



**PUBLIC BANK BERHAD**

Company Registration No. 196501000672 (6463-H)

**ADMINISTRATIVE DETAILS OF PUBLIC BANK  
54TH ANNUAL GENERAL MEETING (AGM)**

54th AGM Date : Monday, 29 June 2020  
Time : 11.00 a.m.  
Broadcast Venue : 29th Floor, Menara Public Bank, 146 Jalan Ampang, 50450 Kuala Lumpur

**CONDUCT OF MEETING**

The 54th AGM will be conducted as a fully virtual AGM through live streaming and online remote voting. The meeting platform is <https://tjih.online>. **Members/proxies are not allowed to attend the 54th AGM in person at the broadcast venue on the day of the 54th AGM.**

**ENTITLEMENT TO PARTICIPATE AND VOTE**

In respect of deposited securities, only Members whose names appear in the Record of Depositors on 22 June 2020 (General Meeting Record of Depositors) shall be entitled to participate and vote at the 54th AGM.

**MODE OF COMMUNICATION**

Members may submit questions to the Board of Directors prior to the 54th AGM via Tricor’s TIH Online website at <https://tjih.online> by selecting “e-Services” to login, pose questions and submit electronically no later than 11.00 a.m. on 24 June 2020, or may use the query box to transmit questions to the Board of Directors via Remote Participation and Voting facilities during live streaming of the 54th AGM.

**NO DOOR GIFT/SHOPPING VOUCHER**

There will be **NO** distribution of door gift/shopping voucher to Members/proxies who participate in the 54th AGM.

**PROCEDURES FOR REMOTE PARTICIPATION AND VOTING (RPV) VIA RPV FACILITIES**

Please read and follow the procedures and actions reflected below to engage in remote participation through live streaming and online remote voting at the 54th AGM using the RPV facilities:

Procedures	Actions
<b>Before the day of the 54th AGM</b>	
(a) Register as a user with TIH Online	<ul style="list-style-type: none"><li>• Access the website at <a href="https://tjih.online">https://tjih.online</a>. Register as a user under the “e-Services”. Refer to the tutorial guide posted on the homepage for assistance.</li><li>• If you are already a user with TIH Online, you are not required to register again. You will receive an e-mail to notify you that the remote participation is available for registration at TIH Online.</li></ul>

<b>Before the day of the 54th AGM</b>	
(b) Submit your RPV registration	<ul style="list-style-type: none"> <li>• Registration is open from 11.00 a.m. on Friday, 29 May 2020 up to 11.00 a.m. on Saturday, 27 June 2020.</li> <li>• Login with your user ID and password and select the corporate event: “<b>(REGISTRATION) PUBLIC BANK BERHAD 54TH AGM</b>”.</li> <li>• Read and agree to the Terms &amp; Conditions and confirm the Declaration.</li> <li>• Select “Register for Remote Participation and Voting”.</li> <li>• Review your registration and proceed to register.</li> <li>• System will send an e-mail to notify that your registration for remote participation is received and will be verified.</li> <li>• After verification of your registration against the General Meeting Record of Depositors as at 22 June 2020, the system will send you an e-mail on 27 June 2020 to 28 June 2020 to approve or reject your registration for remote participation.</li> </ul>
<b>On the day of the 54th AGM</b>	
(a) Login to TIIH Online	<ul style="list-style-type: none"> <li>• Login with your user ID and password for remote participation at the 54th AGM at any time from 10.30 a.m. i.e. 30 minutes before the commencement of the 54th AGM at 11.00 a.m. on Monday, 29 June 2020.</li> </ul>
(b) Participate through Live Streaming	<ul style="list-style-type: none"> <li>• Select the corporate event: “<b>(LIVE STREAMING MEETING) PUBLIC BANK BERHAD 54TH AGM</b>” to engage in the proceedings of the 54th AGM remotely.</li> <li>• If you have any question for the Chairman/Board, you may use the query box to transmit your question. The Chairman/Board will endeavour to respond to questions submitted by remote participants during the 54th AGM.</li> <li>• Take note that the quality of the live streaming of the 54th AGM is dependable on the bandwidth and stability of the internet connection at the location of your remote participation.</li> <li>• In the event that you encounter any issues with logging-in, connection to the live streamed meeting or online voting, kindly call Tricor Help Line at 011-40805616/011-40803168/011-40803169/011-40803170 for assistance or e-mail to <a href="mailto:tiih.online@my.tricorglobal.com">tiih.online@my.tricorglobal.com</a> for assistance.</li> </ul>

On the day of the 54th AGM	
(c) Online Remote Voting	<ul style="list-style-type: none"> <li>• Voting session commences from 11.00 a.m. on Monday, 29 June 2020 until a time when the Chairman announces the completion of the voting session of the 54th AGM.</li> <li>• Select the corporate event: “<b>(REMOTE VOTING) PUBLIC BANK BERHAD 54TH AGM</b>”.</li> <li>• Read and agree to the Terms &amp; Conditions and confirm the Declaration.</li> <li>• Select the CDS account that represents your shareholdings.</li> <li>• Indicate your votes for the resolutions that are tabled for voting.</li> <li>• Confirm and submit your votes.</li> </ul>
(d) End of remote participation	<ul style="list-style-type: none"> <li>• Upon the announcement by the Chairman of the conclusion of the 54th AGM, the Live Streaming will end.</li> </ul>

### APPOINTMENT OF PROXY

- Since the 54th AGM will be conducted as a fully virtual meeting, a Member entitled to participate and vote at the meeting may appoint the Chairman of the meeting as his/her proxy and indicate the voting instruction in the form of proxy.
- The appointment of a proxy may be made in the following manner and must be received by the Company via its Share Registrar, Tricor Investor & Issuing House Services Sdn Bhd (Tricor) not less than 48 hours before the time set for the 54th AGM or no later than 27 June 2020 at 11.00 a.m.:
  - By electronic means via online  
The proxy appointment must be made via Tricor’s TIIH Online website at <https://tiih.online>.

The procedures and actions required are as follows:

Procedures	Actions
(a) Register as a User with TIIH Online	<ul style="list-style-type: none"> <li>• Access the website at <a href="https://tiih.online">https://tiih.online</a>. Register as a user under the “e-Services”. Please do refer to the tutorial guide posted on the homepage for assistance.</li> <li>• If you are already a user with TIIH Online, you are not required to register again.</li> </ul>
(b) Proceed with Submission of Proxy Form	<ul style="list-style-type: none"> <li>• After the release of the Notice of Meeting by the Company, login with your user name (i.e. email address) and password.</li> <li>• Select the corporate event: “<b>SUBMISSION OF PROXY FORM</b>”.</li> <li>• Read and agree to the Terms &amp; Conditions and confirm the Declaration.</li> <li>• Insert your CDS account number and indicate the number of shares for your proxy(s) to vote on your behalf.</li> <li>• Appoint your proxy(s) and insert the required details of your proxy(s) or appoint the Chairman as your proxy.</li> </ul>

Procedures	Actions
(b) Proceed with Submission of Proxy Form	<ul style="list-style-type: none"> <li>Indicate your voting instructions – FOR or AGAINST, otherwise your proxy will decide your vote.</li> <li>Review and confirm your proxy(s) appointment.</li> <li>Print proxy form for your record.</li> </ul>

- By electronic means via email  
The form of proxy must be received via email at Tricor’s email address at [is.enquiry@my.tricorglobal.com](mailto:is.enquiry@my.tricorglobal.com)
- By electronic means via facsimile  
The form of proxy must be received via facsimile at Tricor’s fax no. 03-2783 9222.
- In hard copy form  
The form of proxy must be deposited at the office of the Share Registrar, Tricor Investor & Issuing House Services Sdn Bhd, Unit 32-01, Level 32, Tower A, Vertical Business Suite, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia.

### POLL VOTING

- The voting at the 54th AGM will be conducted by poll in accordance with Paragraph 8.29A(1) of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad. The Company has appointed Tricor as Poll Administrator to conduct the poll by way of electronic voting and Deloitte Risk Advisory Sdn Bhd as Scrutineers to verify the poll results.
- Shareholders can proceed to vote remotely on the resolutions at any time from the commencement of the 54th AGM at 11.00 a.m. but before the end of the voting session which will be announced by the Chairman of the Meeting. Kindly refer to the “Procedures for Remote Participation and Voting (RPV) via RPV Facilities” above for guidance on how to vote remotely via TIIH Online website at <https://tiih.online>.
- Upon completion of the voting session for the 54th AGM, the Scrutineers will verify and announce the poll results followed by the Chairman’s declaration whether the resolutions are duly passed.

### ANNUAL REPORT 2019

- The Company’s Annual Report 2019 is available on the Company’s website at <https://www.publicbankgroup.com/Investor-Relations/Financial-Information/Annual-Report>
- You may request for a printed copy of the Annual Report 2019 at <https://tiih.online> by selecting “Request for Annual Report” under the “Investor Services”. However, we hope you would consider the environmental and sustainability concerns, and refrain from requesting for the printed copy of the Annual Report 2019.

### ENQUIRY

If you have any enquiries, please contact the following persons on Mondays to Fridays from 9.00 a.m. to 5.30 p.m. (except on public holidays):

#### Tricor Investor & Issuing House Services Sdn Bhd

General Line : +603-2783 9299  
 Fax Number : +603-2783 9222  
 Email : [is.enquiry@my.tricorglobal.com](mailto:is.enquiry@my.tricorglobal.com)  
 Contact Persons : Encik Muhammad Ashraff Bin Mohd Khaizan  
 Tel No : +603-2783 9276 Email : [Muhammad.Ashraff@my.tricorglobal.com](mailto:Muhammad.Ashraff@my.tricorglobal.com)

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