



**PUBLIC BANK BERHAD**

Company Registration No. 196501000672 (6463-H)  
(Incorporated in Malaysia)

**ADMINISTRATIVE DETAILS OF PUBLIC BANK  
57TH ANNUAL GENERAL MEETING (AGM)**

57th AGM Date : Monday, 15 May 2023  
Time : 11.00 a.m.  
Broadcast Venue : 29th Floor, Menara Public Bank, 146 Jalan Ampang, 50450 Kuala Lumpur, Malaysia

**1. CONDUCT OF MEETING**

The 57th AGM will be conducted on a virtual basis through live streaming and online remote voting. The meeting platform is <https://tjih.online>. **Members / proxies are not allowed to attend the 57th AGM in person at the broadcast venue on the day of the 57th AGM.**

**2. ENTITLEMENT TO PARTICIPATE AND VOTE**

In respect of deposited securities, only Members whose names appear in the Record of Depositors on 9 May 2023 (General Meeting Record of Depositors) shall be entitled to participate and vote at the 57th AGM.

**3. MODE OF COMMUNICATION**

Members may submit questions to the Board of Directors prior to the 57th AGM through online platform provided by Tricor Investor & Issuing House Services Sdn Bhd (Tricor) via its TIH Online website at <https://tjih.online> by selecting “e-Services” to login, pose questions and submit electronically no later than 11.00 a.m. on Saturday, 13 May 2023, or may use the query box to transmit questions to the Board of Directors via Remote Participation and Voting (RPV) facilities during live streaming of the 57th AGM.

**4. NO DOOR GIFT / E-VOUCHER**

There will be **NO** distribution of door gift / e-voucher to Members / proxies who participate in the 57th AGM.

## 5. PROCEDURES FOR RPV

Please read and follow the procedures and actions reflected below to engage in remote participation through live streaming and online remote voting at the 57th AGM using the RPV facilities:

Procedures	Actions
<b>Before the day of the 57th AGM</b>	
(a) Register as a user with TIIH Online	<ul style="list-style-type: none"> <li>• Access the TIIH Online website at <a href="https://tjih.online">https://tjih.online</a>. Register as a user under the “e-Services”, select the “Sign Up” button followed by “Create Account by Individual Holder”. Please refer to the tutorial guide posted on the homepage for assistance.</li> <li>• Registration as a user will be approved within one (1) working day and you will be notified via email.</li> <li>• If you are already a user with TIIH Online, you are not required to register again. You will receive an e-mail to notify you that the remote participation is available for registration at TIIH Online.</li> </ul>
(b) Submit your RPV registration	<ul style="list-style-type: none"> <li>• Registration is open from Friday, 14 April 2023 until such time before the voting session ends at the 57th AGM on Monday, 15 May 2023. Shareholder(s) or proxy(ies) or corporate representative(s) or attorney(s) are required to pre-register their attendance for the 57th AGM to ascertain their eligibility to participate at the AGM using RPV.</li> <li>• Login with your user ID (i.e. email address) and password and select the corporate event: “(REGISTRATION) PUBLIC BANK BERHAD 57TH AGM”.</li> <li>• Read and agree to the Terms &amp; Conditions and confirm the Declaration.</li> <li>• Select “Register for Remote Participation and Voting”.</li> <li>• Review your registration information and proceed to register.</li> <li>• TIIH Online will send an e-mail to notify that your registration for remote participation is received and will be verified.</li> <li>• After verification of your registration against the General Meeting Record of Depositors as at 9 May 2023, TIIH Online will send you an e-mail on or after 13 May 2023 to inform whether your registration for remote participation has been approved or rejected.</li> </ul> <p><i>(Note: Please allow sufficient time for the approval of new user of TIIH Online and registration for RPV.)</i></p>

Procedures	Actions
<b>On the day of the 57th AGM</b>	
(a) Login to TIIH Online	<ul style="list-style-type: none"> <li>Login with your user ID (i.e. email address) and password for remote participation at the 57th AGM at any time from 10.00 a.m. i.e. one hour before the commencement of the 57th AGM at 11.00 a.m. on Monday, 15 May 2023.</li> </ul>
(b) Participate through Live Streaming	<ul style="list-style-type: none"> <li>Select the corporate event: <b>“(LIVE STREAM MEETING) PUBLIC BANK BERHAD 57TH AGM”</b> to engage in the proceedings of the 57th AGM remotely.</li> <li>If you have any question for the Chairman / Board, you may use the query box to transmit your question. The Chairman / Board will endeavour to respond to relevant questions submitted by remote participants during the 57th AGM.</li> </ul>
(c) Online Remote Voting	<ul style="list-style-type: none"> <li>Voting session commences from 11.00 a.m. on Monday, 15 May 2023 until a time when the Chairman announces the completion of the voting session of the 57th AGM.</li> <li>Select the corporate event: <b>“(REMOTE VOTING) PUBLIC BANK BERHAD 57TH AGM”</b> or if you are on the live stream meeting page, you can select <b>“GO TO REMOTE VOTING PAGE”</b> button below the query box.</li> <li>Read and agree to the Terms &amp; Conditions and confirm the Declaration.</li> <li>Select the CDS account that represents your shareholdings.</li> <li>Indicate your votes for the resolutions that are tabled for voting.</li> <li>Confirm and submit your votes.</li> </ul>
(d) End of remote participation	<ul style="list-style-type: none"> <li>Upon the announcement by the Chairman of the conclusion of the 57th AGM, the Live Streaming will end.</li> </ul>

**Notes to users of the RPV facilities:**

- Should your registration for RPV be approved, we will make available to you the right to join the live streamed meeting and to vote remotely. Your login to TIIH Online on the day of meeting will indicate your presence at the virtual meeting.
- The quality of your connection to the live broadcast is dependent on the bandwidth and stability of the internet at your location and the device that you use.
- In the event you encounter any issue with logging-in, connection to the live streamed meeting or online voting on the meeting day, kindly call Tricor Help Line at 011-40805616 / 011-40803168 / 011-40803169 / 011-40803170 for assistance or e-mail to [tiih.online@my.tricorglobal.com](mailto:tiih.online@my.tricorglobal.com) for assistance.

**6. APPOINTMENT OF PROXY**

- Since the 57th AGM will be conducted as a virtual meeting, a Member entitled to participate and vote at the meeting may appoint the Chairman of the meeting as his / her proxy and indicate the voting instruction in the form of proxy.
- A shareholder who has appointed a proxy(ies) or attorney(s) or authorised representative(s) to participate at the 57th AGM via RPV must request his / her proxy(ies) or attorney or authorised representative to register himself / herself for RPV at TIIH Online website at <https://tiih.online>. Please refer to the Procedures for RPV.
- The appointment of a proxy may be made in the following manner and must be received by the Company via its Share Registrar, Tricor not less than 48 hours before the time set for the 57th AGM or no later than 13 May 2023 at 11.00 a.m.:
  - By electronic means via online  
The proxy appointment must be made via Tricor’s TIIH Online website at <https://tiih.online>.

The procedures and actions required are as follows:

Procedures	Actions
<b>(a) Steps for Individual Shareholders</b>	
Register as a User with TIIH Online	<ul style="list-style-type: none"> <li>• Access the TIIH Online website at <a href="https://tiih.online">https://tiih.online</a>. Register as a user under the “e-Services”, select the “<b>Sign Up</b>” button followed by “<b>Create Account by Individual Holder</b>”. Please refer to the tutorial guide posted on the homepage for assistance.</li> <li>• If you are already a user with TIIH Online, you are not required to register again.</li> </ul>
Proceed with Submission of Proxy Form	<ul style="list-style-type: none"> <li>• After the release of the Notice of Meeting by the Company, login to TIIH Online website at <a href="https://tiih.online">https://tiih.online</a> with your user name (i.e. email address) and password.</li> <li>• Select the corporate event: “<b>PUBLIC BANK BERHAD 57TH AGM - SUBMISSION OF PROXY FORM</b>”.</li> <li>• Read and agree to the Terms &amp; Conditions and confirm the Declaration.</li> <li>• Insert your CDS account number and indicate the number of shares for your proxy(ies) to vote on your behalf.</li> <li>• Appoint your proxy(ies) and insert the required details of your proxy(ies) or appoint the Chairman as your proxy.</li> <li>• Indicate your voting instructions – FOR or AGAINST, otherwise your proxy(ies) will decide your votes.</li> <li>• Review and confirm your proxy(ies) appointment.</li> <li>• Print proxy form for your record.</li> </ul>

Procedures	Actions
<b>(b) Steps for Corporate or Institutional Shareholders</b>	
Register as a User with TIIH Online	<ul style="list-style-type: none"> <li>• Access the TIIH Online website at <a href="https://tiih.online">https://tiih.online</a>. Register as a user under the “e-Services”, select the “<b>Sign Up</b>” button followed by “<b>Create Account by Representative of Corporate Holder</b>”. Please refer to the tutorial guide posted on the homepage for assistance.</li> <li>• Complete the registration form and upload the required documents.</li> <li>• Registration will be verified, and you will be notified by email within one (1) to two (2) working days.</li> <li>• Proceed to activate your account with the temporary password given in the email and re-set your own password.</li> </ul> <p><i>(Note: The representative of a corporation or institutional shareholder must register as a user in accordance with the above steps before he/she can subscribe to this corporate holder electronic proxy submission. Please contact our Share Registrar, Tricor if you need clarifications on the user registration.)</i></p>
Proceed with Submission of Proxy Form	<ul style="list-style-type: none"> <li>• After the release of the Notice of Meeting by the Company, login to TIIH Online website at <a href="https://tiih.online">https://tiih.online</a> with your user name (i.e. email address) and password.</li> <li>• Select the corporate event: “<b>PUBLIC BANK BERHAD 57TH AGM - SUBMISSION OF PROXY FORM</b>”.</li> <li>• Read and agree to the Terms &amp; Conditions and confirm the Declaration.</li> <li>• Proceed to download the file format for “Submission of Proxy Form” in accordance with the Guidance Note set therein.</li> <li>• Prepare the file for the appointment of proxies by inserting the required data.</li> <li>• Login to TIIH Online, select corporate event name: “<b>PUBLIC BANK BERHAD 57TH AGM - SUBMISSION OF PROXY FORM</b>”.</li> <li>• Proceed to upload the duly completed proxy appointment file.</li> <li>• Select “Submit” to complete your submission.</li> <li>• Print the confirmation report of your submission for your record.</li> </ul>

- By electronic means via email  
The form of proxy must be received via email at Tricor's email address at [is.enquiry@my.tricorglobal.com](mailto:is.enquiry@my.tricorglobal.com).
- By electronic means via facsimile  
The form of proxy must be received via facsimile at Tricor's fax no. 03-2783 9222.
- In hard copy form  
The form of proxy must be deposited at the office of the Share Registrar, Tricor Investor & Issuing House Services Sdn Bhd at Unit 32-01, Level 32, Tower A, Vertical Business Suite, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia or alternatively, the Customer Service Centre at Unit G-3, Ground Floor, Vertical Podium, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia.

## 7. POLL VOTING

- The voting at the 57th AGM will be conducted by poll in accordance with Paragraph 8.29A(1) of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad. The Company has appointed Tricor as Poll Administrator to conduct the poll by way of electronic voting and Deloitte Business Advisory Sdn Bhd as Scrutineers to verify the poll results.
- Shareholders/proxies/authorised representatives/attorneys can proceed to vote remotely on the resolutions at any time from the commencement of the 57th AGM at 11.00 a.m. but before the end of the voting session which will be announced by the Chairman of the Meeting. Kindly refer to the "Procedures for RPV" above for guidance on how to vote remotely via TIIH Online website at <https://tiih.online>.
- Upon completion of the voting session for the 57th AGM, the Scrutineers will verify and announce the poll results followed by the Chairman's declaration whether the resolutions are duly passed.

## 8. ANNUAL REPORT 2022

- The Company's Annual Report 2022 is available on the Company's website at <https://www.publicbankgroup.com/investor-relations/annual-reports/>.
- You may request for a printed copy of the Annual Report 2022 at <https://tiih.online> by selecting "Request for Annual Report" under the "Investor Services". However, we hope you would consider the environmental and sustainability concerns, and refrain from requesting for the printed copy of the Annual Report 2022.

## 9. ENQUIRY

If you have any enquiries, please contact the following persons on Mondays to Fridays from 9.00 a.m. to 5.30 p.m. (except on public holidays):

### **Tricor Investor & Issuing House Services Sdn Bhd**

Company Registration No. 197101000970 (11324-H)

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Fax Number : +603-2783 9222  
Email : [is.enquiry@my.tricorglobal.com](mailto:is.enquiry@my.tricorglobal.com)  
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