 that are observable for the instrument, whether directly (i.e. prices) or indirectly (i.e. derived from prices), are used; and

Level 3 – Fair values derived using unobservable inputs: inputs used are not based on observable market data and the unobservable inputs may have a significant impact on the valuation of the financial instruments and non-financial assets.

The Group's control framework in respect of the measurement of Level 3 fair values enables that the fair values are determined and validated by a function independent of the business unit undertaking the risks. Finance Division establishes the accounting policies and procedures governing valuation and is responsible for ensuring compliance with all relevant accounting standards. The team within Finance Division which oversees the fair value measurements, including Level 3 fair values, reports directly to the Chief Financial Officer. Independent verification on financial instruments is performed by Treasury Middle Office. For investment properties, the valuation is determined with reference to quotations of market value provided by independent professional valuers.

45. FAIR VALUE MEASUREMENTS (CONTINUED)

(b) Financial instruments and non-financial assets carried at fair value

The following tables show the Group's and the Bank's financial instruments and non-financial assets which are measured at fair value at the reporting date analysed by the various levels within the fair value hierarchy:

Group **2017**	**Level 1** **RM'000**	**Level 2** **RM'000**	**Level 3** **RM'000**	**Total** **RM'000**
Financial assets				
Financial assets held-for-trading				
– Government securities and treasury bills	**–**	**699,796**	**–**	**699,796**
– Money market instruments	**–**	**646,834**	**–**	**646,834**
– Non-money market instruments	**–**	**29,911**	**–**	**29,911**
	–	**1,376,541**	**–**	**1,376,541**
Financial investments available-for-sale				
– Government securities and treasury bills	**–**	**20,403,419**	**–**	**20,403,419**
– Money market instruments	**–**	**4,967,182**	**–**	**4,967,182**
– Non-money market instruments #	**3,441**	**4,791,314**	**–**	**4,794,755**
	3,441	**30,161,915**	**–**	**30,165,356**
Derivative financial assets	**–**	**226,319**	**–**	**226,319**
Total financial assets measured at fair value	**3,441**	**31,764,775**	**–**	**31,768,216**
Non-financial assets				
Investment properties	**–**	**–**	**688,052**	**688,052**
Financial liabilities				
Derivative financial liabilities	**–**	**568,129**	**–**	**568,129**
Total financial liabilities measured at fair value	**–**	**568,129**	**–**	**568,129**

45. FAIR VALUE MEASUREMENTS (CONTINUED)

(b) Financial instruments and non-financial assets carried at fair value (continued)

The following tables show the Group's and the Bank's financial instruments and non-financial assets which are measured at fair value at the reporting date analysed by the various levels within the fair value hierarchy (continued):

Group 2016	Level 1 RM'000	Level 2 RM'000	Level 3 RM'000	Total RM'000
Financial assets				
Financial assets held-for-trading				
– Government securities and treasury bills	–	501,621	–	501,621
– Money market instruments	–	495,364	–	495,364
– Non-money market instruments	–	181,899	–	181,899
	–	1,178,884	–	1,178,884
Financial investments available-for-sale				
– Government securities and treasury bills	–	20,274,041	–	20,274,041
– Money market instruments	–	8,662,958	–	8,662,958
– Non-money market instruments #	3,167	4,284,505	–	4,287,672
	3,167	33,221,504	–	33,224,671
Derivative financial assets	–	618,141	–	618,141
Total financial assets measured at fair value	3,167	35,018,529	–	35,021,696
Non-financial assets				
Investment properties	–	–	699,469	699,469
Financial liabilities				
Derivative financial liabilities	–	1,328,691	–	1,328,691
Total financial liabilities measured at fair value	–	1,328,691	–	1,328,691

Excluding the carrying amount of equity securities – unquoted shares of the Group of RM159,701,000 (2016 – RM120,534,000) which are not carried at fair value.

45. FAIR VALUE MEASUREMENTS (CONTINUED)

(b) Financial instruments and non-financial assets carried at fair value (continued)

The following tables show the Group's and the Bank's financial instruments and non-financial assets which are measured at fair value at the reporting date analysed by the various levels within the fair value hierarchy (continued):

Bank **2017**	**Level 1** **RM'000**	**Level 2** **RM'000**	**Level 3** **RM'000**	**Total** **RM'000**
Financial assets				
Financial assets held-for-trading				
– Government securities and treasury bills	**–**	**699,796**	**–**	**699,796**
Financial investments available-for-sale				
– Government securities and treasury bills	**–**	**13,657,317**	**–**	**13,657,317**
– Money market instruments	**–**	**4,717,102**	**–**	**4,717,102**
– Non-money market instruments #	**–**	**1,681,256**	**–**	**1,681,256**
	–	**20,055,675**	**–**	**20,055,675**
Derivative financial assets	**–**	**240,215**	**–**	**240,215**
Total financial assets measured at fair value	**–**	**20,995,686**	**–**	**20,995,686**
Financial liabilities				
Derivative financial liabilities	**–**	**569,439**	**–**	**569,439**
Total financial liabilities measured at fair value	**–**	**569,439**	**–**	**569,439**

45. FAIR VALUE MEASUREMENTS (CONTINUED)

(b) Financial instruments and non-financial assets carried at fair value (continued)

The following tables show the Group's and the Bank's financial instruments and non-financial assets which are measured at fair value at the reporting date analysed by the various levels within the fair value hierarchy (continued):

Bank 2016	Level 1 RM'000	Level 2 RM'000	Level 3 RM'000	Total RM'000
Financial assets				
Financial assets held-for-trading				
– Government securities and treasury bills	–	491,308	–	491,308
– Non-money market instruments	–	85,021	–	85,021
	–	576,329	–	576,329
Financial investments available-for-sale				
– Government securities and treasury bills	–	13,089,339	–	13,089,339
– Money market instruments	–	8,412,456	–	8,412,456
– Non-money market instruments #	–	2,038,033	–	2,038,033
	–	23,539,828	–	23,539,828
Derivative financial assets	–	628,145	–	628,145
Total financial assets measured at fair value	–	24,744,302	–	24,744,302
Financial liabilities				
Derivative financial liabilities	–	1,322,747	–	1,322,747
Total financial liabilities measured at fair value	–	1,322,747	–	1,322,747

Excluding the carrying amount of equity securities – unquoted shares of the Bank of RM155,068,000 (2016 – RM115,481,000) which are not carried at fair value.

The Group and the Bank recognise transfers between levels of the fair value hierarchy at the end of the reporting period during which the transfer has occurred. The fair value of an asset to be transferred between levels is determined as of the date of the event or change in circumstances that caused the transfer. There were no transfers between Level 1 and Level 2 of the fair value hierarchy during the financial year (2016 – None).

There were no movements in Level 3 financial instruments during the year (2016 – None).

All investment properties of the Group carried at fair values were classified under Level 3. A reconciliation of movements in Level 3 is disclosed in Note 17.

The fair values of investment properties located in Malaysia are determined using comparison method by reference to the recent sales prices of comparable properties, adjustments are made where dissimilarities exist. The fair values of investment properties located in Hong Kong are determined using comparison method by reference to recent sales prices of comparable properties on a price per square meter basis. The price per square meter of the properties adopted, which were significant inputs, ranged from RM15,000 to RM261,000 (2016: RM16,000 to RM279,000) with weighted average of RM116,000 (2016: RM125,000). A significant change in the price per square meter will result in a significant change in the fair value of the investment properties in Hong Kong.

45. FAIR VALUE MEASUREMENTS (CONTINUED)

(c) Fair values of financial instruments not carried at fair value

Set out below is the comparison of the carrying amounts and fair values of the financial instruments of the Group and of the Bank which are not carried at fair value in the financial statements. It does not include those short term/ on demand financial assets and financial liabilities where the carrying amounts are reasonable approximation of their fair values and equity securities – unquoted shares:

	2017		2016	
Group	**Carrying Amount RM'000**	**Fair Value RM'000**	**Carrying Amount RM'000**	**Fair Value RM'000**
Financial assets				
Financial investments held-to-maturity				
– Government securities and treasury bills	**14,695,148**	**14,804,862**	15,431,063	15,503,461
– Money market instruments	**1,135,400**	**1,134,270**	1,464,061	1,460,647
– Non-money market instruments *	**12,747,788**	**12,732,672**	5,278,802	5,275,579
Loans, advances and financing				
– Retail loans / financing				
– housing loans / financing	**103,300,285**	**103,360,511**	95,223,359	95,286,146
– hire purchase	**49,950,723**	**49,352,503**	51,476,027	51,006,205
– credit cards	**1,945,430**	**1,945,430**	1,871,913	1,871,913
– other loans / financing	**102,455,649**	**102,419,925**	99,885,178	99,770,032
– Corporate loans / financing	**45,392,040**	**45,417,045**	43,972,707	43,995,748
Financial liabilities				
Recourse obligations on loans and financing sold to Cagamas	**5,922,006**	**5,913,912**	1,922,023	1,920,386
Debt securities issued and other borrowed funds	**12,328,073**	**12,436,755**	11,514,274	11,576,255

45. FAIR VALUE MEASUREMENTS (CONTINUED)

(c) Fair values of financial instruments not carried at fair value (continued)

Set out below is the comparison of the carrying amounts and fair values of the financial instruments of the Group and of the Bank which are not carried at fair value in the financial statements. It does not include those short term/ on demand financial assets and financial liabilities where the carrying amounts are reasonable approximation of their fair values and equity securities – unquoted shares (continued):

	2017		2016	
Bank	**Carrying Amount RM'000**	**Fair Value RM'000**	**Carrying Amount RM'000**	**Fair Value RM'000**
Financial assets				
Financial investments held-to-maturity				
– Government securities and treasury bills	**10,445,440**	**10,535,292**	11,611,897	11,672,301
– Money market instruments	**1,774,769**	**1,769,469**	1,709,786	1,681,064
– Non-money market instruments *	**11,111,284**	**11,097,241**	3,722,858	3,721,748
Loans and advances				
– Retail loans				
– housing loans	**83,529,880**	**83,530,375**	77,881,506	77,881,506
– hire purchase	**36,806,354**	**36,373,020**	37,410,905	37,069,467
– credit cards	**1,913,493**	**1,913,493**	1,842,319	1,842,319
– other loans	**81,542,387**	**81,542,387**	80,409,652	80,409,652
– Corporate loans	**36,784,134**	**36,783,749**	35,250,311	35,252,035
Financial liabilities				
Recourse obligations on loans sold to Cagamas	**5,922,006**	**5,913,912**	1,422,007	1,420,370
Debt securities issued and other borrowed funds	**10,759,998**	**10,863,191**	10,383,129	10,443,634

* The accumulated impairment losses of the Group and of the Bank of RM35,000 (2016 – RM39,000) were netted off against the carrying amounts.

45. FAIR VALUE MEASUREMENTS (CONTINUED)

(c) Fair values of financial instruments not carried at fair value (continued)

The following tables show the Group's and the Bank's financial instruments which are not carried at fair value at the reporting date, analysed by various levels within the fair value hierarchy. It does not include those short term/on demand financial assets and financial liabilities where the carrying amounts are reasonable approximation of their fair values and equity securities – unquoted shares:

	<---------- Fair Value ---------->			
Group	**Level 1 RM'000**	**Level 2 RM'000**	**Level 3 RM'000**	**Total RM'000**
2017				
Financial assets				
Financial investments held-to-maturity				
– Government securities and treasury bills	**–**	**14,804,862**	**–**	**14,804,862**
– Money market instruments	**–**	**1,134,270**	**–**	**1,134,270**
– Non-money market instruments	**–**	**12,732,672**	**–**	**12,732,672**
Loans, advances and financing				
– Retail loans / financing				
– housing loans / financing	**–**	**–**	**103,360,511**	**103,360,511**
– hire purchase	**–**	**–**	**49,352,503**	**49,352,503**
– credit cards	**–**	**–**	**1,945,430**	**1,945,430**
– other loans / financing	**–**	**–**	**102,419,925**	**102,419,925**
– Corporate loans / financing	**–**	**–**	**45,417,045**	**45,417,045**
Financial liabilities				
Recourse obligations on loans and financing sold to Cagamas	**–**	**–**	**5,913,912**	**5,913,912**
Debt securities issued and other borrowed funds	**–**	**12,436,755**	**–**	**12,436,755**

45. FAIR VALUE MEASUREMENTS (CONTINUED)

(c) Fair values of financial instruments not carried at fair value (continued)

The following tables show the Group's and the Bank's financial instruments which are not carried at fair value at the reporting date, analysed by various levels within the fair value hierarchy. It does not include those short term/on demand financial assets and financial liabilities where the carrying amounts are reasonable approximation of their fair values and equity securities – unquoted shares (continued):

	<---------- Fair Value ---------->			
Group	**Level 1 RM'000**	**Level 2 RM'000**	**Level 3 RM'000**	**Total RM'000**
2016				
Financial assets				
Financial investments held-to-maturity				
– Government securities and treasury bills	–	15,503,461	–	15,503,461
– Money market instruments	–	1,460,647	–	1,460,647
– Non-money market instruments	–	5,275,579	–	5,275,579
Loans, advances and financing				
– Retail loans / financing				
– housing loans / financing	–	–	95,286,146	95,286,146
– hire purchase	–	–	51,006,205	51,006,205
– credit cards	–	–	1,871,913	1,871,913
– other loans / financing	–	–	99,770,032	99,770,032
– Corporate loans / financing	–	–	43,995,748	43,995,748
Financial liabilities				
Recourse obligations on loans and financing sold to Cagamas	–	–	1,920,386	1,920,386
Debt securities issued and other borrowed funds	–	11,576,255	–	11,576,255

45. FAIR VALUE MEASUREMENTS (CONTINUED)

(c) Fair values of financial instruments not carried at fair value (continued)

The following tables show the Group's and the Bank's financial instruments which are not carried at fair value at the reporting date, analysed by various levels within the fair value hierarchy. It does not include those short term/on demand financial assets and financial liabilities where the carrying amounts are reasonable approximation of their fair values and equity securities – unquoted shares (continued):

	<---------- Fair Value ---------->			
Bank	**Level 1 RM'000**	**Level 2 RM'000**	**Level 3 RM'000**	**Total RM'000**
2017				
Financial assets				
Financial investments held-to-maturity				
– Government securities and treasury bills	**–**	**10,535,292**	**–**	**10,535,292**
– Money market instruments	**–**	**1,769,469**	**–**	**1,769,469**
– Non-money market instruments	**–**	**11,097,241**	**–**	**11,097,241**
Loans and advances				
– Retail loans				
– housing loans	**–**	**–**	**83,530,375**	**83,530,375**
– hire purchase	**–**	**–**	**36,373,020**	**36,373,020**
– credit cards	**–**	**–**	**1,913,493**	**1,913,493**
– other loans	**–**	**–**	**81,542,387**	**81,542,387**
– Corporate loans	**–**	**–**	**36,783,749**	**36,783,749**
Financial liabilities				
Recourse obligations on loans sold to Cagamas	**–**	**–**	**5,913,912**	**5,913,912**
Debt securities issued and other borrowed funds	**–**	**10,863,191**	**–**	**10,863,191**

45. FAIR VALUE MEASUREMENTS (CONTINUED)

(c) Fair values of financial instruments not carried at fair value (continued)

The following tables show the Group's and the Bank's financial instruments which are not carried at fair value at the reporting date, analysed by various levels within the fair value hierarchy. It does not include those short term/on demand financial assets and financial liabilities where the carrying amounts are reasonable approximation of their fair values and equity securities – unquoted shares (continued):

	<---------- Fair Value ---------->			
Bank	**Level 1 RM'000**	**Level 2 RM'000**	**Level 3 RM'000**	**Total RM'000**
2016				
Financial assets				
Financial investments held-to-maturity				
– Government securities and treasury bills	–	11,672,301	–	11,672,301
– Money market instruments	–	1,681,064	–	1,681,064
– Non-money market instruments	–	3,721,748	–	3,721,748
Loans and advances				
– Retail loans				
– housing loans	–	–	77,881,506	77,881,506
– hire purchase	–	–	37,069,467	37,069,467
– credit cards	–	–	1,842,319	1,842,319
– other loans	–	–	80,409,652	80,409,652
– Corporate loans	–	–	35,252,035	35,252,035
Financial liabilities				
Recourse obligations on loans sold to Cagamas	–	–	1,420,370	1,420,370
Debt securities issued and other borrowed funds	–	10,443,634	–	10,443,634

45. FAIR VALUE MEASUREMENTS (CONTINUED)

(c) Fair values of financial instruments not carried at fair value (continued)

The methods and assumptions used to estimate the fair values of the financial instruments not carried at fair value are as follows:

(a) *Financial investments held-to-maturity* – The fair values of financial investments held-to-maturity are estimated based on quoted bid prices.

(b) *Loans, advances and financing* – The fair values of fixed rate loans/financing with remaining maturity of less than one year and variable rate loans/financing are estimated to approximate their carrying amounts. For fixed rate loans/financing with remaining maturity of more than one year, the fair values are estimated based on discounted cash flows using prevailing market rates of loans/financing of similar credit risks and maturity.

The fair values of impaired loans/financing are represented by their carrying amounts, net of any collective and individual assessment allowances, being the expected recoverable amount.

(c) *Recourse obligations on loans and financing sold to Cagamas* – The fair values of recourse obligations on loans and financing sold to Cagamas with remaining maturity of less than one year are estimated to approximate their carrying amounts. The fair values of recourse obligations on loans and financing sold to Cagamas with remaining maturity of more than one year are estimated using discounted cash flows based on prevailing Cagamas rates with similar remaining period to maturity.

(d) *Debt securities issued and other borrowed funds* – The fair values of borrowings approximate their carrying amounts as these are variable rate borrowings. The fair values of debt securities issued are estimated based on quoted bid prices.

46. OFFSETTING OF FINANCIAL ASSETS AND FINANCIAL LIABILITIES

Financial assets and financial liabilities are offset and the net amount is reported in the statement of financial position when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis, or realise the asset and settle the liability simultaneously.

Derivatives, reverse repurchase agreements and obligations on securities sold under repurchase agreements included in the amount not set-off in the statement of financial position relate to transactions where:

(i) the counterparty has an offsetting exposure with the Group and the Bank and a master netting or similar arrangements is in place with a right to set-off only in the event of default, insolvency or bankruptcy; and

(ii) cash and securities that are received from or pledged with counterparties.

46. OFFSETTING OF FINANCIAL ASSETS AND FINANCIAL LIABILITIES (CONTINUED)

Financial assets and financial liabilities subject to offsetting, enforceable master netting arrangements and similar agreements are as follows:

Group	Gross Amount Recognised as Financial Assets / Liabilities RM'000	Gross Amount Offset in the Statement of Financial Position RM'000	Amount Presented in the Statement of Financial Position RM'000	Amount Not Set-off in the Statement of Financial Position		Net Amount RM'000
				Values of the Financial Instruments * RM'000	Cash Collateral Received / Pledged RM'000	
2017						
Financial assets						
Derivative financial assets						
– Foreign exchange contracts	**150,067**	**–**	**150,067**	**(71,013)**	**(24,885)**	**54,169**
– Interest / profit rate related contracts	**76,251**	**–**	**76,251**	**(49,556)**	**(15,741)**	**10,954**
– Precious metal contracts	**1**	**–**	**1**	**–**	**–**	**1**
	226,319	**–**	**226,319**	**(120,569)**	**(40,626)**	**65,124**
Reverse repurchase agreements	**651,065**	**–**	**651,065**	**(651,065)**	**–**	**–**
	877,384	**–**	**877,384**	**(771,634)**	**(40,626)**	**65,124**
Financial liabilities						
Derivative financial liabilities						
– Foreign exchange contracts	**555,611**	**–**	**555,611**	**(111,677)**	**(343,488)**	**100,446**
– Interest / profit rate related contracts	**12,518**	**–**	**12,518**	**(8,892)**	**(400)**	**3,226**
	568,129	**–**	**568,129**	**(120,569)**	**(343,888)**	**103,672**
Obligations on securities sold under repurchase agreements	**1,237,528**	**–**	**1,237,528**	**(1,237,528)**	**–**	**–**
	1,805,657	**–**	**1,805,657**	**(1,358,097)**	**(343,888)**	**103,672**

46. OFFSETTING OF FINANCIAL ASSETS AND FINANCIAL LIABILITIES (CONTINUED)

Financial assets and financial liabilities subject to offsetting, enforceable master netting arrangements and similar agreements are as follows (continued):

Group	Gross Amount Recognised as Financial Assets / Liabilities RM'000	Gross Amount Offset in the Statement of Financial Position RM'000	Amount Presented in the Statement of Financial Position RM'000	Amount Not Set-off in the Statement of Financial Position		Net Amount RM'000
				Values of the Financial Instruments * RM'000	Cash Collateral Received / Pledged RM'000	
2016						
Financial assets						
Derivative financial assets						
– Foreign exchange contracts	522,318	–	522,318	(124,431)	(302,311)	95,576
– Interest / profit rate related contracts	95,823	–	95,823	(72,018)	(17,441)	6,364
	618,141	–	618,141	(196,449)	(319,752)	101,940
Reverse repurchase agreements	2,793,563	–	2,793,563	(2,793,563)	–	–
	3,411,704	–	3,411,704	(2,990,012)	(319,752)	101,940
Financial liabilities						
Derivative financial liabilities						
– Foreign exchange contracts	1,307,493	–	1,307,493	(182,536)	(1,037,206)	87,751
– Interest / profit rate related contracts	21,194	–	21,194	(13,913)	–	7,281
– Precious metal contracts	4	–	4	–	–	4
	1,328,691	–	1,328,691	(196,449)	(1,037,206)	95,036
Obligations on securities sold under repurchase agreements	2,469,834	–	2,469,834	(2,469,834)	–	–
	3,798,525	–	3,798,525	(2,666,283)	(1,037,206)	95,036

46. OFFSETTING OF FINANCIAL ASSETS AND FINANCIAL LIABILITIES (CONTINUED)

Financial assets and financial liabilities subject to offsetting, enforceable master netting arrangements and similar agreements are as follows (continued):

Bank	Gross Amount Recognised as Financial Assets / Liabilities RM'000	Gross Amount Offset in the Statement of Financial Position RM'000	Amount Presented in the Statement of Financial Position RM'000	Amount Not Set-off in the Statement of Financial Position		Net Amount RM'000
				Values of the Financial Instruments * RM'000	Cash Collateral Received / Pledged RM'000	
2017						
Financial assets						
Derivative financial assets						
– Foreign exchange contracts	**146,435**	**–**	**146,435**	**(71,013)**	**(24,885)**	**50,537**
– Interest rate related contracts	**93,779**	**–**	**93,779**	**(49,556)**	**(15,741)**	**28,482**
– Precious metal contracts	**1**	**–**	**1**	**–**	**–**	**1**
	240,215	**–**	**240,215**	**(120,569)**	**(40,626)**	**79,020**
Financial liabilities						
Derivative financial liabilities						
– Foreign exchange contracts	**554,198**	**–**	**554,198**	**(111,677)**	**(343,488)**	**99,033**
– Interest rate related contracts	**15,241**	**–**	**15,241**	**(8,892)**	**(400)**	**5,949**
	569,439	**–**	**569,439**	**(120,569)**	**(343,888)**	**104,982**
Obligations on securities sold under repurchase agreements	**1,237,528**	**–**	**1,237,528**	**(1,237,528)**	**–**	**–**
	1,806,967	**–**	**1,806,967**	**(1,358,097)**	**(343,888)**	**104,982**

46. OFFSETTING OF FINANCIAL ASSETS AND FINANCIAL LIABILITIES (CONTINUED)

Financial assets and financial liabilities subject to offsetting, enforceable master netting arrangements and similar agreements are as follows (continued):

Bank	Gross Amount Recognised as Financial Assets / Liabilities RM'000	Gross Amount Offset in the Statement of Financial Position RM'000	Amount Presented in the Statement of Financial Position RM'000	Amount Not Set-off in the Statement of Financial Position		Net Amount RM'000
				Values of the Financial Instruments * RM'000	Cash Collateral Received / Pledged RM'000	
2016						
Financial assets						
Derivative financial assets						
– Foreign exchange contracts	519,951	–	519,951	(124,431)	(302,311)	93,209
– Interest rate related contracts	108,194	–	108,194	(72,018)	(17,441)	18,735
	628,145	–	628,145	(196,449)	(319,752)	111,944
Reverse repurchase agreements	2,268,564	–	2,268,564	(2,268,564)	–	–
	2,896,709	–	2,896,709	(2,465,013)	(319,752)	111,944
Financial liabilities						
Derivative financial liabilities						
– Foreign exchange contracts	1,293,344	–	1,293,344	(182,536)	(1,037,206)	73,602
– Interest rate related contracts	29,399	–	29,399	(13,913)	–	15,486
– Precious metal contracts	4	–	4	–	–	4
	1,322,747	–	1,322,747	(196,449)	(1,037,206)	89,092
Obligations on securities sold under repurchase agreements	2,469,834	–	2,469,834	(2,469,834)	–	–
	3,792,581	–	3,792,581	(2,666,283)	(1,037,206)	89,092

* Include securities accepted as collateral.

47. OPERATING LEASES

The Group and the Bank as a Lessee

The Group and the Bank lease a number of premises under operating leases. The leases typically run for an initial period of three years, with an option to renew. None of the leases include contingent rentals. Total future minimum lease payments under these non-cancellable operating leases are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Within one year	**41,880**	46,347	**603**	790
Between one and five years	**71,248**	49,675	**637**	400
More than five years	**59,441**	18,197	**–**	–
	172,569	114,219	**1,240**	1,190

The Group as a Lessor

The Group leases out its investment properties under operating leases with the term of the leases ranging from one to five years. None of the leases includes contingent rentals. Total future minimum lease payments under these non-cancellable operating leases are as follows:

	Group	
	2017 RM'000	**2016 RM'000**
Within one year	**8,013**	10,236
Between one and five years	**6,377**	16,648
More than five years	**–**	412
	14,390	27,296

48. CAPITAL AND OTHER COMMITMENTS

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Authorised and contracted for:				
– Renovations	**1,528**	2,903	**1,184**	2,784
– Office equipment, furniture and fittings	**2,382**	2,057	**2,296**	1,819
– Computer equipment and software	**23,911**	25,699	**18,535**	16,069
	27,821	30,659	**22,015**	20,672
Authorised but not contracted for:				
– Renovations	**23,696**	36,461	**1,204**	–
– Office equipment, furniture and fittings	**4,854**	6,389	**376**	–
– Computer equipment and software	**28,494**	25,722	**–**	–
	57,044	68,572	**1,580**	–
	84,865	99,231	**23,595**	20,672

49. COMMITMENTS AND CONTINGENCIES

In the normal course of business, the Group and the Bank make various commitments and incur certain contingent liabilities with legal recourse to its customers. No material losses are anticipated as a result of these transactions. The commitments and contingencies are not secured against the Group's and the Bank's assets.

The notional amounts of the commitments and contingencies of the Group and of the Bank are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Contingent liabilities				
Direct credit substitutes	**1,012,069**	1,703,043	**978,443**	1,282,300
Transaction-related contingent items	**1,697,926**	1,725,868	**1,469,720**	1,484,252
Short term self-liquidating trade-related contingencies	**558,181**	536,889	**139,041**	136,490
	3,268,176	3,965,800	**2,587,204**	2,903,042
Commitments				
Other commitments, such as formal standby facilities and credit lines, with an original maturity of:				
– exceeding one year	**27,556,467**	27,105,843	**22,521,236**	21,587,512
– not exceeding one year	**24,373,275**	23,590,356	**21,142,579**	19,877,268
Unutilised credit card lines	**6,462,047**	6,147,960	**6,230,704**	5,932,134
Forward asset purchases	**383,815**	10,472	**383,815**	10,472
	58,775,604	56,854,631	**50,278,334**	47,407,386
Derivative financial instruments				
Foreign exchange related contracts:				
– less than one year	**20,822,638**	29,108,843	**20,151,324**	28,280,704
– one year to less than five years	**1,649,368**	1,577,428	**1,649,368**	1,577,428
Interest / profit rate related contracts:				
– less than one year	**1,450,000**	4,874,400	**2,050,000**	4,674,400
– one year to less than five years	**9,180,800**	8,663,188	**9,908,175**	9,468,875
– five years and above	**295,833**	547,496	**2,000,000**	2,720,000
Commodity related contracts:				
– less than one year	**412**	673	**412**	673
	33,399,051	44,772,028	**35,759,279**	46,722,080
	95,442,831	105,592,459	**88,624,817**	97,032,508

Disclosure of the credit equivalent amount and risk-weighted asset of the commitments and contingencies above, as required by BNM's Risk-Weighted Capital Adequacy Framework (Basel II) – Disclosure Requirements (Pillar 3), is presented in the Pillar 3 disclosures section of the Annual Report.

50. CAPITAL ADEQUACY

(a) The capital adequacy ratios of the Group and of the Bank are as follows:

	Group		Bank	
	2017	**2016**	**2017**	**2016**
Before deducting second interim dividends *				
Common Equity Tier I ("CET I") capital ratio	**12.758%**	11.864%	**12.136%**	11.725%
Tier I capital ratio	**13.538%**	12.718%	**13.072%**	12.751%
Total capital ratio	**16.494%**	15.976%	**15.577%**	15.248%
After deducting second interim dividends *				
CET I capital ratio	**12.248%**	11.373%	**11.506%**	11.117%
Tier I capital ratio	**13.028%**	12.227%	**12.442%**	12.143%
Total capital ratio	**15.984%**	15.485%	**14.947%**	14.640%

* Refer to second interim dividends declared subsequent to the financial year end.

The capital adequacy ratios of the Group consist of total capital and risk-weighted assets derived from consolidated balances of the Bank and its subsidiary companies. The capital adequacy ratios of the Bank consist of total capital and risk-weighted assets derived from the Bank and from its wholly-owned offshore banking subsidiary company, Public Bank (L) Ltd.

The total risk-weighted assets of the Group and of the Bank are computed based on the following approaches:

(i) Standardised Approach for Credit Risk;

(ii) Standardised Approach for Market Risk;

(iii) Basic Indicator Approach for Operational Risk.

The capital adequacy ratios of the Group and of the Bank are computed in accordance with BNM's Capital Adequacy Framework (Capital Components) reissued on 4 August 2017 and Capital Adequacy Framework (Basel II – Risk-weighted Assets) reissued on 2 March 2017. The minimum regulatory capital adequacy ratios before including capital conservation buffer and countercyclical capital buffer ("CCyB") for CET I capital ratio, Tier I capital ratio and total capital ratio are 4.5%, 6.0% and 8.0% respectively.

Banking institutions are also required to maintain a capital conservation buffer of up to 2.5% and a CCyB above the minimum regulatory capital adequacy ratios above. Under the transition arrangements, capital conservation buffer will be phased-in as follows:

Calendar Year	Capital Conservation Buffer
2017	1.250%
2018	1.875%
2019 onwards	2.500%

A CCyB is required to be maintained if this buffer is applied by regulators in countries which the Group and the Bank have exposures to, determined based on the weighted average of prevailing CCyB rates applied in those jurisdictions. The Group and the Bank have applied CCyB on its exposures in Hong Kong in line with Hong Kong Monetary Authority's requirement to maintain CCyB of 1.25% in Hong Kong. The Group's and the Bank's CCyB determined based on the weighted average of prevailing CCyB rates of its Hong Kong exposures are insignificant due to its immaterial Hong Kong exposures. The CCyB is not a requirement for exposures in Malaysia yet but may be applied by regulators in the future.

50. CAPITAL ADEQUACY (CONTINUED)

(b) The components of CET I, Tier I and Tier II capital of the Group and of the Bank are as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
CET I / Tier I Capital:				
Share capital	**9,417,653**	3,882,138	**9,417,653**	3,882,138
Share premium	**–**	5,535,515	**–**	5,535,515
Other reserves	**945,620**	5,873,014	**625,430**	5,158,625
Retained profits	**24,723,059**	16,898,317	**20,811,292**	13,533,372
Treasury shares	**(149,337)**	(149,337)	**(149,337)**	(149,337)
Qualifying non-controlling interests	**673,372**	752,070	**–**	–
Less: Goodwill and other intangible assets	**(2,432,058)**	(2,603,621)	**(695,393)**	(695,393)
Less: Deferred tax assets, net	**(70,984)**	(65,189)	**–**	–
Less: Defined benefit pension fund assets	**(231,496)**	(230,359)	**(228,475)**	(227,351)
Less: Investment in banking / insurance subsidiary companies and associated companies deducted from CET I capital	**(41,816)**	(36,576)	**(4,503,553)**	(3,197,665)
Total CET I Capital	**32,834,013**	29,855,972	**25,277,617**	23,839,904
Non-Innovative Tier I stapled securities	**1,949,800**	2,086,169	**1,949,800**	2,086,169
Qualifying CET I and additional Tier I capital instruments held by third parties	**57,550**	64,824	**–**	–
Total Tier I Capital	**34,841,363**	32,006,965	**27,227,417**	25,926,073
Tier II Capital:				
Collective assessment allowance and regulatory reserves #	**2,947,576**	2,887,573	**2,393,535**	2,336,302
Subordinated notes				
– meeting all relevant criteria	**3,949,837**	1,949,677	**3,949,837**	1,949,677
– subject to gradual phase-out treatment	**–**	2,923,800	**–**	2,923,800
Qualifying CET I and additional Tier I and Tier II capital instruments held by third parties	**718,418**	461,568	**–**	–
Less: Investment in banking / insurance subsidiary companies and associated companies deducted from Tier II capital	**(10,454)**	(24,384)	**(1,125,888)**	(2,131,776)
Total Tier II Capital	**7,605,377**	8,198,234	**5,217,484**	5,078,003
Total Capital	**42,446,740**	40,205,199	**32,444,901**	31,004,076

50. CAPITAL ADEQUACY (CONTINUED)

(b) The components of CET I, Tier I and Tier II capital of the Group and of the Bank are as follows (continued):

In arriving at the total capital of the Group and of the Bank above, the second interim dividends were not deducted.

Excludes collective assessment allowance on impaired loans/financing restricted from Tier II capital of the Group and of the Bank of RM446,667,000 (2016 – RM472,411,000) and RM313,351,000 (2016 – RM333,901,000) respectively.

Includes the qualifying regulatory reserves for non-impaired loans/financing of the Group and of the Bank of RM2,076,283,000 (2016: RM1,951,880,000) and RM1,843,663,000 (2016: RM1,746,886,000) respectively.

(c) The breakdown of risk-weighted assets by each major risk category of the Group and of the Bank is as follows:

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
Credit risk	**235,806,066**	231,005,869	**191,482,831**	186,904,199
Market risk	**2,925,168**	3,291,584	**4,126,123**	4,899,220
Operational risk	**18,620,545**	17,364,426	**12,678,955**	11,525,983
	257,351,779	251,661,879	**208,287,909**	203,329,402

Detailed information on the risk exposures above, as prescribed under BNM's Risk-Weighted Capital Adequacy Framework (Basel II) – Disclosure Requirements (Pillar 3) is presented in the Pillar 3 disclosures section of the Annual Report.

50. CAPITAL ADEQUACY (CONTINUED)

(d) The capital adequacy ratios of the banking subsidiary companies of the Bank are as follows:

	Public Islamic Bank Berhad [1]	Public Investment Bank Berhad [2]	Public Bank (L) Ltd [3]	Public Bank (Hong Kong) Limited [4]	Public Finance Limited [4]	Cambodian Public Bank Plc [5]	Public Bank Vietnam Limited [6]
2017							
Before deducting interim dividends *:							
CET I capital ratio	**11.992%**	**40.290%**	**N/A**	**16.172%**	**24.022%**	**N/A**	**N/A**
Tier I capital ratio	**11.992%**	**40.290%**	**23.521%**	**16.172%**	**24.022%**	**N/A**	**N/A**
Total capital ratio	**16.114%**	**40.799%**	**23.544%**	**17.319%**	**25.061%**	**18.385%**	**30.776%**
After deducting interim dividends *:							
CET I capital ratio	**11.852%**	**37.592%**	**N/A**	**16.172%**	**21.769%**	**N/A**	**N/A**
Tier I capital ratio	**11.852%**	**37.592%**	**23.521%**	**16.172%**	**21.769%**	**N/A**	**N/A**
Total capital ratio	**15.975%**	**38.101%**	**23.544%**	**17.319%**	**22.808%**	**18.385%**	**30.776%**
2016							
Before deducting interim dividends *:							
CET I capital ratio	11.138%	40.789%	N/A	14.338%	24.728%	N/A	N/A
Tier I capital ratio	11.138%	40.789%	23.153%	14.338%	24.728%	N/A	N/A
Total capital ratio	13.746%	41.316%	23.178%	15.490%	25.739%	18.136%	46.920%
After deducting interim dividends *:							
CET I capital ratio	10.923%	38.728%	N/A	14.338%	22.868%	N/A	N/A
Tier I capital ratio	10.923%	38.728%	23.153%	14.338%	22.868%	N/A	N/A
Total capital ratio	13.531%	39.255%	23.178%	15.490%	23.878%	18.136%	46.920%

* Refer to interim dividends declared subsequent to the financial year end.

50. CAPITAL ADEQUACY (CONTINUED)

(d) The capital adequacy ratios of the banking subsidiary companies of the Bank are as follows (continued):

[1] The risk-weighted assets of Public Islamic Bank Berhad ("PIBB") are computed based on the Standardised Approach for Credit and Market Risk and the Basic Indicator Approach for Operational Risk. The capital adequacy ratios are computed in accordance with BNM's Capital Adequacy Framework for Islamic Banks (Capital Components) reissued on 4 August 2017 and Capital Adequacy Framework for Islamic Banks (Risk-weighted Assets) reissued on 2 March 2017. The minimum regulatory capital adequacy requirements before including capital conservation buffer and countercyclical capital buffer ("CCyB") for CET I capital ratio, Tier I capital ratio and total capital ratio are 4.5%, 6.0% and 8.0% respectively. PIBB is required to maintain a capital conservation buffer of up to 2.5% on transition arrangements and a CCyB if this buffer is applied by regulators in countries which PIBB has exposures to.

[2] The risk-weighted assets of Public Investment Bank Berhad ("PIVB") are computed based on the Standardised Approach for Credit and Market Risk and the Basic Indicator Approach for Operational Risk. The capital adequacy ratios are computed in accordance with BNM's Capital Adequacy Framework (Capital Components) reissued on 4 August 2017 and Capital Adequacy Framework (Basel II – Risk-weighted Assets) reissued on 2 March 2017. The minimum regulatory capital adequacy requirements before including capital conservation buffer and CCyB for CET I capital ratio, Tier I capital ratio and total capital ratio are 4.5%, 6.0% and 8.0% respectively. PIVB is required to maintain a capital conservation buffer of up to 2.5% on transition arrangements and a CCyB if this buffer is applied by regulators in countries which PIVB has exposures to.

[3] The capital adequacy ratios of Public Bank (L) Ltd. for capital compliance on a standalone basis are computed in accordance with the Guidelines on Risk-weighted Capital Adequacy issued by the Labuan Financial Services Authority (Labuan FSA), which is based on the Basel I capital accord. The minimum regulatory capital adequacy requirements are 4.0% and 8.0% for the Tier I capital ratio and total capital ratio respectively.

[4] These two subsidiary companies have adopted the Standardised Approach for Credit and Market Risk. Public Bank (Hong Kong) Limited has adopted the Basic Indicator Approach for Operational Risk and Public Finance Limited has adopted the Standardised Approach for Operational Risk. The capital adequacy ratios of these two subsidiary companies are computed in accordance with the provisions of the Banking (Amendment) Ordinance 2012 relating to Basel III capital standards and the amended Banking Capital Rules.

[5] The amount presented here is the Solvency Ratio of Cambodian Public Bank Plc, which is the nearest equivalent regulatory compliance ratio. This ratio is computed in accordance with Prakas B7-010-182 and B7-00-46 issued by the National Bank of Cambodia. This ratio is derived as Cambodian Public Bank Plc's net worth divided by its risk-weighted assets and off-balance sheet items. The minimum regulatory solvency ratio requirement is 15.0%.

[6] The amount presented here is the capital adequacy ratio of Public Bank Vietnam Limited ("PBVN"), which is the nearest equivalent regulatory compliance ratio. This ratio is computed in accordance with SBV Circular No.36/2014/TT-NHNN and Circular No. 06/2016/TT-NHNN issued by the State Bank of Vietnam. This ratio is derived as PBVN's capital divided by its risk-weighted assets and off-balance sheet items. The minimum regulatory capital adequacy ratio requirement is 9.0%.

51. CAPITAL MANAGEMENT

The Group actively manages its capital to support underlying risks in its business activities and to enable future business growth. The Group's capital management strategy is to continue to maximise shareholders' value via an efficient capital structure, whilst ensuring that it complies with regulatory capital requirements. The allocation of capital resources represents part of the Group's strategic planning review and is subject to the approval of the Board of Directors.

The Group's capital is managed in line with the objectives of the Group Capital Management Framework. The key objectives under the framework include meeting regulatory capital requirements, optimising return to shareholders, maintaining adequate levels and optimum mix of capital, maintaining strong external credit ratings and allocation of capital across business units and subsidiary companies. In order to meet these objectives, the Group actively manages its capital structure and makes adjustments to address changes in the economic environment, regulatory requirements and risk characteristics inherent in its business operations. These initiatives include issuances of capital securities, adjustments to the amount of dividends distributed to shareholders and focus on growth in non-interest income and other less capital-intensive business activities. The Group's Internal Capital Adequacy Assessment Process ("ICAAP") assesses the Group's internal capital requirements beyond the minimum regulatory requirements to ensure its capital commensurates with the Group's risk profile, the complexity of the business activities undertaken and its risk appetite.

The Group's and Bank's regulatory capital are determined under BNM's Capital Adequacy Framework (Capital Components and Basel II – Risk-weighted Assets) and their capital ratios have complied with the minimum requirements set under this guideline. Information on the Group's and Bank's capital adequacy ratios, regulatory minimum capital requirements and the components of total capital are disclosed in Note 50 (a) and (b).

52. SEGMENT INFORMATION

The following segment information has been prepared in accordance with MFRS 8 Operating Segments, which defines the requirements for the disclosure of financial information of an entity's operating segments. It is prepared on the basis of the "management approach", which requires presentation of the segments on the basis of internal reports about the components of the entity which are regularly reviewed by the chief operating decision-maker in order to allocate resources to a segment and to assess its performance.

The Group's operating and reportable segments are business units engaged in providing different products or services and business units operating in different geographical locations. These businesses are managed and assessed separately as each requires a differentiated strategy focused on the specific products and services provided for the economic, competitive, geographical and regulatory environment in which it operates. For each operating segment, the Management Committee (the chief operating decision-maker) reviews the internal management reports monthly in order to assess their performance.

The Group's domestic business, which also includes Islamic banking business, is organised into the following key operating segments:

(i) Hire Purchase

The hire purchase operations focus on the provision of passenger vehicle financing to all levels of customers.

(ii) Retail Operations

Retail operations focus on providing products and services to individual customers and small and medium enterprises. The products and services offered to customers include credit facilities (mortgages, trade and personal loans), credit cards, remittance services, deposit collection and investment products.

(iii) Corporate Lending

The corporate lending operations cater to the funding needs of large corporate customers which are primarily public listed companies and their related corporations.

52. SEGMENT INFORMATION (CONTINUED)

The Group's domestic business, which also includes Islamic banking business, is organised into the following key operating segments (continued):

(iv) Treasury and Capital Market Operations

The treasury and capital market operations involve in proprietary trading in treasury related products and services such as foreign exchange, money market operations and securities trading.

(v) Investment Banking

The investment banking operations cater to the business needs of large corporate customers through the provision of financial solutions and direct lending. The services offered include structured financing, corporate advisory services, merger and acquisition, stock-broking and debt restructuring advisory services.

(vi) Fund Management

The fund management operations consist of sale of trust units and the management of unit trust funds as conducted by the Bank's wholly-owned subsidiary company, Public Mutual Berhad.

(vii) Others

Others refer mainly to non-core operations such as property holding.

The Group's overseas business operations are organised according to the following geographical locations:

(i) Hong Kong SAR

This includes all business operations conducted by the Bank's subsidiary companies in Hong Kong SAR and the People's Republic of China, including retail and commercial banking and lending, wealth management services, stock-broking and other related financial services.

(ii) Cambodia

This comprises all business operations conducted by the Bank's subsidiary companies in Cambodia, which includes mainly financing, deposit-taking, general insurance businesses and stock-broking.

(iii) Other Countries

This refers to the Group's banking business operations in the Socialist Republic of Vietnam, Lao People's Democratic Republic and Sri Lanka.

There are no changes in the operating segments during the year.

Measurement and Evaluation of Segment Performance

The Management Committee evaluates operating segments' performance on the basis of revenue, profit, cost-to-income ratio, loan and deposit growth and asset quality. Expenses directly associated with each operating segment are included in determining their respective profit. Transactions between operating segments are based on mutually agreed allocation bases. Funds are allocated between segments and inter-segment funding cost transfers are reflected in net interest income. In addition to the operating segments, the segment information disclosed also includes internal service providers (head office), which operate on a non-profit basis, and inter-segment eliminations.

Major Customers

There is no single customer which contributes revenue amount greater than 10% of the Group's revenues for the current financial year (2016 – none).

52. SEGMENT INFORMATION (CONTINUED)

By Business Segments:

	<---------- Domestic Operating Segments ---------->									<-- Overseas Operating Segments -->					
2017	Hire Purchase RM'000	Retail Operations RM'000	Corporate Lending RM'000	Treasury and Capital Market Operations RM'000	Investment Banking RM'000	Fund Management RM'000	Others RM'000	Head Office RM'000	Total Domestic Operations RM'000	Hong Kong SAR RM'000	Cambodia RM'000	Other Countries RM'000	Total Overseas Operations RM'000	Inter-segment Elimination RM'000	Group Total RM'000
External revenue	2,623,512	10,272,582	1,793,653	1,366,183	179,199	1,363,814	6,334	1,453,750	19,059,027	1,095,745	434,483	268,919	1,799,147	-	20,858,174
Revenue from other segments	-	1,577,056	26,188	2,035,330	1,382	45,322	31,447	2,438,510	6,155,235	-	28,654	3,685	32,339	(6,187,574)	-
Total revenue	2,623,512	11,849,638	1,819,841	3,401,513	180,581	1,409,136	37,781	3,892,260	25,214,262	1,095,745	463,137	272,604	1,831,486	(6,187,574)	20,858,174
Net interest income and Islamic banking income	811,771	4,745,006	521,778	262,621	24,524	17,482	(21,938)	840,065	7,201,309	757,409	292,916	164,202	1,214,527	-	8,415,836
Other income	3,944	762,497	49,099	331,429	64,451	836,184	37,129	100,619	2,185,352	126,685	73,458	17,802	217,945	(72,327)	2,330,970
Net income	815,715	5,507,503	570,877	594,050	88,975	853,666	15,191	940,684	9,386,661	884,094	366,374	182,004	1,432,472	(72,327)	10,746,806
Other operating expenses	(242,759)	(1,747,161)	(13,370)	(40,271)	(42,771)	(192,786)	(20,419)	(564,379)	(2,863,916)	(463,634)	(104,155)	(68,800)	(636,589)	72,327	(3,428,178)
of which:															
Depreciation	*(2,488)*	*(77,314)*	*(616)*	*(1,680)*	*(673)*	*(6,009)*	*(6,785)*	*(87,772)*	*(183,337)*	*(16,193)*	*(14,920)*	*(4,912)*	*(36,025)*	-	*(219,362)*
(Allowance) / writeback of allowance for impairment on loans, advances and financing	(121,834)	30,596	(3,974)	-	-	-	-	-	(95,212)	(80,554)	(3,081)	(24,445)	(108,080)	-	(203,292)
Writeback of allowance for impairment on other assets	-	5,625	-	-	-	-	-	-	5,625	-	-	-	-	-	5,625
Profit / (Loss) by segments	451,122	3,796,563	553,533	553,779	46,204	660,880	(5,228)	376,305	6,433,158	339,906	259,138	88,759	687,803	-	7,120,961
Reconciliation of segment profits to consolidated profits:															
Share of loss after tax of equity accounted associated companies									(3,289)				-		(3,289)
Profit before tax expense and zakat									6,429,869				687,803		7,117,672
Cost-to-income ratio	29.8%	31.7%	2.3%	6.8%	48.1%	22.6%	134.4%	60.0%	30.5%	52.4%	28.4%	37.8%	44.4%		31.9%

52. SEGMENT INFORMATION (CONTINUED)

By Business Segments (continued):

	<---------- Domestic Operating Segments ---------->									<-- Overseas Operating Segments -->					
2017 (continued)	Hire Purchase RM'000	Retail Operations RM'000	Corporate Lending RM'000	Treasury and Capital Market Operations RM'000	Investment Banking RM'000	Fund Management RM'000	Others RM'000	Head Office RM'000	Total Domestic Operations RM'000	Hong Kong SAR RM'000	Cambodia RM'000	Other Countries RM'000	Total Overseas Operations RM'000	Inter-segment Elimination RM'000	Group Total RM'000
Gross loans, advances and financing	48,144,824	194,394,644	39,303,005	-	393,027	88,898	1,593	-	282,325,991	15,377,949	4,160,208	2,589,129	22,127,286	-	304,453,277
Loan growth	-2.9%	6.6%	4.9%	-	2.5%	9.1%	-19.1%	-	4.6%	-8.9%	-7.6%	-2.6%	-8.0%	-	3.6%
Impaired loans and financing	290,909	860,211	36,891	-	-	-	-	-	1,188,011	81,425	53,947	152,283	287,655	-	1,475,666
Impaired loan / financing ratio	0.6%	0.4%	0.1%	-	-	-	-	-	0.4%	0.5%	1.3%	5.9%	1.3%	-	0.5%
Deposits from customers	-	235,519,162	255,046	56,429,980	973,801	-	-	-	293,177,989	17,615,656	6,517,397	1,948,384	26,081,437	-	319,259,426
Deposit growth	-	7.4%	0.8%	-8.9%	-36.2%	-	-	-	3.6%	-9.7%	24.9%	-14.6%	-3.4%	-	3.0%
Addition to non-current assets	757	83,415	3,191	2,306	359	6,396	119	178,560	275,103	13,548	10,024	12,874	36,446	-	311,549
Segment assets	47,911,280	243,870,178	39,248,323	76,742,643	2,392,959	427,567	852,588	35,487,797	446,933,335	22,277,543	8,442,311	4,255,972	34,975,826	(90,262,900)	391,646,261
Reconciliation of segment assets to consolidated assets:															
Investment in associated companies									35,052				16		35,068
Unallocated assets									1,162,860				-		1,162,860
Intangible assets									775,493				1,656,565		2,432,058
Total assets									448,906,740				36,632,407		395,276,247

52. SEGMENT INFORMATION (CONTINUED)

By Business Segments (continued):

	<---------- Domestic Operating Segments ---------->									<-- Overseas Operating Segments -->					
2016	Hire Purchase RM'000	Retail Operations RM'000	Corporate Lending RM'000	Treasury and Capital Market Operations RM'000	Investment Banking RM'000	Fund Management RM'000	Others RM'000	Head Office RM'000	Total Domestic Operations RM'000	Hong Kong SAR RM'000	Cambodia RM'000	Other Countries RM'000	Total Overseas Operations RM'000	Inter-segment Elimination RM'000	Group Total RM'000
External revenue	2,696,435	9,841,129	1,676,072	1,586,681	169,618	1,169,119	77,762	1,254,762	18,471,578	1,003,607	415,745	211,810	1,631,162	–	20,102,740
Revenue from other segments	–	1,463,823	12,080	1,802,052	1,000	37,942	30,365	2,243,800	5,591,062	–	9,666	2,236	11,902	(5,602,964)	–
Total revenue	2,696,435	11,304,952	1,688,152	3,388,733	170,618	1,207,061	108,127	3,498,562	24,062,640	1,003,607	425,411	214,046	1,643,064	(5,602,964)	20,102,740
Net interest income and Islamic banking income	780,925	4,466,283	462,663	259,893	25,448	14,646	(8,089)	737,501	6,739,270	717,310	272,110	133,355	1,122,775	–	7,862,045
Other income	4,688	660,326	50,315	332,203	59,748	724,045	94,136	54,286	1,979,747	107,426	63,122	15,194	185,742	(71,083)	2,094,406
Net income	785,613	5,126,609	512,978	592,096	85,196	738,691	86,047	791,787	8,719,017	824,736	335,232	148,549	1,308,517	(71,083)	9,956,451
Other operating expenses	(249,023)	(1,679,287)	(12,245)	(33,885)	(37,994)	(165,788)	(14,135)	(531,766)	(2,724,123)	(422,160)	(84,538)	(51,732)	(558,430)	71,083	(3,211,470)
of which:															
Depreciation	*(2,495)*	*(71,540)*	*(192)*	*(1,425)*	*(905)*	*(7,111)*	*(3,142)*	*(82,438)*	*(169,248)*	*(15,291)*	*(15,209)*	*(3,247)*	*(33,747)*	–	*(202,995)*
(Allowance) / writeback of allowance for impairment on loans, advances and financing	(82,820)	18,446	1,813	–	1,711	–	–	–	(60,850)	(137,017)	4,391	736	(131,890)	–	(192,740)
Writeback of allowance for impairment on other assets	–	430	–	–	–	–	–	–	430	–	–	–	–	–	430
Profit by segments	453,770	3,466,198	502,546	558,211	48,913	572,903	71,912	260,021	5,934,474	265,559	255,085	97,553	618,197	–	6,552,671
Reconciliation of segment profits to consolidated profits:															
Share of (loss) / profit after tax of equity accounted associated companies									(1,092)				2,453		1,361
Profit before tax expense and zakat									5,933,382				620,650		6,554,032
Cost-to-income ratio	31.7%	32.8%	2.4%	5.7%	44.6%	22.4%	16.4%	67.2%	31.2%	51.2%	25.2%	34.8%	42.7%		32.3%

52. SEGMENT INFORMATION (CONTINUED)

By Business Segments (continued):

	<---------- Domestic Operating Segments ---------->									<-- Overseas Operating Segments -->					
2016 (continued)	Hire Purchase RM'000	Retail Operations RM'000	Corporate Lending RM'000	Treasury and Capital Market Operations RM'000	Investment Banking RM'000	Fund Management RM'000	Others RM'000	Head Office RM'000	Total Domestic Operations RM'000	Hong Kong SAR RM'000	Cambodia RM'000	Other Countries RM'000	Total Overseas Operations RM'000	Inter-segment Elimination RM'000	Group Total RM'000
Gross loans, advances and financing	49,600,781	182,383,346	37,464,027	–	383,421	81,478	1,968	–	269,915,021	16,884,678	4,500,886	2,658,597	24,044,161	–	293,959,182
Loan growth	-1.0%	8.0%	15.9%	–	-2.1%	19.8%	-11.2%	–	7.2%	2.5%	9.4%	149.4%	11.1%	–	7.5%
Impaired loans and financing	310,360	862,797	35,595	–	–	–	–	–	1,208,752	150,052	37,604	92,973	280,629	–	1,489,381
Impaired loan / financing ratio	0.6%	0.5%	0.1%	–	–	–	–	–	0.4%	0.9%	0.8%	3.5%	1.2%	–	0.5%
Deposits from customers	–	219,239,718	253,089	61,946,997	1,527,111	–	–	–	282,966,915	19,507,760	5,216,526	2,282,367	27,006,653	–	309,973,568
Deposit growth	–	7.9%	3.1%	-15.2%	4.6%	–	–	–	1.8%	6.6%	21.9%	264.7%	16.3%	–	2.9%
Addition to non-current assets	3,799	95,335	236	2,001	486	3,654	205,329	49,933	360,773	22,996	13,059	8,141	44,196	–	404,969
Segment assets	49,357,435	228,387,446	37,408,952	78,862,597	2,736,100	309,884	850,114	31,543,478	429,456,006	24,547,846	7,214,201	4,378,395	36,140,442	(89,193,842)	376,402,606
Reconciliation of segment assets to consolidated assets:															
Investment in associated companies									38,119				18		38,137
Unallocated assets									1,008,462				–		1,008,462
Intangible assets									775,493				1,828,128		2,603,621
Total assets									431,278,080				37,968,588		380,052,826

53. RATING STATEMENT

As at 31 December 2017, the Bank was accorded the following ratings:

Agencies	Date accorded/ Reaffirmed	Ratings
RAM Rating Services Berhad	23 May 2017 (Reaffirmed)	Long-Term Rating: AAA
	23 May 2017 (Reaffirmed)	Short-Term Rating: P1
	23 May 2017 (Reaffirmed)	Outlook: Stable
	23 May 2017 (Reaffirmed)	Non-Cumulative Perpetual Capital Securities Programme: AA2/Stable
	23 May 2017 (Reaffirmed)	Senior Medium-Term Notes Programme: AAA/Stable
	23 May 2017 (Reaffirmed)	RM10 Billion Subordinated Medium-Term Notes Programme: AA1/Stable
Moody's Investors Service	14 November 2017 (Reaffirmed)	Foreign Currency: Long-Term Deposits Rating: A3 Short-Term Deposits Rating: P-2
	14 November 2017 (Reaffirmed)	Local Currency: Long-Term Deposits Rating: A3 Short-Term Deposits Rating: P-2
	14 November 2017 (Reaffirmed)	Foreign Currency Outlook: Stable
	14 November 2017 (Reaffirmed)	Local Currency Outlook: Stable
Standard & Poor's Ratings Services	16 October 2017 (Reaffirmed)	Foreign Currency: Long-Term Rating: A- Short-Term Rating: A-2
	16 October 2017 (Reaffirmed)	Local Currency: Long-Term Deposits Rating: A- Short-Term Deposits Rating: A-2
	16 October 2017 (Reaffirmed)	Foreign Currency Outlook: Stable
	16 October 2017 (Reaffirmed)	Local Currency Outlook: Stable

54. SIGNIFICANT EVENTS

The significant events relating to changes in the composition of the Group are disclosed in Note 15.

55. SUBSEQUENT EVENTS

There were no material events subsequent to the reporting date that require disclosure or adjustments to the financial statements.

56. ISLAMIC BANKING BUSINESS

The financial position as at 31 December 2017 and results for the financial year ended on this date under the Islamic banking business of the Group, which is conducted by the Bank's wholly-owned subsidiary company, Public Islamic Bank Berhad, are summarised as follows:

Statement of Financial Position as at 31 December 2017

	Note	Group 2017 RM'000	Group 2016 RM'000
ASSETS			
Cash and balances with banks		**3,636,868**	651,382
Financial assets held-for-trading		**646,834**	495,364
Derivative financial assets		**7,468**	18,153
Financial investments available-for-sale		**5,825,046**	6,140,438
Financial investments held-to-maturity		**3,002,331**	2,985,266
Financing and advances	(a)	**41,705,965**	37,235,682
Other assets		**76,090**	85,913
Statutory deposits with Bank Negara Malaysia		**1,674,050**	1,518,000
Deferred tax assets		**4,172**	4,242
Collective investments		**513,071**	497,836
Investment in an associated company		**30,000**	30,000
Property and equipment		**1,016**	1,250
Total Assets		**57,122,911**	49,663,526
LIABILITIES AND ISLAMIC BANKING FUNDS			
Deposits from customers	(b)	**49,504,109**	42,473,074
Deposits from banks		**1,993,695**	2,322,128
Bills and acceptances payable		**365**	1,675
Recourse obligations on financing sold to Cagamas		**–**	500,016
Derivative financial liabilities		**27,351**	23,356
Subordinated Sukuk Murabahah		**999,631**	499,374
Other liabilities		**367,272**	215,490
Provision for zakat and taxation		**43,536**	43,251
Total Liabilities		**52,935,959**	46,078,364
Islamic Banking Funds		**4,186,952**	3,585,162
Total Liabilities and Islamic Banking Funds		**57,122,911**	49,663,526
COMMITMENTS AND CONTINGENCIES		**10,784,272**	11,222,116

The accompanying notes form an integral part of the financial statements

56. ISLAMIC BANKING BUSINESS (CONTINUED)

Statement of Profit or Loss for the year ended 31 December 2017

	Group	
	2017 RM'000	**2016 RM'000**
Income derived from investment of depositors' funds and others	**2,285,636**	2,109,906
Income derived from investment of Islamic Banking Funds	**184,286**	167,592
Allowance for impairment on financing and advances	**(68,960)**	(58,426)
Writeback of impairment on other assets	**133**	4
Profit Equalisation Reserves	**–**	(96)
Total distributable income	**2,401,095**	2,218,980
Income attributable to depositors and others	**(1,455,829)**	(1,323,908)
Total net income	**945,266**	895,072
Personnel expenses	**(18,054)**	(16,840)
Other overheads and expenditures	**(392,311)**	(349,518)
Profit before zakat and taxation	**534,901**	528,714
Zakat	**(260)**	(210)
Taxation	**(124,163)**	(124,042)
Profit for the year	**410,478**	404,462

Net income from Islamic banking business as reported in the statement of profit or loss of the Group is derived as follows:

	Group	
	2017 RM'000	**2016 RM'000**
Income derived from investment of depositors' funds and others	**2,285,636**	2,109,906
Income derived from investment of Islamic Banking Funds	**184,286**	167,592
Income attributable to depositors and others	**(1,455,829)**	(1,323,908)
Profit Equalisation Reserves	**–**	(96)
Elimination of distribution income from collective investments	**(15,376)**	(11,856)
Net income from Islamic banking business reported in the statement of profit or loss of the Group	**998,717**	941,638

The accompanying notes form an integral part of the financial statements

56. ISLAMIC BANKING BUSINESS (CONTINUED)

Statement of Profit or Loss and Other Comprehensive Income for the year ended 31 December 2017

	Group	
	2017 RM'000	**2016 RM'000**
Profit for the year	**410,478**	404,462
Other comprehensive income / (loss):		
Items that will not be reclassified to profit or loss:		
Defined benefit reserves:		
– Gain on remeasurements of defined benefit plans	**400**	543
Items that may be reclassified to profit or loss:		
Revaluation reserves:		
– Net change in revaluation of financial investments available-for-sale	**21,513**	(46,988)
Hedging reserves:		
– Net change in cash flow hedges	**(17,543)**	(62,774)
	3,970	(109,762)
Income tax relating to components of other comprehensive income / (loss):		
– Defined benefit reserves	**(96)**	(130)
– Revaluation reserves	**(5,163)**	11,277
– Hedging reserves	**4,210**	15,066
	(1,049)	26,213
Other comprehensive income / (loss) for the year, net of tax	**3,321**	(83,006)
Total comprehensive income for the year	**413,799**	321,456

The accompanying notes form an integral part of the financial statements

56. ISLAMIC BANKING BUSINESS (CONTINUED)

Statement of Changes in Islamic Banking Funds for the year ended 31 December 2017

	<---------- Non-distributable Reserves ---------->								Distributable Reserves	
Group	**Capital Funds RM'000**	**Share Premium RM'000**	**Statutory Reserves RM'000**	**Hedging Reserves RM'000**	**Revaluation Reserves RM'000**	**Defined Benefit Reserves RM'000**	**Profit Equalisation Reserves RM'000**	**Regulatory Reserves RM'000**	**Retained Profits RM'000**	**Total RM'000**
At 1 January 2017	**219,217**	**2,213,500**	**239,546**	**(1,999)**	**(13,832)**	**4,706**	**173**	**148,815**	**775,036**	**3,585,162**
Profit for the year	**–**	**–**	**–**	**–**	**–**	**–**	**–**	**–**	**410,478**	**410,478**
Other comprehensive (loss) / income for the year	**–**	**–**	**–**	**(13,333)**	**16,350**	**304**	**–**	**–**	**–**	**3,321**
Total comprehensive (loss) / income for the year	**–**	**–**	**–**	**(13,333)**	**16,350**	**304**	**–**	**–**	**410,478**	**413,799**
Transactions with owners / other equity movements:										
Transfer pursuant to Companies Act 2016	**2,213,500**	**(2,213,500)**	**–**	**–**	**–**	**–**	**–**	**–**	**–**	**–**
Transfer from Profit Equalisation Reserves	**–**	**–**	**–**	**–**	**–**	**–**	**(1)**	**–**	**1**	**–**
Transfer from statutory reserves	**–**	**–**	**(239,546)**	**–**	**–**	**–**	**–**	**–**	**239,546**	**–**
Transfer to regulatory reserves	**–**	**–**	**–**	**–**	**–**	**–**	**–**	**52,325**	**(52,325)**	**–**
Issue of shares	**300,000**	**–**	**–**	**–**	**–**	**–**	**–**	**–**	**–**	**300,000**
Dividends paid	**–**	**–**	**–**	**–**	**–**	**–**	**–**	**–**	**(112,009)**	**(112,009)**
	2,513,500	**(2,213,500)**	**(239,546)**	**–**	**–**	**–**	**(1)**	**52,325**	**75,213**	**187,991**
At 31 December 2017	**2,732,717**	**–**	**–**	**(15,332)**	**2,518**	**5,010**	**172**	**201,140**	**1,260,727**	**4,186,952**

The accompanying notes form an integral part of the financial statements

56. ISLAMIC BANKING BUSINESS (CONTINUED)

Statement of Changes in Islamic Banking Funds for the year ended 31 December 2017 (continued)

	<---------- Non-distributable Reserves ---------->								Distributable Reserves	
Group	Capital Funds RM'000	Share Premium RM'000	Statutory Reserves RM'000	Hedging Reserves RM'000	Revaluation Reserves RM'000	Defined Benefit Reserves RM'000	Profit Equalisation Reserves RM'000	Regulatory Reserves RM'000	Retained Profits RM'000	Total RM'000
At 1 January 2016	207,217	1,925,500	227,546	45,709	21,879	4,293	87	68,739	462,736	2,963,706
Profit for the year	–	–	–	–	–	–	–	–	404,462	404,462
Other comprehensive (loss) / income for the year	–	–	–	(47,708)	(35,711)	413	–	–	–	(83,006)
Total comprehensive (loss) / income for the year	–	–	–	(47,708)	(35,711)	413	–	–	404,462	321,456
Transactions with owners / other equity movements:										
Transfer to Profit Equalisation Reserves	–	–	–	–	–	–	86	–	(86)	–
Transfer to statutory reserves	–	–	12,000	–	–	–	–	–	(12,000)	–
Transfer to regulatory reserves	–	–	–	–	–	–	–	80,076	(80,076)	–
Issue of shares	12,000	288,000	–	–	–	–	–	–	–	300,000
	12,000	288,000	12,000	–	–	–	86	80,076	(92,162)	300,000
At 31 December 2016	219,217	2,213,500	239,546	(1,999)	(13,832)	4,706	173	148,815	775,036	3,585,162

The accompanying notes form an integral part of the financial statements

56. ISLAMIC BANKING BUSINESS (CONTINUED)

(a) Financing and Advances

(i) Net financing and advances analysed by type and Shariah contracts are as follows:

31 December 2017	Bai' Bithaman Ajil RM'000	Ijarah Thumma Al-Bai' RM'000	Bai' Inah RM'000	Musharakah Mutanaqisah RM'000	Murabahah RM'000	Ujrah RM'000	Total Financing and Advances RM'000
At amortised cost							
Cash line	**1,380,952**	**–**	**–**	**–**	**–**	**–**	**1,380,952**
Term financing							
– House financing	**4,131,197**	**–**	**–**	**10,550,865**	**–**	**–**	**14,682,062**
– Syndicated financing	**1,306,278**	**–**	**–**	**–**	**–**	**–**	**1,306,278**
– Hire purchase receivables	**–**	**10,875,598**	**–**	**–**	**–**	**–**	**10,875,598**
– Other term financing	**3,183,612**	**–**	**1,777,632**	**8,379,688**	**–**	**–**	**13,340,932**
Credit card receivables	**–**	**–**	**–**	**–**	**–**	**14,158**	**14,158**
Bills receivables	**–**	**–**	**–**	**–**	**604**	**-**	**604**
Trust receipts	**–**	**–**	**–**	**–**	**5,000**	**–**	**5,000**
Claims on customers under acceptance credits	**–**	**–**	**–**	**–**	**135,388**	**–**	**135,388**
Revolving credits	**204,923**	**-**	**–**	**–**	**–**	**–**	**204,923**
Staff financing	**-**	**6,597**	**–**	**56,441**	**–**	**–**	**63,038**
Gross financing and advances	**10,206,962**	**10,882,195**	**1,777,632**	**18,986,994**	**140,992**	**14,158**	**42,008,933**
Allowance for impaired financing and advances:							
– collective assessment allowance							**(302,968)**
– individual assessment allowance							**–**
Net financing and advances							**41,705,965**

56. ISLAMIC BANKING BUSINESS (CONTINUED)

(a) Financing and Advances (continued)

(i) Net financing and advances analysed by type and Shariah contracts are as follows (continued):

31 December 2016	Bai' Bithaman Ajil RM'000	Ijarah Thumma Al-Bai' RM'000	Bai' Inah RM'000	Musharakah Mutanaqisah RM'000	Murabahah RM'000	Ujrah RM'000	Total Financing and Advances RM'000
At amortised cost							
Cash line	1,200,076	–	–	–	–	–	1,200,076
Term financing							
– House financing	4,074,478	-	–	7,406,025	–	–	11,480,503
– Syndicated financing	1,344,515	–	–	–	–	–	1,344,515
– Hire purchase receivables	–	11,732,886	–	–	–	–	11,732,886
– Other term financing	2,953,281	–	1,895,438	6,572,426	–	–	11,421,145
Credit card receivables	–	–	–	–	–	10,530	10,530
Bill receivables	–	–	–	–	3,270	–	3,270
Trust receipts	–	–	–	–	2,478	–	2,478
Claims on customers under acceptance credits	–	–	–	–	104,197	–	104,197
Revolving credits	197,789	–	–	–	–	–	197,789
Staff financing	–	4,746	–	35,215	–	–	39,961
Gross financing and advances	9,770,139	11,737,632	1,895,438	14,013,666	109,945	10,530	37,537,350
Allowance for impaired financing and advances:							
– collective assessment allowance							(301,634)
– individual assessment allowance							(34)
Net financing and advances							37,235,682

All the Group's Islamic banking financing and advances are located in Malaysia.

56. ISLAMIC BANKING BUSINESS (CONTINUED)

(a) Financing and Advances (continued)

(ii) The maturity structure of gross financing and advances by residual contractual maturity is as follows:

	Group	
	2017 RM'000	**2016 RM'000**
Maturity within one year	**2,689,413**	1,824,406
More than one year to three years	**3,133,092**	3,255,053
More than three years to five years	**3,196,856**	3,236,267
More than five years	**32,989,572**	29,221,624
	42,008,933	37,537,350

(iii) Gross financing and advances presented by class of financial instruments are as follows:

	Group	
	2017 RM'000	**2016 RM'000**
Retail financing *		
– House financing	**14,682,062**	11,480,503
– Hire purchase	**10,875,598**	11,732,886
– Credit cards	**14,158**	10,530
– Other financing ^	**13,302,093**	11,492,287
	38,873,911	34,716,206
Corporate financing	**3,135,022**	2,821,144
	42,008,933	37,537,350

* Included in retail financing are financing granted to individual customers and mid-market commercial enterprises.

^ Included in other financing are other term financing, trade financing, cash line and revolving credit.

56. ISLAMIC BANKING BUSINESS (CONTINUED)

(a) Financing and Advances (continued)

(iv) Gross financing and advances analysed by type of customer are as follows:

	Group	
	2017 RM'000	**2016 RM'000**
Other domestic non-bank financial institutions	**228,366**	228,592
Domestic business enterprises		
– Small and medium enterprises	**8,510,962**	7,023,420
– Others	**1,078,109**	1,109,988
Government and statutory bodies	**1,311,455**	1,313,959
Individuals	**30,785,426**	27,772,881
Other domestic entities	**5,711**	4,874
Foreign entities	**88,904**	83,636
	42,008,933	37,537,350

(v) Gross financing and advances analysed by rate of return sensitivity are as follows:

	Group	
	2017 RM'000	**2016 RM'000**
Fixed rate		
– House financing	**1,314,742**	429,769
– Hire purchase receivables	**10,875,454**	11,732,681
– Other fixed rate financing	**3,780,170**	3,042,732
Variable rate		
– Base rate / Base financing rate plus	**24,223,994**	20,602,923
– Cost plus	**1,814,573**	1,729,245
	42,008,933	37,537,350

56. ISLAMIC BANKING BUSINESS (CONTINUED)

(a) Financing and Advances (continued)

(vi) Gross financing and advances analysed by economic purpose are as follows:

	Group	
	2017 RM'000	**2016 RM'000**
Purchase of transport vehicles	**10,882,191**	11,737,615
Purchase of landed properties	**23,889,551**	19,488,709
(of which: – residential	**15,077,372**	11,745,999
– non-residential)	**8,812,179**	7,742,710
Purchase of fixed assets (excluding landed properties)	**7,390**	4,660
Personal use	**2,651,890**	2,534,634
Credit card	**14,158**	10,530
Purchase of consumer durables	**834**	1,756
Construction	**311,972**	237,790
Working capital	**4,208,680**	3,454,971
Other purpose	**42,267**	66,685
	42,008,933	37,537,350

(vii) Gross financing and advances analysed by sector are as follows:

	Group	
	2017 RM'000	**2016 RM'000**
Agriculture, hunting, forestry and fishing	**899,228**	837,589
Mining and quarrying	**40,692**	33,442
Manufacturing	**765,205**	637,469
Electricity, gas and water	**3,977**	1,272
Construction	**1,215,720**	1,015,486
Wholesale & retail trade and restaurants & hotels	**2,106,833**	1,730,052
Transport, storage and communication	**351,529**	322,348
Finance, insurance and business services	**1,077,433**	641,868
Real estate	**3,124,413**	2,920,892
Community, social and personal services	**1,548,213**	1,538,381
Households	**30,874,330**	27,856,517
Others	**1,360**	2,034
	42,008,933	37,537,350

56. ISLAMIC BANKING BUSINESS (CONTINUED)

(a) Financing and Advances (continued)

(viii) Movements in impaired financing and advances are as follows:

	Group	
	2017 RM'000	**2016 RM'000**
At 1 January	**225,667**	211,804
Impaired during the year	**656,378**	593,015
Reclassified as non-impaired during the year	**(503,479)**	(440,075)
Recoveries	**(43,413)**	(44,904)
Amount written off	**(89,715)**	(92,607)
Financing converted to foreclosed properties	**(1,052)**	(1,566)
At 31 December	**244,386**	225,667
Gross impaired financing as percentage of gross financing and advances	**0.58%**	0.60%

(ix) Impaired financing and advances analysed by economic purpose are as follows:

	Group	
	2017 RM'000	**2016 RM'000**
Purchase of transport vehicles	**93,091**	94,829
Purchase of landed properties	**121,724**	99,044
(of which: – residential	**110,681**	87,126
– non-residential)	**11,043**	11,918
Personal use	**27,470**	29,707
Credit card	**198**	66
Working capital	**1,892**	2,007
Other purpose	**11**	14
	244,386	225,667

56. ISLAMIC BANKING BUSINESS (CONTINUED)

(a) Financing and Advances (continued)

(x) Impaired financing and advances analysed by sector are as follows:

	Group	
	2017 RM'000	**2016 RM'000**
Agriculture, hunting, forestry and fishing	**428**	516
Mining and quarrying	**749**	43
Manufacturing	**676**	534
Construction	**3,681**	6,201
Wholesale & retail trade and restaurants & hotels	**2,193**	1,761
Transport, storage and communication	**178**	938
Finance, insurance and business services	**937**	763
Real estate	**–**	622
Community, social and personal services	**132**	345
Households	**235,257**	213,761
Others	**155**	183
	244,386	225,667

All the Group's Islamic banking impaired financing and advances are located in Malaysia.

56. ISLAMIC BANKING BUSINESS (CONTINUED)

(a) Financing and Advances (continued)

(xi) A reconciliation of the allowance for impaired financing and advances by class financial instruments is as follows:

	<---------- Retail Financing ---------->					
Collective Assessment Allowance	**House Financing RM'000**	**Hire Purchase RM'000**	**Credit Cards RM'000**	**Other Financing RM'000**	**Corporate Financing RM'000**	**Total RM'000**
2017						
At 1 January 2017	**66,717**	**159,583**	**84**	**70,997**	**4,253**	**301,634**
Allowance made / (written back) during the year	**18,019**	**48,600**	**187**	**24,477**	**(234)**	**91,049**
Amount written off	**(5,637)**	**(61,659)**	**(111)**	**(22,308)**	**–**	**(89,715)**
At 31 December 2017	**79,099**	**146,524**	**160**	**73,166**	**4,019**	**302,968**
2016						
At 1 January 2016	58,474	180,587	31	72,974	3,829	315,895
Allowance made during the year	13,367	40,164	120	24,271	424	78,346
Amount written off	(5,124)	(61,168)	(67)	(26,248)	–	(92,607)
At 31 December 2016	66,717	159,583	84	70,997	4,253	301,634

	<---------- Retail Financing ---------->					
Individual Assessment Allowance	**House Financing RM'000**	**Hire Purchase RM'000**	**Credit Cards RM'000**	**Other Financing RM'000**	**Corporate Financing RM'000**	**Total RM'000**
2017						
At 1 January 2017	**–**	**–**	**–**	**34**	**–**	**34**
Net allowance written back during the year	**–**	**–**	**–**	**(34)**	**–**	**(34)**
Allowance made during the year	**–**	**–**	**–**	**35**	**–**	**35**
Amount written back in respect of recoveries	**–**	**–**	**–**	**(69)**	**–**	**(69)**
At 31 December 2017	**–**	**–**	**–**	**–**	**–**	**–**
2016						
At 1 January 2016	–	–	–	–	–	–
Allowance made during the year	–	–	–	34	–	34
At 31 December 2016	–	–	–	34	–	34

56. ISLAMIC BANKING BUSINESS (CONTINUED)

(b) Deposits From Customers

(i) By type of deposit and contract:

	Group	
	2017 RM'000	**2016 RM'000**
At amortised cost		
Savings deposit		
– Wadiah	**6,162,278**	5,855,625
Demand deposit		
– Wadiah	**4,165,878**	3,839,873
Term deposit		
– Negotiable Islamic Debt Certificate		
– Bai' Inah	**17,473**	–
– Commodity Murabahah	**33,021,079**	27,684,903
– General investment account		
– Mudharabah	**–**	90,115
– Wakalah	**–**	110,184
	–	200,299
– Special term deposit account		
– Wadiah	**6,137,401**	4,892,374
	49,504,109	42,473,074

Included in deposits from customers are deposits of RM293,689,000 (2016 – RM217,801,000) held as collateral for financing and advances.

(ii) By class of financial instruments:

	Group	
	2017 RM'000	**2016 RM'000**
Core deposits	**43,349,235**	37,580,700
Wholesale deposits	**6,154,874**	4,892,374
	49,504,109	42,473,074

56. ISLAMIC BANKING BUSINESS (CONTINUED)

(b) Deposits From Customers (continued)

(iii) By type of customers:

	Group	
	2017 RM'000	**2016 RM'000**
Federal and state governments	**5,486,378**	5,287,126
Local government and statutory authorities	**556,931**	883,615
Business enterprises	**6,265,418**	6,477,550
Individuals	**17,910,338**	14,731,939
Foreign customers	**632,390**	580,445
Others	**18,652,654**	14,512,399
	49,504,109	42,473,074

(iv) The maturity structure of term deposits is as follows:

	Group	
	2017 RM'000	**2016 RM'000**
Due within six months	**32,765,431**	30,055,815
More than six months to one year	**6,407,984**	2,719,052
More than one year to three years	**2,203**	2,035
More than three years to five years	**335**	674
	39,175,953	32,777,576

APPENDIX

DIRECTORS OF SUBSIDIARY COMPANIES OF THE BANK

The following is the list of directors who served on the boards of the subsidiary companies of the Bank since the beginning of the current financial year to the date of the Directors' Report:

Name of Subsidiary Company	Name of Director
Public Islamic Bank Berhad	Tan Sri Dato' Sri Dr. Teh Hong Piow Dato' Mohammed Najeeb bin Abdullah Tan Sri Dato' Sri Tay Ah Lek Dato' Dr. Mahmood Zuhdi bin Haji Ab Majid Vasantha Kumar Tharmalingam
Public Investment Bank Berhad	Tan Sri Dato' Sri Dr. Teh Hong Piow Lim Chao Li Tan Sri Dato' Sri Tay Ah Lek Dato' Dr. Thillainathan A/L Ramasamy Dato' Mohd Hanif bin Sher Mohamed (Appointed on 29 March 2017) Tang Wing Chew (Retired on 29 March 2017)
Public Invest Nominees (Tempatan) Sdn. Bhd.	Fong Loong Seng Lim Jit Seng Lim Geok Lian
Public Invest Nominees (Asing) Sdn. Bhd.	Fong Loong Seng Lim Jit Seng Lim Geok Lian
Public Consolidated Holdings Sdn. Bhd.	Tan Sri Dato' Sri Dr. Teh Hong Piow Quah Poh Keat Dato' Chia Lee Kee
Public Mutual Berhad	Tan Sri Dato' Sri Dr. Teh Hong Piow Tan Sri Dato' Sri Tay Ah Lek Dato' (Dr) Haji Mohamed Ishak bin Haji Mohamed Ariff Quah Poh Keat Dato' Mohammed Najeeb bin Abdullah Dato' Mohd Hanif bin Sher Mohamed (Appointed on 5 April 2017) Yeoh Kim Hong Dato' Haji Abdul Aziz bin Dato' Dr. Omar (Retired on 29 April 2017) Dato' Sri Lee Kong Lam (Demised on 14 September 2017)
Public Holdings Sdn. Bhd.	Quah Poh Keat Cheong Kien Meng (Appointed on 1 November 2017) Sim Goay Chye (Retired on 1 November 2017)

APPENDIX

DIRECTORS OF SUBSIDIARY COMPANIES OF THE BANK (CONTINUED)

The following is the list of directors who served on the boards of the subsidiary companies of the Bank since the beginning of the current financial year to the date of the Directors' Report (continued):

Name of Subsidiary Company	Name of Director
Public Nominees (Tempatan) Sdn. Bhd.	Dato' Chang Kat Kiam Chan Kok Kwai Raymond Paul Lai Fook Sung Goh Kah Poh
Public Nominees (Asing) Sdn. Bhd.	Dato' Chang Kat Kiam Chan Kok Kwai Raymond Paul Lai Fook Sung Goh Kah Poh
Public Bank (L) Ltd.	Chan Chew Fung Tang Wing Chew Lai Wan Dato' Sri Lee Kong Lam (Demised on 14 September 2017)
PB Trust (L) Ltd.	Chang Siew Yen Yik Sook Ling
PB Trustee Services Berhad	Dato' Mohammed Najeeb bin Abdullah Chang Siew Yen Yik Sook Ling Dato' Haji Abdul Aziz bin Dato' Dr. Omar (Retired on 30 April 2017)
PB Venture Capital Sdn. Bhd.	Quah Poh Keat Dato' Chia Lee Kee
Public Leasing & Factoring Sdn. Bhd.	Chan Kok Kwai Wong Man Hoe
PB International Factors Sdn. Bhd.	Chan Kok Kwai Wong Man Hoe
PBFIN Berhad	Chan Kok Kwai Dato' Chia Lee Kee
Cambodian Public Bank Plc	Tan Sri Dato' Sri Dr. Teh Hong Piow Dato' Chang Kat Kiam Quah Poh Keat Dr Ghanty Sam Abdoullah Dato' Mohammed Najeeb bin Abdullah Datuk Phan Ying Tong Dato' Sri Lee Kong Lam (Demised on 14 September 2017)

DIRECTORS OF SUBSIDIARY COMPANIES OF THE BANK (CONTINUED)

The following is the list of directors who served on the boards of the subsidiary companies of the Bank since the beginning of the current financial year to the date of the Directors' Report (continued):

Name of Subsidiary Company	Name of Director
Campu Securities Plc	Dato' Chang Kat Kiam Quah Poh Keat Datuk Phan Ying Tong Dato' Sri Lee Kong Lam (Demised on 14 September 2017)
Campu Lonpac Insurance Plc	Dato' Chang Kat Kiam Quah Poh Keat Dr Ghanty Sam Abdoullah Tan Kok Guan Dato' Mohammed Najeeb bin Abdullah Dato' Sri Lee Kong Lam (Demised on 14 September 2017)
Public Financial Holdings Limited	Tan Sri Dato' Sri Dr. Teh Hong Piow Lai Wan Quah Poh Keat Lee Chin Guan Tang Wing Chew Dato' Chang Kat Kiam Tan Yoke Kong Lee Huat Oon Chong Yam Kiang
Public Bank (Hong Kong) Limited	Tan Sri Dato' Sri Dr. Teh Hong Piow Lai Wan Tan Sri Dato' Sri Tay Ah Lek Quah Poh Keat Lee Chin Guan Tang Wing Chew Dato' Chang Kat Kiam Tan Yoke Kong Chong Yam Kiang
Public Finance Limited	Tan Sri Dato' Sri Dr. Teh Hong Piow Tang Wing Chew Quah Poh Keat Lee Chin Guan Lai Wan Dato' Chang Kat Kiam Lee Huat Oon Chong Yam Kiang
Public Financial Limited	Lee Huat Oon Chiu Chik Shang

APPENDIX

DIRECTORS OF SUBSIDIARY COMPANIES OF THE BANK (CONTINUED)

The following is the list of directors who served on the boards of the subsidiary companies of the Bank since the beginning of the current financial year to the date of the Directors' Report (continued):

Name of Subsidiary Company	Name of Director
Public Securities Limited	Lee Huat Oon Chiu Chik Shang
Public Securities (Nominees) Limited	Lee Huat Oon Chiu Chik Shang
Public Financial Securities Limited	Tan Yoke Kong Chau Man Ching, Gladys Ma Hin Lap
Public Bank (Nominees) Limited	Tan Yoke Kong Chan Sau Kuen Chong Yam Kiang
Public Futures Limited	Tan Yoke Kong Chiu Chik Shang
Public Credit Limited	Tan Yoke Kong Chong Yam Kiang
Public Pacific Securities Limited	Tan Yoke Kong Chiu Chik Shang
Winton (B.V.I.) Limited	Ng Chee Khuen Chong Yam Kiang
Winton Financial Limited	Ng Chee Khuen Chong Yam Kiang
Winton Motors, Limited	Ng Chee Khuen Chong Yam Kiang
Public Bank Vietnam Limited	Tan Sri Dato' Sri Dr. Teh Hong Piow Dato' Chang Kat Kiam Quah Poh Keat Datuk Phan Ying Tong Chee Keng Eng

PILLAR 3 DISCLOSURE AS AT 31 DECEMBER 2017

OVERVIEW

The Pillar 3 Disclosure is required under the Bank Negara Malaysia ("BNM")'s Risk-Weighted Capital Adequacy Framework ("RWCAF"), which is the equivalent to Basel II issued by the Basel Committee on Banking Supervision and the Islamic Financial Services Board. Basel II consists of 3 Pillars as follows:

(a) Pillar 1 sets out the minimum amount of regulatory capital that banking institutions must hold against credit, market and operational risks they assume;

(b) Pillar 2 promotes the adoption of a more forward-looking approach to capital management and encourages banking institutions to develop and employ more rigorous risk management framework and techniques, including specific oversight by the Board of Directors ("the Board") and senior management on internal controls and corporate governance practices, to ensure that banking institutions maintain adequate capital levels consistent with their risk profile and business plan at all times; and

(c) Pillar 3 aims to harness market discipline through enhanced disclosure to supplement regulatory supervision of banking institutions through a consistent and comprehensive disclosure framework on risk management practices and capital adequacy of banking institutions that will enhance comparability amongst banking institutions.

The Public Bank Group ("the Group") adopted the Standardised Approach in determining the capital requirements for credit risk and market risk and applied the Basic Indicator Approach for operational risk of the Pillar 1 under BNM's RWCAF. Under the Standardised Approach, the Group applied the standard risk weights prescribed by BNM to assess the capital requirements for exposures in credit risk and market risk. The assessment of the capital required for operational risk under the Basic Indicator Approach however, is based on a percentage fixed by BNM over the Group's average gross income for a fixed number of quarterly periods.

The Group's Pillar 3 Disclosure is governed by the Group's Disclosure Policy on Basel II RWCAF/Capital Adequacy Framework for Islamic Banks – Pillar 3 which sets out the minimum disclosure standards, the approach in determining the appropriateness of information disclosed and the internal controls over the disclosure process which cover the verification and review of the accuracy of information disclosed. The information provided herein has been reviewed and verified by the internal auditors and certified by Public Bank Berhad ("the Bank")'s Managing Director/Chief Executive Officer. Under the BNM's RWCAF, the information disclosed herein is not required to be audited by external auditors. The Pillar 3 Disclosure will be published in the Bank's website, www.publicbankgroup.com.

PILLAR 3 DISCLOSURE AS AT 31 DECEMBER 2017

OVERVIEW (CONTINUED)

Minimum Regulatory Capital Requirements

The Group's principal business activity is commercial banking which focuses mainly on retail banking and financing operations. The following tables present the minimum regulatory capital requirements to support the Group's and the Bank's risk-weighted assets.

	2017		2016	
	Risk-Weighted Assets RM'000	**Minimum Capital Requirement at 8% RM'000**	**Risk-Weighted Assets RM'000**	**Minimum Capital Requirement at 8% RM'000**
Group				
Credit Risk	**235,806,066**	**18,864,485**	231,005,869	18,480,469
Market Risk	**2,925,168**	**234,014**	3,291,584	263,327
Operational Risk	**18,620,545**	**1,489,644**	17,364,426	1,389,154
Total	**257,351,779**	**20,588,143**	251,661,879	20,132,950
Bank				
Credit Risk	**191,482,831**	**15,318,626**	186,904,199	14,952,336
Market Risk	**4,126,123**	**330,090**	4,899,220	391,938
Operational Risk	**12,678,955**	**1,014,316**	11,525,983	922,079
Total	**208,287,909**	**16,663,032**	203,329,402	16,266,353

The Group does not have any capital requirement for Large Exposure Risk as there is no amount in excess of the lowest threshold arising from equity holdings as specified in the BNM's RWCAF.

PILLAR 3 DISCLOSURE AS AT 31 DECEMBER 2017

1. SCOPE OF APPLICATION

The Pillar 3 Disclosure is prepared on a consolidated basis and comprises information on the Bank and its subsidiary and associated companies. The Group offers Islamic banking financial services via the Bank's wholly-owned subsidiary company, Public Islamic Bank Berhad ("Public Islamic"). Information on subsidiary and associated companies of the Group is available in Notes 15 and 16 to the financial statements respectively.

The basis of consolidation for financial accounting purposes is described in Note 2(iv)(b) to the financial statements, and differs from that used for regulatory capital purposes. The investment in its insurance associated company, which is equity-accounted in the financial accounting consolidation and the investment in the subsidiary company engaged in insurance activities is excluded from the regulatory consolidation and is deducted from the regulatory capital.

There were no significant restrictions or impediments on the transfer of funds or regulatory capital within the Group.

There were no capital deficiencies in any of the subsidiary companies of the Group during the financial year.

All information in the ensuing sections is based on the Group's positions. Certain information on capital adequacy relating to the Bank is presented on a voluntary basis to provide additional information to users. The capital adequacy-related information of the Bank, which is presented on a global basis, includes its wholly-owned offshore banking subsidiary company, Public Bank (L) Ltd, as required under the RWCAF.

2. CAPITAL MANAGEMENT

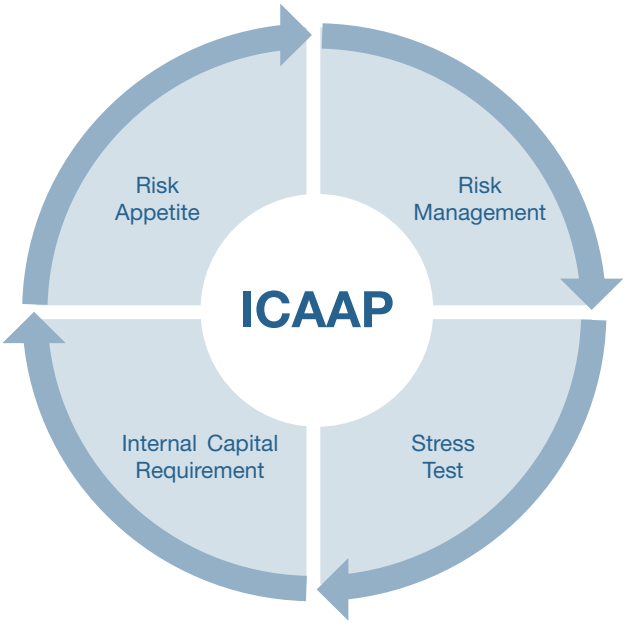
The objective of the Group's capital management is to protect the interests of its depositors, creditors and shareholders. To achieve this, the capital management is subject to ongoing review and the Board's approval on the level and composition of the Group's total capital, assessed against the following key objectives:

- Regulatory requirements on minimal capital required
- Capital levels maintained are adequate to support all material risks and to meet the strategic and business plans
- Capital levels maintained are adequate to support the strong external rating for domestic and international rating agencies
- An appropriate balance between maximising shareholders returns and prudent capital management

The Group achieves this through its Internal Capital Adequacy Assessment Process ("ICAAP"). The ICAAP requires the Group to identify and assess all material risks, maintain sufficient capital to support these risks and apply the appropriate risk management techniques to manage and mitigate these risks within the given level of capital, on an ongoing and forward looking basis. The ICAAP is supported by a strong risk governance structure with clear roles and responsibilities to ensure the effectiveness of the ICAAP with the Board being ultimately responsible for the overall oversight of the ICAAP. In discharging its duty, the Board is assisted by the Risk Management Committee ("RMC") and ICAAP Working Group. Senior management together with the management committees are responsible to ensure the effective implementation of the capital management directions of the Board. The Internal Audit Division ("IAD") is responsible to conduct reviews of processes relating to the ICAAP to ensure their integrity, objectivity and consistency in application.

2. CAPITAL MANAGEMENT (CONTINUED)

The key elements of the Group's ICAAP are as follows:



(a) Risk Appetite

The Group's Risk Appetite expresses the level of risk which the Group is willing to assume within the Group's capacity in order to achieve the Group's objectives, as defined by a set of minimum quantitative metrics and qualitative standards. The key elements applied in setting the Group's Risk Appetite are the strategic business directions, the risk taking capacity and the level of risk currently assumed by the Group. The Board reviews and approves the Risk Appetite on an annual basis, or more frequently in the event of unexpected changes in the risk environment, with the aim of ensuring the Risk Appetite is consistent with the Group's strategic directions, business and regulatory environment and stakeholders' requirements. The setting, cascading, monitoring and the review of the Risk Appetite is set out in the Group's Risk Appetite Framework and is as follows:

Set Risk Appetite	Cascade Risk Appetite	Monitor Risk Appetite	Review/Revise Risk Appetite
• Set the desired risk appetite considering: – Strategic business directions – Risk taking capacity – Current risk profile • Articulate risk appetite using: – Risk Appetite Metrics	• Cascade the applicable risk appetite via: – Financial budgeting process to: i) Entity level ii) Business units/ control units level • Assimilation of the risk appetite into policies, frameworks and procedures • Implementation of Key Risk Indicators	• Regular monitoring of the risk profile against the risk appetite • Identify the underlying reason for the non-achievements of the risk appetite and develop action plans to address the non-achievements	• Review risk appetite in the light of: – Changing business and economic condition – Evolving strategic business directions

2. CAPITAL MANAGEMENT (CONTINUED)

(b) Risk Management

The Group's Risk Management Framework sets out the principles applied in managing the material risks that the Group is exposed to. The Framework serves to drive the development of a consistent risk management practices which enable the continuous identification, measurement, control, monitoring and reporting of all applicable and material risks and this includes the continuous identification of emerging risks followed by the assessment of the risks on the Group's business and capital positions. The Group's risk limits established to manage the size of the risk exposures are aligned to the overall Risk Appetite.

The key principles and components of the Group's Risk Management Framework are further discussed in item 3 of the Pillar 3 Disclosure.

In addition, an annual comprehensive risk assessment is undertaken across all the banking entities within the Group as part of ICAAP to identify and assess the following risks:

(i) Risks captured under Pillar 1 (credit risk, operational risk and market risk);

(ii) Risks not fully captured under Pillar 1 (e.g. model risk and residual credit risk); and

(iii) Risk types not covered by Pillar 1 (e.g. credit concentration risk, interest rate risk on banking book, reputation risk, amongst others).

Compile a Comprehensive List of Risks

To obtain a comprehensive list of risks inherent to banking business guided by the guidelines issued by:

- BNM or respective Regulators
- Basel Committee and Banking Committee

Identify Risks that are Applicable to the Group

From the comprehensive list of risks, identify the risks that are applicable to the Group/respective entities taking into consideration the current risk taking activities of the Group/respective entities.

Assess the Applicable Risks

For risks that are identified to be applicable to the Group/respective entities, ensure the risk assessments are supported by the following:

- consistent and robust risk assessment approaches
- quality data used for risk measurement
- sound techniques and methodologies that commensurate with the banking institution's size, nature of business and complexity of activities

All assessments of risks incorporate both quantitative and/or qualitative assessment.

Qualitative Approach	Quantitative Approach
Risks which may not be easily quantified due to lack of commonly accepted risk measurement techniques. The focus for such non-quantifiable risks would then be the risk processes put in place to manage these risks including the following: • Adequate governance process • Adequate system, procedure and internal controls • Effective risk mitigation strategies • Regular monitoring and reporting	Risks which can be quantified based on best practices methodologies which are prescribed by regulators or internal methodologies, capital will be set aside for the amount of quantified risks. Apart from this, the quantified liquidity risk will be managed through the holdings of high quality liquid assets or identification of alternative funds.

PILLAR 3 DISCLOSURE AS AT 31 DECEMBER 2017

2. CAPITAL MANAGEMENT (CONTINUED)

(c) Stress Test

The Group's stress testing process is guided by the Group's Stress Test Policy ("Stress Test Policy"). The objectives of the Stress Test Policy are as follows:

(i) To ensure the establishment of a comprehensive and consistent stress test process in conducting the stress test by all entities within the Group;

(ii) To drive the development of stress test parameters, assumptions and scenarios that are relevant, taking into account the nature, risk profile and complexity of the Group's business as well as the environment in which it operates;

(iii) To ensure all material risks are captured in the stress test including emerging risks;

(iv) To ensure all stress test parameters, assumptions and scenarios are duly deliberated by senior management and relevant committees prior to the execution of the stress test exercise; and

(v) To ensure loss outcomes are identified and that capital buffers are set aside to absorb losses that may be experienced during an economic downturn.

The key focus of the stress test is to identify the potential adverse impact on the Group's capital, profitability, asset quality and liquidity positions followed by the identification of the appropriate actions to mitigate the risk of such possibilities. The results of the stress test are deliberated by the ICAAP Working Group and the RMC and are applied to recalibrate the Group's Internal Capital Targets.

(d) Internal Capital Requirement

The Group's internal capital requirement is articulated through its capital plans which are drawn up annually, covering a three-year horizon, and are approved by the Board. The capital plan ensures that adequate levels of capital and an efficient mix of different components of capital are maintained to support the Group's strategic directions and business plans. In formulating the Group's capital plans, the Group considers the current regulatory requirements, the demands for capital arising from the business outlooks and potential market stresses and the available supply of capital including the sources of the capital. The Group's capital plans are reviewed regularly by the Board against the Group's Internal Capital Targets.

3. RISK MANAGEMENT FRAMEWORK

The key principles and components of the Group's Risk Management Framework are as follows:

(a) Risk Governance Structure;

(b) Risk Appetite;

(c) Risk Management Culture; and

(d) Risk Management Processes.

3. RISK MANAGEMENT FRAMEWORK (CONTINUED)

(a) Risk Governance Structure

The Group's risk governance structure sets out the roles and responsibilities of the parties involved in the Group's risk management and internal control system as follows:

ESTABLISH RISK APPETITE & POLICY	**1. Board of Directors**	**10. COMPLIANCE COMMITTEE (supported by Compliance Function)**	**11. AUDIT COMMITTEE (supported by Internal Audit Function)**
	2. Risk Management Committee		
	3. Credit Risk Management Committee		
	4. Shariah Committee		
ENSURE IMPLEMENTATION OF RISK AND COMPLIANCE POLICY	**5. Dedicated Risk Committees**		
	Assets & Liabilities Management Committee Operational Risk Management Committee Internal Capital Adequacy Assessment Process Working Group		
	6. Credit Committee		
	7. Risk Management and Control Functions		
	Risk Management Function Compliance Function Shariah Compliance Function		
IMPLEMENT AND COMPLY WITH RISK POLICY	**8. Support Functions**		
	Human Resource Information Technology Finance Banking Operations Credit Control, Administration & Supervision Property Security		
	9. Business Functions		
	Corporate Lending Investment Banking Islamic Banking Retail Banking and Financing Operations Share Broking and Fund Management Treasury and Capital Market Operations		

Board of Directors

The Board has overall responsibility for the Group's risk management and internal control system. For this purpose, the Board:

(i) Ensures that the corporate objectives are supported by sound risk strategies and an effective risk management framework that is appropriate to the nature, scale and complexity of its activities;

(ii) Provides overall oversight on the soundness of the risk management processes and internal controls;

(iii) Responsible for the remuneration of the senior management and that the remuneration is aligned with prudent risk taking; and

(iv) Provides direction and guidance to the senior management on action plans to be taken to address the material risks identified.

3. RISK MANAGEMENT FRAMEWORK (CONTINUED)

(a) Risk Governance Structure (continued)

Risk Management Committee

The RMC assists the Board to oversee the management of all identified material risks including inter-alia reviewing risk management frameworks and policies, reviewing risk management limits, risk exposures and portfolio composition and ensuring risk infrastructure, resources and systems are put in place for effective risk management oversight.

Credit Risk Management Committee

The Credit Risk Management Committee assists the Board in discharging its oversight role over the management of credit risk including inter-alia in ensuring the risk infrastructures and systems are able to manage and control the risk taking activities within the credit related risk appetite.

Shariah Committee

The Shariah Committee advises the Board on Shariah related matters. It deliberates and endorses all Shariah related matters covering the policies and procedures governing the Islamic operations, the Islamic products and the documents used in the Islamic business operations. It also deliberates on Shariah related findings and endorses rectification measures to address the findings. The Shariah Committee is supported by the Shariah compliance and research functions.

Dedicated Risk Committees

The dedicated risk committees assist the RMC in the management of all identified material risk. These committees are responsible for the effective implementation of the risk management strategies and policies as approved by the Board or by the RMC. The key responsibilities of the dedicated risk committees are as follows:

(i) Ensuring all relevant and material risks associated with the Group have been identified and assessed and are operating within the Group's risk appetite;

(ii) Implementing, assessing and monitoring the risk management and internal control system in accordance with the Group's risk management strategies and overall risk appetite; and

(iii) Identifying changes in the operating environment which may give rise to risks and taking the appropriate actions followed by the prompt escalation of the identified risks and actions to the Board.

Compliance Committee

The Compliance Committee who is supported by the Compliance Division is responsible for the overall oversight on compliance related matters and the group-wide compliance risk management. It provides an independent assessment on the management of compliance risk and ensures the controls to manage compliance risk are adequate and operating as intended.

Audit Committee

The Audit Committee reviews the internal control issues identified by the Internal Audit Division, the external auditors, the regulatory authorities and the Management, including the timeliness of the remedial actions taken to address the audit issues identified and to evaluate the adequacy and effectiveness of the risk management and internal control systems put in place. The Audit Committee also reviews the effectiveness of the internal audit functions with particular emphasis on the audit methodologies applied, audit scope of coverage, audit cycle, adequacy of the manpower resources knowledge and competency of the internal audit personnel.

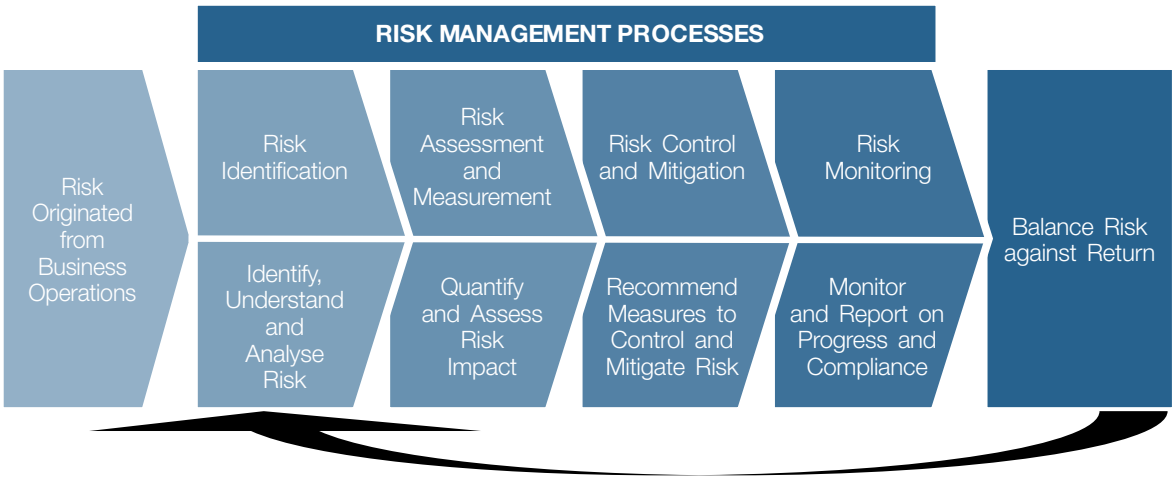
3. RISK MANAGEMENT FRAMEWORK (CONTINUED)

(b) Risk Appetite

The Group's risk appetite defines the amount and the types of risk that the Group is able and willing to accept in pursuit of its business objectives. It also sets out the level of risk tolerance and limits to govern, manage and control the Group's risk taking activities. The strategic objectives, business plans, desired risk profile and capital plans are aligned to the risk appetite.

(c) Risk Management Processes

A structured approach to risk management which balances risks against returns is established for the key areas of risk. The four broad processes for risk management which lead to a balanced risk-return framework are as follows:



(d) Risk Management Culture

The culture of managing risk is embedded into the day-to-day operations and decision-making process through the following:

(i) Strong corporate governance;

(ii) Organisational structure with clearly defined roles and responsibilities;

(iii) Effective communication;

(iv) Commitment to compliance with laws, regulations and internal controls;

(v) Integrity in fiduciary responsibilities;

(vi) Clear policies, procedures and guidelines; and

(vii) Continuous training.

PILLAR 3 DISCLOSURE AS AT 31 DECEMBER 2017

4. CAPITAL ADEQUACY RATIOS AND CAPITAL STRUCTURE

The following tables present the capital adequacy ratios and the capital structure of the Group and of the Bank.

(a) Capital Adequacy Ratios of the Group and of the Bank

	Group		Bank	
	2017	**2016**	**2017**	**2016**
Before deducting interim dividends*:				
Common equity tier I ("CET I") capital ratio	**12.758%**	11.864%	**12.136%**	11.725%
Tier I capital ratio	**13.538%**	12.718%	**13.072%**	12.751%
Total capital ratio	**16.494%**	15.976%	**15.577%**	15.248%
After deducting interim dividends*:				
CET I capital ratio	**12.248%**	11.373%	**11.506%**	11.117%
Tier I capital ratio	**13.028%**	12.227%	**12.442%**	12.143%
Total capital ratio	**15.984%**	15.485%	**14.947%**	14.640%

* *Refers to interim dividends declared subsequent to the financial year end.*

The capital adequacy ratios of the banking subsidiary companies of the Group are set out in Note 50(d) to the financial statements.

The capital adequacy ratios of the Group and of the Bank are computed in accordance with BNM's Capital Adequacy Framework (Capital Components) reissued on 4 August 2017 and Capital Adequacy Framework (Basel II – Risk-Weighted Assets) reissued on 2 March 2017. The minimum regulatory capital adequacy ratios before including capital conservation buffer and countercyclical capital buffer ("CCyB") for CET I capital ratio, Tier I capital ratio and total capital ratio are 4.5%, 6.0% and 8.0% respectively.

Banking institutions are also required to maintain a capital conservation buffer of up to 2.5% and a CCyB above the minimum regulatory capital adequacy ratios above. Under the transition arrangements, capital conservation buffer will be phased-in as follows:

Calendar Year	**Capital Conservation Buffer**
2017	1.250%
2018	1.875%
2019 onwards	2.500%

A CCyB is required to be maintained if this buffer is applied by regulators in countries which the Group and the Bank have exposures to, determined based on the weighted average of prevailing CCyB rates applied in those jurisdictions. The Group and the Bank have applied CCyB on its exposures in Hong Kong in line with Hong Kong Monetary Authority's requirement to maintain CCyB of 1.250% in Hong Kong. The Group's and the Bank's CCyB determined based on the weighted average of prevailing CCyB rates of its Hong Kong exposures are insignificant due to its immaterial Hong Kong exposures. The CCyB is not a requirement for exposures in Malaysia yet but may be applied by regulators in the future.

4. CAPITAL ADEQUACY RATIOS AND CAPITAL STRUCTURE (CONTINUED)

(b) Capital Structure

	Group		Bank	
	2017 RM'000	**2016 RM'000**	**2017 RM'000**	**2016 RM'000**
CET I/Tier I capital				
Share capital	**9,417,653**	3,882,138	**9,417,653**	3,882,138
Share premium	**–**	5,535,515	**–**	5,535,515
Other reserves	**945,620**	5,873,014	**625,430**	5,158,625
Retained profits	**24,723,059**	16,898,317	**20,811,292**	13,533,372
Treasury shares	**(149,337)**	(149,337)	**(149,337)**	(149,337)
Qualifying non-controlling interests	**673,372**	752,070	**–**	–
Less: Goodwill and other intangible assets	**(2,432,058)**	(2,603,621)	**(695,393)**	(695,393)
Less: Deferred tax assets, net	**(70,984)**	(65,189)	**–**	–
Less: Defined benefit pension fund assets	**(231,496)**	(230,359)	**(228,475)**	(227,351)
Less: Investment in banking/insurance subsidiary companies and associated companies deducted from CET I capital	**(41,816)**	(36,576)	**(4,503,553)**	(3,197,665)
Total CET I capital	**32,834,013**	29,855,972	**25,277,617**	23,839,904
Non-innovative Tier I stapled securities	**1,949,800**	2,086,169	**1,949,800**	2,086,169
Qualifying CET I and additional Tier I capital instruments held by third parties	**57,550**	64,824	**–**	–
Total Tier I capital	**34,841,363**	32,006,965	**27,227,417**	25,926,073
Tier II capital				
Collective assessment allowance and regulatory reserves #	**2,947,576**	2,887,573	**2,393,535**	2,336,302
Subordinated notes				
– meeting all relevant criteria	**3,949,837**	1,949,677	**3,949,837**	1,949,677
– subject to gradual phase-out treatment	**–**	2,923,800	**–**	2,923,800
Qualifying CET I and additional Tier I and Tier II capital instruments held by third parties	**718,418**	461,568	**–**	–
Less: Investment in banking/insurance subsidiary companies and associated companies deducted from Tier II capital	**(10,454)**	(24,384)	**(1,125,888)**	(2,131,776)
Total Tier II capital	**7,605,377**	8,198,234	**5,217,484**	5,078,003
Total capital	**42,446,740**	40,205,199	**32,444,901**	31,004,076

Excludes collective assessment allowance on impaired loans/financing restricted from Tier II capital of the Group and of the Bank of RM446.7 million (2016: RM472.4 million) and RM313.4 million (2016: RM333.9 million) respectively.

Includes the qualifying regulatory reserves of the Group and of the Bank of RM2,076.3 million (2016: RM1,951.9 million) and RM1,843.7 million (2016: RM1,746.9 million) respectively.

PILLAR 3 DISCLOSURE AS AT 31 DECEMBER 2017

4. CAPITAL ADEQUACY RATIOS AND CAPITAL STRUCTURE (CONTINUED)

(b) Capital Structure (continued)

The Group has issued various capital instruments which qualify as components of regulatory capital under the BNM's Capital Adequacy Framework (Capital Components), as summarised in the following table:

Capital Instruments		Capital Component	Main Features
Issued by the Bank:			
(a)	Non-Innovative Tier I stapled securities ("NIT-I")	Tier I Capital	• Subordinated to all liabilities, including depositors and Sub Notes • Unsecured • Perpetual, with optional redemption after 10 years. No step-up • Able to defer interest but will trigger an assignment event, resulting in unstapling of the NIT-I. Investors will end up holding the perpetual securities • Right of Bank not to pay distribution, upon which the only restriction is on payment of ordinary dividend to shareholders
(b)	Subordinated notes ("Sub Notes") (fully redeemed during the year)	Tier II Capital	• Subordinated to all liabilities, including depositors, except to NIT-I • Unsecured • Optional redemption after 6 years. No step-up • No provisions for deferral of interest. Non-payment will result in default
(c)	Basel III-Compliant Subordinated notes ("Basel III-Compliant Sub Notes")	Tier II Capital	• Subordinated to all liabilities, including depositors, except to NIT-I • Unsecured • Optional redemption after 5 years. No step-up • Upon occurrence of a Non-Viability Event as determined by BNM and Malaysia Deposit Insurance Corporation, the Basel III-Compliant Sub Notes may be subject to write-off • The write-off shall not constitute an event of default or an enforcement event, nor would it trigger any cross-default under the Basel III-Compliant Sub Notes
Issued by Public Islamic:			
(a)	Basel III-Compliant Subordinated Sukuk Murabahah ("Basel III-Compliant Sub Sukuk Murabahah")	Tier II Capital	• Subordinated to all liabilities, including depositors, except to NIT-I • Unsecured • Optional redemption after 5 years. No step-up • Upon occurrence of a Trigger Event at the Bank/Public Islamic as determined by BNM and Malaysia Deposit Insurance Corporation, the Basel III-Compliant Sub Sukuk Murabahah may be subject to write-off • The write-off shall not constitute an event of default or trigger any cross-default under the Basel III-Compliant Sub Sukuk Murabahah

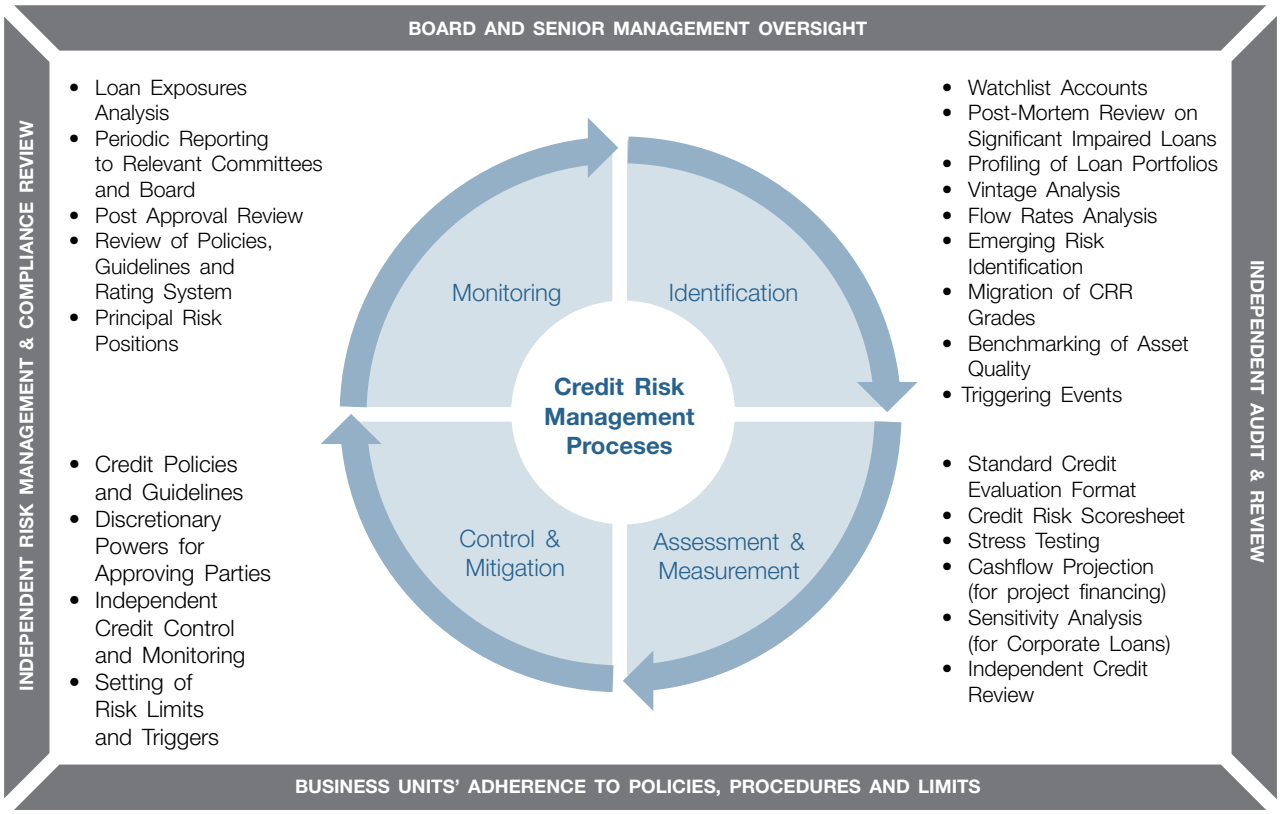
The details of the capital instruments are found in Note 24 to the financial statements.

In line with the transitional arrangements under the BNM's Capital Adequacy Framework (Capital Components) for the purpose of determining the capital adequacy ratios of the Group and of the Bank, capital instruments which were issued prior to 31 December 2012 are subject to a gradual phased-out treatment. The Basel III-Compliant Sub Notes/ Sukuk Murabahah which were issued after 31 December 2012 are fully qualified as Tier II Capital.

5. CREDIT RISK

Credit risk is the potential loss of revenue as a result of failure by the customers or counterparties to meet their contractual financial obligations. As the Group's primary business is in commercial banking, the Group's exposure to credit risk is primarily from its lending and financing to retail consumers, small and medium enterprises ("SMEs") and corporate customers. Trading activities and investing the surplus funds of the Group, such as trading or holding of debt securities, deposit placements, settlement of transactions, also expose the Group to credit risk and counterparty credit risk ("CCR").

The following diagram presents the risk management processes over credit risk.



The risk governance and risk management approach for credit risk are set out in the credit risk section of Note 44 to the financial statements.

5. CREDIT RISK (CONTINUED)

Minimum Regulatory Capital Requirements for Credit Risk

The following tables present the minimum regulatory capital requirements for credit risk of the Group and of the Bank.

Group Exposure Class	Total Exposures before Credit Risk Mitigation RM'000	Total Exposures after Credit Risk Mitigation RM'000	Risk-Weighted Assets RM'000	Minimum Capital Requirement at 8% RM'000
2017				
On-Balance Sheet Exposures				
Sovereigns/Central Banks	**50,519,227**	**49,868,162**	**1,025,982**	**82,079**
Public Sector Entities	**2,064,919**	**2,064,919**	**52,504**	**4,200**
Banks, Development Financial Institutions ("DFIs") and Multilateral Development Banks ("MDBs")	**17,343,406**	**17,343,406**	**4,671,050**	**373,684**
Insurance Companies, Securities Firms and Fund Managers	**540,754**	**540,754**	**395,857**	**31,669**
Corporates	**86,739,587**	**83,458,860**	**66,641,206**	**5,331,296**
Regulatory Retail	**127,270,726**	**126,204,297**	**96,981,622**	**7,758,530**
Residential Mortgages	**100,126,444**	**99,978,912**	**42,111,226**	**3,368,898**
Higher Risk Assets	**46,139**	**46,138**	**69,207**	**5,537**
Other Assets	**5,953,531**	**5,953,531**	**3,648,977**	**291,918**
Equity Exposures	**147,194**	**147,194**	**147,194**	**11,775**
Defaulted Exposures	**1,376,318**	**1,375,455**	**1,881,225**	**150,498**
	392,128,245	**386,981,628**	**217,626,050**	**17,410,084**
Off-Balance Sheet Exposures				
Credit-related Exposures	**21,910,923**	**21,260,602**	**17,762,844**	**1,421,027**
Derivative Financial Instruments	**881,356**	**881,356**	**336,521**	**26,922**
Other Treasury-related Exposures	**383,815**	**383,815**	**70,580**	**5,646**
Defaulted Exposures	**7,043**	**7,043**	**10,071**	**806**
	23,183,137	**22,532,816**	**18,180,016**	**1,454,401**
Total Credit Exposures	**415,311,382**	**409,514,444**	**235,806,066**	**18,864,485**

5. CREDIT RISK (CONTINUED)

Minimum Regulatory Capital Requirements for Credit Risk (continued)

Group Exposure Class	Total Exposures before Credit Risk Mitigation RM'000	Total Exposures after Credit Risk Mitigation RM'000	Risk-Weighted Assets RM'000	Minimum Capital Requirement at 8% RM'000
2016				
On-Balance Sheet Exposures				
Sovereigns/Central Banks	47,013,343	46,107,103	504,180	40,334
Public Sector Entities	1,919,531	1,919,531	23,840	1,907
Banks, DFIs and MDBs	23,608,586	21,715,936	6,119,806	489,585
Insurance Companies, Securities Firms and Fund Managers	373,161	373,161	263,345	21,068
Corporates	80,875,754	78,774,930	68,845,340	5,507,627
Regulatory Retail	123,250,858	122,348,886	93,248,689	7,459,895
Residential Mortgages	92,501,940	92,376,327	38,287,267	3,062,981
Higher Risk Assets	66,367	66,364	99,546	7,964
Other Assets	5,568,747	5,568,747	3,270,043	261,603
Equity Exposures	103,653	103,653	103,653	8,292
Defaulted Exposures	1,345,638	1,344,702	1,862,693	149,016
	376,627,578	370,699,340	212,628,402	17,010,272
Off-Balance Sheet Exposures				
Credit-related Exposures	22,167,259	21,532,473	17,838,962	1,427,117
Derivative Financial Instruments	1,340,694	1,340,694	526,666	42,133
Other Treasury-related Exposures	10,472	10,472	2,094	167
Defaulted Exposures	6,680	6,680	9,745	780
	23,525,105	22,890,319	18,377,467	1,470,197
Total Credit Exposures	400,152,683	393,589,659	231,005,869	18,480,469

5. CREDIT RISK (CONTINUED)

Minimum Regulatory Capital Requirements for Credit Risk (continued)

Bank Exposure Class	Total Exposures before Credit Risk Mitigation RM'000	Total Exposures after Credit Risk Mitigation RM'000	Risk-Weighted Assets RM'000	Minimum Capital Requirement at 8% RM'000
2017				
On-Balance Sheet Exposures				
Sovereigns/Central Banks	**31,827,286**	**31,827,286**	**38,373**	**3,070**
Public Sector Entities	**446,141**	**446,141**	**2,307**	**184**
Banks, DFIs and MDBs	**11,633,287**	**11,633,287**	**2,708,116**	**216,649**
Insurance Companies, Securities Firms and Fund Managers	**4,740**	**4,740**	**4,740**	**379**
Corporates	**74,152,328**	**71,832,228**	**56,513,841**	**4,521,107**
Regulatory Retail	**97,189,186**	**96,340,767**	**72,974,013**	**5,837,921**
Residential Mortgages	**80,884,536**	**80,757,205**	**33,584,609**	**2,686,769**
Higher Risk Assets	**39,306**	**39,306**	**58,959**	**4,717**
Other Assets	**4,201,684**	**4,201,684**	**3,320,186**	**265,615**
Equity Exposures	**5,452,771**	**5,452,771**	**5,452,771**	**436,222**
Defaulted Exposures	**1,057,564**	**1,056,883**	**1,462,532**	**117,003**
	306,888,829	**303,592,298**	**176,120,447**	**14,089,636**
Off-Balance Sheet Exposures				
Credit-related Exposures	**18,483,893**	**17,875,084**	**14,910,460**	**1,192,837**
Derivative Financial Instruments	**1,081,065**	**1,081,065**	**375,128**	**30,010**
Other Treasury-related Exposures	**383,815**	**383,815**	**70,580**	**5,646**
Defaulted Exposures	**4,361**	**4,361**	**6,216**	**497**
	19,953,134	**19,344,325**	**15,362,384**	**1,228,990**
Total Credit Exposures	**326,841,963**	**322,936,623**	**191,482,831**	**15,318,626**

5. CREDIT RISK (CONTINUED)

Minimum Regulatory Capital Requirements for Credit Risk (continued)

Bank Exposure Class	Total Exposures before Credit Risk Mitigation RM'000	Total Exposures after Credit Risk Mitigation RM'000	Risk-Weighted Assets RM'000	Minimum Capital Requirement at 8% RM'000
2016				
On-Balance Sheet Exposures				
Sovereigns/Central Banks	31,806,316	31,425,075	48,766	3,901
Public Sector Entities	435,937	435,937	704	56
Banks, DFIs and MDBs	17,145,199	15,252,549	3,465,347	277,228
Insurance Companies, Securities Firms and Fund Managers	6,658	6,658	6,658	533
Corporates	66,116,315	64,381,247	55,466,639	4,437,331
Regulatory Retail	96,036,677	95,275,120	72,038,053	5,763,044
Residential Mortgages	75,337,947	75,227,546	30,936,503	2,474,920
Higher Risk Assets	58,812	58,812	88,217	7,057
Other Assets	3,821,538	3,821,538	3,003,742	240,300
Equity Exposures	5,231,407	5,231,407	5,231,407	418,513
Defaulted Exposures	1,036,240	1,035,414	1,426,151	114,092
	297,033,046	292,151,303	171,712,187	13,736,975
Off-Balance Sheet Exposures				
Credit-related Exposures	18,015,903	17,433,105	14,614,022	1,169,122
Derivative Financial Instruments	1,567,736	1,567,736	569,194	45,536
Other Treasury-related Exposures	10,472	10,472	2,094	167
Defaulted Exposures	4,610	4,610	6,702	536
	19,598,721	19,015,923	15,192,012	1,215,361
Total Credit Exposures	316,631,767	311,167,226	186,904,199	14,952,336

5.1 Distribution of Credit Exposures

Tables (a)-(c) present the analysis of credit exposures of financial assets before the effect of credit risk mitigation of the Group as follows:

(a) Industrial analysis

(b) Geographical analysis based on geographical location where the credit risk resides

(c) Maturity analysis based on the residual contractual maturity

5. CREDIT RISK (CONTINUED)

5.1 Distribution of Credit Exposures (continued)

For on-balance sheet exposures, the maximum exposure to credit risk equals their carrying amounts. For financial guarantees, the maximum exposure to credit risk is the full amount that the Group would have to pay if the obligations for which the instruments issued are called upon. For credit commitments, the maximum exposure to credit risk is the full amount of the undrawn credit granted to customers.

(a) Industry Analysis

Group	Government and Central Banks RM'000	Financial Services RM'000	Transport & Business Services RM'000	Agriculture, Manufacturing, Wholesale & Retail Trade RM'000	Construction & Real Estate RM'000	Residential Mortgages RM'000	Motor Vehicle Financing RM'000	Other Consumer Loans RM'000	Total RM'000
2017									
On-Balance Sheet Exposures									
Cash and balances with banks	4,720,825	9,285,716	-	-	-	-	-	-	14,006,541
Reverse repurchase agreements	651,065	-	-	-	-	-	-	-	651,065
Financial assets held-for-trading	699,796	646,834	-	-	29,911	-	-	-	1,376,541
Derivative financial assets	-	226,319	-	-	-	-	-	-	226,319
Financial investments available-for-sale *	20,821,936	8,292,900	293,490	501,634	251,955	-	-	-	30,161,915
Financial investments held-to-maturity	15,460,410	9,747,018	1,315,196	1,449,539	606,173	-	-	-	28,578,336
Gross loans, advances and financing	1,322,989	8,447,806	15,097,449	42,160,477	45,078,343	109,181,553	41,045,646	42,119,014	304,453,277
Statutory deposits with Central Banks	9,525,927	-	-	-	-	-	-	-	9,525,927
	53,202,948	36,646,593	16,706,135	44,111,650	45,966,382	109,181,553	41,045,646	42,119,014	388,979,921
Commitments and Contingencies									
Contingent liabilities	2,349	128,582	574,953	1,426,920	1,125,748	-	-	9,624	3,268,176
Commitments	546,056	1,625,010	3,969,700	11,319,663	13,544,167	14,088,337	115,303	13,567,368	58,775,604
	548,405	1,753,592	4,544,653	12,746,583	14,669,915	14,088,337	115,303	13,576,992	62,043,780
Total Credit Exposures	53,751,353	38,400,185	21,250,788	56,858,233	60,636,297	123,269,890	41,160,949	55,696,006	451,023,701

5. CREDIT RISK (CONTINUED)

5.1 Distribution of Credit Exposures (continued)

(a) Industry Analysis (continued)

Group	Government and Central Banks RM'000	Financial Services RM'000	Transport & Business Services RM'000	Agriculture, Manu-facturing, Wholesale & Retail Trade RM'000	Con-struction & Real Estate RM'000	Resi-dential Mortgages RM'000	Motor Vehicle Financing RM'000	Other Consumer Loans RM'000	Total RM'000
2016									
On-Balance Sheet Exposures									
Cash and balances with banks	1,468,511	9,215,581	–	–	–	–	–	–	10,684,092
Reverse repurchase agreements	2,793,563	–	–	–	–	–	–	–	2,793,563
Financial assets held-for-trading	501,621	622,319	–	–	54,944	–	–	–	1,178,884
Derivative financial assets	–	618,141	–	–	–	–	–	–	618,141
Financial investments available-for-sale *	20,654,515	11,471,875	448,433	460,455	186,226	–	–	–	33,221,504
Financial investments held-to-maturity	15,624,959	5,104,147	592,042	847,777	5,001	–	–	–	22,173,926
Gross loans, advances and financing	1,317,470	8,413,559	14,495,455	41,814,829	43,900,505	100,626,190	42,405,758	40,985,416	293,959,182
Statutory deposits with Central Banks	8,900,566	–	–	–	–	–	–	–	8,900,566
	51,261,205	35,445,622	15,535,930	43,123,061	44,146,676	100,626,190	42,405,758	40,985,416	373,529,858
Commitments and Contingencies									
Contingent liabilities	2,724	119,603	1,229,264	1,466,370	1,141,810	–	–	6,029	3,965,800
Commitments	522,767	1,544,689	4,758,381	11,649,021	12,802,947	11,852,832	1,485	13,722,509	56,854,631
	525,491	1,664,292	5,987,645	13,115,391	13,944,757	11,852,832	1,485	13,728,538	60,820,431
Total Credit Exposures	51,786,696	37,109,914	21,523,575	56,238,452	58,091,433	112,479,022	42,407,243	54,713,954	434,350,289

* *Excluding equity securities of RM163.1 million (2016: RM123.7 million) which do not have any credit risk.*

PILLAR 3 DISCLOSURE AS AT 31 DECEMBER 2017

5. CREDIT RISK (CONTINUED)

5.1 Distribution of Credit Exposures (continued)

(b) Geographical Analysis

Group	Malaysia RM'000	Hong Kong & China RM'000	Cambodia RM'000	Other Countries RM'000	Total RM'000
2017					
On-Balance Sheet Exposures					
Cash and balances with banks	**8,011,273**	**3,548,566**	**1,169,917**	**1,276,785**	**14,006,541**
Reverse repurchase agreements	**651,065**	**–**	**–**	**–**	**651,065**
Financial assets held-for-trading	**1,376,541**	**–**	**–**	**–**	**1,376,541**
Derivative financial assets	**107,606**	**22,044**	**–**	**96,669**	**226,319**
Financial investments available-for-sale *	**30,068,037**	**–**	**–**	**93,878**	**30,161,915**
Financial investments held-to-maturity	**24,724,180**	**1,743,727**	**660,558**	**1,449,871**	**28,578,336**
Gross loans, advances and financing	**281,363,106**	**15,382,400**	**4,160,208**	**3,547,563**	**304,453,277**
Statutory deposits with Central Banks	**8,577,005**	**–**	**861,891**	**87,031**	**9,525,927**
	354,878,813	**20,696,737**	**6,852,574**	**6,551,797**	**388,979,921**
Commitments and Contingencies					
Contingent liabilities	**2,634,154**	**199,901**	**44,351**	**389,770**	**3,268,176**
Commitments	**56,151,983**	**1,564,720**	**698,834**	**360,067**	**58,775,604**
	58,786,137	**1,764,621**	**743,185**	**749,837**	**62,043,780**
Total Credit Exposures	**413,664,950**	**22,461,358**	**7,595,759**	**7,301,634**	**451,023,701**
2016					
On-Balance Sheet Exposures					
Cash and balances with banks	4,376,316	3,841,506	993,575	1,472,695	10,684,092
Reverse repurchase agreements	2,790,628	–	–	2,935	2,793,563
Financial assets held-for-trading	1,178,884	–	–	–	1,178,884
Derivative financial assets	592,879	1,772	47	23,443	618,141
Financial investments available-for-sale *	33,053,281	–	–	168,223	33,221,504
Financial investments held-to-maturity	18,514,031	2,093,402	53,835	1,512,658	22,173,926
Gross loans, advances and financing	268,815,711	16,894,991	4,500,886	3,747,594	293,959,182
Statutory deposits with Central Banks	8,054,702	–	747,772	98,092	8,900,566
	337,376,432	22,831,671	6,296,115	7,025,640	373,529,858
Commitments and Contingencies					
Contingent liabilities	2,912,483	522,726	165,148	365,443	3,965,800
Commitments	53,594,780	2,126,958	675,656	457,237	56,854,631
	56,507,263	2,649,684	840,804	822,680	60,820,431
Total Credit Exposures	393,883,695	25,481,355	7,136,919	7,848,320	434,350,289

* *Excluding equity securities of RM163.1 million (2016: RM123.7 million) which do not have any credit risk.*

5. CREDIT RISK (CONTINUED)

5.1 Distribution of Credit Exposures (continued)

(c) Maturity Analysis

Group	Up to 1 Year RM'000	>1 to 3 Years RM'000	>3 to 5 Years RM'000	>5 Years RM'000	Total RM'000
2017					
On-Balance Sheet Exposures					
Cash and balances with banks	**14,006,541**	**–**	**–**	**–**	**14,006,541**
Reverse repurchase agreements	**651,065**	**–**	**–**	**–**	**651,065**
Financial assets held-for-trading	**1,356,452**	**–**	**–**	**20,089**	**1,376,541**
Derivative financial assets	**94,729**	**43,776**	**81,597**	**6,217**	**226,319**
Financial investments available-for-sale *	**7,035,362**	**14,012,660**	**6,973,510**	**2,140,383**	**30,161,915**
Financial investments held-to-maturity	**5,097,557**	**8,653,603**	**11,121,460**	**3,705,716**	**28,578,336**
Gross loans, advances and financing	**33,814,979**	**24,733,045**	**28,856,199**	**217,049,054**	**304,453,277**
Statutory deposits with Central Banks	**–**	**–**	**–**	**9,525,927**	**9,525,927**
Total On-Balance Sheet Exposures	**62,056,685**	**47,443,084**	**47,032,766**	**232,447,386**	**388,979,921**
2016					
On-Balance Sheet Exposures					
Cash and balances with banks	10,684,092	–	–	–	10,684,092
Reverse repurchase agreements	2,793,563	–	–	–	2,793,563
Financial assets held-for-trading	1,168,571	–	–	10,313	1,178,884
Derivative financial assets	528,783	62,237	18,045	9,076	618,141
Financial investments available-for-sale *	12,006,355	9,769,331	8,008,402	3,437,416	33,221,504
Financial investments held-to-maturity	5,940,229	7,929,080	5,872,412	2,432,205	22,173,926
Gross loans, advances and financing	32,140,003	26,761,672	27,763,714	207,293,793	293,959,182
Statutory deposits with Central Banks	–	–	–	8,900,566	8,900,566
Total On-Balance Sheet Exposures	65,261,596	44,522,320	41,662,573	222,083,369	373,529,858

* *Excluding equity securities of RM163.1 million (2016: RM123.7 million) which do not have any credit risk.*

Approximately 16% (2016: 17%) of the Group's exposures to customers and counterparties are short-term, having contractual maturity of one year or less. About 71% (2016: 71%) of the Group's gross loans, advances and financing has residual maturity of more than 5 years. The longer maturity is from the housing loans/financing and hire purchase which made up 51% (2016: 50%) of the portfolio and are traditionally longer term in nature and well secured.

The residual contractual maturity for off-balance sheet exposures is not presented as the total off-balance sheet exposures do not represent future cash requirements since the Group expects many of these commitments (such as direct credit substitutes) to expire without being called or drawn upon, whereas many of the contingent liabilities (such as letters of credit) are reimbursable by customers.

5. CREDIT RISK (CONTINUED)

5.2 Off-Balance Sheet Exposures and Counterparty Credit Risk

(a) Off-Balance Sheet Exposures

Off-balance sheet exposures of the Group are mainly from the following:

(i) Financial guarantees and standby letters of credit, which represent undertakings that the Group will make payments in the event that a customer cannot meet its obligations to third parties. These exposures carry the same credit risk as loans even though they are contingent in nature;

(ii) Documentary and commercial letters of credit, which are undertakings by the Group on behalf of the customer. These exposures are usually collateralised by the underlying shipment of goods to which they relate;

(iii) Commitments to extend credit including the unutilised or undrawn portions of credit facilities;

(iv) Unutilised credit card lines; and

(v) Principal/notional amount of derivative financial instruments.

The management of off-balance sheet exposures is in accordance with the credit risk management approach as set out in item 5 of the Pillar 3 Disclosure.

(b) Counterparty Credit Risk on Derivative Financial Instruments

The risk management approach on counterparty credit risk on derivative financial instruments are set out in the credit risk section of Note 44 to the financial statements.

Credit Ratings Downgrade

As at reporting date, there were no requirements to post additional collateral in the event of a one-notch downgrade in rating (2016: nil) as the ISDA/CSA agreements entered with the majority of the counterparties had removed the threshold limit for posting of additional collateral whereby any shortfalls in value, cash collateral were posted immediately. For ISDA/CSA with threshold limits, no collateral was required to be posted as the shortfalls were well within the threshold limits for one-notch downgrade.

5. CREDIT RISK (CONTINUED)

5.2 Off-Balance Sheet Exposures and Counterparty Credit Risk (continued)

(b) Counterparty Credit Risk on Derivative Financial Instruments (continued)

Composition of Off-Balance Sheet Exposures

The following tables present the composition of off-balance sheet exposures of the Group and of the Bank. All derivative financial instruments are at their notional amounts.

Group	Principal Amount RM'000	Positive Fair Value of Derivative Contracts RM'000	Credit Equivalent Amount RM'000	Risk-Weighted Assets RM'000
2017				
Contingent Liabilities				
Direct credit substitutes	**1,012,069**		**1,012,069**	**617,668**
Transaction-related contingent items	**1,697,926**		**848,963**	**466,335**
Short-term self-liquidating trade-related contingencies	**558,181**		**111,636**	**91,816**
	3,268,176		**1,972,668**	**1,175,819**
Commitments				
Other commitments, such as formal standby facilities and credit lines, with an original maturity of:				
– exceeding one year	**27,556,467**		**13,778,234**	**11,518,444**
– not exceeding one year	**24,373,275**		**4,874,655**	**4,109,345**
Unutilised credit card lines	**6,462,047**		**1,292,409**	**969,307**
Forward asset purchases	**383,815**		**383,815**	**70,580**
	58,775,604		**20,329,113**	**16,667,676**
Derivative Financial Instruments				
Foreign exchange related contracts:				
– less than one year	**20,822,638**	**94,115**	**351,229**	**111,653**
– one year to less than five years	**1,649,368**	**55,952**	**245,812**	**123,615**
Interest/profit rate related contracts:				
– less than one year	**1,450,000**	**613**	**2,439**	**518**
– one year to less than five years	**9,180,800**	**69,420**	**254,338**	**86,964**
– five years and above	**295,833**	**6,218**	**27,533**	**13,766**
Commodity related contracts:				
– less than one year	**412**	**1**	**5**	**5**
	33,399,051	**226,319**	**881,356**	**336,521**
Total Off-Balance Sheet Exposures	**95,442,831**	**226,319**	**23,183,137**	**18,180,016**

5. CREDIT RISK (CONTINUED)

5.2 Off-Balance Sheet Exposures and Counterparty Credit Risk (continued)

(b) Counterparty Credit Risk on Derivative Financial Instruments (continued)

Composition of Off-Balance Sheet Exposures (continued)

Group	Principal Amount RM'000	Positive Fair Value of Derivative Contracts RM'000	Credit Equivalent Amount RM'000	Risk-Weighted Assets RM'000
2016				
Contingent Liabilities				
Direct credit substitutes	1,703,043		1,703,043	1,022,832
Transaction-related contingent items	1,725,868		862,934	488,814
Short-term self-liquidating trade-related contingencies	536,889		107,378	93,143
	3,965,800		2,673,355	1,604,789
Commitments				
Other commitments, such as formal standby facilities and credit lines, with an original maturity of:				
– exceeding one year	27,105,843		13,552,921	11,352,235
– not exceeding one year	23,590,356		4,718,071	3,979,677
Unutilised credit card lines	6,147,960		1,229,592	912,006
Forward asset purchases	10,472		10,472	2,094
	56,854,631		19,511,056	16,246,012
Derivative Financial Instruments				
Foreign exchange related contracts:				
– less than one year	29,108,843	522,200	874,080	361,061
– one year to less than five years	1,577,428	118	132,825	66,653
Interest/profit rate related contracts:				
– less than one year	4,874,400	6,583	17,337	3,678
– one year to less than five years	8,663,188	80,164	269,495	75,902
– five years and above	547,496	9,076	46,950	19,365
Commodity related contracts:				
– less than one year	673	–	7	7
	44,772,028	618,141	1,340,694	526,666
Total Off-Balance Sheet Exposures	105,592,459	618,141	23,525,105	18,377,467

5. CREDIT RISK (CONTINUED)

5.2 Off-Balance Sheet Exposures and Counterparty Credit Risk (continued)

(b) Counterparty Credit Risk on Derivative Financial Instruments (continued)

Composition of Off-Balance Sheet Exposures (continued)

Bank	Principal Amount RM'000	Positive Fair Value of Derivative Contracts RM'000	Credit Equivalent Amount RM'000	Risk-Weighted Assets RM'000
2017				
Bank (excluding Public Bank (L) Ltd.)				
Contingent Liabilities				
Direct credit substitutes	**978,443**		**978,443**	**592,730**
Transaction-related contingent items	**1,469,720**		**734,860**	**388,762**
Short-term self-liquidating trade-related contingencies	**139,041**		**27,808**	**25,117**
	2,587,204		**1,741,111**	**1,006,609**
Commitments				
Other commitments, such as formal standby facilities and credit lines, with an original maturity of:				
– exceeding one year	**22,521,236**		**11,260,618**	**9,470,694**
– not exceeding one year	**21,142,579**		**4,228,516**	**3,493,099**
Unutilised credit card lines	**6,230,704**		**1,246,141**	**934,606**
Forward asset purchases	**383,815**		**383,815**	**70,580**
	50,278,334		**17,119,090**	**13,968,979**
Derivative Financial Instruments				
Foreign exchange related contracts:				
– less than one year	**20,151,324**	**90,483**	**343,156**	**108,705**
– one year to less than five years	**1,649,368**	**55,952**	**245,812**	**123,615**
Interest rate related contracts:				
– less than one year	**2,050,000**	**1,889**	**5,064**	**1,043**
– one year to less than five years	**9,908,175**	**69,118**	**275,989**	**89,572**
– five years and above	**2,000,000**	**22,772**	**177,771**	**35,554**
Commodity related contracts:				
– less than one year	**412**	**1**	**5**	**5**
	35,759,279	**240,215**	**1,047,797**	**358,494**
Total	**88,624,817**	**240,215**	**19,907,998**	**15,334,082**

5. CREDIT RISK (CONTINUED)

5.2 Off-Balance Sheet Exposures and Counterparty Credit Risk (continued)

(b) Counterparty Credit Risk on Derivative Financial Instruments (continued)

Composition of Off-Balance Sheet Exposures (continued)

Bank	Principal Amount RM'000	Positive Fair Value of Derivative Contracts RM'000	Credit Equivalent Amount RM'000	Risk-Weighted Assets RM'000
2017				
Public Bank (L) Ltd.				
Contingent Liabilities				
Direct credit substitutes	**6,079**		**6,079**	**6,079**
Commitments				
Other commitments, such as formal standby facilities and credit lines, with an original maturity of:				
– not exceeding one year	**28,947**		**5,789**	**5,589**
Derivative Financial Instruments				
Interest rate related contracts:				
– one year to less than five years	**202,625**	**2,087**	**5,734**	**2,866**
– five years and above	**295,833**	**6,217**	**27,534**	**13,768**
	498,458	**8,304**	**33,268**	**16,634**
Total	**533,484**	**8,304**	**45,136**	**28,302**
Total Off-Balance Sheet Exposures of the Bank and Public Bank (L) Ltd.	**89,158,301**	**248,519**	**19,953,134**	**15,362,384**

5. CREDIT RISK (CONTINUED)

5.2 Off-Balance Sheet Exposures and Counterparty Credit Risk (continued)

(b) Counterparty Credit Risk on Derivative Financial Instruments (continued)

Composition of Off-Balance Sheet Exposures (continued)

Bank	Principal Amount RM'000	Positive Fair Value of Derivative Contracts RM'000	Credit Equivalent Amount RM'000	Risk-Weighted Assets RM'000
2016				
Bank (excluding Public Bank (L) Ltd.)				
Contingent Liabilities				
Direct credit substitutes	1,282,300		1,282,300	909,230
Transaction-related contingent items	1,484,252		742,126	405,197
Short-term self-liquidating trade-related contingencies	136,490		27,298	23,750
	2,903,042		2,051,724	1,338,177
Commitments				
Other commitments, such as formal standby facilities and credit lines, with an original maturity of:				
– exceeding one year	21,587,512		10,793,756	9,124,455
– not exceeding one year	19,877,268		3,975,453	3,255,340
Unutilised credit card lines	5,932,134		1,186,427	889,820
Forward asset purchases	10,472		10,472	2,094
	47,407,386		15,966,108	13,271,709
Derivative Financial Instruments				
Foreign exchange related contracts:				
– less than one year	28,280,704	519,833	864,733	356,315
– one year to less than five years	1,577,428	118	132,825	66,653
Interest rate related contracts:				
– less than one year	4,674,400	6,395	16,950	3,600
– one year to less than five years	9,468,875	83,680	282,630	76,062
– five years and above	2,720,000	18,119	229,119	45,824
Commodity related contracts:				
– less than one year	673	–	7	7
	46,722,080	628,145	1,526,264	548,461
Total	97,032,508	628,145	19,544,096	15,158,347

5. CREDIT RISK (CONTINUED)

5.2 Off-Balance Sheet Exposures and Counterparty Credit Risk (continued)

(b) Counterparty Credit Risk on Derivative Financial Instruments (continued)

Composition of Off-Balance Sheet Exposures (continued)

Bank	Principal Amount RM'000	Positive Fair Value of Derivative Contracts RM'000	Credit Equivalent Amount RM'000	Risk-Weighted Assets RM'000
2016				
Public Bank (L) Ltd.				
Contingent Liabilities				
Direct credit substitutes	6,730		6,730	6,730
Commitments				
Other commitments, such as formal standby facilities and credit lines, with an original maturity of:				
– not exceeding one year	32,113		6,423	6,202
Derivative Financial Instruments				
Interest rate related contracts:				
– one year to less than five years	224,313	1,952	8,233	4,114
– five years and above	327,496	6,366	33,239	16,619
	551,809	8,318	41,472	20,733
Total	590,652	8,318	54,625	33,665
Total Off-Balance Sheet Exposures of the Bank and Public Bank (L) Ltd.	97,623,160	636,463	19,598,721	15,192,012

5. CREDIT RISK (CONTINUED)

5.3 Credit Risk Mitigation

The Group's approach in granting credit facilities is based on the credit standing of the customer, source of repayment and debt servicing ability rather than placing primary reliance on credit risk mitigants ("CRM"). Depending on a customer's credit standing and the type of product, facilities may be provided unsecured. Nevertheless, mitigation of credit risk is a key aspect of effective risk management and takes many forms.

The main types of collateral obtained by the Group to mitigate credit risk are as follows:

(a) for residential mortgages – charges over residential properties;

(b) for commercial property loans/financing – charges over the properties being financed;

(c) for motor vehicle financing – ownership claims over the vehicles financed;

(d) for share margin financing – pledges over securities from listed exchange; and

(e) for other loans/financing – charges over business assets such as premises, inventories, trade receivables or deposits.

The reliance that can be placed on CRM is carefully assessed in light of issues such as legal enforceability, market value and the ease of realising the CRM. Policies and procedures are in place to govern the protection of the Group's position from the onset of a customer relationship, for instance in requiring standard terms and conditions or specifically agreed upon during documentation to ensure the legal enforceability of the CRM.

The valuation of CRM seeks to monitor and ensure that they will continue to provide the credit protection. Policy on the periodic valuation updates of CRM is in place to ensure this. The value of properties taken as collateral is generally updated from time to time during the review of the customers' facilities to reflect the current market value. The quality, liquidity and collateral type will determine the appropriate haircuts or discounts applied on the market value of the collateral.

Where there is a currency mismatch, haircuts are applied to protect against currency fluctuations, in addition to ongoing review and controls over maturity mismatch between collateral and exposures. In mortgage financing, the collateral is required to be insured at all times against major risks, for instance, against fire, with the respective banking entities as the loss payee under the insurance policy. In addition, customers are generally insured against major risks, such as, death and permanent disability.

The Group also accepts guarantees from individuals, corporate and institutional customers to mitigate credit risk, subject to internal guidelines on eligibility. Currently, the Group does not employ the use of derivative credit instruments such as credit default swaps, structured credit notes and securitisation structures to mitigate the Group's credit exposures. In addition, the Group enters into master netting arrangements with its derivative counterparties to reduce the credit risk, all amounts with the counterparty are settled on a net basis.

5. CREDIT RISK (CONTINUED)

5.3 Credit Risk Mitigation (continued)

Credit Risk Mitigation Analysis

The following tables present the credit risk mitigation analysis of the Group i.e. credit exposures covered by eligible financial collateral and financial guarantees as defined under the Standardised Approach. Eligible financial collateral consists primarily of cash, securities from listed exchange, unit trust or marketable securities. The Group does not have any credit exposure which is reduced through the application of other eligible collateral.

Group Exposure Class	Total Exposures before Credit Risk Mitigation RM'000	Total Exposures Covered by Guarantees RM'000	Total Exposures Covered by Eligible Financial Collateral RM'000	Total Exposures Covered by Other Eligible Collateral RM'000
2017				
On-Balance Sheet Exposures				
Sovereigns/Central Banks	**50,519,227**	**–**	**651,065**	**–**
Public Sector Entities	**2,064,919**	**1,802,401**	**–**	**–**
Banks, DFIs and MDBs	**17,343,406**	**435,548**	**–**	**–**
Insurance Companies, Securities Firms and Fund Managers	**540,754**	**–**	**–**	**–**
Corporates	**86,739,587**	**4,832,146**	**3,280,727**	**–**
Regulatory Retail	**127,270,726**	**507**	**1,066,429**	**–**
Residential Mortgages	**100,126,444**	**–**	**147,532**	**–**
Higher Risk Assets	**46,139**	**–**	**1**	**–**
Other Assets	**5,953,531**	**–**	**–**	**–**
Equity Exposures	**147,194**	**–**	**–**	**–**
Defaulted Exposures	**1,376,318**	**–**	**863**	**–**
	392,128,245	**7,070,602**	**5,146,617**	**–**
Off-Balance Sheet Exposures				
Credit-related Exposures	**21,910,923**	**87,724**	**650,321**	**–**
Derivative Financial Instruments	**881,356**	**–**	**–**	**–**
Other Treasury-related Exposures	**383,815**	**–**	**–**	**–**
Defaulted Exposures	**7,043**	**–**	**–**	**–**
	23,183,137	**87,724**	**650,321**	**–**
Total Credit Exposures	**415,311,382**	**7,158,326**	**5,796,938**	**–**

5. CREDIT RISK (CONTINUED)

5.3 Credit Risk Mitigation (continued)

Credit Risk Mitigation Analysis (continued)

Group Exposure Class	Total Exposures before Credit Risk Mitigation RM'000	Total Exposures Covered by Guarantees RM'000	Total Exposures Covered by Eligible Financial Collateral RM'000	Total Exposures Covered by Other Eligible Collateral RM'000
2016				
On-Balance Sheet Exposures				
Sovereigns/Central Banks	47,013,343	–	906,240	–
Public Sector Entities	1,919,531	1,800,332	–	–
Banks, DFIs and MDBs	23,608,586	435,548	1,892,650	–
Insurance Companies, Securities Firms and Fund Managers	373,161	–	–	–
Corporates	80,875,754	2,866,940	2,100,824	–
Regulatory Retail	123,250,858	685	901,972	–
Residential Mortgages	92,501,940	–	125,613	–
Higher Risk Assets	66,367	–	3	–
Other Assets	5,568,747	–	–	–
Equity Exposures	103,653	–	–	–
Defaulted Exposures	1,345,638	–	936	–
	376,627,578	5,103,505	5,928,238	–
Off-Balance Sheet Exposures				
Credit-related Exposures	22,167,259	93,340	634,786	–
Derivative Financial Instruments	1,340,694	–	–	–
Other Treasury-related Exposures	10,472	–	–	–
Defaulted Exposures	6,680	–	–	–
	23,525,105	93,340	634,786	–
Total Credit Exposures	400,152,683	5,196,845	6,563,024	–

5. CREDIT RISK (CONTINUED)

5.4 Assignment of Risk Weights for Portfolios Under the Standardised Approach

Under the Standardised Approach, the Group makes use of credit ratings assigned by credit rating agencies in its calculation of credit risk-weighted assets. The following are the rating agencies or Eligible Credit Assessment Institutions ("ECAI") ratings used by the Group and are recognised by BNM in the RWCAF:

(a) Standard & Poor's ("S&P")
(b) Moody's Investors Service ("Moody's")
(c) Fitch Ratings ("Fitch")
(d) RAM Rating Services Berhad ("RAM")
(e) Malaysian Rating Corporation Berhad ("MARC")

The ECAI ratings accorded to the following counterparty exposure classes are used in the calculation of risk-weighted assets for capital adequacy purposes:

(a) Sovereigns and Central Banks
(b) Banking Institutions
(c) Corporates

Unrated and Rated Counterparties

In general, the rating specific to the credit exposure is used, i.e. the issue rating. Where no specific rating exists, the credit rating assigned to the issuer or counterparty of that particular credit exposure is used. In cases where an exposure has neither an issue or issuer rating, it is deemed as unrated or the rating of another rated obligation of the same counterparty may be used if the exposure is ranked at least pari passu with the obligation that is rated, as stipulated in the RWCAF. Where a counterparty or an exposure is rated by more than one ECAI, the second highest rating is then used to determine the risk weight. In cases where the credit exposures are secured by guarantees issued by eligible or rated guarantors, the risk weights similar to that of the guarantor are assigned.

The following is a summary of the rules governing the assignment of risk weights under the Standardised Approach. Each rated exposure must be assigned to one of the six credit quality rating categories defined in the table below:

Rating Category	S & P	Moody's	Fitch	RAM	MARC
1	AAA to AA-	Aaa to Aa3	AAA to AA-	AAA to AA3	AAA to AA-
2	A+ to A-	A1 to A3	A+ to A-	A1 to A3	A+ to A-
3	BBB+ to BBB-	Baa1 to Baa3	BBB+ to BBB-	BBB1 to BBB3	BBB+ to BBB-
4	BB+ to BB-	Ba1 to Ba3	BB+ to BB-	BB1 to BB3	BB+ to BB-
5	B+ to B-	B1 to B3	B+ to B-	B1 to B3	B+ to B-
6	CCC+ and below	Caa1 and below	CCC+ and below	C1 and below	C+ and below

5. CREDIT RISK (CONTINUED)

5.4 Assignment of Risk Weights for Portfolios Under the Standardised Approach (continued)

Unrated and Rated Counterparties (continued)

The Group uses a system to automatically execute the selection of ratings and allocation of risk weights. The following table is a summarised risk weight mapping matrix for each credit quality rating category:

Rating Category	Risk Weights Based on Credit Rating of the Counterparty Exposure Class			
	Sovereigns and Central Banks	Corporates	Banking Institutions	
			For Exposure Greater Than Six Months Original Maturity	For Exposure Less Than Six Months Original Maturity
1	0%	20%	20%	20%
2	20%	50%	50%	20%
3	50%	100%	50%	20%
4	100%	100%	100%	50%
5	100%	150%	100%	50%
6	150%	150%	150%	150%

In addition to the above, credit exposures under the counterparty exposure class of Banking Institutions, with an original maturity of three months or less which are denominated and funded in Ringgit Malaysia, are all risk-weighted at 20% regardless of credit rating.

5. CREDIT RISK (CONTINUED)

5.4 Assignment of Risk Weights for Portfolios Under the Standardised Approach (continued)

Credit Exposures before the Effect of Credit Risk Mitigation by Credit Quality Rating Categories

The following tables present the credit exposures of the Group before the effect of credit risk mitigation by credit quality rating categories.

	Rating Categories							
Group Exposure Class	**1 RM'000**	**2 RM'000**	**3 RM'000**	**4 RM'000**	**5 RM'000**	**6 RM'000**	**Unrated RM'000**	**Total RM'000**
2017								
On-Balance Sheet Exposures								
(a) Rated Exposures								
(i) Exposures risk-weighted using ratings of Corporates								
– Corporates	**15,068,048**	**568,529**	**–**	**–**	**–**	**–**		**15,636,577**
(ii) Exposures risk-weighted using ratings of Sovereigns and Central Banks #								
– Sovereigns and Central Banks	**1,026,401**	**46,963,109**	**–**	**350,639**	**2,140,362**	**–**		**50,480,511**
– Public Sector Entities	**–**	**1,802,401**	**–**	**–**	**–**	**–**		**1,802,401**
– Banks, DFIs and MDBs	**–**	**435,586**	**–**	**–**	**–**	**–**		**435,586**
– Corporates	**–**	**4,037,597**	**–**	**–**	**–**	**–**		**4,037,597**
	1,026,401	**53,238,693**	**–**	**350,639**	**2,140,362**	**–**		**56,756,095**
(iii) Exposures risk-weighted using ratings of Banking Institutions								
– Banks, DFIs and MDBs	**7,716,682**	**4,398,332**	**2,635,458**	**53,416**	**533,989**	**148,374**		**15,486,251**
– Corporates	**536,588**	**23,841**	**–**	**–**	**–**	**–**		**560,429**
– Regulatory Retail	**507**	**–**	**–**	**–**	**–**	**–**		**507**
	8,253,777	**4,422,173**	**2,635,458**	**53,416**	**533,989**	**148,374**		**16,047,187**
(iv) Exposures risk-weighted using ratings of Public Sector Entities								
– Public Sector Entities	**45,169**	**–**	**–**	**–**	**–**	**–**		**45,169**
Total Rated Exposures	**24,393,395**	**58,229,395**	**2,635,458**	**404,055**	**2,674,351**	**148,374**		**88,485,028**
(b) Total Unrated Exposures							**303,643,217**	**303,643,217**
	24,393,395	**58,229,395**	**2,635,458**	**404,055**	**2,674,351**	**148,374**	**303,643,217**	**392,128,245**

5. CREDIT RISK (CONTINUED)

5.4 Assignment of Risk Weights for Portfolios Under the Standardised Approach (continued)

Credit Exposures before the Effect of Credit Risk Mitigation by Credit Quality Rating Categories (continued)

	Rating Categories							
Group Exposure Class	**1 RM'000**	**2 RM'000**	**3 RM'000**	**4 RM'000**	**5 RM'000**	**6 RM'000**	**Unrated RM'000**	**Total RM'000**
2017								
Off-Balance Sheet Exposures								
(a) Rated Exposures								
(i) Exposures risk-weighted using ratings of Corporates								
– Corporates	**175,374**	**5,359**	**–**	**–**	**–**	**–**		**180,733**
– Regulatory Retail	**320**	**–**	**–**	**–**	**–**	**–**		**320**
	175,694	**5,359**	**–**	**–**	**–**	**–**		**181,053**
(ii) Exposures risk-weighted using ratings of Sovereigns and Central Banks #								
– Sovereigns and Central Banks	**–**	**34,010**	**–**	**–**	**–**	**–**		**34,010**
(iii) Exposures risk-weighted using ratings of Banking Institutions								
– Banks, DFIs and MDBs	**338,389**	**449,058**	**77,836**	**–**	**1,666**	**–**		**866,949**
– Corporates	**16,695**	**12,023**	**401**	**–**	**–**	**–**		**29,119**
– Regulatory Retail	**453**	**262**	**–**	**–**	**–**	**–**		**715**
	355,537	**461,343**	**78,237**	**–**	**1,666**	**–**		**896,783**
Total Rated Exposures	**531,231**	**500,712**	**78,237**	**–**	**1,666**	**–**		**1,111,846**
(b) Total Unrated Exposures							**22,071,291**	**22,071,291**
	531,231	**500,712**	**78,237**	**–**	**1,666**	**–**	**22,071,291**	**23,183,137**
Total Credit Exposures before Credit Risk Mitigation	**24,924,626**	**58,730,107**	**2,713,695**	**404,055**	**2,676,017**	**148,374**	**325,714,508**	**415,311,382**

5. CREDIT RISK (CONTINUED)

5.4 Assignment of Risk Weights for Portfolios Under the Standardised Approach (continued)

Credit Exposures before the Effect of Credit Risk Mitigation by Credit Quality Rating Categories (continued)

	← Rating Categories →							
Group Exposure Class	**1 RM'000**	**2 RM'000**	**3 RM'000**	**4 RM'000**	**5 RM'000**	**6 RM'000**	**Unrated RM'000**	**Total RM'000**
2016								
On-Balance Sheet Exposures								
(a) Rated Exposures								
(i) Exposures risk-weighted using ratings of Corporates								
– Corporates	8,778,070	591,920	–	–	–	–		9,369,990
(ii) Exposures risk-weighted using ratings of Sovereigns and Central Banks #								
– Sovereigns and Central Banks	1,357,285	44,084,876	–	494,537	1,015,014	–		46,951,712
– Public Sector Entities	–	1,800,333	–	–	–	–		1,800,333
– Banks, DFIs and MDBs	–	2,328,198	–	–	–	–		2,328,198
– Corporates	–	2,079,101	–	–	–	–		2,079,101
	1,357,285	50,292,508	–	494,537	1,015,014	–		53,159,344
(iii) Exposures risk-weighted using ratings of Banking Institutions								
– Banks, DFIs and MDBs	9,730,733	4,304,762	5,053,308	–	614,153	–		19,702,956
– Corporates	614,728	80,579	–	–	–	–		695,307
– Regulatory Retail	–	281	404	–	–	–		685
	10,345,461	4,385,622	5,053,712	–	614,153	–		20,398,948
(iv) Exposures risk-weighted using ratings of Public Sector Entities								
– Public Sector Entities	45,040	–	–	–	–	–		45,040
Total Rated Exposures	20,525,856	55,270,050	5,053,712	494,537	1,629,167	–		82,973,322
(b) Total Unrated Exposures							293,654,256	293,654,256
	20,525,856	55,270,050	5,053,712	494,537	1,629,167	–	293,654,256	376,627,578

5. CREDIT RISK (CONTINUED)

5.4 Assignment of Risk Weights for Portfolios Under the Standardised Approach (continued)

Credit Exposures before the Effect of Credit Risk Mitigation by Credit Quality Rating Categories (continued)

	Rating Categories							
Group Exposure Class	**1 RM'000**	**2 RM'000**	**3 RM'000**	**4 RM'000**	**5 RM'000**	**6 RM'000**	**Unrated RM'000**	**Total RM'000**
2016								
Off-Balance Sheet Exposures								
(a) Rated Exposures								
(i) Exposures risk-weighted using ratings of Corporates								
– Corporates	170,378	16,844	–	–	–	–		187,222
– Regulatory Retail	320	–	–	–	–	–		320
	170,698	16,844	–	–	–	–		187,542
(ii) Exposures risk-weighted using ratings of Banking Institutions								
– Banks, DFIs and MDBs	377,950	764,284	231,103	–	3,692	–		1,377,029
– Corporates	23,055	12,952	444	–	–	–		36,451
– Regulatory Retail	717	114	–	–	–	–		831
	401,722	777,350	231,547	–	3,692	–		1,414,311
Total Rated Exposures	572,420	794,194	231,547	–	3,692	–		1,601,853
(b) Total Unrated Exposures							21,923,252	21,923,252
	572,420	794,194	231,547	–	3,692	–	21,923,252	23,525,105
Total Credit Exposures before Credit Risk Mitigation	21,098,276	56,064,244	5,285,259	494,537	1,632,859	–	315,577,508	400,152,683

Under the RWCAF, exposures to and/or guaranteed by the Federal Government of Malaysia and BNM are accorded a preferential sovereign risk weight of 0%.

5. CREDIT RISK (CONTINUED)

5.4 Assignment of Risk Weights for Portfolios Under the Standardised Approach (continued)

Credit Exposures after the Effect of Credit Risk Mitigation by Risk Weights

The following tables present the credit exposures of the Group and of the Bank after the effect of credit risk mitigation by risk weights.

	← Credit Exposures after the Effect of Credit Risk Mitigation →											
Group Risk Weights	Sovereigns/ Central Banks RM'000	Public Sector Entities RM'000	Banks, DFIs and MDBs RM'000	Insurance Companies, Securities Firms and Fund Managers RM'000	Corporates RM'000	Regulatory Retail RM'000	Residential Mortgages RM'000	Higher Risk Assets RM'000	Other Assets RM'000	Equity Exposures RM'000	Total Exposures after Credit Risk Mitigation RM'000	Total Risk-Weighted Assets RM'000
2017												
0%	48,682,977	1,802,401	441,502	-	4,037,759	-	-	-	2,273,540	-	57,238,179	-
20%	365,760	265,934	14,094,507	-	15,796,704	1,280	-	-	38,768	-	30,562,953	6,112,591
35%	-	-	-	-	-	-	73,738,593	-	-	-	73,738,593	25,808,508
50%	-	-	3,776,597	289,795	615,329	20,253	21,026,616	-	-	-	25,728,590	12,864,295
75%	-	-	-	-	-	126,499,457	592,753	-	-	-	127,092,210	95,319,157
100%	953,449	-	391,065	275,464	70,989,169	11,038,980	6,622,182	-	3,641,223	147,194	94,058,726	94,058,726
150%	-	-	-	-	198,904	813,748	29,669	52,872	-	-	1,095,193	1,642,789
Total	50,002,186	2,068,335	18,703,671	565,259	91,637,865	138,373,718	102,009,813	52,872	5,953,531	147,194	409,514,444	235,806,066
Risk-Weighted Assets by Exposures	1,026,601	53,187	5,098,265	420,362	74,754,530	107,144,577	43,433,066	79,307	3,648,977	147,194	235,806,066	
Average Risk Weights	2.1%	2.6%	27.3%	74.4%	81.6%	77.4%	42.6%	150.0%	61.3%	100.0%	57.6%	
Deduction from Total Capital			-							-	-	

5. CREDIT RISK (CONTINUED)

5.4 Assignment of Risk Weights for Portfolios Under the Standardised Approach (continued)

Credit Exposures after the Effect of Credit Risk Mitigation by Risk Weights (continued)

	Credit Exposures after the Effect of Credit Risk Mitigation											
Group Risk Weights	Sovereigns/ Central Banks RM'000	Public Sector Entities RM'000	Banks, DFIs and MDBs RM'000	Insurance Companies, Securities Firms and Fund Managers RM'000	Corporates RM'000	Regulatory Retail RM'000	Residential Mortgages RM'000	Higher Risk Assets RM'000	Other Assets RM'000	Equity Exposures RM'000	Total Exposures after Credit Risk Mitigation RM'000	Total Risk-Weighted Assets RM'000
2016												
0%	45,619,493	1,800,332	441,574	–	2,079,101	–	–	–	2,285,182	–	52,225,682	–
20%	104,305	124,670	17,948,837	–	9,586,231	1,037	–	–	16,903	–	27,781,983	5,556,396
35%	–	–	–	–	–	–	69,443,054	–	–	–	69,443,054	24,305,069
50%	–	–	3,995,298	219,632	702,972	5,976	18,946,468	–	–	–	23,870,346	11,935,173
75%	–	–	–	–	–	125,938,830	536,807	–	–	–	126,475,637	94,856,728
100%	483,319	–	1,125,249	176,121	75,156,210	7,159,954	5,202,697	–	3,266,662	103,653	92,673,865	92,673,865
150%	–	–	–	–	132,678	875,806	38,046	72,562	–	–	1,119,092	1,678,638
Total	46,207,117	1,925,002	23,510,958	395,753	87,657,192	133,981,603	94,167,072	72,562	5,568,747	103,653	393,589,659	231,005,869
Risk-Weighted Assets by Exposures	504,180	24,934	6,712,665	285,937	77,623,959	102,930,981	39,440,674	108,843	3,270,043	103,653	231,005,869	
Average Risk Weights	1.1%	1.3%	28.6%	72.3%	88.6%	76.8%	41.9%	150.0%	58.7%	100.0%	58.7%	
Deduction from Total Capital			–							–	–	

5. CREDIT RISK (CONTINUED)

5.4 Assignment of Risk Weights for Portfolios Under the Standardised Approach (continued)

Credit Exposures after the Effect of Credit Risk Mitigation by Risk Weights (continued)

	← Credit Exposures after the Effect of Credit Risk Mitigation →											
Bank Risk Weights	Sovereigns/ Central Banks RM'000	Public Sector Entities RM'000	Banks, DFIs and MDBs RM'000	Insurance Companies, Securities Firms and Fund Managers RM'000	Corporates RM'000	Regulatory Retail RM'000	Residential Mortgages RM'000	Higher Risk Assets RM'000	Other Assets RM'000	Equity Exposures RM'000	Total Exposures after Credit Risk Mitigation RM'000	Total Risk-Weighted Assets RM'000
2017												
0%	31,841,083	434,606	329,225	-	3,644,570	-	-	-	1,916,452	-	38,165,936	-
20%	101,543	14,951	11,431,968	-	14,414,108	1,280	-	-	-	-	25,963,850	5,192,770
35%	-	-	-	-	-	-	60,401,141	-	-	-	60,401,141	21,140,399
50%	-	-	1,165,138	-	610,152	284	16,657,536	-	-	-	18,433,110	9,216,555
75%	-	-	-	-	-	101,579,622	436,777	-	-	-	102,016,399	76,512,299
100%	18,684	-	350,688	29,244	59,979,782	4,266,182	4,714,271	-	2,195,236	5,452,771	77,006,858	77,006,858
150%	-	-	-	-	193,392	609,923	11,273	44,745	-	-	859,333	1,289,000
1250%	-	-	-	-	-	-	-	-	89,996	-	89,996	1,124,950
Total	31,961,310	449,557	13,277,019	29,244	78,842,004	106,457,291	82,220,998	44,745	4,201,684	5,452,771	322,936,623	191,482,831
Risk-Weighted Assets by Exposures	38,993	2,990	3,219,650	29,244	63,457,768	81,366,181	34,527,930	67,118	3,320,186	5,452,771	191,482,831	
Average Risk Weights	0.1%	0.7%	24.2%	100.0%	80.5%	76.4%	42.0%	150.0%	79.0%	100.0%	59.3%	
Deduction from Total Capital			-							-	-	

5. CREDIT RISK (CONTINUED)

5.4 Assignment of Risk Weights for Portfolios Under the Standardised Approach (continued)

Credit Exposures after the Effect of Credit Risk Mitigation by Risk Weights (continued)

	Credit Exposures after the Effect of Credit Risk Mitigation											
Bank Risk Weights	Sovereigns/ Central Banks RM'000	Public Sector Entities RM'000	Banks, DFIs and MDBs RM'000	Insurance Companies, Securities Firms and Fund Managers RM'000	Corporates RM'000	Regulatory Retail RM'000	Residential Mortgages RM'000	Higher Risk Assets RM'000	Other Assets RM'000	Equity Exposures RM'000	Total Exposures after Credit Risk Mitigation RM'000	Total Risk-Weighted Assets RM'000
2016												
0%	31,392,879	432,418	329,225	–	1,716,088	–	–	–	1,852,747	–	35,723,357	–
20%	104,305	8,990	14,821,403	–	8,771,274	1,037	–	–	–	–	23,707,009	4,741,402
35%	–	–	–	–	–	–	56,755,739	–	–	–	56,755,739	19,864,509
50%	–	–	1,461,245	–	702,738	435	15,502,550	–	–	–	17,666,968	8,833,484
75%	–	–	–	–	–	100,831,336	404,446	–	–	–	101,235,782	75,926,836
100%	27,905	–	381,862	29,250	60,591,883	3,221,371	3,776,616	–	1,878,795	5,231,407	75,139,089	75,139,089
150%	–	–	–	–	120,358	650,167	14,190	64,571	–	–	849,286	1,273,929
1250%	–	–	–	–	–	–	–	–	89,996	–	89,996	1,124,950
Total	31,525,089	441,408	16,993,735	29,250	71,902,341	104,704,346	76,453,541	64,571	3,821,538	5,231,407	311,167,226	186,904,199
Risk-Weighted Assets by Exposures	48,766	1,798	4,076,766	29,250	62,878,043	79,820,548	31,717,019	96,857	3,003,745	5,231,407	186,904,199	
Average Risk Weights	0.2%	0.4%	24.0%	100.0%	87.4%	76.2%	41.5%	150.0%	78.6%	100.0%	60.1%	
Deduction from Total Capital			–							–	–	

5. CREDIT RISK (CONTINUED)

5.5 Credit Quality of Gross Loans, Advances and Financing

Gross Loans, Advances and Financing by Credit Quality

The gross loans, advances and financing analysed by credit quality are set out in the credit risk section of Note 44 (ii) to the financial statements.

The definition of the neither past due nor impaired loans, past due but not impaired loans and impaired loans are set out in the credit risk section of Note 44 (ii)(a), (ii)(b) and (ii)(c) to the financial statements.

The description of the approaches adopted for the determination of individual and collective impairment provision are set out in Note 2(iv)(h)(i) to the financial statements.

(a) Tables (i)-(iii) present the analyses of past due but not impaired loans, advances and financing of the Group by the following:

(i) Economic purpose

(ii) Geographical

(iii) Aging

(i) Economic Purpose

Group	2017 RM'000	2016 RM'000
Purchase of securities	**15,543**	434
Purchase of transport vehicles	**10,790,985**	11,278,184
Purchase of landed properties	**14,565,611**	12,677,704
(Of which: – residential	**9,974,193**	9,207,779
– non-residential)	**4,591,418**	3,469,925
Purchase of fixed assets (excluding landed properties)	**6,115**	10,902
Personal use	**750,065**	722,457
Credit card	**307,033**	331,439
Purchase of consumer durables	**108**	338
Construction	**116,417**	167,200
Working capital	**1,131,997**	983,316
Other purpose	**82,814**	154,182
	27,766,688	26,326,156

5. CREDIT RISK (CONTINUED)

5.5 Credit Quality of Gross Loans, Advances and Financing (continued)

Gross Loans, Advances and Financing by Credit Quality (continued)

(a) Tables (i)-(iii) present the analyses of past due but not impaired loans, advances and financing of the Group by the following (continued):

(ii) Geographical

Group	2017 RM'000	2016 RM'000
Malaysia	**26,870,575**	25,338,934
Hong Kong & China	**288,142**	313,998
Cambodia	**291,877**	315,267
Other countries	**316,094**	357,957
	27,766,688	26,326,156

(iii) Aging

Group	2017 RM'000	2016 RM'000
1 day to 30 days	**16,343,558**	15,568,980
31 to 59 days	**8,334,470**	8,051,907
60 to 89 days	**3,088,660**	2,705,269
	27,766,688	26,326,156

5. CREDIT RISK (CONTINUED)

5.5 Credit Quality of Gross Loans, Advances and Financing (continued)

(b) Tables (i)-(ii) present the analyses of impaired loans, advances and financing of the Group and the related impairment allowances of the Group by the following:

(i) Economic purpose

(ii) Geographical

(i) Economic Purpose

Group	Impaired Loans, Advances and Financing RM'000	Individual Assessment Allowance at 1 January RM'000	Net Charge for the Year RM'000	Amounts Written Off/Other Movements RM'000	Individual Assessment Allowance at 31 December RM'000	Collective Assessment Allowance at 31 December RM'000	Total Impairment Allowances for Loans, Advances and Financing RM'000
2017							
Purchase of securities	738	995	(995)	–	–	3,114	3,114
Purchase of transport vehicles	292,519	3,264	(1,647)	(781)	836	473,412	474,248
Purchase of landed properties	709,881	16,287	(5,810)	(2,414)	8,063	611,506	619,569
(Of which: – residential	560,264	12,795	(9,213)	(1,615)	1,967	413,267	415,234
– non-residential)	149,617	3,492	3,403	(799)	6,096	198,239	204,335
Purchase of fixed assets (excluding landed properties)	12,096	613	2,324	(857)	2,080	2,731	4,811
Personal use	138,065	51,173	165,079	(178,252)	38,000	77,212	115,212
Credit card	21,078	–	–	–	–	19,763	19,763
Purchase of consumer durables	–	–	–	–	–	23	23
Construction	27,039	9,342	(2,266)	(658)	6,418	14,183	20,601
Mergers and acquisitions	–	–	–	–	–	152	152
Working capital	265,147	37,886	32,140	(36,002)	34,024	105,849	139,873
Other purpose	9,103	2,334	(625)	60	1,769	10,015	11,784
	1,475,666	121,894	188,200	(218,904)	91,190	1,317,960	1,409,150

5. CREDIT RISK (CONTINUED)

5.5 Credit Quality of Gross Loans, Advances and Financing (continued)

(b) Tables (i)-(ii) present the analyses of impaired loans, advances and financing of the Group and the related impairment allowances of the Group by the following (continued):

(i) Economic Purpose (continued)

Group	Impaired Loans, Advances and Financing RM'000	Individual Assessment Allowance at 1 January RM'000	Net Charge for the Year RM'000	Amounts Written Off/Other Movements RM'000	Individual Assessment Allowance at 31 December RM'000	Collective Assessment Allowance at 31 December RM'000	Total Impairment Allowances for Loans, Advances and Financing RM'000
2016							
Purchase of securities	3,435	841	154	–	995	3,025	4,020
Purchase of transport vehicles	317,926	11,621	(7,130)	(1,227)	3,264	507,865	511,129
Purchase of landed properties	735,199	17,823	1,798	(3,334)	16,287	652,600	668,887
(Of which: – residential	570,019	2,680	9,963	152	12,795	441,829	454,624
– non-residential)	165,180	15,143	(8,165)	(3,486)	3,492	210,771	214,263
Purchase of fixed assets (excluding landed properties)	7,043	253	1,726	(1,366)	613	3,082	3,695
Personal use	152,479	42,757	206,465	(198,049)	51,173	79,063	130,236
Credit card	22,087	–	–	–	–	22,666	22,666
Purchase of consumer durables	–	–	–	–	–	28	28
Construction	28,611	5,932	2,438	972	9,342	14,263	23,605
Mergers and acquisitions	–	–	–	–	–	195	195
Working capital	211,541	40,167	1,748	(4,029)	37,886	115,525	153,411
Other purpose	11,060	2,553	520	(739)	2,334	9,792	12,126
	1,489,381	121,947	207,719	(207,772)	121,894	1,408,104	1,529,998

The movements in the collective assessment allowance for 2017 and 2016 are set out in Note 9 to the financial statements.

5. CREDIT RISK (CONTINUED)

5.5 Credit Quality of Gross Loans, Advances and Financing (continued)

(b) Tables (i)-(ii) present the analyses of impaired loans, advances and financing of the Group and the related impairment allowances of the Group by the following (continued):

(ii) Geographical

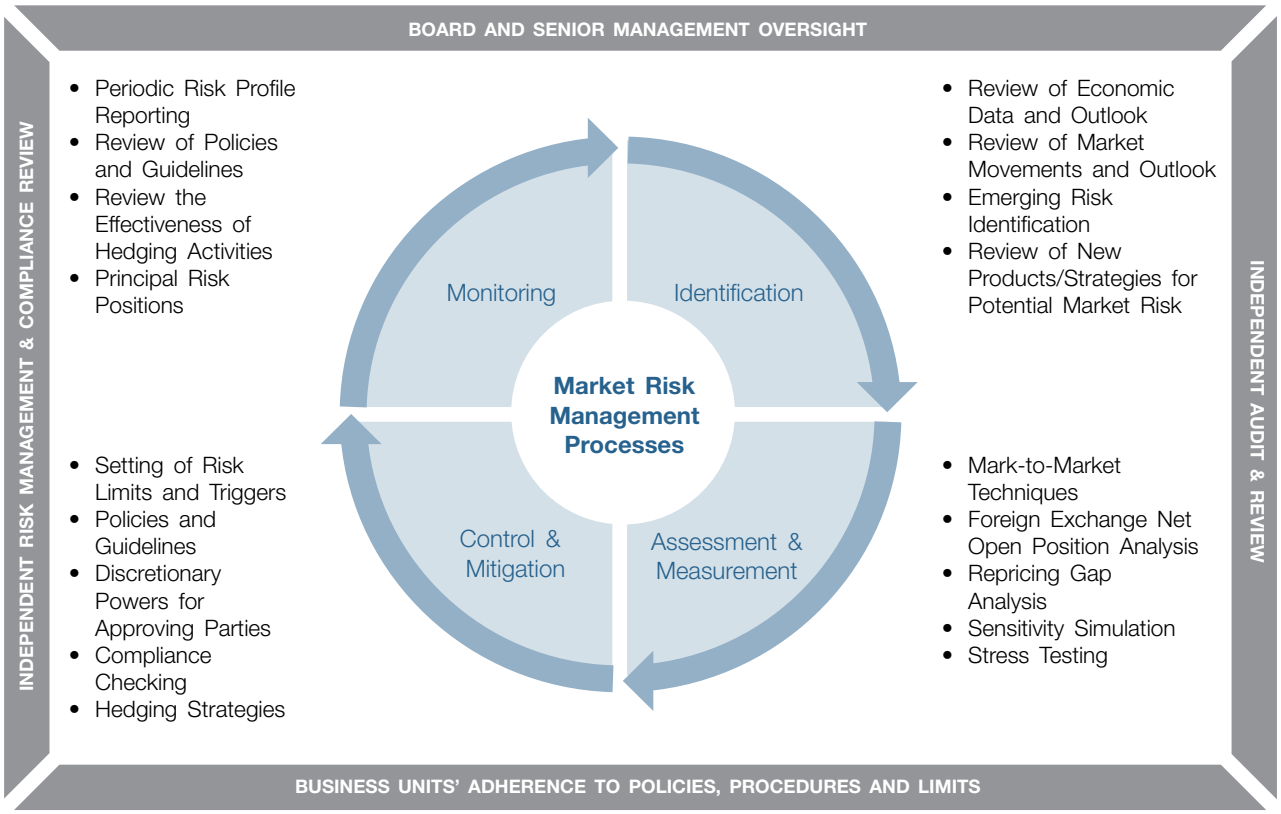
Group	Impaired Loans, Advances and Financing RM'000	Individual Assessment Allowance at 1 January RM'000	Net Charge for the Year RM'000	Amounts Written Off/Other Movements RM'000	Individual Assessment Allowance at 31 December RM'000	Collective Assessment Allowance at 31 December RM'000	Total Impairment Allowances for Loans, Advances and Financing RM'000
2017							
Malaysia	**1,188,012**	**15,620**	**(455)**	**(1,728)**	**13,437**	**1,176,703**	**1,190,140**
Hong Kong & China	**81,425**	**70,156**	**156,220**	**(187,801)**	**38,575**	**56,113**	**94,688**
Cambodia	**53,947**	**29,887**	**10,569**	**(26,183)**	**14,273**	**59,147**	**73,420**
Other countries	**152,282**	**6,231**	**21,866**	**(3,192)**	**24,905**	**25,997**	**50,902**
	1,475,666	**121,894**	**188,200**	**(218,904)**	**91,190**	**1,317,960**	**1,409,150**
2016							
Malaysia	1,208,752	34,837	(10,622)	(8,595)	15,620	1,259,436	1,275,056
Hong Kong & China	150,052	59,033	213,092	(201,969)	70,156	58,105	128,261
Cambodia	37,604	28,077	3,010	(1,200)	29,887	62,577	92,464
Other countries	92,973	–	2,239	3,992	6,231	27,986	34,217
	1,489,381	121,947	207,719	(207,772)	121,894	1,408,104	1,529,998

The movements in the collective assessment allowance for 2017 and 2016 are set out in Note 9 to the financial statements.

6. MARKET RISK

Market risk is the risk that movements in market variables, including interest/profit rates, foreign exchange rates, credit spreads, commodity prices and equity prices, will reduce the earnings or capital of the Group.

The following diagram presents the risk management processes over market risk.



The risk governance and risk management approach for market risk are set out in the market risk section of Note 44 to the financial statements.

6. MARKET RISK (CONTINUED)

Minimum Regulatory Capital Requirements for Market Risk

The following tables present the minimum regulatory capital requirements for market risk of the Group and of the Bank.

	Long Position RM'000	Short Position RM'000	Risk-Weighted Assets RM'000	Minimum Capital Requirement at 8% RM'000
Group				
2017				
Interest rate/rate of return risk	**22,241,877**	**(20,440,430)**	**354,836**	**28,387**
Foreign exchange risk	**2,570,332**	**(1,068,582)**	**2,570,332**	**205,627**
Total	**24,812,209**	**(21,509,012)**	**2,925,168**	**234,014**
2016				
Interest rate/rate of return risk	28,272,479	(26,871,792)	690,329	55,226
Foreign exchange risk	2,601,255	(1,451,482)	2,601,255	208,101
Total	30,873,734	(28,323,274)	3,291,584	263,327
Bank				
2017				
Interest rate risk	**20,248,179**	**(19,795,421)**	**322,832**	**25,827**
Foreign exchange risk	**2,917,906**	**(3,803,291)**	**3,803,291**	**304,263**
Total	**23,166,085**	**(23,598,712)**	**4,126,123**	**330,090**
2016				
Interest rate risk	26,486,844	(26,222,397)	653,356	52,269
Foreign exchange risk	3,147,648	(4,245,864)	4,245,864	339,669
Total	29,634,492	(30,468,261)	4,899,220	391,938

7. EQUITY EXPOSURES IN THE BANKING BOOK

The following tables present the equity exposures in the banking book and the gains and losses on equity exposures in the banking book of the Group.

(a) Equity Exposures in the Banking Book

	2017		2016	
Group	**Gross Credit Exposure RM'000**	**Risk-Weighted Assets RM'000**	**Gross Credit Exposure RM'000**	**Risk-Weighted Assets RM'000**
Publicly traded				
Investments in unit trust funds	**12,997**	**12,997**	12,577	12,577
Holdings of equity investments	**3,441**	**3,441**	3,167	3,167
	16,438	**16,438**	15,744	15,744
Privately held				
For socio-economic purposes	**130,756**	**130,756**	87,909	87,909
Not for socio-economic purposes	**28,945**	**43,418**	32,625	48,938
	159,701	**174,174**	120,534	136,847
Total	**176,139**	**190,612**	136,278	152,591

(i) Publicly Traded

The investment in unit trust funds comprises bond fund and wholesale income funds, are held for yield purposes. Holdings of equity investments comprise mainly of shares listed in an exchange, are held for dividend yield purpose and to take advantage of favourable movements in equity prices. Decisions concerning investing in equities are made by the Share Investment Committee. Equity positions are monitored against pre-determined cut-loss limits. All publicly traded equity exposures are stated at fair value.

(ii) Privately Held

The privately held equity investments are unquoted and stated at cost adjusted for impairment loss, if any.

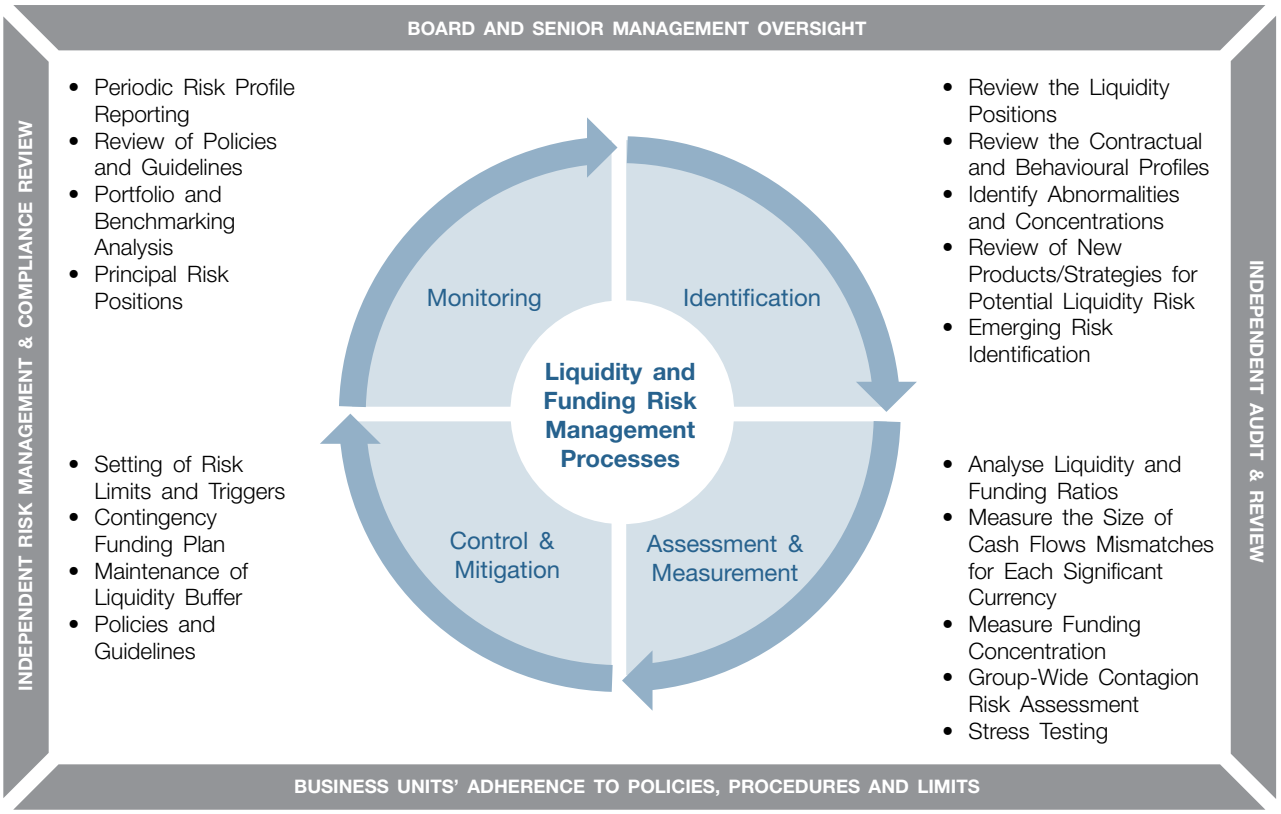
(b) Gains and Losses on Equity Exposures in the Banking Book

Group	**2017 RM'000**	**2016 RM'000**
Realised gains/(losses) recognised in the statement of profit or loss		
– Investments in unit trust funds	**–**	(2,763)
– Privately held equity investments	**42,870**	–
	42,870	(2,763)
Unrealised gains/(losses) recognised in other comprehensive income		
– Investments in unit trust funds	**4**	(1)
– Publicly traded equity investments	**274**	(562)
	278	(563)

8. LIQUIDITY AND FUNDING RISK

Liquidity risk is the risk that the Group is unable to maintain sufficient liquid assets to meet its financial commitments and obligations when they fall due or securing the funding requirements at excessive cost. Funding risk is the risk that the Group does not have sufficiently stable and diverse sources of funding or the funding structure is inefficient.

The following diagram presents the risk management processes over liquidity and funding risk.

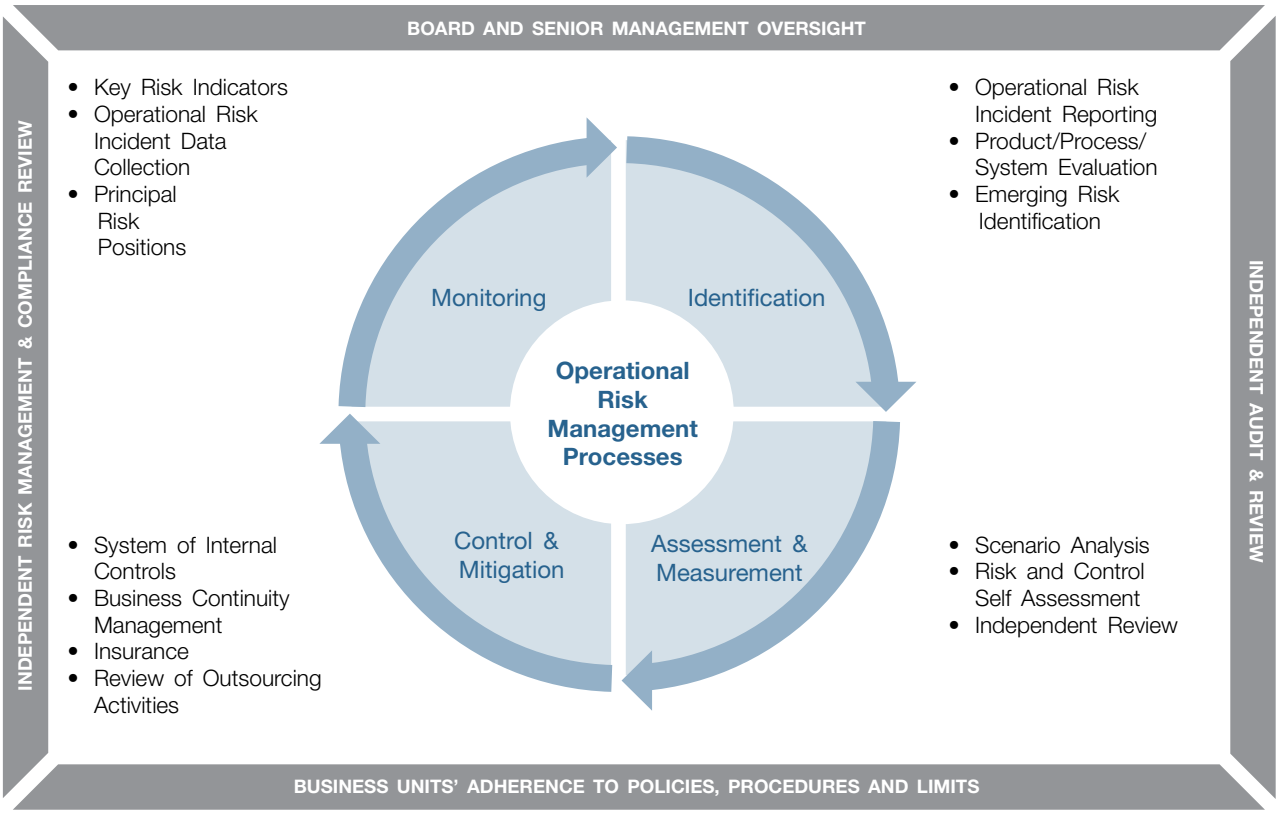


The risk governance and risk management approach for liquidity and funding risk are set out in the liquidity and funding risk section of Note 44 to the financial statements.

9. OPERATIONAL RISK

Operational risk is the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events. Operational risk is unavoidable as it is inherent in all banking businesses. The objective of the operational risk management of the Group is to manage its operational risk within an acceptable level.

The following diagram presents the risk management processes over operational risk.



The risk governance and risk management approach for operational risk are set out in the operational risk section of Note 44 to the financial statements.

Minimum Regulatory Capital Requirements for Operational Risk

The following table presents the minimum regulatory capital requirements for operational risk of the Group and of the Bank, computed using the Basic Indicator Approach.

	2017		2016	
	Risk-Weighted Assets RM'000	**Minimum Capital Requirement at 8% RM'000**	**Risk-Weighted Assets RM'000**	**Minimum Capital Requirement at 8% RM'000**
Group	**18,620,545**	**1,489,644**	17,364,426	1,389,154
Bank	**12,678,955**	**1,014,316**	11,525,983	922,079

10. SHARIAH NON-COMPLIANCE RISK

Shariah non-compliance risk is the risk of failure to comply with the Shariah rules and principles as determined by the respective entities' Shariah Committee/Adviser or the relevant bodies, such as the Shariah Advisory Council ("SAC") of BNM and the SAC of Securities Commission ("SACSC").

Shariah non-compliance risk of the Group may emanate from the Islamic banking operations of Public Islamic and the management of Shariah-based funds by Public Mutual Berhad ("Public Mutual").

Islamic Banking Operations

Shariah non-compliance risk emanating from Islamic banking operations is managed through the Shariah Governance Framework ("the Framework") which was endorsed by the Shariah Committee and approved by the Board of Directors of Public Islamic ("the Board of Public Islamic"). The Framework is drawn up in accordance with the Shariah Governance Framework for Islamic Financial Institutions issued by BNM on 22 October 2010. The Framework, amongst others, sets out the Shariah governance structure, as well as the adoption of a systematic approach in reviewing Shariah compliance and the reporting process on Shariah matters. The Board of Public Islamic is ultimately responsible for Shariah compliance. In this regard, the Board of Public Islamic, in consultation with the Shariah Committee, approves all policies relating to Shariah matters. The Shariah Committee is presided by qualified members who deliberate and endorse all Shariah matters which are subsequently noted and/or approved by the Board of Public Islamic. On a periodic basis, the members of the Shariah Committee perform on-site inspections at branches to review the operations of Public Islamic to ensure that the operations are conducted in accordance with Shariah rules and principles.

The Shariah Compliance Division, which comprises Shariah Review and Shariah Research & Secretariat functions, is responsible for the continuous assessment on Shariah compliance for all activities and business operations of Public Islamic. The role of Shariah Review is to examine and evaluate Public Islamic's level of compliance with the Shariah rules and principles through an end-to-end process from product development to operational review including the review of the uses of the financing extended to detect application of financing in Shariah non-compliance activities. Shariah Research & Secretariat is responsible for conducting research on Shariah and Islamic banking contemporary issues and providing Shariah advisory support to branches and business units, as well as coordinating meetings, compiling proposal papers, disseminating Shariah decisions to relevant stakeholders and engaging with relevant parties who wish to seek further deliberations of issues from the Shariah Committee.

The main role of Shariah risk management function is to facilitate the process of identifying, measuring, controlling and monitoring Shariah non-compliance risks inherent in Islamic banking operations. Shariah risk management function forms part of the Group's Risk Management Framework.

Internal audits are performed periodically to verify that the Islamic operations conducted by the branches or business units are in compliance with the decisions endorsed by the Shariah Committee. Any incidences of Shariah non-compliance are reported to both the Shariah Committee and the Public Islamic's Audit Committee.

Remedial actions, including but not limited to the immediate termination of the Shariah non-compliant products or services and the treatment of the consequential Shariah non-compliant income or activities are proposed for the endorsement of the Shariah Committee and the approval by the Board of Public Islamic prior to implementation.

Ongoing Shariah reviews and audits conducted on Public Islamic's operational processes in Islamic banking and financing transactions revealed that there is no Shariah non-compliant income recorded during the financial year under review (2016: Nil).

10. SHARIAH NON-COMPLIANCE RISK (CONTINUED)

Management of Shariah-Based Funds

Shariah non-compliance risk emanating from investments and operations of Shariah-based funds is managed through Shariah non-compliance risk management processes. An independent third party approved by the Securities Commission ("SC") is appointed as the Shariah Adviser of the Shariah-based funds managed by Public Mutual. The role of the Shariah Adviser is to ensure the investments and operations of the Shariah-based funds are in compliance with Shariah requirements. The Shariah Adviser reviews the funds' investments and meets with the investment management team to advise on the funds' compliance with Shariah requirements.

The Compliance Division of Public Mutual is responsible for assessing, monitoring and reporting on the company's compliance with the applicable Shariah rules and regulations in managing its Shariah-based funds. The Compliance Division conducts regular reviews and works closely with the Shariah Adviser to ensure all transactions under the Shariah-based funds comply with the Shariah requirements at all times.

Any securities held by the Shariah-based funds which subsequently turn Shariah non-compliant based on announcements made by the SACSC will be disposed of in the manner as stipulated by the SACSC for listed domestic equities or per cleansing mechanism as prescribed by the Shariah Adviser for unlisted domestic equities and foreign equities. Any excess capital gains derived from such disposal would be channelled to charitable bodies accordingly.

During the financial year, a non-permissible income of RM4,683,866 (2016: RM737,210) under the Shariah-based funds arising from the disposal of Shariah non-compliant securities has been channelled to charitable bodies as approved by the Shariah Adviser. The Compliance Division conducts onsite visit to the approved charitable bodies on a quarterly basis and tabled the onsite visit report to the Risk and Compliance Committee for noting.

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2016 ANNUAL REPORT

NACRA Award
- Certificate of Merit

2015 ANNUAL REPORT

NACRA Award
- Certificate of Merit

2014 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report – Silver Award
- Best Annual Report in Bahasa Malaysia – Gold Award

2013 ANNUAL REPORT

NACRA Award
- Certificate of Merit

2012 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report – Silver Award
- Best Annual Report in Bahasa Malaysia – Platinum Award

2011 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report – Gold Award
- Best Annual Report in Bahasa Malaysia – Platinum Award

2010 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report – Gold Award
- Industry Excellence Award – Finance Sector
- Best Annual Report in Bahasa Malaysia – Platinum Award

2009 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report – Platinum Award
- Industry Excellence Award – Finance Sector
- Best Annual Report in Bahasa Malaysia – Gold Award

2008 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report – Platinum Award
- Industry Excellence Award – Finance Sector
- Best Annual Report in Bahasa Malaysia – Platinum Award

2007 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report – Platinum Award
- Industry Excellence Award – Finance Sector
- Best Annual Report in Bahasa Malaysia – Platinum Award

2006 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report – Platinum Award
- Industry Excellence Award – Finance Sector
- Best Annual Report in Bahasa Malaysia – Platinum Award
- Best Designed Annual Report – Platinum Award

2005 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report – Gold Award
- Industry Excellence Award – Finance Sector
- Best Annual Report in Bahasa Malaysia – Platinum Award

2004 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report
- Industry Excellence Award – Finance Sector
- Best Annual Report in Bahasa Malaysia

CITRA Award
- Merit Award

2003 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report
- Industry Excellence Award – Finance Sector
- Best Annual Report in Bahasa Malaysia

2002 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report
- Industry Excellence Award – Finance Sector

CITRA Award
- Merit Award



PAST AWARD-WINNING ANNUAL REPORTS

2001 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report
- Industry Excellence Award – Finance Sector

CITRA Award
- Special Jury Award

2000 ANNUAL REPORT

NACRA Award
- Industry Excellence Award – Finance Sector

CITRA Award
- Special Jury Award

1999 ANNUAL REPORT

NACRA Award
- Industry Excellence Award – Finance Sector

CITRA Award
- Main Award

1998 ANNUAL REPORT

NACRA Award
- Industry Excellence Award – Finance Sector

1997 ANNUAL REPORT

NACRA Award
- Best Annual Report in Bahasa Malaysia
- Industry Excellence Award – Finance Sector

1996 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report
- Industry Excellence Award – Finance Sector

1995 ANNUAL REPORT

NACRA Commendation Award
- Accounting Information
- Annual Report in Bahasa Malaysia

1994 ANNUAL REPORT

NACRA Commendation Award
- Accounting Information
- Corporate Information
- Annual Report in Bahasa Malaysia

1991 ANNUAL REPORT

NACRA Award
- Best Accounting Information

NACRA Commendation Award
- Corporate Information

1990 ANNUAL REPORT

NACRA Award
- Best Accounting Information

1989 ANNUAL REPORT

NACRA Award
- Most Outstanding Annual Report
- Best Annual Report – Finance Sector

NACRA Commendation Award
- Corporate Information
- Accounting Information
- Annual Report in Bahasa Malaysia

1988 ANNUAL REPORT

MACRA Award
- Best Overall Annual Report
- Best Corporate Information

NARA Award
- Best Annual Report – Finance Sector



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