

Contact Details of External Enforcement Agencies

1) Bank Negara Malaysia (BNM) (www.bnm.gov.my)

1.1 BNM Whistleblowing Communication Channels (Designated Persons)

a) Via Letter (hardcopy)

| | |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Address | : Please include the relevant form and supporting documents into sealed envelopes with indicative labels such as <i>“To be opened by [General Counsel / Director of LINK and BNM Offices] only”</i> , addressed to – [General Counsel / Director of LINK and BNM Offices] Bank Negara Malaysia Jalan Dato' Onn, 50480 Kuala Lumpur, Malaysia |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

b) Via Email (softcopy)

Complete the [Whistleblowing Form](#) and attach it in the email to the General Counsel OR Director of LINK and BNM Offices:

i) General Counsel – generalcounsel_wb@bnm.gov.my

ii) Director of LINK and BNM Offices – directorlink_wb@bnm.gov.my

Note: Kindly submit the whistleblowing report against the alleged person to only one (1) appropriate Designated Person (General Counsel OR Director of LINK and BNM Offices) via the provided email or mailing address. Please do NOT submit the same report to multiple Designated Persons to avoid redundancy.

1.2 BNMLINK (Other General Enquiry or Complaint)

| | | |
|------------------------|---|---------------------------------------------------------------------------------|
| Mailing Address | : | BNMLINK Bank Negara Malaysia P.O. BOX 10922 50929 Kuala Lumpur. |
| Operating Hours | : | 9am – 5pm (Monday – Friday excluding Public Holidays) |
| Web Form | : | https://bnmlink.bnm.gov.my/ |
| Contact No. | : | 1-300-88-5465 (LINK) 03-2784 8888 (General line) |
| Fax No. | : | 03-2174 1515 |

2) Malaysian Anti-Corruption Commission (MACC) (www.sprm.gov.my)

Platforms for public to channel information on cases of corruption and abuse of power:

| | | | |
|----|------------------------------------------|---|------------------------------------------------------------------------------------------------------------|
| 1) | Write In | : | <u>Postal Address</u> MACC Headquarters No.2 Lebuw Wawasan, Presint 7, 62250 Putrajaya. |
| 2) | MACCMobile | : | MACCMobile (to be downloaded from iOS App Store or Google Play) |
| 3) | MACC Complaints Management System | : | https://portaladuan.sprm.gov.my/ |
| 4) | MACC Phones | : | 1-800-88-6000 (Hotline) +603-8870 0000 / +603-8870 0688 (General line) |
| 5) | SMS | : | +6019-600 0696 |
| 6) | Email Address | : | info@sprm.gov.my |
| 7) | Fax No. | : | +603-8870 0934 |

3) **Royal Malaysia Police (RMP) (www.rmp.gov.my)**

| | | |
|--------------------|---|---------------------------------------------------------------------------|
| Address | : | Royal Malaysia Police, Head Office Bukit Aman 50560 Kuala Lumpur |
| Email | : | rmp@rmp.gov.my |
| Contact No. | : | 03-2266 2222 |
| Fax No. | : | 03-2070 7500 |