

**PUBLIC BANK BERHAD**  
**VENDOR CODE OF CONDUCT**

**Purpose and Scope**

The Vendor Code of Conduct sets out the Bank's principles and expectations as to how vendors and service providers are to conduct their business dealings with the Bank, in line with the Bank's corporate objective to uphold good corporate governance and to build a sustainable, ethical, strong, respectable and profitable business.

**1 Compliance with Laws and Regulations**

Vendors shall comply with all applicable laws and regulations, including (but not limited to) Malaysian Anti-Corruption Commission Act 2009 and those relating to labour, health & safety and environment, of the place in which they operate or conduct business.

**2 Product Quality and Safety**

Vendors shall supply goods and services that are of quality, safe and meet the Bank's requirements and expectations.

**3 Business Integrity and Ethics**

Vendors shall abide to all applicable laws and regulations concerning bribery, corruption, fraud, money laundering and any other prohibited business practices.

In line with the Bank's Anti-Bribery and Anti-Corruption Policy & Code of Ethics, vendors are to practise honesty and transparency in all dealings with the Bank. Any forms of corruption and bribery are strictly prohibited. Should any vendors fail to comply, the Bank reserves the right to terminate any business relationship with them.

The Bank's stance on Anti-Bribery and Anti-Corruption & Code of Ethics is accessible via the PBB Group Corporate Website, ie. [www.publicbankgroup.com](http://www.publicbankgroup.com).

Vendors shall disclose to the Bank if any of their shareholders or directors are related to any staff of the Bank.

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#### **4 Environment**

Vendors shall comply with all applicable environmental laws and regulations, and take appropriate measures to sustain and protect the environment through proper waste management, pollution control and recycling.

#### **5 Confidentiality and Data Protection**

All information provided by the Bank or obtained in the course of dealings with the Bank shall be treated as confidential, sensitive and proprietary information and are not to be disclosed to unauthorised third parties or the public. All vendors and service providers are required to sign the Bank's standard Letter of Indemnity.

#### **6 Whistleblowing Policy**

Vendors are obligated to promptly disclose any illegal, unethical, questionable practices or improper conduct committed or about to be committed within the Bank. The Bank's Whistleblowing Policy and Procedures is accessible via the PBB Group Corporate Website, ie. [www.publicbankgroup.com](http://www.publicbankgroup.com).

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