



PUBLIC BANK BERHAD

(Registration No. 196501000672 (6463-H))

(Incorporated in Malaysia)

**ADMINISTRATIVE DETAILS OF PUBLIC BANK
55TH ANNUAL GENERAL MEETING (AGM)**

55th AGM Date : Monday, 24 May 2021
Time : 11.00 a.m.
Broadcast Venue : 29th Floor, Menara Public Bank, 146 Jalan Ampang, 50450 Kuala Lumpur

1. CONDUCT OF MEETING

The 55th AGM will be conducted as a fully virtual AGM through live streaming and online remote voting. The meeting platform is <https://tjih.online>. **Members / proxies are not allowed to attend the 55th AGM in person at the broadcast venue on the day of the 55th AGM.**

2. ENTITLEMENT TO PARTICIPATE AND VOTE

In respect of deposited securities, only Members whose names appear in the Record of Depositors on 17 May 2021 (General Meeting Record of Depositors) shall be entitled to participate and vote at the 55th AGM.

3. MODE OF COMMUNICATION

Members may submit questions to the Board of Directors prior to the 55th AGM through online platform provided by Tricor Investor & Issuing House Services Sdn Bhd (Tricor) via its TIH Online website at <https://tjih.online> by selecting “e-Services” to login, pose questions and submit electronically no later than 11.00 a.m. on Saturday, 22 May 2021, or may use the query box to transmit questions to the Board of Directors via Remote Participation and Voting (RPV) facilities during live streaming of the 55th AGM.

4. NO DOOR GIFT / E-VOUCHER

There will be **NO** distribution of door gift / e-voucher to Members / proxies who participate in the 55th AGM.

5. PROCEDURES FOR RPV

Please read and follow the procedures and actions reflected below to engage in remote participation through live streaming and online remote voting at the 55th AGM using the RPV facilities:

Procedures	Actions
Before the day of the 55th AGM	
(a) Register as a user with TIIH Online	<ul style="list-style-type: none"> • Access the TIIH Online website at https://tjih.online. Register as a user under the “e-Services”, select the “Sign Up” button followed by “Create Account by Individual Holder”. Please refer to the tutorial guide posted on the homepage for assistance. • Registration as a user will be approved within one (1) working day and you will be notified via email. • If you are already a user with TIIH Online, you are not required to register again. You will receive an e-mail to notify you that the remote participation is available for registration at TIIH Online.
(b) Submit your RPV registration	<ul style="list-style-type: none"> • Registration is open from Friday, 23 April 2021 until such time before the voting session ends at the 55th AGM on Monday, 24 May 2021. Shareholder(s) or proxy(ies) or corporate representative(s) or attorney(s) are required to pre-register their attendance for the 55th AGM to ascertain their eligibility to participate at the AGM using RPV. • Login with your user ID (i.e. email address) and password and select the corporate event: “(REGISTRATION) PUBLIC BANK BERHAD 55TH AGM”. • Read and agree to the Terms & Conditions and confirm the Declaration. • Select “Register for Remote Participation and Voting”. • Review your registration and proceed to register. • System will send an e-mail to notify that your registration for remote participation is received and will be verified. • After verification of your registration against the General Meeting Record of Depositors as at 17 May 2021, the system will send you an e-mail on or after 22 May 2021 to inform whether your registration for remote participation has been approved or rejected. <p><i>(Note: Please allow sufficient time for the approval of new user of TIIH Online and registration for RPV.)</i></p>

Procedures	Actions
On the day of the 55th AGM	
(a) Login to TIIH Online	<ul style="list-style-type: none"> Login with your user ID (i.e. email address) and password for remote participation at the 55th AGM at any time from 10.30 a.m. i.e. 30 minutes before the commencement of the 55th AGM at 11.00 a.m. on Monday, 24 May 2021.
(b) Participate through Live Streaming	<ul style="list-style-type: none"> Select the corporate event: “(LIVE STREAM MEETING) PUBLIC BANK BERHAD 55TH AGM” to engage in the proceedings of the 55th AGM remotely. If you have any question for the Chairman / Board, you may use the query box to transmit your question. The Chairman / Board will endeavour to respond to questions submitted by remote participants during the 55th AGM.
(c) Online Remote Voting	<ul style="list-style-type: none"> Voting session commences from 11.00 a.m. on Monday, 24 May 2021 until a time when the Chairman announces the completion of the voting session of the 55th AGM. Select the corporate event: “(REMOTE VOTING) PUBLIC BANK BERHAD 55TH AGM” or if you are on the live stream meeting page, you can select “GO TO REMOTE VOTING PAGE” button below the Query Box. Read and agree to the Terms & Conditions and confirm the Declaration. Select the CDS account that represents your shareholdings. Indicate your votes for the resolutions that are tabled for voting. Confirm and submit your votes.
(d) End of remote participation	<ul style="list-style-type: none"> Upon the announcement by the Chairman of the conclusion of the 55th AGM, the Live Streaming will end.

Notes to users of the RPV facilities:

- Should your registration for RPV be approved, we will make available to you the right to join the live streamed meeting and to vote remotely. Your login to TIIH Online on the day of meeting will indicate your presence at the virtual meeting.
- The quality of your connection to the live broadcast is dependent on the bandwidth and stability of the internet at your location and the device that you use.
- In the event you encounter any issue with logging-in, connection to the live streamed meeting or online voting on the meeting day, kindly call Tricor Help Line at 011-40805616 / 011-40803168 / 011-40803169 / 011-40803170 for assistance or e-mail to tiih.online@my.tricorglobal.com for assistance.

6. APPOINTMENT OF PROXY

- Since the 55th AGM will be conducted as a fully virtual meeting, a Member entitled to participate and vote at the meeting may appoint the Chairman of the meeting as his / her proxy and indicate the voting instruction in the form of proxy.
- A shareholder who has appointed a proxy(ies) or attorney(s) or authorised representative(s) to participate at the 55th AGM via RPV must request his / her proxy(ies) or attorney or authorised representative to register himself / herself for RPV at TIIH Online website at <https://tiih.online>. Please refer to the Procedures for RPV.
- The appointment of a proxy may be made in the following manner and must be received by the Company via its Share Registrar, Tricor not less than 48 hours before the time set for the 55th AGM or no later than Saturday, 22 May 2021 at 11.00 a.m.:
 - By electronic means via online
The proxy appointment must be made via Tricor’s TIIH Online website at <https://tiih.online>.

The procedures and actions required are as follows:

Procedures	Actions
(a) Steps for Individual Shareholders	
Register as a User with TIIH Online	<ul style="list-style-type: none"> • Access the TIIH Online website at https://tiih.online. Register as a user under the “e-Services”, select the “Sign Up” button followed by “Create Account by Individual Holder”. Please refer to the tutorial guide posted on the homepage for assistance. • If you are already a user with TIIH Online, you are not required to register again.
Proceed with Submission of Proxy Form	<ul style="list-style-type: none"> • After the release of the Notice of Meeting by the Company, login to TIIH Online website at https://tiih.online with your user name (i.e. email address) and password. • Select the corporate event: “PUBLIC BANK BERHAD 55TH AGM - SUBMISSION OF PROXY FORM”. • Read and agree to the Terms & Conditions and confirm the Declaration. • Insert your CDS account number and indicate the number of shares for your proxy(ies) to vote on your behalf. • Appoint your proxy(ies) and insert the required details of your proxy(ies) or appoint the Chairman as your proxy. • Indicate your voting instructions – FOR or AGAINST, otherwise your proxy(ies) will decide your votes. • Review and confirm your proxy(ies) appointment. • Print proxy form for your record.

Procedures	Actions
(b) Steps for Corporate or Institutional Shareholders	
<p>Register as a User with TIIH Online</p>	<ul style="list-style-type: none"> • Access the TIIH Online website at https://tiih.online. Register as a user under the “e-Services”, select the “Sign Up” button followed by “Create Account by Representative of Corporate Holder”. Please refer to the tutorial guide posted on the homepage for assistance. • Complete the registration form and upload the required documents. • Registration will be verified, and you will be notified by email within one (1) to two (2) working days. • Proceed to activate your account with the temporary password given in the email and re-set your own password. <p><i>(Note: The representative of a corporation or institutional shareholder must register as a user in accordance with the above steps before he/she can subscribe to this corporate holder electronic proxy submission. Please contact our Share Registrar, Tricor if you need clarifications on the user registration.)</i></p>
<p>Proceed with Submission of Proxy Form</p>	<ul style="list-style-type: none"> • After the release of the Notice of Meeting by the Company, login to TIIH Online website at https://tiih.online with your user name (i.e. email address) and password. • Select the corporate event: “PUBLIC BANK BERHAD 55TH AGM - SUBMISSION OF PROXY FORM”. • Read and agree to the Terms & Conditions and confirm the Declaration. • Proceed to download the file format for “Submission of Proxy Form” in accordance with the Guidance Note set therein. • Prepare the file for the appointment of proxies by inserting the required data. • Login to TIIH Online, select corporate event name: “PUBLIC BANK BERHAD 55TH AGM - SUBMISSION OF PROXY FORM”. • Proceed to upload the duly completed proxy appointment file. • Select “Submit” to complete your submission. • Print the confirmation report of your submission for your record.

- By electronic means via email
The form of proxy must be received via email at Tricor's email address at is.enquiry@my.tricorglobal.com
- By electronic means via facsimile
The form of proxy must be received via facsimile at Tricor's fax no. 03-2783 9222.
- In hard copy form
The form of proxy must be deposited at the office of the Share Registrar, Tricor Investor & Issuing House Services Sdn Bhd at Unit 32-01, Level 32, Tower A, Vertical Business Suite, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia or alternatively, the Customer Service Centre at Unit G-3, Ground Floor, Vertical Podium, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia.

7. POLL VOTING

- The voting at the 55th AGM will be conducted by poll in accordance with Paragraph 8.29A(1) of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad. The Company has appointed Tricor as Poll Administrator to conduct the poll by way of electronic voting and Deloitte Risk Advisory Sdn Bhd as Scrutineers to verify the poll results.
- Shareholders can proceed to vote remotely on the resolutions at any time from the commencement of the 55th AGM at 11.00 a.m. but before the end of the voting session which will be announced by the Chairman of the Meeting. Kindly refer to the "Procedures for RPV" above for guidance on how to vote remotely via TIH Online website at <https://tiah.online>.
- Upon completion of the voting session for the 55th AGM, the Scrutineers will verify and announce the poll results followed by the Chairman's declaration whether the resolutions are duly passed.

8. ANNUAL REPORT 2020

- The Company's Annual Report 2020 is available on the Company's website at <https://www.publicbankgroup.com/Investor-Relations/Financial-Information/Annual-Report>
- You may request for a printed copy of the Annual Report 2020 at <https://tiah.online> by selecting "Request for Annual Report" under the "Investor Services". However, we hope you would consider the environmental and sustainability concerns, and refrain from requesting for the printed copy of the Annual Report 2020.

9. ENQUIRY

If you have any enquiries, please contact the following persons on Mondays to Fridays from 9.00 a.m. to 5.30 p.m. (except on public holidays):

Tricor Investor & Issuing House Services Sdn Bhd

General Line : +603-2783 9299
Fax Number : +603-2783 9222
Email : is.enquiry@my.tricorglobal.com
Contact Persons : Encik Muhammad Ashraff Bin Mohd Khaizan
Tel No : +603-2783 9276 Email : Muhammad.Ashraff@my.tricorglobal.com

Ms Esther Loo
Tel No : +603-2783 9293 Email : Esther.Loo@my.tricorglobal.com